

**Cell Phones on silent Mode or OFF**

## **Whitestone Resident Council Agenda**

**January 25, 2024 9:30 A.M.**

**Fellowship Hall**

**LIVE STREAMED ON 1390 AS WELL**

**Council Officers & Committee Chairs: Bob Dellorfano, President; Donna Newton, Vice President**

**Sue Kirkman, Secretary; Nancy Cost , Treasurer; Alicia Sharp, Activity; Jo Ann Cox, Marketing; George Troxler, Food & Beverage; Gene Lewellyn, Environmental Services; Craig Wasoff, Residential Services; Ray Hall, Spiritual Support; Jill Jones, Auxiliary; Sarah Hester Campus Care Alliance; Mark Lewis, Executive Director; Nikki Stafford, Finance Director Gina Prevost, Director CLS; Karla Stapleton, Health & wellness; Tracy Armwood, Human Resources Director; Josh Hillegass, Health Care Administrator; Michelle Holder, Health and Wellness Nurse IL; Jonathan Szarke, Director of Food and Beverage; Dani Valentine, IL Dining Manager; Misty McAden, Spiritual Services; Marie Dunn, Director of Sales and Marketing; Rick Berkimer, Director of Plant Operations; Robert Reese, Sr. Director of Environmental Services**

### **WELCOME**

**PRAYER - Chaplain Misty McAden**

**EMPLOYEE RECOGNITION AND AWARDS – Tracy Armwood**

**EXECUTIVE DIRECTOR'S REPORT – Mark Lewis**

**REVIEW AND APPROVAL OF LAST MEETING MINUTES**

**TREASURER'S REPORT – Nancy Cost**

**COMMITTEE REPORTS: Please have copies available for the secretary**

<b>Marketing</b>	<b>- Jo Ann Cox</b>
<b>Residential Services</b>	<b>- Craig Wasoff</b>
<b>Campus Care &amp; Alliance</b>	<b>- Sarah Hester</b>
<b>Spiritual Support</b>	<b>- Ray Hall</b>
<b>Food and Beverage</b>	<b>- George Troxler</b>
<b>Environmental</b>	<b>- Gene Lewellyn</b>
<b>Auxiliary</b>	<b>- Jill Jones</b>
<b>Activity</b>	<b>- Alicia Sharp</b>

### **NEW BUSINESS**

**NEXT RESIDENT COUNCIL MEETING: February 22, 2024 (FELLOWSHIP HALL)**

**ADJOURNMENT**

## Super Star Awards

[illegible]

## Service Anniversaries

Employee Name	Department	Year
Mary McMillan	Business Services	15

## **WhiteStone Masonic and Eastern Star Home**

### **Resident Council**

**January 25<sup>th</sup>, 2024**

- I. **Financial Performance**
  - **Net Operating Income**
    - December NOI variance to budget 642,563
    - YTD NOI variance to budget 337,787
  - **Operating Revenue**
    - December revenue exceeded budget by 570,873
      - AL / MC (211,263)
      - Health Center (90,502)
      - Other Operating 784,056
    - YTD revenue off (676,571)
      - IL YTD variance 424,835
      - Health Center YTD variance (824,383)
      - AL YTD variance (1,349,453)
  - **Operating Expenses**
    - December expenses under budget 71,689
    - YTD expenses under 1,014,359
- II. **Occupancy Update (Current)**
  - 178 occupied at 84% & 199 sold at 94% of 212 total IL units available:
    - IL Buildings x 5 / Villas: x 0 / Cottages: x 3 / Residential: x 5
  - AL / Memory Care 9 out of 36 occupied (25%)
  - Health Center 75 out of 86 occupied (87%).
- III. **Other**
  - New Hire – Diane Hurry, Director of Clinical Services
  - New Hire – Lionel “Ray” Robinson, Assisted Living Manager
  - CWC Annual Health Survey – Deficiency Free!
  - CWC Life Safety Survey – Minor infractions noted by surveyor.
  - Happy Activity Professionals Week!
- IV. **Question and Answer**

Treasurer's Report 1/25

On hand 10/24 434.85

check for Emp. App. 150.00

total today 284.85

**Marketing Committee Minutes  
January 3, 2024**

**Members:**

Jo Ann Cox, Chair

Aurora Almy	Beverly Cato	Sylvia Davis	Alan Atwell
Betty Atwell	Don Etherington	Ted Fritz	Bob Rathbone
Sandra Wegner	Nancy Howard	John Proudfit	Alan Martin
Don McCrickard	Bob DellOrfano	Donna Newton	Ed Phelps
Anita Greenstein	Allen Greenstein	Carolyn Cotton	Helen Ullrich
Barbara Krueger	Ted Dresie	Bob Kelly	Stuart Brownlee

Staff: Mark Lewis, Executive Director, Marie Dunn, Debi Bryant, Monica Hurd, Meredith Cooper

**14 UNITS WERE SOLD IN DECEMBER—THE MOST EVER!!!!  
\* A CELEBRATION PARTY WAS HOSTED BY THE MARKETING DEPARTMENT FOR THE  
COMMITTEE**

**Opening—A Happy New Year Reading**

Minutes approved.

**Old Business:**

No difficulties were reported on November/December move-ins:

1. 11/3	Terry Nottage	IL423	Bob K. & Ted D.
2. 11/17	Walker/Stanely	IL 230	Bob K. & Ted D.
3. 11/29	Jim & Martha Kaley	IL 437	Anita & Allen G.
4. 12/1	Abe and Zulie Bhagat	5 YRC	Donna Newton
5. 2/12	Jerry & Linda Christensen	IL421	Bevely Cato
6. 12/14	Fleming & Meg Bell	IL 322	John Proudfit
7. 12/19	Jim & Frances Cooper	IL 234	Betty & Allen Atwell
8. 12/29	Bill & Barbara Walters	IL 329	Stuart Brownlee

**New Business:**

A. The Marketing Monthly Overview was passed out and is attached to this email:

✕ IL total units at WhiteStone: 212  
✕ Occupied: 178 (84%)  
✕ Sold: 200 (94%)

B Signup Sheets for January was passed around and volunteers signed up for the January marketing event—Progressive Tour on Tuesday, January 18 at 1 p.m.

C. New Resident Orientation is scheduled for January 17

✕ A. Future move-ins were assigned their Mentors

1. 1/4	Rick & Nancy Alker	IL 228	John Proudfit
2. 1/16	Lloyd & Libby Rich	IL 327	Carolyn Cotton
3. 1/24	Ernie & Betsy Schiller	IL 221	Alan Martin
4. 1/31	Richard & Judy Rogers	6 SRC	Bob DellOrfano
5. Jan	Roy Smith	Ben 245	Bob DellOrfano

6. Feb	Bob & Eva Manning	IL 430	Ted Fritz
7. TBD	Jean Anderson	IL 114	Carolyn Cotton(hold)
8. TBD	Annette Cuzzo	IL 332	Barbara Krueger
9. TBD	Wayne & Nancy Arnoldus	IL 426	Nancy Howard
10. TBD	Steve Blake & Connie Burbank	IL107	Anita & Allen Greenstein
11. TBD	Michael James	IL 534	Bob DellOrfano
12. TBD	Dee Follin	IL 416	Jo Ann Cox
13. TBD	Jim & Sharron Pitts	IL 521	Bob & Ted
14. TBD	Betty Allen	IL 330	Bevely Cato
15. April	Meryl Gasner	IL 233	Sandra Wegner
16. TBD	Wilma Meyers	IL 110	Betty & Alan Atwell
17. TBD	Marcella Bryant	IL 218	Carolyn Cotton
18. Sum.	Ron & Barbara Cassell	Villa	Barbara Krueger
19. TBD	Bruce Pugh	IL 411	Bob DellOrfano
20. TBD	Patricia Waak	IL 318	Sandra Wegner
21. TBD	K'Jo Bristow	IL 324	Nancy Howard
X 22. TBD	Elliot & Pricilla Robinson	IL 432	Barbara Krueger

### Open Floor

Jo Ann talked about the history of WhiteStone and her time here, also the last two years as Chair of Marketing. She spoke of the feeling of community and of the Masonic values which surround us here; of the growth and change which she has seen. Looking forward the group spoke of the goals for the New Year—the first being to support the Marketing Department! We will strive to ensure that WhiteStone retains a feeling of being one community, striving for the good of the individual as well as the whole. We will support our new Chairperson—we will nominate and elect that person in February—taking office April 1.

Meredith Cooper distributed a list of people moving in, their new addresses and phone numbers. (Attached)

Bob Kelly passed out a revised Mentor Checklist for members to review with corrections by February.

X It was suggested that it would be beneficial to new residents in becoming acclimated and to feeling at home here if they become active soon after their arrival. Mentors can assist in this by encouraging them in this effort. A list of volunteer opportunities for this use will be drawn up. Bob DellOrfano is going to compile a list, email it out to members for their additions, and present it in February for finalization. This list can then be included in the New Resident Guide Notebook.

It was requested that Gina be asked to update our resident directory photos on Touchtown..

The meeting was adjourned at 12:10 with appreciation for everyone's time.

Next meeting will be February 7, 2024, at 11:15 am in the Fellowship Hall.

# WhiteStone

A MASONIC & EASTERN STAR  
COMMUNITY  EST. 1912

Founded on fellowship Inspired by you

January 2024

## Marketing Minute



### 2023: In a Flash!!

WhiteStone and the Sales and Marketing Team faced many obstacles in 2023 that could have made for a much different end of year- we all did! There are not enough words to express our appreciation for your diligence and enthusiasm for supporting our mission and welcoming new residents to our community! In all we welcomed **99 NEW RESIDENTS** in 68 homes at WhiteStone.

In order to accomplish this the WhiteStone sales team connected with 4,494 people on the phone and made countless calls beyond that. We emailed 5,004 times, toured 490 prospects, families and friends. We closed 65 total sales in 2023 with another 236 follow up visits. (That's great service!) We relied on you all many times for impromptu visits, scheduled dining experiences and invaluable mingling at our presentations and events.

It truly does take a village. And with your help we have accomplished so much. WhiteStone ended 2023 ahead of the marketing covenant (60) for the West building at 64. Our sales goal for 2024 is to close 36 homes and we are starting with **22 already sold**.

Buckle up for 2024! There is surely more



### Occupancy Report

84% occupied / Sold to 94%

Cottages Available - 3  
Villa Homes Available - 0  
Apartments Available - 4  
Residential - 5

### January Marketing Events

**January Marketing Event:**  
**Progressive Tour**  
Tuesday, January 16<sup>th</sup> @  
1:00pm Campus Wide

**New Resident Orientation**  
Wednesday, January 17<sup>th</sup> @  
11:30am Fellowship Hall

### February Marketing Events

**February Marketing Event:**  
Thursday, February 8<sup>th</sup> @  
11:00am Fellowship Hall

**New Resident Orientation**  
Wednesday, February 21<sup>st</sup> @  
11:30am Fellowship Hall



# WhiteStone

A MASONIC & EASTERN STAR  
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January 2024

## Upcoming New Residents for 2024:

1/4	Rick & Nancy Alker	IL 228
1/16	Lloyd & Libby Rich	IL 327
1/24	Ernie & Betsy Schiller	IL 221
1/31	Richard & Judy Rogers	6 SRC
1/31	Roy Smith	Ben 245
Feb	Bob & Eva Manning	IL 430
TBD	Jean Anderson	IL 114
TBD	Annette Cuozzo	IL 332
TBD	Wayne & Nancy Arnoldus	IL 426
TBD	Steve Blake & Connie Burbank	IL107
TBD	Michael James	IL 534
TBD	Dee Follin	IL 416
TBD	Jim & Sharon Pitts	IL 521
TBD	Betty Allen	IL 330
April	Meryl Gasner	IL 233
TBD	Wilma Meyers	IL 110
TBD	Marcella Bryant	IL 218
TBD	Ron & Barbara Cassell	IL 422
TBD	Pat Waak	IL 318
TBD	K'Jo Bristow	IL 324
TBD	Bruce Pugh	IL 411
TBD	Jo Burroughs	Lin 309

## Pick your neighbor! Resident Referral Program

We would love your help with spreading the word about WhiteStone. For our resident referral program, each prospective resident that you refer to us (that results in a move in), you will get a **\$1500 credit** on your monthly fees, as well as your friend once they move in.

## Marketing Team

If you have any questions or comments, please feel free to reach out to the Marketing Team

**Marie Dunn**, Director of Sales and Marketing [mdunn@LiveatWhiteStone.org](mailto:mdunn@LiveatWhiteStone.org)

**Debi Bryant**, Residency Counselor [dbryant@LiveatWhiteStone.org](mailto:dbryant@LiveatWhiteStone.org)

**Monica Hurd**, Residency Counselor [mhurd@LiveatWhiteStone.org](mailto:mhurd@LiveatWhiteStone.org)

**Meredith Cooper**, Marketing Coordinator [mcooper@LiveatWhiteStone.org](mailto:mcooper@LiveatWhiteStone.org)

## Marketing Committee Members

Aurora Almy	Sylvia Davis	Beverly Cato	Alan Martin
Don Etherington	Ted Fritz	Bob Rathbone	Anita Greenstein
John Proudfit	Patrick Haun	Donald McCrickard	Allen Greenstein
Alan Atwell	Betty Atwell	Bob DelOrfano; Res Pres	Donna Newton
Nancy Howard	Ted Dresie	Bob Kelly	Carolyn Cotton
Ed Phelps	Helen Ullrich	Sandra Wegner	Jo Ann Cox; Chair
Barbara Krueger	Sheldon Krueger		

## Next Marketing Committee Meeting

Meetings are held 1st Wednesday of each month

February 7, 2024 at 11:00am



① 1/25/24

RESIDENTIAL SERVICES COMMITTEE MET ON JAN 8<sup>TH</sup>  
WITH 21 PRESENT. WE DID NOT MEET IN NOVEMBER  
OR DECEMBER.

I MET WITH KARLA & NURSE MICHELLE AND FOUND THAT  
THEY FELT THAT THE NEW RESIDENTS WERE VERY WELL  
INFORMED ABOUT WHITESTONES CLINIC AND RANDOLPH  
PRIMARY CARE.

WHAT WAS FELT AS SOLEMLY NEEDED WAS:

- A DEFIBRILLATOR OUTSIDE OF THE CLINIC
- EXPANSION OF THE PODIATRY CLINIC TO INCLUDE  
INT. LIVING RESIDENTS
- A NURSE PRACTITIONER IN THE CLINIC FOR HOME VISIT
- A LOT MORE HEART HEALTHY & DIABETIC HEARTY  
MEALS ON OUR BUFFET SCHEDULES <sup>AND</sup> A LA CARTE
- A VARIETY OF VEGETARIAN MEALS DURING THE WEEK
- INVOLVEMENT OF A DIETICIAN IN MENU PLANNING

RIGHT NOW COOKIE, KARLA & MICHELLE ARE  
WHITESTONE EMPLOYEES ARE REALLY DO NOT  
REACT WITH THE DOCTORIAL STAFF WHICH  
ARE TUES. & THURS.. EACH DAY A DOCTOR  
AND A RN ARE PRESENT.

IF YOU HAVE ANY COVID SYMPTOMS OUR RN  
MICHELLE WILL COME TO YOU & TEST FOR FREE.

(2)

## SINGLE DIGITS (MARK COVERED)

WHITESTONE MET WITH SINGLE DIGITS THIS MONTH TO DISCUSS THEIR SHORTCOMINGS AND TO PUT THEM ON NOTICE TO FIX OR CONTRACT TERMINATION. THEY HAVE 1 MONTH TO FIX AND NIKKI HAS MET OR WILL MEET WITH SPECTRUM AS OUR BACKUP.

## TEARAW CONTROL

THERE IS A NEW CAUTION LIGHT ON HOLDEN NEAR OUR INTERSECTION. NO OTHER INFO.

## ADDITIONAL PARKING BY NEW IL WING

MARK SAID THAT 4 ADDIT. SPOTS WERE APPROVED AND ARE TO BE MARKED

## SIGNAGE PACKAGE

A NEW SIGNAGE PACKAGE THAT INCLUDES A HIGHWAY RD. SIGN HAS BEEN APPROVED. AND WE AWAIT INSTALLATION

## ROTUNDA NOISE ABATEMENT PROJECT

SHOULD BE STARTING THIS FIRST QUARTER

NEED HCAPPED DOOR OPENERS ON NEW & OLD DOORS INSTALLED WITH ACCESS CONTROLS



(3)

STILL HAVE AREAS OF CONCRETE  
THAT HAVE BEEN PAINTED TO GRIND  
DOWN TO PREVENT TRIPPING HAZARDS.  
NO NEWS AND ITS OVER 6 MONTHS OLD.

MARK SAID THAT NEW TV'S BY  
ELEVATORS IN NEW IL BLDG WILL HAVE  
THEIR BOXES MOUNTED HIGHER THAN  
TV'S SO CABLES WILL BE HIDDEN.

MARK WAS INFORMED AT OUR MEETING  
OF THE NEED OF A REFUSE CONTAINER  
NEAR OR IN THE ELEVATOR LOBBY OF THE BLDG

WORK ORDER BACKLOG

JOEL KING WHOSE NEW POSITION WILL  
FOCUS ON WORK ORDERS

DAVID DYSON ON PROJECTS

WE HAD 120 INCOMPLETE WORK ORDERS

COVID UPDATE \_\_\_\_\_

## **CAMPUS CARE ALLIANCE MINUTES**

**JANUARY 16, 2024**

On January 16, 2024, a meeting of the CCA convened in the Arts & Crafts Room at 10:30 AM.

Those in attendance were: PROFESSIONAL HEALTH CARE TEAM- Josh Hillegass, Health Care Administrator, Doris Nance, Director of Clinical Services and Karla Stapleton, Navigator.

CCA MEMBERS - Sarah Hester, Chairman, Ted Fritz, Don McCrickard, Becky and Woody Underwood, , John Proudfit, Bob DellOrfano, Fred Wilkerson, Donna Newton, Nancy Cost, Cathy Long, Anita and Allen Greenstein and Jo Ann Cox, Secretary.

Sarah opened the meeting with prayer.

A deficiency free health inspection was done by CMS in December and the CWC is now a 5 Star Skilled Nursing Facility!!!! The CWC staff was given a rousing ovation. **WhiteStone was one of only two communities awarded a deficiency free survey in 2023.**

Appreciation was expressed to Doris Nance for her time, effort and contributions while working here.

It was announced that Josh has been selected to participate in the Leading Age National Leadership Academy. He will be working with health care leaders like himself in conjunction with Senior Living workers of all levels. He is excited to learn and benefit for all these associations while bringing back skills to put in effect here at WhiteStone.

Sarah announced that it was time to elect a chairperson for the next year with the term starting April 1. Ted thanked Sarah for her leadership for the past 2 years. She was the leadership which developed this committee. It has been her goal to assist in developing the CWC into a respected facility and a highly desired one for all the residents of WhiteStone and the Greensboro community. The committee seconded Ted in giving many thank yous to Sarah!

Ted then nominated Jo Ann Cox as the next chairperson and Nancy Cost seconded. Jo Ann was elected unanimously.

Masking continues to be required of workers and visitors at the CWC.

Sarah then spoke about the development of the culture of the care center. This development has been an ongoing effort which has met with limited success and which continues to be a working goal of this committee and the staff of the CWC. The results of three interviews of independent living residents have shown we have not met our goal yet. The goal of patient centered care is one we have and will continue to strive for.

A large part of the problems which have been experienced has been due to high staff turnover, both in management and care giving. Our staff turnover is only slightly higher than staff turnover in the general medical field. There is great competition for staff from an already tight pool.

Several avenues and innovative changes are being made which have not had time to produce results—positive or negative. Many ideas were shared by members of the committee throughout the rest of our meeting. The Host program will continue to be emphasized and refined. A mission statement for the CWC is being written with the thought of stating the level of care which we are working to achieve. It is our hope that we can develop guidelines and ethics of the culture and care which we want to become known to provide and which will make someone who works at WhiteStone carry our name as a source of pride.

Josh introduced a booklet which has been written by staff and which is given to each new admission which introduces the CWC, it's staff and policies, plus phone numbers of each department, a description of all the common rooms and services and the activities offered. Appreciation for this booklet was expressed to everyone involved in producing the booklet.

Next meeting will be February 20, 2024 in the Arts & Crafts Room at 10:30 a.m.

Respectfully submitted,

Jo Ann Cox, Secretary

1/23/24, 9:48 AM

Gmail - (no subject)



Ray Hall <secy76@gmail.com>

(no subject)

1 message

Ray Hall <secy76@gmail.com>

Tue, Jan 23, 2024 at 9:48 AM

To: Ray Hall <secy76@gmail.com>

Spiritual Support Committee Report:

Spiritual Support Committee met January 3, 2024. We discussed the possibility of attending services at a Jewish Temple or Synagogue and also being able to get a tour of the facility.

We are seeking someone to give a talk on the holocaust.

The new Bible study began January 15 and will last through lent

Misty is needing help with Bible study at the CWC and AL on Tuesday. Anyone interested should contact Misty for details.

## FOOD & BEV COMMITTEE 1/11/2024

### NOTES:

- Move the Dessert Bar & Salad Bar
- Veggie Special Advertisement
- Update buffet menu and ALC Menu
  - Residents bored of 'same old-same old' menu
  - However, Residents are typically hesitant to try new buffet items
  - Ideas for crowd pleasing meals?
- Next Food for thought. give heads up the ALC tickets are 15-20 minutes made to order
- Complaint: Overcooked veggies
- Submit Recipes from Residents
- Mexican and Chinese food days are not crowd pleasers here
- You need to pay your ticket first then show receipt before going through the line for Buffet To-Go

### IN ATTENDANCE:

1. G. Troxler
2. The Greensteins
3. J. Hibshman
4. G. Sigler
5. B. Ayres
6. S. Brownlee
7. E. Levin
8. P. Thomas
9. D. McCrickard
10. D. Newton
11. T. Dresie
12. R. Vinroot
13. B. Hicks
14. E. Germain
15. A. Sharp
16. M. Lewis
17. J. Szarke
18. D. Valentine
19. Server- Reneeta
20. Server- Matalyn
21. Server- Tionna



## ENVIRONMENTAL SERVICES COMMITTEE MEETING

(Building & Grounds)

January 8, 2024

The Environmental Services Committee met on Monday, January 8, 2024 at 2:00 PM with the following members present: Gene Lewellyn, Chairman, Maggie Lewellyn, Doug King, Ella Payne, Katy Sigmon, Gene Russell and Bob DellOrfano as an ex-officio member. Mark Lewis, Rick Berkimer, and Robert Reese were present. Dan Ott and Jacob Huesman were present from Brightview. Four other residents were present.

The Chairman opened the meeting with prayer.

Brightview:

- Recommendation was made that written communication be sent out to the residents stating that Roundup is no longer being used and also stating what is being used and how to protect their pets.
- Gene Russell asked about having a bush removed at back of his house. Brightview will take a look at his concern.
- Jacob advised that Brightview would be meeting with Rick to go over long-term planning for the year and residents would be advised in advance about pine straw, pruning, etc.

Other Concerns:

- Rick has not had time to address golf cart maintenance.
- Mark advised that the complete sign package would be done sometime during the year.
- Rick stated that the list of incomplete work orders had decreased. Also, he advised that a new supervisor, Joel King, has been hired to concentrate mainly on work orders.
- The weather stripping needs to be replaced on the front sliding door entering the Linville lobby.
- Concern was expressed over security guards being on duty during an emergency and their duties. This will be addressed by management.
- The E-Z pass system has not worked on two occasions. This will be checked.
- Concern over lights being left on 24/7.

The meeting adjourned at 2:50 PM

Respectfully submitted by Maggie Lewellyn

### **Auxiliary Committee Meeting 1/15/24**

Present: Bob Kelly, Doris Rogers, Bob DellOrfano, Carolyn Cotton, Paula Dille, Shirley Berthold, Betty Atwell, Alicia Sharp, Caroline Meurer, Terry Nottage, Stuart Brownlee, Donna Newton, Tabbie Nance, Genny Williams, Don McCrickard, Linda Wyrick, Jill Jones, Peggy Butler, Mia Sansbury, Connie Donnell

Staff: Gina Prevost, Allison LeTourneau, Josh Hillegass, Doris Nance, Misty McAden

Jill asked Misty to open the meeting with prayer.

Review of December activities – Tabbie Nance – discussed the Halloween party, Christmas gifts delivery from the Angel Tree, caroling in the halls from CWC to Assisted Living, family Christmas party.

Recognized wheelchair lap throws donation – Carolina Meurer and Peggy Butler made 40 wheelchair lap blankets. Peggy brought some to show residents in the meeting. They passed them out in the CWC.

We want to thank Bob Kelly for taking all the pictures for events in the Care Center and everywhere else.

Sign up sheet for the CWC Reception desk was passed around. Saturday and Sunday from 3-5pm. May split shift and may work as a team of two members.

Reminder to wear Volunteer Nametags and Purple Apron when volunteering. Masks are required.

Review of Visitation Guidelines – Updates/Changes. Passed out updated visitation guides of residents to visit in the CWC. Asked residents to review and sign up to visit residents.

A request was made to add resident birthdays to this list to make sure they are celebrated. Allison to add to the list.

Discussion about visiting in the Assisted Living – pop in there and visit if you would like when you go down to the CWC. Jill encouraged everyone to visit.

Stuart Brownlee asked if there are guidelines. Jill told her to stay afterwards, and she would get her a copy. Jill suggested everyone bring their guidelines with them when visiting so they can reference them. Jill asked those that did not receive guidelines to stay afterwards.

Doris Nance spoke about her new position, and everyone wished her well and thanked her for her service here.

Josh Hillegass spoke about the Auxiliary Book.

Gina reviewed the monthly volunteer hours sheet and what we need.

Allison wrote a list of residents who need volunteer nametags. Those are: Caroline Meurer, Peggy Butler, Linda Wyrick, Bob Kelly, Carolyn Cotton, Connie Donnell

Reviewed a list of possible ideas to help in the CWC with resident activities.

- Bible Study with Misty – Tuesday's at 10:30am and Assisted Living at 2pm.
- Bingo, Checkers, table games
- Arts & Crafts Projects
- Writing notes and reading to residents
- Conversations, Prayer and singing

Visitation Discussion – Suggestions. Invite friends to accompany you on visits. Anyone can visit – they don't have to be on the committee.

Suggestions for other Projects and Activities.

Concerns – call bells weren't getting answered as quickly as they should and I know they are working on this. I reported this.

Mia Sansbury mentioned that she hasn't been able to get 1391 on touchtown in the CWC on her TV lately. Gina to check in to this to make sure it is working.

Bob Kelly discussed a photo frame that you can have photos that cycle through, family can send photos to the frame, and it is a good discussion subject when visiting residents. Bob will bring one to the next meeting in February to demonstrate what they look like. AARP also has a grant writing program – Donna Newton and Bob Kelly to work on a grant for these photo frames.

Jill thanked everyone for coming and reminded them how special what they do is. What we do is a heart mission.

Tabbie shared connection stories she has had while working at the front desk.

Carolyn Cotton asked about changing the name from Auxiliary to something else. Jill read the by-laws that listed the definition of the committee. The committee to review the by-laws for the committee. Jill asked for a show of hands from the committee of who would like to help on name change for the committee and to review everything. Those volunteering are Doris Rogers, Alicia Sharp, Caroline Meurer, Tabbie Nance, Jill Jones, Peggy Butler, Bob Kelly and Don McCrickard.

Closing with Motto and recite together: "We cannot all do Great things, but we can all do Small things with Great Love!" – Mother Teresa

Next meeting: February 19, 2024 – 10:30am – Linville Arts & Crafts Room

-

## **Activity Committee Meeting Notes**

**Present: Bob Kelly, Ellen Levin, Alicia Sharp, Stuart Brownlee, Robert Vinroot, Donna Newton, Beverly Cato, Amelia Caison**

### **Gina's plans so far for February:**

- Wear Red Day on the 2nd.
- World Famous Glenn Miller Orchestra on the 2<sup>nd</sup>.
- Chinese New Year on the 10<sup>th</sup>
- Super Bowl on the 11<sup>th</sup>
- Mardi Gras on the 13<sup>th</sup>
- Valentine's Day and Ash Wednesday on the 14th
- Emergency Protocol Review IL Buildings on the 19th at 2
- Emergency Protocol Review Village Residents on the 19<sup>th</sup> at 3

-

### **Suggestions for February Calendar:**

- Ping Pong
- Butterbean Auction
- Adding Hand, Knee & Foot an additional day on the calendar – we added Wednesdays from 1-3 in the Linville Activity Room – you can also come and learn to play if you do not know how.
- Genealogy Club

### **Plans for the future:**

- Spring trip to Biltmore House in Asheville – residents would like to see the Chulily Exhibit and the Spring flowers.
- Possible Lighthouse Trip – Holiday Tours – Bob Kelly to call Holiday Tours to see if we can even do a trip and will get back to Gina.

- Family Day – will we have it this year? Mark agreed yes, so we will begin to plan for it.

### **Questions:**

- Would like all evening activities changed to 6:30 from 7:00pm as residents don't have anything to do before 7 and some go home and don't come back – participation would be better if we had evening activities at 6:30pm so they can go straight into the evening activities.
- Would like to know where the Employee Appreciation Fund goes to and a breakdown of how it was spent last year and what it is all about – suggestion to write an article in the chit chat.
- SuperStars question about what employees get – can Tracy write an article to let everyone know what SuperStars are and a breakdown of the points and what awards the staff gets.

**Gina Prevost, LRT,CTRS | Community Life Services Director | Recreational Therapist**



***Upcoming Out of Office-Friday, January 12, 2024***

*WhiteStone*

A MASONIC & EASTERN STAR  
COMMUNITY  EST. 1912

Founded on fellowship Inspired by you

Managed by  Life Care Services™

700 S. Holden Road

Greensboro, N.C. 27407

Office: 336.510.4802 | Fax: 336.510.4924

[www.LiveatWhiteStone.org](http://www.LiveatWhiteStone.org)



Mark &  
Nikki

## **WhiteStone Masonic and Eastern Star Home**

### **Resident Council**

**February 22<sup>nd</sup>, 2024**

- I. Financial Performance**
  - **Net Operating Income**
    - January NOI variance to budget 118,037
  - **Operating Revenue**
    - January revenue exceeded budget by 2,381
      - IL 18,017
      - AL / MC (14,558)
      - Health Center 96,321
  - **Operating Expenses**
    - January expenses under budget 115,656
    - All departments under budget
- II. Occupancy Update (Current)**
  - 184 occupied at 87% & 200 sold at 95% of 211 total IL units available:
    - IL Buildings x 3 / Villas: x 1 / Cottages: x 1 / Residential: x 6
  - AL / Memory Care 11 out of 36 occupied (31%)
  - Health Center 77 out of 86 occupied (90%).
- III. Other**
  - Welcome – Lionel “Ray” Robinson, Assisted Living Manager
  - Currently recruiting for Director of Clinical Services
  - Wilkerson College on campus – Friday 2/23 and Saturday 2/24.
- IV. Question and Answer**



# Whitestone Resident Council Agenda

February 22, 2024 9:30 A.M.

Fellowship Hall

LIVE STREAMED ON 1390 AS WELL

Council Officers & Committee Chairs: Bob Dellorfono, President; Donna Newton, Vice President; Secretary, Betty Atwell; Nancy Cost, Treasurer; Alicia Sharp, Activity; Jo Ann Cox, Marketing; George Troxler, Food & Beverage; Gene Lewellyn, Environmental Services; Craig Wasoff, Residential Services; Ray Hall, Spiritual Support; Jill Jones, Auxiliary; Sarah Hester Campus Care Alliance; Mark Lewis, Executive Director; Nikki Stafford, Finance Director; Gina Prevost, Director CLS; Karla Stapleton, Health & wellness; Tracy Armwood, Human Resources Director; Josh Hillegass, Health Care Administrator; Michelle Holder, Health and Wellness Nurse IL; Jonathan Szarke, Director of Food and Beverage; Dani Valentine, IL Dining Manager; Misty McAden, Spiritual Services; Marie Dunn, Director of Sales and Marketing; Rick Berkimer, Director of Plant Operations; Robert Reese, Sr. Director of Environmental Services

✓ WELCOME

✓ PRAYER - Chaplain Misty McAden

✓ EMPLOYEE RECOGNITION AND AWARDS – Tracy Armwood

✓ EXECUTIVE DIRECTOR'S REPORT – Mark Lewis

REVIEW AND APPROVAL OF LAST MEETING MINUTES

TREASURER'S REPORT – Nancy Cost

COMMITTEE REPORTS: Please have copies available for the Secretary:

1. ✓ Marketing - Jo Ann Cox
2. ✓ Residential Services - Craig Wasoff
3. ✓ Campus Care & Alliance - Sarah Hester *missing*
4. ✓ Spiritual Support - Ray Hall
5. ✓ Food and Beverage - George Troxler
6. ✓ Environmental - Gene Lewellyn
7. ✓ Auxiliary - Jill Jones
8. ✓ Activity - Alicia Sharp

✓ N BUSINESS

NEXT RESIDENT COUNCIL MEETING: March 21, 2024 (FELLOWSHIP HALL)

ADJOURNMENT

**Whitestone Resident Council Meeting Minutes  
February 22, 2024  
Fellowship Hall  
9:30  
Live Streamed As Well - 1390**

1. The meeting was called to Order by Bob Dellorano, President.
2. Misty McAdam, Chaplain gave an Opening Prayer.
3. There were a number of Employee Recognition Awards presented by Tracy Armwood, HR Director.
4. There was an extensive review of Financial and Occupancy Data given by Nikki Stafford and Mark Lewis.
5. The treasurer's report stated there is \$291.95 in Council's account.
6. The following Eight Committee Chairs gave reports from their last meeting.

Marketing	Jo Ann Cox
Residential Services	Craig Wasoff
Campus Care & Alliance	Sarah Hester
Spiritual Support	Ray Hall
Food and Beverage	George Troxler
Environmental	Gene Lewellyn
CWC Auxiliary	Jill Jones
Activities	Alicia Sharp

**Hard copies of the reports are filed in a designated book in the Library for public reading.**

7. Copies of the Biographies of candidates running for the next Board are filed here as well. They will be voted on at the March meeting.
8. A copy of the proposed Auxiliary Committee By-Laws to change the name to "Care and Wellness Center (CWC) and Assist Living (AL) Auxiliary Committee" is attached and will be voted on at the March meeting.
9. The meeting was adjourned at 11:00.
10. Next meeting is March 21<sup>st</sup>.

Submitted by: Betty Atwell, Secretary

**Marketing Committee Minutes**  
**February 7, 2024**

①

**Members:**

Jo Ann Cox, Chair

Aurora Almy	Beverly Cato	Sylvia Davis	Alan Atwell
Betty Atwell	Don Etherington	Ted Fritz	Bob Rathbone
Sandra Wegner	Nancy Howard	John Proudfit	Alan Martin
Don McCrickard	Bob DellOrfano	Donna Newton	Ed Phelps
Anita Greenstein	Allen Greenstein	Carolyn Cotton	Helen Ullrich
Barbara Krueger	Ted Dresie	Bob Kelly	Stuart Brownlee

Staff: Marie Dunn, Debi Bryant, Monica Hurd, Meredith Cooper

**Opening:**

January Minutes Approved

**Old Business:**

**Reports on January move-ins:**

1. Rick & Nancy Alker	IL 228	John Proudfit
2. Roy Smith	Ben 245	Bob DellOrfano
3. Lloyd & Libby Rich	IL 327	Carolyn Cotton
4. Wilma Meyers	IL 110	Betty & Allen A.
5. Betty Allen	IL 330	Beverly Cato
6. Bob & Eva Manning	IL 430	Ted Fritz
7. James & Kathryn Dowdy	IL 532	Allen Martin
8. Richard & Judy Rogers	6 SRC	Bob DellOrfano

Discussion was very positive with any problems encountered resolved.

**New Business:**

**A. Marketing Monthly Overview (Formerly Marketing Minute—redesigned by Meredith)**

Total IL units at WhiteStone: 211  
Occupied: 180 (85%)  
Sold: 200 (95%)

**B. Referral Bonus + Communications were explained by Marie—referring resident received \$1500 on a following monthly fee. The new resident does not receive any monetary credit.**

**C. Sign-up Sheets for February / March were passed around and all but one volunteer slot was filled.**

D. Meredith has designed a thermometer for the year illustrating the goal of sales for 2024 (3 per month) and the number of sales for each month. January had 8 closings and It's anticipated February will equal this! Thanks to Meredith for this diagram!

E. New Resident Orientation – February 21<sup>st</sup>

F. Move-In Survey Feedback was postponed till next month.

G. Future move-ins and their Mentors (assign as needed)

1. 2/14	Jean Anderson	ILW 114	Carolyn Cotton (hold)
2. 2/15	Bob Duff	ILW 434	Alan Atwell
3. 2/16	Jo Burroughs	Lin 309	Don McCrickard
4. 2/16	Jim & Sharon Pitts	ILS 521	Bob & Ted
5. 2/19	Marcella Bryant	ILS 218	Jo Ann Cox
6. 2/22	Steve Blake & Connie Burbank	ILW 107	Anita & Allen G.
7. 2/23	Elliot & Pricilla Robinson	ILW 432	Barbara Krueger
8. 2/29	Annette Cuzzo	ILW 332	Stuart Brownlee
9. 3/29	Wayne & Nancy Arnoldus	ILW 426	Nancy Howard
10. 4/15	Meryl Gasner	ILW 233	Sandra Wegner
11. TBD	Richard Ingram	ILS 220	Bob DellOrfano
12. TBD	Ernie & Betsy Schiller	705 RL	Don McCrickard
13. TBD	Michael James	ILW 534	Bob DellOrfano
14. TBD	Dee Follin	ILS 416	Jo Ann Cox
15. TBD	Ron & Barbara Cassell	ILW 422	Barbara Krueger
16. TBD	Bruce Pugh	ILS 411	Bob DellOrfano
17. TBD	Patricia Waak	ILS 318	Sandra Wegner
18. TBD	Carol Pike	ILW 334	Donna Newton
19. TBD	Henry Buthman	ILS 321	John Proudfit
20. TBD	Donna Ferguson	ILS 221	Jo Ann Cox

*HOLD: K'Jo Bristow*

*ILW 324*

*Nancy Howard*

#### **Open Floor:**

1. Final Mentor Checklist was approved and thanks expressed to Bob Kelly for initiating and working on this document. Copies were distributed to all present. If you did not receive one, Meredith has copies.
2. Bob DellOrfano was unanimously elected to be the Marketing Chair for 2024/2025.
3. Nancy Howard was unanimously elected to be the Secretary.
4. The name tags which are given to new residents have also been given to established residents who have requested them. If you would like one, please talk with Alexis about getting it.

#### **Closing:**

Next meeting will be March 6, 2024, at 11:15am in the Fellowship Hall.

## 2-12-2024 RESIDENTIAL SERVICES COMMITTEE MINUTES

I. CALL TO ORDER at 11:30 AM by Chair Craig Wasoff

(2)

II. ATTENDANCE

Members present: Craig Wasoff, Pat Haun, Suzanne Pell, Allen Greenstein, Amelia Caison, Robert Vinroot 6 of 16 in attendance

Member absent: Jerry Davis, Jerry Pell

16 = 3 Ex officio members present: Bob DellOrfano, Donna Newton, Mark Lewis

1 Staff present: Mark Lewis

6 Visitors present: Stuart Brownlee, Leslie Caison, Beverly Cato, Nancy Howard, Anita Greenstein, Joel Dobson

III. APPROVED MINUTES of January 8, 2024

IV. OLD BUSINESS

1. Randolph Primary Care Doctors' Meeting: Chair Craig Wasoff asked Ex. Director Mark Lewis a) about whether or not there are plans to extend the days and hours of the Clinic and b) whether a Nurse Practitioner has been hired for the Clinic and for home visits to Residents. Lewis answered that the days and hours of the Clinic will increase when demand for Clinic services increases. Lewis said that 50 Residents have signed up for Randolph as their primary care. Lewis added that the CWC is also looking for a Nurse Practitioner. A discussion followed about medical personnel leaving WhiteStone for better paying positions. Mark Lewis said that the Clinic plans another open house in the near future. Donna Newton said that she found the Clinic "disorganized" when she visited for services.

FOUND NEEDS  
1 MONTH  
TO COME!

→ 2. Technology: EX. Director Mark Lewis said that three weeks ago he sent notice of breach of contract to Single Digits, WhiteStone's Internet provider. Answering Suzanne Pell's question Lewis said that February 28, 2024, is the end of the 30-day period for Single Digits to cure Internet breaches on WhiteStone's campus. Lewis requested that Residents continue to contact Single Digits about their Internet breaches. Lewis was not forthcoming about what will happen after February 28. There was some discussion about finding another Internet provider for WhiteStone. well?

1 mo ago

XF 2. Holden Traffic: Shrubbery has been trimmed for better sight of oncoming traffic down Holden Rd.

→ 3. Sign Package: Ex. Director Mark Lewis explained that the new signage package is not in production or scheduled yet but is in the 2024 capital budget.

V. NEW BUSINESS

→ XF 1. Rotunda: Ex. Director Mark Lewis said that improving acoustics in the Rotunda is a 2024 capital budgeted project and will begin during the first or second quarter of this year 2024.

2. Doggie Etiquette: Ex. Director Mark Lewis responded to Nancy Howard's concerns that some of WhiteStone's dog owners need to be more considerate where and when they bring their dogs for nighttime relief – not in front of the dining room windows while Residents are eating. Mark suggested a doggie etiquette reminder in the "Chit-Chat."

→ XF 3. Hazardous Concrete Trips: Ex. Director Mark Lewis said that he will prioritize these concrete trips in the 2024 capital budget.

→ 4. Handicap Wall Buttons: Ex. Director Mark Lewis said that three handicap wall buttons, costing around \$6,000 each, will be installed at the CWC door near the exercise room, at the parking garage door, and by the IL dining room entrance to the West building.

#### VI. MISCELLANEOUS

→ 1. Residents' Concerns, Questions: Residents discussed with Management situations when Staff did not show for a planned Resident activity, also when a marketing event takes a room that had been planned for a Resident activity. No action was taken, just discussion.

2. COVID update: Ex. Director Mark Lewis reported the following positive cases -- one Resident in IL and two Residents in the CWC.

UPDATE → 3. Woodworking shop update: Ex. Director Mark Lewis said that Director Rick Hatch has been delayed due to his personal COVID illness. According to Lewis, Rick will invite several interested Residents to plan the woodworking shop, following the Fire Marshall's guidelines. In addition, Lewis said that Rick will meet with the Fire Marshall about approving a single use shop, thus requiring no additional work to the building.

→ 4. Ex. Director Mark Lewis agreed to keep the volleyball equipment in the Fellowship Hall's room closet, thereby allowing Staff and Residents access to said equipment.

5. Issues Transferred to Builds and Grounds Committee: With the recommendation from Management to keep issues in appropriate committees, the following issues were transferred to the Buildings and Grounds Committee: a) Holden Traffic Control; b) Rotunda Noise Abatement; c) Concrete Trip Hazards; d) Dumpster Decor and Unsightly Driveway Facing AL. Members of the Residential Services Committee expressed concern and frustration that these issues will be lost and forgotten after transferred to the Buildings and Grounds Committee.

VII. ADJOURN at 12:30 PM; next meeting date on Monday, March 11, 11:30 AM; Arts & Craft Room

Respectfully submitted,

Craig Wasoff, Chair; Suzanne Pell, Secretary

*Seely*

*(3)*

**The CWC and AL Auxiliary Committee**

**Resident Council Report**

**February 22, 2024**

- I. Auxiliary Committee met on Monday February 19<sup>th</sup> with 15 residents and 3 staff present.
- II. Our Chaplain, Misty McAden opened the meeting with prayer.
- III.
  - A. The March Volunteer sign up sheet for the CWC front desk reception area was completed. Volunteers work 3-5pm on Saturdays and Sundays after the staff members leave at 3pm.
  - B. This is one of our primary goals as we greet and assist visitors.
  - C. If you are interested in helping as a volunteer, please see me. You do not have to be a committee member to serve.
- IV. We voted on a name change for auxiliary committee to include CWC and AL Auxiliary Committee. This addition specifically identifies the residents with whom we work. The vote was unanimous. Josh Hillegass, CWC Administrator, told us about the new Assisted Living manager.
- V. Bob Kelly, Committee member, introduced the photo frame proposal. He stated that this could enhance the resident's quality of life as they receive pictures from family and friends.



Bob is writing an AARP grant hoping to receive 5 photo frames. Several committee members were very enthusiastic about this and shared from their personal experiences. The cost is about \$160.00 per frame – Donations are accepted. Grant submitted by March 6<sup>th</sup>.

- VI. Allison LeTouneau updated our resident visitation guide and included birthdays. At the present time we have 27 on the special visitation program.
- VII. We have 9 residents in the Assisted Living building and we are compiling visitation guides for them. You may sign in for visits at the nurses station in AL.
- VIII. We assisted with the Valentine's Day party on February 14<sup>th</sup> and had a lot of fun and good ice cream sundaes.
- IX. We continue to assist with the activities – Bible study on Tuesday morning and 2pm. Bingo, crafts, etc. Please feel welcome to join us!
- X. Don McCrickard graciously accepted to chair the committee beginning in April. I have decided that I need to take a break and the committee voted unanimously our March meeting will

be held in the Assisted Living building on Mach 18<sup>th</sup> at 10:30 am. This offers the committee an opportunity to meet the residents and to see the facility.

XI. Jill closed the meeting with prayer.

Remember – You are welcome to visit and volunteer in the activities without being on the committee.

Thank you – I have new updated guides for visits.

*Jill Jones*  
*Chairman*  
*Tabbie Nance*  
*Co-Chairman.*



Robert Dellorfano <rdellorfano2@gmail.com>

(4)

## Spiritual Support Committee Report

Ray Hall <secy76@gmail.com>

Wed, Feb 21 at 10:46 AM

To: Robert Dellorfano <rdellorfano2@gmail.com>

The Spiritual Support Committee met on February 4

We are trying to make arrangements for a tour of both Temple Emmanuel and Beth David Jewish houses of worship. We may also attend services at one of them at a later date.

Jo Ann Cox is attempting to update the Care Chain. She is attempting to get volunteers to be care chain angels for the newer residents, Anyone interested in helping should contact Jo Ann for further information.

We will also be placing Lilies in the chapel for Easter. The cost is \$20 each. If you are interested in purchasing one contact Ray Hall or Jo Ann Cox.,

We will be holding a demonstration Seder during Passover. Details will be available later.

The support groups RISE and HOPEFUL are continuing to meet

Our next meeting will be March 6 @ 2:00 PM

Whitestone

# Food & Beverage Meeting Notes

15 February 2024 / 2:00 PM / Dining Room

## ATTENDEES

George Troxler (Chmn), Bruce Ayres, Bob Delorfano, Doris Rogers, Phyllis Jones, Monique Lallier, Don Etherington, Donna Newton, Allen Greenstein, Anita Greenstein, Joyce Hibshman, Beverly Cato, Ken Acker, Elaine Germain, Ellen Levin

Staff: Jonathan Szarke, Denver Whatley, Kyle Durkin, Reggie Gilmore

## AGENDA

### Updates from Staff

1. Reggie Gilmore is our new Sous Chef
2. Dietician has blessed the food items served in Bistro and Dining Room as Healthy
3. Use of the Rotunda from 4 pm to 7pm for Residents to BYOB before and after a meal is welcome. George will ask Mark Lewis to address a letter to Residents.

## NOTES

1. Resident attendees addressed their concerns and appreciation for how hard the staff who work the kitchen, the Dining room, the Bistro and Delivery perform.
2. Attendees said the new menu items were well received.
3. Attendees asked what we can do to show all the Dining staff our appreciation.
  - a. Provide catered items
  - b. Jumbo Thank You card signed by Residents
  - c. Increase in wages
  - d. Offer a preloaded Debit Card for rewards

- e. Challenge the Dining Staff to Chair Volleyball tournament
- 4. Request to bring back French Onion Soup was given
- 5. Suggested names for Dining Hall were tabled in favor of 1, 2, 3, 4.
- 6. Residents are encouraged to choose their own favorite recipe and present this to Chefs for inclusion.
- 7. Residents are reminded to Be Patient and make Reservations and Food Orders prior to arrival for faster service.

## ENVIRONMENTAL SERVICES COMMITTEE MEETING (4)

(Building & Grounds)

February 12, 2024

The Environmental Services Committee met on Monday, February 12, 2024 at 2:00 PM with the following members present: Gene Lewellyn, Chairman, Maggie Lewellyn, Doug King, Ella Payne, Katy Sigmon, Gene Russell, Richard Vinroot, Jimmie Dowless, and Donna Newton as an ex-officio member. Mark Lewis, Rick Berkimer, and Robert Reese were present. Jacob Huesman and Thomas House were present from Brightview. Ten other residents were present.

The Chairman opened the meeting with prayer.

### Brightview:

- Pine needles were discussed. It was recommended that Brightview give better instructions to their subcontractor about the distribution and checking with the residents about any special instructions.
- Suzanne Pell read a letter from the residents at 5 York Rite Ct. concerning their yard and what they were told at move in. The letter was given to Jacob to be handled by Brightview.
- Rick advised that the rotten tree in the curve on Ruth's Lane will be removed. He will save what he can for those residents wanting to have a piece. Another tree will be planted in its place.

### Other Concerns:

- Mark advised that the complete sign package has been approved but he does not have a delivery date.
- Rick reported that the list of incomplete work orders had decreased from 200 to 50. Their goal is to get it to 20.
- Craig Wasoff, Chairman of the Residential Services Committee gave a list of items that have been transferred from his committee to the Environmental Services Committee: They are: Rotunda noise control – has been approved and covered by budget; Tripping hazards; Appearance around dumpsters at IL West; Traffic problem at main entrance on Holden Road; Repair and/or maintenance of handicap doors at entrance to buildings.
- Rick said the weather stripping will be replaced soon on the front sliding door entering the Linville lobby.
- There was concern and discussion about housekeeping. Robert said they were short of staff but they would try to do a better job of communicating with the residents when their housekeeper is not coming and when it will be rescheduled.
- The wood working shop was discussed. Rick said the holdup was with the fire marshal and whether the building would be dual purpose. He hopes to get this resolved soon.
- The Chairman opened the floor for anyone willing to take the office of chairman. It was suggested that since the job of secretary would also need to be filled that a vote be taken at the next meeting.

The meeting adjourned at 3:05 PM

Respectfully submitted by Maggie Lewellyn

We formed a "Calendar Committee" to meet to pass out calendars every month. Will meet on Wednesday, February 28<sup>th</sup> at 3:30pm to get calendars to the calendar committee to get in all mailboxes.

Menus are put in mailboxes by Food & Beverage. The calendar committee to talk with Jon about getting his information to them so they can put in mailboxes all at one time — residents state that it would be easier on them to get all at one time.

Larkin's dad to possibly start a self defense class or a tae kwon do — he is a 4<sup>th</sup> degree black belt in tae kwon do in March. 1 or 2 classes in March and if popular a weekly basis.

Pet calendars have been distributed.

With no other comments, suggestions or concerns, the meeting was adjourned until next month.

Respectfully Submitted,

Gina Prevost, LRT,CTRS

Director of Community Life Services



## Donna D. Newton

Donna is retired Director of Workforce initiatives for the Community Foundation of Greater Greensboro. Previous nonprofit roles included the Director of Housing Our Community, Director of the Guilford Nonprofit Consortium, Building Stronger Neighborhoods Liaison, and founder and Advisor to the Greensboro Neighborhood Congress, as well as non-profit consulting.

Donna worked as a medical insurance executive for more than 30 years and retired as a Senior Vice President with Jefferson-Pilot Life Insurance Company. She was been involved in her second career with nonprofits for almost 20 years. During this time, Mrs. Newton has been a broker of networking and a technical resource for local nonprofit organizations, neighborhood leaders, educational institutions, government entities, faith organizations and employers.

Donna is an honors graduate and Distinguished Alumnus of Guilford College. She serves and has served on a number of nonprofit and government boards; including board member for the New Garden Friends School; board member of the Guilford County Workforce Development Board; NC Apprenticeship Council – Triad Area Lead; member of the Guilford County Schools Career and Technical Education Advisory Board; member of the Steering Committee for Triad Talent Alignment; founder and member of Triad Workforce Solutions, Chair of the Board for The Evergreens Foundation. Chair of the Board for The Evergreens Senior Care System; Chair of the Partners Ending Homelessness Board; Board member for NCCJ and Bell House, Inc.; Advisory Board Member for the UNCG Center for Leadership and Service Learning; Advisory Board Member for the UNCG Political Science Department, Member of the Future Talent Council for Degrees Matter, UNCG Chancellor's Engaged Scholarship Committee; Advisory Board Member for the Cooperative Extension Service; member of the Greensboro Mayor's University Roundtable; Member of the Selection Committee for a Greensboro Police Chief and other senior City staff positions; Chair of the Neighborhoods' Committee for the Greensboro Bicentennial Commission; Chair of the Outreach Committee for the Tanger Performing Arts Center Task Force; board member BJH Foundation, board

member Triad Stage and member of numerous and varied ordinance committees for the City. Donna received the Key to the City in 2019 for her work in housing; Donna and her husband, Bob, were honored to be Chairs of the NCCJ Annual Citation Awards Dinner and Vision Award and Donna received the 2019 Visionary Award from Guilford Apprenticeship Partners. She also received the 2018 Stanley Frank Leadership Award from the Greensboro Chamber of Commerce for her role in developing Guilford Apprenticeship Partners. In 2017; Donna received the Sonia Sotomayor award for her passion for workforce development initiatives and support of small business. Donna has been recognized by the Triad Business Journal with the Women in Business award. She was also honored the 2009 Athena Award presented by the Greensboro Partnership primarily for her board role with the Evergreens Senior Care System, where she led the restructuring that brought 3 new state of the art skilled nursing facilities and a \$30 million investment to Guilford County.

She has been recognized in the News and Record as a Community Role Model. Donna was also selected by Guilford College as the 2011 recipient of the Algernon Sydney Sullivan Award

for her distinguished and meaningful service to the Triad community, and she was awarded the American Heart Association's inaugural Heart of the Community Award.

At Whitestone, she has chaired the Activities Committee; been the Secretary of the Marketing Committee; served as an Ambassador; and served as a member of several other committees. Donna also volunteers in the Butler's Pantry and she co-founded and attends the Caregiver's Support Group.

## Anita Greenstein

I am Anita Greenstein, and I have been married to Allen for 58 and a half years. We have three children, eight grand children, and four great grand children. Ask me about handling money with birthdays.

I have many experiences in fund raising and handling money. I was in charge of fund raising for Temple Beth Israel Sisterhood in York Pennsylvania, and I established a flea market for two years, selling tables and organizing the program. I worked for Travelers Insurance Company as a figure rater and was the treasurer of the sisterhood at the temple. I became a nationally certified massage therapist, and I was the administrative assistant at the York Guidance Center, a large mental health practice. There I created an on line billing programs for Medicare and insurance. I created this computer network in 1982. We managed millions of dollars in receipts and payments. I learned how to handle big money.

When in Florida, I worked at the Vero Beach Art Museum where I was member services personnel and sold memberships, classes and ticket for programs . I multitasked and handled lots of money

Since I like being active, I produced several theatrical productions at York Little Theater and volunteered for Hospice. I did publicity at York Little Theatre, volunteered as an intake clerk for Indian River medical center in the ER. I was an Usher manager at the sunrise theatre in Fort Pierce, Florida which meant I organized the ushers positions, house lighting, security, and disaster training.

After struggling with osteoporosis, I became a spokeswoman for Amgen Pharmaceuticals, for the Prolia medication to treat osteoporosis. I presented speeches to their employees and global executives.

In Greensboro, I volunteered at the Weatherspoon Art Gallery at UNCG. I greeted patrons and trained students and gave information about upcoming exhibits and events. I also volunteered at the NC folk festival for several years.

At present, I usher at the Tanger center and help our patrons to find seats and answer any questions.

I hope to be of service to Whitestone and make a difference.

## Biography for Barbara Kreuger;

I learned to sew at 3 years of age, and by 5, I used a sewing machine. At 8, I took lessons with a group of married women at Singer Sewing School. Since then I and members of my family have worn, at least some, homemade clothes. I went to Arts High School in Newark NJ as an art major, and to Douglass College, women's college of Rutgers University, in New Brunswick NJ, as a Bio-Science Major. My science degree took me to Cal Tech in their Engineering Department, which in the 60's included computer development.

As a new mother, and "stay at home" I traveled a lot, lived abroad, and manufactured tall girls tennis wear. When my 3 sons were in public school I got into marketing for a design firm specializing in sales offices and signage for the housing industry and became certified by the Building Industry Association (BIA) as a Senior Housing Marketing Specialist (SHMS). That led me to self employment as a consultant to the Senior Housing Industry and a developer of a website to promote my business and educate seniors on life style choices. Kept that career until retirement. I regularly had articles published in newspapers and magazines, and was asked by a publisher to write a book on "Universal Design". All the while I continued to sew and design clothing for me, family and friends.

We lived many years in California before following our 3 sons to the east coast to seek an age restricted community to live out the rest of our retirement years. Greensboro and then WhiteStone was our choice!

### **Auxiliary Committee**

**Proposed Bylaw Changes: Discussed and Unanimously Ratified by the Subcommittee on January 19, 2024 and unanimously voted to take it to the Advisory Council for the 30-days prior to the formal vote.**

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***Care and Wellness Center (CWC) and Assisted Living (AL) Auxiliary Committee is a committee whose purpose is to visit residents and assist with activities not related to medical needs. Members are WhiteStone residents. The Chairperson shall be elected by the Committee members and approved by the Resident Council in March of each year and will report monthly to the Resident Council. The Director Community Life Services or a designee and the Executive Director shall be ex-officio non-voting members of this committee.***

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## Whitestone Resident Council Meeting Minutes

March 28, 2024

Fellowship Hall

9:30 am

Live Streamed As Well - 1390

1. The meeting was called to Order by Bob DellOrfano, President
2. Misty McAdam, Chaplain gave an Opening Prayer
3. Employee Recognition Awards were presented by Tracy Armwood, HR Director. New Hire Orientation Day was recognized
4. A review of financial and occupancy data was given by Mark Lewis. The Harrison Award was received by the Care and Wellness Center and Whitestone now has an on-line reputation score of 700.
5. The treasurer's report stated there is \$295.94 in the treasury as of 3/27/2024.
6. The following Eight Committee Chairs gave reports from their latest meetings.

Marketing	Jo Ann Cox
Food and Beverage	George Troxler
Residential Services	Craig Wasoff
Campus Care & Alliance	Sarah Hester
Spiritual Support	Ray Hall
Environmental	Gene Lewellyn
CWC Auxiliary	Jill Jones
Activities	Alicia Sharp

**Hard copies of reports are filed in a designated book in the Library for public reading. Bios of the new committee chairs are also in this file.**

7. A motion was made, seconded and approved by a vote, to change the Auxiliary Committee name to "Care and Wellness Center (CWC) and Assisted Living (AL) Auxiliary Committee".
8. Under New Business: Names and bios of proposed new committee chairs were available. Nominations for additional candidates was called for without response. A motion to accept, followed by a second, was unanimously approved with the following effect:

Donna Newton	President of Resident Council
Allen Greenstein	Vice President
Anita Greenstein	Treasurer
Barbara Krueger	Secretary

**BY LAWS OF THE RESIDENT COUNCIL  
OF  
WHITESTONE: A MASONIC & EASTERN STAR COMMUNITY  
OF  
NORTH CAROLINA, INC.**

**ARTICLE I**

**NAME**

THE NAME OF THIS ORGANIZATION SHALL BE THE RESIDENT  
COUNCIL OF WHITESTONE: A MASONIC & EASTERN STAR  
COMMUNITY OF NORTH CAROLINA, INC.

**ARTICLE II**

**PURPOSE**

The purpose of this organization shall be to foster a relationship between the Staff and the residents of WhiteStone: A Masonic & Eastern Star Community of North Carolina, Inc. The Resident Council shall represent the residents' interest in efforts to improve the quality of life at WhiteStone: A Masonic & Eastern Star Community of North Carolina, Inc.

**ARTICLE III**

**MEMBERSHIP REQUIREMENTS**

All residents of WhiteStone: A Masonic & Eastern Star Community of North Carolina, Inc. shall be members of the Resident Council by virtue of their residency. Voluntary donations may be received through a donation container at each Council meeting.

**ARTICLE IV**

**OFFICERS, TERMS AND DUTIES**

A. The officers of the council shall be:

1. President



2. Vice-President

3. Secretary

4. Treasurer

**B. Terms of the Officers**

The annual election of officers shall be in March. Voting may be by a show of hands or, when requested by at least 10 members, by written ballot. All officers shall be elected for a period of one year. Officers shall serve from April 1<sup>st</sup> to March 31<sup>st</sup>, or until successors are elected.

**C. Duties of the Officers:**

1. The President shall preside at all meetings and is charged with the general responsibilities of insuring the effective functioning of the Council. The President shall be an ex-officio member of all committees and is charged with the specific responsibility of implementing the By Laws. The President may appoint Ad hoc committees for special and limited purposes. The President can be removed from office by a two-thirds vote of the members present. The President is also encouraged to attend Board of Directors meetings and will receive information quarterly from management.
2. The Vice-President shall assume all the duties of the president in his/her absence. Should the President be unable to complete his/her term, the Vice-President shall be elevated to that office. He/she shall assist the President with the operation of the Council in whatever manner requested.
3. The Secretary shall record minutes of all Council meetings, record any other pertinent matters, and handle all correspondence.
4. The Treasurer, or a representative, shall be responsible for the collection and disbursement of monies. The Treasurer shall keep a book of accounts showing all receipts and disbursements and make a monthly report showing the financial condition of the Council. No funds shall be dispersed except upon approval of a majority of the Resident Council present at a regular or special meeting.

**ARTICLE V**

## **MEETINGS**

- A. A regular meeting of the Resident Council shall be held once a month on the fourth Thursday at 9:30 AM in the Fellowship Hall (or other appropriate venue with proper notice), excepting the months of November and December which are optional.
- B. Regular meetings of the standing committees shall be held once a month prior to the regular monthly Council meeting or upon the call of the Chairperson.
- C. Special meetings may be called by the President at the request of (10) ten members of the Resident Council or at the request of (3) three officers. Two (2) days' notice must be given to the Council members. No business shall be in order except that for which the special meeting was convened.

## **ARTICLE VI**

### **ORDER OF BUSINESS**

Unless otherwise modified by the President or presiding officer, the order of business shall be as follows:

1. Call to order and Devotion
2. Staff reports, including financials
3. Review and approval of minutes of previous meeting
4. Treasurer's report
5. Report of committees
6. Unfinished business
7. New business
8. Special reports
9. Adjournment

## ARTICLE VII

### STANDING COMMITTEES

A. The **EXECUTIVE COMMITTEE** shall consist of the immediate past President and the current officers of the Council. The Executive Director or a designee shall be an ex-officio non-voting member of this committee.

B. The **CAMPUS CARE ALLIANCE** shall serve as a committee whose goals include the following:

- 1) Access to quality health care and continuity of health care (from independent living to assisted living to permanent residence in the Care and Wellness Center) in a safe environment.

- 2) Collaboration between staff and residents to support resident satisfaction with all WhiteStone health care services.

- 3) Liaison between the Care and Wellness Center residents and WhiteStone staff.

In dealing with sensitive, personal matters, HIPAA (Health Insurance Portability and Accountability Act) regulations shall be enforced to protect resident privacy; the committee may move to a closed session, per HIPAA.

The chairperson shall be elected by the resident members of the committee and approved by the Resident Council in March of each year. The committee will report monthly to the Resident Council. The committee shall consist of at least five residents of WhiteStone plus staff, who shall serve as non-voting, resource members to the resident members of the committee. These staff members shall include the WhiteStone Health Care Administrator, the Director of Nursing and other staff whom the resident members of the committee may call upon. The Executive Director shall be an ex officio non-voting member of the committee.

Subject to HIPAA regulations, this committee deals with Resident Council matters and, therefore, intends to be transparent and open to all residents of WhiteStone.

C. The **FOOD & BEVERAGE** Committee shall serve as liaison for the Independent Living residents with the Director of Food and Beverage Services, and the Chef. The committee acts as the go-between with ideas and critiques from the community and serves as a resource for the Director of Food and Beverage Services on matters related to dining service. The Chairperson shall be elected by the Committee members and approved by the Resident Council in March of each year and will report monthly to the Resident Council, as well as deliver a hard copy of its meeting minutes to the secretary of the Resident Council. The Director of Food and Beverage Services, chef, Executive Director and their designees shall be ex-officio, non-voting members of this committee

D. The **BUILDING, GROUNDS and ENVIRONMENTAL SERVICES COMMITTEE** shall serve by assisting residents with their concerns regarding the buildings, grounds, and environmental issues of our community. The Chairperson shall be elected by the

Committee members and approved by the Resident Council in March of each year and will report monthly to the Resident Council. The Director of Plant Operations & Environmental Services and the Executive Director shall be ex-officio non-voting members of this committee.

- E. The **ACTIVITY COMMITTEE** shall serve as liaison with the Community Life Services Department in coordinating and planning recreational and other programs to meet the needs of the residents. Activities will focus on the Eight Dimensions of Wellness: Physical, Emotional, Social, Environmental, Intellectual, Spiritual, Vocational and Health Services. The committee shall consist of not less than five members. The Chairperson shall be elected by the Committee members and approved by the Resident Council in March of each year and will report monthly to the Resident Council. The Director of Community Life Services or a designee and Executive Director shall be ex-officio non-voting members of this committee.
- F. The **MARKETING AND HOSPITALITY COMMITTEE** shall serve by welcoming new residents and assisting in their adjustment to the community. The committee shall also provide assistance to visitors and guests as appropriate. The committee will partner with the Marketing team in hosting both on and off-site events. The committee shall consist of no less than five members. Two members shall be elected to serve as 1) chair and 2) recorder. The Director of Sales and Marketing and the Marketing Team and the Executive Director shall be ex-officio non-voting members of this committee.
- E. The **RESIDENTIAL SERVICES COMMITTEE** shall serve as liaison between residents and the Medical Clinic and Residential Services under the direction of the Manager of Home Care. and to promote effective communications. The role of the committee is to help guide the community in the residential services provided and to ascertain if additional services are needed. The committee shall consist of not less than five members. The Chairperson shall be elected by the Committee members and approved by the Resident Council in March of each year and will report monthly to the Resident Council. The Manager of Home Care or a designee and the Executive Director shall be ex-officio non-voting members of this committee.
- F. The **NOMINATING COMMITTEE** shall serve by developing and presenting a slate of Resident Council officers (at least one, but not limited to one, nomination per office) for the ensuing year, which shall include President, Vice President, Secretary, and Treasurer. If more than one is nominated or a write-in candidate is proposed, voting by the residents will be by written ballot. Those nominated for office must have given prior approval before their nomination. A list of officers so nominated shall be presented to the members at the February meeting. Nominations may be made from the floor at the election meeting in March. Should an elected officer, other than the President, not be able to complete their term this committee will re-convene and appoint a replacement.

The committee shall consist of not less than five members (at least one from the Independent Living Village and one from the Independent Living Apartments. The Executive Director or a designee shall be an ex-officio non-voting member of this committee.

- G. **The CARE and WELLNESS CENTER (CWC) and ASSISTED LIVING (AL) COMMITTEE** is a committee whose purpose is to visit and assist with activities not related to medical needs. Members are WhiteStone residents. The Chairperson shall be elected by the Committee members and approved by the Resident Council in March of each year and will report monthly to the Resident Council. The Director of Community Life Services or a designee and the Executive Director shall be an ex-officio non-voting member of this committee.
- H. **The SPIRITUAL SUPPORT COMMITTEE** shall serve to assist the Chaplain in identifying, developing, communicating, and implementing meaningful worship, religious study and other opportunities for spiritual growth service and fellowship. The Chairperson shall be elected by the Committee members and approved by the Resident Council in March of each year and will report monthly to the Resident Council. The Chaplain or designee and the Executive Director shall be ex-officio non-voting members of this committee.

## **ARTICLE VIII**

### **AMENDMENTS**

- A. Nothing in these By Laws shall conflict with the charter, By laws, policies, rules, or regulations of WhiteStone: A Masonic and Eastern Star Community of North Carolina, Inc., nor direct the manner in which charitable funds are allocated and appropriated by the Board of Directors.
- B. Any amendment to these By Laws must be presented in writing at a regular Council meeting for consideration at its next regular meeting. Prior to an amendment being presented, the Executive Director or a designee will review the proposal.
- C. The President, the Vice-President, the chairperson acting on behalf of a standing committee, or 3 members of the Resident Council may present an amendment. In the event three members wish to present an amendment whose business applies to the responsibilities of a standing committee, the members of that committee must have first reviewed the proposal.
- D. A majority vote of the Resident Council present shall be necessary to amend these By-Laws.

*from Mark*

## **WhiteStone Masonic and Eastern Star Home**

### **Resident Council**

**March 28<sup>th</sup>, 2024**

- I. **Financial Performance**
  - **Net Operating Income**
    - February NOI variance to budget 252,719
    - YTD NOI variance to budget 370,757
  - **Operating Revenue**
    - February revenue exceeded budget by 345,837
    - YTD revenue has exceeded budget by 348,218
      - IL 70,951
      - AL / MC (86,825)
      - Health Center 361,741
  - **Operating Expenses**
    - February expenses over budget (93,118)
    - YTD expenses under budget by 22,538
- II. **Occupancy Update (Current)**
  - 187 occupied at 89% & 202 sold at 96% of 211 total IL units available:
    - IL Buildings x 2 / Villas: x 0 / Cottages: x 1 / Residential: x 6
  - AL / Memory Care 14 out of 36 occupied (39%)
  - Health Center 75 out of 86 occupied (87%).
- III. **Other**
  - Announcement: Crystal Condry, Director of Clinical Services
  - Announcement: Ryan Hester, Director of Information Technology
  - CWC LCS Harrison Award Winner
  - WhiteStone Family Day: May 11<sup>th</sup>
- IV. **Question and Answer**

## Super Star Awards

Employee Name	Department	Star	Award
Rick Berkimer	Plant Operations Director	1	
Donnie Cannon	Food and Beverage	1	
Shenika Cunningham	Nursing	1	
Latisha Davis	Nursing	1	
Victoria Jeffers	Nursing	1	
Claire Johnson	Community Life	1	
Princess Nyennetue	Nursing	1	
Alex Orcasitas	Environmental Services	1	
Brenda Smith	Food and Beverage	1	
Shelina Spotford	Food and Beverage	1	
Cindy Werner	Nursing	1	
Andrea Comer	Plant Operations	10	Brownies
Jerry Hayes	Security	10	Candy Bars
MaKayla McDowell	Food and Beverage	10	Laffy Taffy
Krista Mendoza	Food and Beverage	10	Hershey's Chocolate
Alexiss Moore	Admin Assistant	10	Reese
Peggle Williams	Assisted Living	10	Potato Chips
Mandy Duncan	Environmental Services	25	
Gregory Matthews	Food and Beverage	25	
Mara Garcia	Food and Beverage	50	
Reneeta Whitsett	Food and Beverage	50	

## Service Anniversaries

Employee Name	Department	Year
Lindsay Billings	Business Services	3

Treasurer Report

2/22

Collected

291.84

409

3/28

295.94

Nancy Cox



**Marketing Committee Minutes  
March 6, 2024**

**Members:**

Jo Ann Cox, Chair

Aurora Almy	Beverly Cato	Sylvia Davis	Alan Atwell
Betty Atwell	Don Etherington	Ted Fritz	Bob Rathbone
Sandra Wegner	Nancy Howard	John Proudfit	Stuart Brownlee
Don McCrickard	Bob DellOrfano	Donna Newton	Ed Phelps
Anita Greenstein	Allen Greenstein	Carolyn Cotton	Helen Ullrich
Barbara Kreuger	Ted Dresie	Bob Kelly	

Staff: Marie Dunn, Debi Bryant, Monica Hurd, Meredith Cooper

Guests: Ellen and Bob Levin and Caroline Meurer

Jo Ann gave an opening reading and then thanked the committee for all their work during the time of her chairmanship. Their energy has contributed greatly to the successful marketing effort during this time.

February Minutes were approved.

**Old Business:**

Reports on February move-ins:

1. 2/14	Jean Anderson	ILW 114	Carolyn Cotton
2. 2/15	Bob Duff	ILW 434	Alan Atwell
3. 2/16	Jo Burroughs	Lin 309	Don McCrickard
4. 2/16	Jim & Sharon Pitts	ILS 521	Bob & Ted
5. 2/19	Marcella Bryant	ILS 218	Jo Ann Cox
6. 2/22	Steve Blake & Connie Burbank	ILW 107	Anita & Allen G.
7. 2/23	Elliot & Pricilla Robinson	ILW 432	Barbara Kreuger
8. 2/29	Annette Cuzzo	ILW 332	Stuart Brownlee

Discussion centered around the difficulties some new residents were having in becoming familiar with and adjusting to life at WhiteStone. Guidance was given that when these situations are encountered, the mentors should discuss the situation with Karla.

**New Business:**

A. Marketing Minute – Overview by Marie

1. Move-In Survey Feedback—Many surveys have been turned in and the response has been very positive. See itemized listing on Market Minute (attached).
  2. Thermometer
- B. Total IL units at WhiteStone: 211  
 Occupied: 183 (87%)  
 Sold: 199 (94%)
- B. Event Sign-up Sheet for March was circulated with all slots filled.
- C. New Resident Orientation – March 13<sup>th</sup>. Meredith will notify you if you are expected to attend.
- D. Future move-ins and Mentors were assigned.
- |         |                        |          |                      |
|---------|------------------------|----------|----------------------|
| 1. 3/4  | Patricia Waak          | ILS 318  | Sandra Wegner        |
| 2. 3/6  | Carol Pike             | ILW 334  | Donna Newton         |
| 3. 3/21 | Wayne & Nancy Arnoldus | ILW 426  | Nancy Howard         |
| 4. Mar  | Meryl Gasner           | ILW 233  | Sandra Wegner        |
| 5. 4/23 | Richard Ingram         | ILS 220  | Bob DellOrfano       |
| 6. 4/25 | Elaine Young           | ILW 433  | Helen Ullrich        |
| 7. Apr  | Dee Follin             | ILS 416  | Jo Ann Cox           |
| 8. Apr  | Henry Buthman          | ILS 321  | Ted Dresie           |
| 9. May  | Ernie & Betsy Schiller | 705 RL   | Alan Martin          |
| 10. TBD | Michael James          | ILW 534  | Bob DellOrfano       |
| 11. TBD | Ron & Barbara Cassell  | 907 FMD  | Barbara Krueger      |
| 12. TBD | Bruce Pugh             | ILS 411  | Bob DellOrfano       |
| 13. TBD | Donna Ferguson         | ILS 221  | Jo Ann Cox           |
| 14. TBD | Dell & Catherine Smith | ILS 422  | Stuart Brownlee      |
| 15. TBD | Rusty Suderth          | Cott 6-H | Bob DellOrfano       |
| 16. TBD | Donna Bowman           | Cott 2-D | Bob DellOrfano       |
| 17. TBD | Corinth Milikin        | 3 SRC    | Betty & Allen Atwell |

#### **Open Floor:**

Marie thanked Jo Ann for her work as Chair these past two years and presented her with a #1 Trophy!

Bob DellOrfano, our new Chair, gave a few remarks about looking forward to next year and working with the committee.

Mark spoke about WhiteStone's positive review campaign. The community is focused on obtaining these positive reviews online. Our goal is to increase our satisfaction rating online and reflect the positive experience that many of our residents and team members have.

**The meeting was adjourned.**

Next meeting will be April 3, 2024, at 11:15am in the Fellowship Hall.

**WhiteStone**  
A MASONIC & EASTERN STAR  
COMMUNITY  EST. 1912  
Founded on fellowship. Inspired by you.

MARCH 2024  
**MARKETING  
MINUTE**

## March Marketing Event:

# MAKE THE MOST OF YOUR MOVE

TAX BENEFITS OF A  
LIFE PLAN COMMUNITY

Tuesday, March 12 | 11 a.m.

RSVP by calling 336-361-1874 or visiting  
[liveatwhitestone.org/events](http://liveatwhitestone.org/events)



### MARKETING COMMITTEE:

Chair: Jo Ann Cox

Secretary: Nancy Howard  
(2024-2025)

### MARKETING TEAM

If you have any questions or comments, please feel free to reach out to the Marketing Team:

Marie Dunn, Director of Sales & Marketing [mdunn@LiveatWhiteStone.org](mailto:mdunn@LiveatWhiteStone.org)

Debi Bryant, Residency Counselor [dbryant@LiveatWhiteStone.org](mailto:dbryant@LiveatWhiteStone.org)

Monica Hurd, Residency Counselor [mhurd@LiveatWhiteStone.org](mailto:mhurd@LiveatWhiteStone.org)

Meredith Cooper, Marketing Coordinator [mcooper@LiveatWhiteStone.org](mailto:mcooper@LiveatWhiteStone.org)



## Resident Referral Program:

We would love your help with spreading the word about WhiteStone. Each prospective resident that you refer to us (that results in a move-in), you (current resident) will get a \$1500 credit on your monthly service fee once they move in. (Please note: January had a misprint. The \$1500 credit is for the referring resident only.)



### NEXT MARKETING COMMITTEE MEETING:

Meetings are held 1st Wednesday of each month

APRIL 3, 2024 AT 11:15AM

## OCCUPANCY REPORT

**87% occupied / Sold to 94%**

**Cottages Available - 1**  
**Villa Homes Available - 0**  
**Apartments Available - 4**  
**Residential - 7**

## MARCH EVENTS

**3/6 Quarterly Diamond Dining**  
 Fellowship Hall 12:00pm

**3/12 Lunch & Learn: Tax Benefits**  
 Private Dining Room 11:00am

**3/13 New Resident Orientation**  
 Fellowship Hall 11:30am

**3/27 Letters from Home (CLS)**  
 Fellowship Hall 3:30pm

## APRIL EVENTS

**4/17 New Resident Orientation**  
 Fellowship Hall 11:30am

**4/18 Resident Panel Event**  
 Fellowship Hall 11:00am

## FEBURARY 2024 MOVE INS:


2/9 Bob Duff	IL 434
2/14 Jean Anderson	IL 114
2/16 Jo Burroughs	Lin 309
2/16 Jim & Sharon Pitts	IL 521
2/19 Marcella Bryant	IL 218
2/22 Steve Blake & Connie Burbank	IL 107
2/23 Elliott & Priscilla Robinson	IL 431
2/29 Annette Cuzzo	IL 332

## MARCH 2024 MOVE INS:

3/5 Pat Waak	IL 318
3/7 Carol Pike	IL 334
3/21 Wayne & Nancy Arnoldus	IL 426
March Richard Ingram	IL 220
March Meryl Gasner	IL 233

**Results are in!!**  
**Move-In Satisfaction Survey**

<b>Sales &amp; Marketing</b>	<b>9.3/10</b>
<b>Resident Mentors</b>	<b>9.2/10</b>
<b>Administrative Staff</b>	<b>9.3/10</b>
<b>Food &amp; Beverage</b>	<b>8.7/10</b>
<b>Housekeeping</b>	<b>8.7/10</b>
<b>Maintenance</b>	<b>9/10</b>
<b>Move-In Experience</b>	<b>9.3/10</b>



Whitestone

# Food & Beverage 03/14/2024

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**2:00 PM Dining Hall**

## ATTENDEES

Larkin Pena, Stuart Brownlee, Maria Garcia, Reneeta Whitsett, Alexis Lynch, Ray Hall, Don Etherington, Nancy Cost, Mark Lewis, Jon Szarke, Kyle Durkin, Ken Aiken, Gene Merryman, Steve Blake, D D King, Robert Vinroot, Doris Rogers, Robert Dellorfono, Dani Valentine, Phyllis Jones, Claire Germain, Donna Newton, Jo Ann Cox, Joyce Hibshman, Nancy Howard, James Dowless, Annette Cuozzo

(IF YOUR NAME IS MISSING FROM THIS LIST I COULDN'T READ IT ON THE SIGN IN SHEET, PLEASE PRINT YOUR NAME)

## AGENDA

### **Presentation by Larkin Pena of the F&B Staff Thank You Card**

1. The art work on the card was fabulous. Thanks to Larkin
2. The card will be at the Front Desk as well as The Dining Hall Host stand for everyone to sign and address thoughts about the staff.
3. The card will be encapsulated the week of March 25 for permanent display.

### **Presentation by Jon Szarke on current issues**

- Several resident attendees addressed their concerns about losing staff. Mark Lewis suggested Residents meet privately with either Jon or himself to resolve issues.
- More than one attendee spoke up on having Marketing Events when Food&Beverage was understaffed.

**A Catered Meal to show appreciation for the staff will be at 1:30 PM April 10, 2024.**

Next meeting is April 11, 2 pm in Dining Hall

## Minutes of Residential Services Committee

3/11/2024

Present: Beverly Cato, Don Ethrington, Bob Dellorfano, Jim Dowless, Allen Greenstein, Joel Dobson, Donna Newton, Mark Lewis, Karla Stapelton, Pat Paun. Kristi Carlson, Craig Wasoff (Chairman) Anita Greenstein 13

\*Craig opened the meeting at 11:30 as scheduled

\*Craig asked that the 2/12/2024 minutes be approved without review. It was motioned and seconded.

- **Old Business:** Whitestone has hired 2 nurses – Kristi Carlson and Tatiana Wing. Karla commented that they are very experienced and can be reached on Michelle's old phone and radio. They will be available through 8:00 PM and further coverage if needed will be provided by the Care & Wellness nurse on duty.
  - \*Karla talked about extending coverage provided by Randolph's Primary Care Physicians.
  - \***Single Digits:** Mark emphasized to call them with any issues as a failure to perform letter has been written to SD. We must document all the problems we are having to fortify the case we are trying to build.
  - \*The **signage** for the campus is estimated at \$50,000 and is not in the 2024 budget.
  - \*The **Rotunda** sound deadening project requires a price update and is in the works.
  - \*The **raised concrete** throughout the campus is in the quoting process
  - \*Some of the **public areas** like the hallways and other common areas are **not getting sufficient cleaning attention** and should be addressed. This is moved to Buildings & Grounds.
  - \*There are **no cases of COVID** on campus
  - \*The **door leading into the Clinic Offices** needs to be adjusted so patients with walkers or wheelchairs can easily open the door. A doorbell was suggested so a staff person could open the door, but a simple adjustment of the door closure device or even removing it should be tried before a doorbell.
  - \*A **concern was raised about no Administrative Staff is available after normal working hours** and on weekends. It was suggested that we restart a voluntary resident staffing program at the Linville Desk to help cover the voids.
- \*Pat Haun would like a **copy of the Bylaws for the Resident Council**. Bob Dellorfano will provide this to Pat.

## **CAMPUS CARE ALLIANCE MINUTES**

**MARCH 19, 2024**

On March 19, 2024, a meeting of the CCA convened in the Arts & Crafts Room at 10:30 AM.

Those in attendance were: PROFESSIONAL HEALTH CARE TEAM- Ray Robinson, Director of Assisted Living; Crystal Condry, Director of Nursing; Karla Stapleton, Navigator; Tatianna Wings, IL Health and Wellness RN.

CCA MEMBERS - Sarah Hester, Chairman, Ted Fritz, Don McCrickard, John Proudfit, Donna Newton, Nancy Cost, Anita and Allen Greenstein, Beverly Cato, Alicia Sharp, Monique Lallier, Cathy Long, Connie Burbank and Jo Ann Cox, Secretary.

Sarah opened the meeting with prayer.

Tatianna Wings, new IL Health & Wellness RN was introduced. Her cell telephone no. is 336-708-2508 which rings and alerts her whenever a SARA alert button is pushed.

The February minutes stand as written.

### **OLD BUSINESS**

Nursing Response to SARA Alert Situations—The two IL RNs are on duty 8 a.m.—8 p.m. Monday thru Friday and will be responding the alerts during those times. At present the CWC Nursing Supervisor is to respond other hours. This responsiveness will soon be transferred to the AL Nursing Supervisor. Crystal is conducting training in this response now in order that the responders will understand just what they are expected to do.

Crystal Condry has been employed as of this week as our new Director of Nursing. She will be formally introduced to WhiteStone residents soon, at



AL. The current 10-day quarantine procedure which has been in place applies here.

Calls February----6,391 call lights with average response time 6 min. and 07 sec.

Falls--9 Witnessed 15 Not Witnessed The majority of the falls are occurring when the patient is transferring from chair to wheelchair or walker. The patient is more than likely weaker than normal and education is being given on ways to safely transfer.

Tentative plans for April 16 meeting are to meet in the AL Conference Room at 10:30 for a short business meeting following which Josh and Ray will give us a tour of AL and the CWC after which we will have a light lunch. More detailed information will follow.

AED Training plans are in progress. Crystal Condry is a certified trainer and is going to begin training residents to use this equipment by first training this committee at a TBA date.

Nest meeting will be Tuesday, April 16, 2024.

Respectfully submitted,

Jo Ann Cox, Secretary



Ray Hall <secy76@gmail.com>

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## Spiritual Support Committee Report



Ray Hall <secy76@gmail.com>  
To: Ray Hall <secy76@gmail.com>

Sun, Mar 24, 2024 at 4:27 PM

The Spiritual Support Committee met March 6 at @2:00 PM

We will have Easter Lilies For the chapel on Easter Sunday. Deadline for purchasing Lilies is March 18.

We are looking for a room for the support groups to meet and for people of different faiths to meet.

There will be a Maundy Thursday Service at 1:00 PM on March 28. This will include communion.

There will be a demonstration Seder meal on April 17.

Family Day will be held May 11

We are still working on arrangements for a tour and possibly attend services at one or both of the Jewish houses of worship.

The next meeting will be held April 10 @ 2:00 PM

## ENVIRONMENTAL SERVICES COMMITTEE MEETING

(Building & Grounds)

March 11, 2024

The Environmental Services Committee met on Monday, March 11, 2024 at 2:00 PM with the following members present: Gene Lewellyn, Chairman, Maggie Lewellyn, Doug King, Ella Payne, Katy Sigmon, Gene Russell, Jimmie Dowless, and Bob DellOrfano as an ex-officio member. Mark Lewis, Rick Berkimer, and Robert Reese were present. Jacob Huesman and Thomas House were present from Brightview. Four other residents were present.

The Chairman opened the meeting with prayer.

Brightview:

- Paul will be leaving WhiteStone. His replacement will be attending the next meeting.
- Turf application will begin this Thursday.
- In the November meeting the motion passed to remove the dead tree on the mound in front of the CWC. Mark was to approve the quote and get it back to Brightview. Rick will check on this.

Other Concerns:

- Since the complete sign package will not be available soon, Mark asked that Rick purchase a temporary STOP sign to be placed coming out of Hiram Lane into the circle in front of Linville.
- Rick reported that work orders were being handled in a timely manner. As of today, there are 50 outstanding.
- Rotunda noise control has been priced and will be installed in the coming months.
- It was suggested that the sidewalk tripping hazards previously marked be remarked because the paint has washed off. Rick said he would use a bright orange color.
- Appearance around dumpsters at IL West was discussed. Mark said this was a stain in the concrete caused by drainage from the dumpsters. Rick said he could use an acid cleaner and power wash the area.
- The traffic problem at main entrance on Holden Road continues to be an issue. Everyone should use extreme caution when leaving campus.
- The weather stripping will be replaced soon on the front sliding door entering the Linville lobby.
- The wood working shop was discussed again. Rick advised that there is another building that may become available in a few months. It may be that this could be used for the wood working shop and it would solve some of the problems of trying to have both maintenance and the wood working shop in the same building.
- It was brought to our attention that some of the restrooms in the IL buildings do not have emergency pulls for the SARA alert system. Rick will check on this.
- Richard Vinroot was elected as Chairman for the coming year and Jimmie Dowless was appointed Vice-Chairman. A secretary must still be selected.

The meeting adjourned at 3:05 PM

Respectfully submitted by Maggie Lewellyn

**Resident Council Report**  
**Assisted Living, Care & Wellness Center**

**Auxiliary Report**

**March 18, 2024**

I. The Auxiliary Committee met on Monday, March 18<sup>th</sup> on the second floor of the new Assisted Living Building. We had 16 committee members and 16 staff members present, total of 22.

II. This afforded the opportunity for us to tour the facility and meet the Assisted Living residents who are presently living there. It is a lovely place.

III. Josh Hillegass, CWC, Administrator spoke to the committee reviewing the Do's and Don'ts guidelines for visits and also reviewed the Host program to clarify any concerns and questions.

IV. Josh introduced Ray Robinson, the new Assisted Living Administrator. Ray welcomed us and encouraged visitation whenever possible.

V. Allison Letourneau, CLS Staff distributed visitation guidelines for the residents who are presently living in the Assisted Living Center.

VI. Jill introduced Don McCrickard, who has agreed to chair the committee next year.

VII. Misty, our Chaplain closed with prayer and blessed our delicious lunch which was prepared by: *Gregory Matthews, A.L. Food Mgr.*

VIII. Our committee voted to make a simple name change to help clarify the focus of our volunteer work. I will ask that you read the Amendment and then vote.

In closing, I want to thank our committee volunteers, Gina's department, Mandy Cottrell and the CLS staff for their help and cooperation this year.

Also thank those of you who visit and are not on the committee, you do make a difference! A Heart Mission.

I am thankful for the opportunity of working with all of you and will continue to visit and help in any way that I can.

Respectfully submitted,

*Jill Jones*, Chairman

## **Auxiliary Committee**

**Proposed Bylaw Changes: Discussed and Unanimously Ratified by the Subcommittee on January 26, 2024**

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***Care and Wellness Center (CWC) and Assisted Living (AL) Auxiliary Committee*** is a committee whose purpose is to visit residents and assist with activities not related to medical needs. Members are WhiteStone residents. The Chairperson shall be elected by the Committee members and approved by the Resident Council in March of each year and will report monthly to the Resident Council. The Director Community Life Services or a designee and the Executive Director shall be ex-officio non-voting member of this committee.

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From: **ALICIA SHARP** alicia\_sharp@icloud.com

Subject: **Fwd: Activity Committee Meeting - Notes/Minutes for March 14, 2024**

Date: **March 28, 2024 at 9:21:53 AM**

To: **Alicia Sharp** alicia\_sharp@icloud.com

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**Activity Committee Meeting – Thursday, March 14, 2024 at 11 a.m.**

**Linville Crafts Room**

**Minutes/Notes:**

**Members Present:**

Thank you to all who attended the meeting:

Scott Oliver (Staff), Alicia Sharp (Chairperson), Annette Cuozzo, Stuart Brownless, Beverly Cato, Robert Vinroot, Pat Vinroot, Barbara Krueger, Bob DellOrfano, Amelia Caison, Bob Kelly

**Scott presented an overview of the Community Life Services (CLS) department:**

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- Gina Prevost is on family bereavement after the passing of her father.
  - Printer issues in printing CLS calendars
    - CLS staff will get them printed each month.
    - Activity Committee volunteers will distribute the calendars/flyers in the mailbox cubbies.
      - Stuart B, Amelia C, Alicia S., Ellen Levin, and Beverly Wright have volunteered to help.
    - Pi Day was held and staff made/cut/served Pi(e) in the Rotunda.
  - With the return of warm weather
    - Driving range outings will again be scheduled.
    - Fishing will return.
    - Additional museum visits will take place.
      - Currently the Weatherspoon Museum is scheduled on a first-come-first-served basis.
    - The Welsh/Irish Dance Group – Thursday, March 14, 2024, at 6:30 p.m. in the Fellowship Hall
  - **Question Raised:** What is the status of the proposed trip to the Biltmore Hotel for the Chihuly exhibit – Check with **Mandy**
  - **Question Raised:** What is the monthly budget for CLS activities, e.g., outside talent brought to WhiteStone?
    - Scott indicated that the budget was \$600 per month for such activities.
    - Some months may require more and other months less, but needs to "average" out
  - **Suggestion:** Amelia suggested that with spring and better weather, schedule more outdoor activities such as Cornhole
  - **Suggestion:** Stuart wanted to know if there would be interest at WhiteStone in forming a new game group for Bunco?
    - She will ask Gina to create an Interest Group Meeting to determine the level of interest for Buco

**New Suggestion for Consideration:**

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- Barbara Krueger brought information to the committee to consider inviting a guest cellist.
  - Gustavo Antoniacomi from UNCSA
  - She had heard him speak/perform at their Temple.
  - He was paid \$150.00 for his talent/time and was provided with a free meal.
    - **Question Raised:** Has he performed before at WhiteStone? **Gina** would have this information.
    - Will provide her with his contact information in a separate message.
- Another resident wanted to know if there would be enough interest in forming a support group for those dealing with Parkinson's Disease?
  - It was noted that a generic group already exists **Resilience, Information, Support and Empowerment (RISE)**
    - Guided by Misty McAden - Chaplain

#### **New Business:**

- Recognition given to Alicia Sharp, Chairperson of the Activity Committee, for her commitment and leadership during the past year.
- Nominations for the upcoming chair were opened to the committee. Bob Kelly was voted to be the new chairperson by the committee with the approval at the next meeting of the Resident Council on March 29 at 9:30 a.m. in the Fellowship Hall.

Respectfully Submitted: Bob Kelly



Robert (Bob) Kelly

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Virus-free [www.avg.com](http://www.avg.com)



Donna D. Newton

Donna is retired Director of Workforce initiatives for the Community Foundation of Greater Greensboro. Previous nonprofit roles included the Director of Housing Our Community, Director of the Guilford Nonprofit Consortium, Building Stronger Neighborhoods Liaison, and founder and Advisor to the Greensboro Neighborhood Congress, as well as non-profit consulting.

Donna worked as a medical insurance executive for more than 30 years and retired as a Senior Vice President with Jefferson-Pilot Life Insurance Company. She was been involved in her second career with nonprofits for almost 20 years. During this time, Mrs. Newton has been a broker of networking and a technical resource for local nonprofit organizations, neighborhood leaders, educational institutions, government entities, faith organizations and employers.

Donna is an honors graduate and Distinguished Alumnus of Guilford College. She serves and has served on a number of nonprofit and government boards; including board member for the New Garden Friends School; board member of the Guilford County Workforce Development Board; NC Apprenticeship Council – Triad Area Lead; member of the Guilford County Schools Career and Technical Education Advisory Board; member of the Steering Committee for Triad Talent Alignment; founder and member of Triad Workforce Solutions; Chair of the Board for The Evergreens Foundation. Chair of the Board for The Evergreens Senior Care System; Chair of the Partners Ending Homelessness Board; Board member for NCCJ and Bell House, Inc.; Advisory Board Member for the UNCG Center for Leadership and Service Learning; Advisory Board Member for the UNCG Political Science Department; Member of the Future Talent Council for Degrees Matter, UNCG Chancellor's Engaged Scholarship Committee; Advisory Board Member for the Cooperative Extension Service; member of the Greensboro Mayor's University Roundtable; Member of the Selection Committee for a Greensboro Police Chief and other senior City staff positions; Chair of the Neighborhoods' Committee for the Greensboro Bicentennial Commission; Chair of the Outreach Committee for the Tanger Performing Arts Center Task Force; board member BJH Foundation, board

member Triad Stage and member of numerous and varied ordinance committees for the City.

Donna received the Key to the City in 2019 for her work in housing; Donna and her husband, Bob, were honored to be Chairs of the NCCJ Annual Citation Awards Dinner and Vision Award and Donna received the 2019 Visionary Award from Guilford Apprenticeship Partners.

She also received the 2018 Stanley Frank Leadership Award from the Greensboro Chamber of Commerce for her role in developing Guilford Apprenticeship Partners. In 2017; Donna received the Sonia Sotomayor award for her passion for workforce development initiatives and support of small business. Donna has been recognized by the Triad Business Journal with the Women in Business award. She was also honored the 2009 Athena Award presented by the Greensboro Partnership primarily for her board role with the Evergreens Senior Care System, where she led the restructuring that brought 3 new state of the art skilled nursing facilities and a \$30 million investment to Guilford County.

She has been recognized in the News and Record as a Community Role Model. Donna was also selected by Guilford College as the 2011 recipient of the Algernon Sydney Sullivan Award

Allen Greenstein was born in 1913 in The Bronx, New York. He was the product of the New York City public education system and he graduated from The City College of The City University of New York in 1964. He then earned his Ph.D. in clinical Psychology in 1968 after interning at St. Elizabeths Hospital in Washington D.C., a huge federal mental institution. He was employed at this same setting for almost three years as a staff psychologist with a special focus in forensic mental health and the training of other mental health professionals.

He spent 36 years in York Pennsylvania, initially as the Chief clinical psychologist at the York County Mental Health Center and then as the director of the York Guidance Center. He supervised a staff of 43 professionals and clerical staff and provided mental health services to a diverse section of socioeconomic classes, ages, and populations. He was recognized as an expert witness in the area court systems and he testified in cases that varied across homicide, rape and abuse, and custodial actions. He received extensive training in psychopharmacology, hypnosis, and established employee assistance programs for business. The York Guidance Center later merged with the York Hospital, a massive health provider system, until he retired in 2006.

He participated as a member of the board of directors for several social organizations which included local nursery school, sheltered workshop, and the mental health association. In his spare time, he acted in the children's program at the York Little Theater, playing mostly pirates and beasts. He taught Sunday school for twenty years and was a member of the board of directors at Temple Beth Israel.

He is married to Anita Goldberg Greenstein for 58 and half years and they have three children. Eight grandchildren and 4 great grand children. The couple enjoy the blessing of being grandparents and traveling around the world. They have lived in WhiteStone for 14 months and the love of the residents and staff have made this place a real home.

## Biography of Barbara Krueger

I learned to sew at 3 years of age, and by 5 I used a sewing machine. At 8 I took lessons with a group of married women at Singer Sewing School. Since then I and members of my family have worn, at least some, homemade clothes. I went to Arts High School in Newark NJ as an art major, and to Douglass College, women's college of Rutgers University, in New Brunswick NJ, as a Bio-Science Major. My science degree took me to Cal Tech in their Engineering Department, which in the 60's included computer development.

As a new mother, and "stay at home" I traveled a lot, lived abroad, and manufactured tall girl tennis wear. When my 3 sons were in public school I got into marketing for a design firm specializing in sales offices and signage for the housing industry and became certified by the Building Industry Association (BIA) as a Senior Housing Marketing Specialist (SHMS). That led me to self employment as a consultant to the Senior Housing Industry and a developer of a website to promote my business and educate seniors on life style choices. Kept that career until retirement. I regularly had articles published in newspapers and magazines, and was asked by a publisher to write a book on "Universal Design". All the while I continued to sew and design clothing for me, family and friends.

We lived many years in California before following our 3 sons to the east coast to seek an age restricted community to live out the rest of our retirement years. Greensboro and then WhiteStone was our choice!

Anita Greenstein

I am Anita Greenstein, and I have been married to Allen for 58 and a half years. We have three children, eight grand children, and four great grand children. Ask me about handling money with birthdays.

I have many experiences in fund raising and handling money. I was in charge of fund raising for Temple Beth Israel Sisterhood in York Pennsylvania, and I established a flea market for two years, selling tables and organizing the program. I worked for Travelers Insurance Company as a figure rater and was the treasurer of the sisterhood at the temple. I became a nationally certified massage therapist, and I was the administrative assistant at the York Guidance Center, a large mental health practice. There I created an on line billing programs for Medicare and insurance. I created this computer network in 1982. We managed millions of dollars in receipts and payments. I learned how to handle big money.

When in Florida, I worked at the Vero Beach Art Museum where I was member services personnel and sold memberships, classes and ticket for programs . I multitasked and handled lots of money

Since I like being active, I produced several theatrical productions at York Little Theater and volunteered for Hospice. I did publicity at York Little Theatre, volunteered as an intake clerk for Indian River medical center in the ER. I was an Usher manager at the sunrise theatre in Fort Pierce, Florida which meant I organized the ushers positions, house lighting, security, and disaster training.

After struggling with osteoporosis, I became a spokeswoman for Amgen Pharmaceuticals, for the Prolia medication to treat osteoporosis. I presented speeches to their employees and global executives.

In Greensboro, I volunteered at the Weatherspoon Art Gallery at UNCG. I greeted patrons and trained students and gave information about upcoming exhibits and events. I also volunteered at the NC folk festival for several years.

At present, I usher at the Tanger center and help our patrons to find seats and answer any questions.

I hope to be of service to Whitestone and make a difference.