

Whitestone Resident Council Meeting Minutes

July 25, 2024

Fellowship Hall

9:30 am

Live Streamed Delayed - 1390

1. The meeting was called to Order by Donna Newton, President
2. Misty McAdam, Chaplain gave an Opening Prayer (text included)
3. Employee Recognition Awards were presented by Tracy Armwood, HR Director.
4. Treasurer's report. \$622 in fund.
5. Last months meeting minutes are visible in the WhiteStone library on the second floor of the main building.
6. The following Committee Chairs gave reports from their latest meetings.

Ad Hoc Committee

Ted Dresie

Voted on and passed the Motion: seeking better employee recognition initiated by residents, not by management. Since it passed it will be given to the the Mesh Board of Directors for their action.

Auxiliary Committee

Don McCrikard - no report

Activity

Bob Kelly

Marketing

Alan Atwell (Bob Dellorfano absent)

Food and Beverage

George Troxler -

Residential Services

no report

Campus Care & Alliance

Jo Ann Cox

Spiritual Support

Ray Hall

Environmental/Building & Grounds Robert Vinroot

Seeking residents to help in CWC and AL by visiting patients who are there.

Hard copies of reports handed to the Treasurer are filed in a designated book in the Library for public reading, along with this summary.

7. Next Resident Council Meeting: August 22, 2024 (Fellowship Hall)
8. Meeting Adjourned at 10:40am.

Ask, and it will be given to you; seek, and you will find; knock, and it will be opened to you. For everyone who asks receives, and the one who seeks finds, and to the one who knocks it will be opened. Or which one of you, if his son asks him for bread, will give him a stone? Or if he asks for a fish, will give him a serpent? If you then, who are evil, know how to give good gifts to your children, how much more will your Father who is in heaven give good things to those who ask him!

Ad Hoc Committee Motion to Resident Council and Voting

At the April Resident Council meeting, Donna appointed an Ad Hoc Committee and charged it to work closely with the WhiteStone Management Team, the MESH Board of Directors, and the Resident Council Board to establish a protocol for providing more substantial and beneficial recognition to and for the employees at WhiteStone.


The committee researched programs that are offered by several area CCRC's that provide monetary gifts to non-management employees. These gifts are designed to show gratitude to all non-management employees who serve their communities. The committee has identified one such program that could be effectively adapted to WhiteStone. We have presented the possibility of launching such a program at WhiteStone to the MESH Board to measure their reaction. The presentation was enthusiastically received provided there was sufficient support from the residents. The Committee asked me to propose a motion to the Resident Council in order to determine the level of support from the residents. The following motion was made and seconded at the June Resident Council meeting.

"I move that the Resident Council members request that the Ad Hoc Committee form a WhiteStone Gratitude Fund Initiative Board of Directors to adapt and adopt a resident managed voluntary donation plan based on the WellSpring model, to collect voluntary donations, and distribute monetary gifts to all non-management employees at WhiteStone. If approved, this plan is to be presented for approval at the MESH Board of Directors meeting in August. Upon approval by the MESH Board of Directors, specific details of the plan will be presented and all questions answered by the initiative Board of Directors to the residents at a special meeting in September or October."



The rules of the Resident Council require that voting on a motion presented to the Resident Council cannot occur until the next Resident Council meeting. This meeting is the meeting in which voting can occur. Therefore, as a resident of WhiteStone madam president, I move that a vote be taken on this motion. Do I have a second?.

Motions passed unanimously!

Les D. [unclear]



Care and Wellness Center and Assisted Living Auxiliary Committee
Resident Council Report
July 25, 2024

1. The Committee met on July 15, 2024. There were 12 members present. In addition, staff members present were Gina Prevost, Allison LeTourneau, Josh Hillegass, Crytal Condi, Ray Robinson, Misty McAden, Jade King, and Jenna Grant.
 2. Josh Hillegass thanked the committee members for their continuing efforts to assist those in the CWC and AL buildings. He said if we see any need that a resident has to inform the nurse for that area. Jill Jones asked that the signage for the HOST program be made more visible for the resident.
 3. In addition to staffing the CWC Desk on Saturday and Sunday afternoons, the committee members recently began staffing the desk in the AL building. Jill reviewed the number of visitors entering directly to the AL and found only a small number. The Committee agreed to suspend coverage of the AL Desk and review options with Ray.
 4. The sign-up sheet to cover the CWC Desk was distributed and members agreed to cover all of the times needed.
 5. Allison LeTourneau asked the members to continue using the July list of CWC and AL residents who wish visits, as there haven't been significant changes. She will put August Activity Calendars for the CWC, AL and Memory Care in the members boxes when they are available. In addition, they will be available on UNIGUEST.
 6. Don reported for Bob Kelly on our ongoing effort with the Skylight Photo Frame. The resident who has a frame still enjoys seeing the pictures, and Ryan Hester (IT specialist) has worked to improve Wi-Fi access for her Photo Frame. The resident's family members are very supportive of continuing with the Photo Frame. Tabbie Nance and Shirley Berthold volunteered to be the committee members who regularly visits the resident to help with the Photo Frame.
 7. Jill proposed postponing the next In-Service training event until a better time can be found.
- 
- 

Auxiliary Committee Meeting Minutes 7/15/2024

Attendance: Doris Rogers, Jill Jones, Don McCrickard, Paula Dille, Caroline Meurer, Terry Nottage, Alicia Sharp, Shirley Berthold, Mia Sansbury, Judy Young, Peggy Butler, Bob Kelly

Staff Attendance: Gina Prevost, Allison LeTourneau, Larkin Pena, Josh Hillegass, Jade King, Ray Robinson, Misty McAden, Jenna Grant

Don opened up the meeting and greeted the committee and thanked the committee for their hard work.

Misty led the committee in a prayer.

Josh Hillegass thanked the committee for their dedication and continued efforts in their visits. Josh offered assistance through himself, Ray, and Crystal if they need any help. Don asked if they had questions about a resident's condition to whom should they direct the question. Josh informed Don and the committee to ask the resident's nurse for further assistance.

Jill requested the HOST program signage be more visible for the resident, if they have any other questions or concerns.

Ray spoke to the committee and thanked the committee for their coverage of the front desk in the AL building. Ray thanked the committee for Mrs. Vicker's birthday party.

Don observed that the number of visitors that enter through the AL main door is small and suggested to post signage for individuals to be directed to the 1st level desk of AL or the CWC main desk.

Don passed around the August sign up sheet for CWC front desk coverage. Don reiterated that there is not a need for AL desk coverage at this time. Jill stated that they are looking for new avenues to cover Assisted Living.

Allison LeTourneau and Don McCrickard informed the committee that there was not enough change to print new visitation guides. Allison informed the committee that the calendars can be found on Uniguest, in their in-house mailbox, or in the CWC office.

Don spoke on behalf of Bob Kelly regarding the Skylight Photo Frame. Shirley stated she is still waiting for Bob to teach her on the usage of the frame. Gina Prevost and Don McCrickard informed the committee that the resident sleeps a lot in the morning so plan visits after lunch. Allison LeTourneau stated that she labeled the drawer in the cabinet, so the committee knows where to find the photo frame. Don reported for Bob that the internet issues have been resolved thanks to the help from Ryan Hester. Bob and Don will continue to evaluate the progress of the photo frame. Bob stated, the resident's daughters are extremely supportive of the idea of the photo frame.

Jill and Don informed the committee concerning another in-service meeting. Jill wants to work out the current kinks before the committee has another in-service meeting. It was scheduled for July 16 but will be postponed at this time.

Don asked if anyone needs another copy of the membership contact list. Don stated that he provides them via email and in in-house mailboxes as well. Don asked if there were any changes that needed to be made. Paula Dille provided her correct phone number for the list.

Josh confirmed that there are no covid cases in the CWC and AL. Josh reminded the committee to be mindful of not visiting if they are not feeling well or under the weather. Josh confirmed there is no mask requirements at this time but they are available if someone requests to wear one.

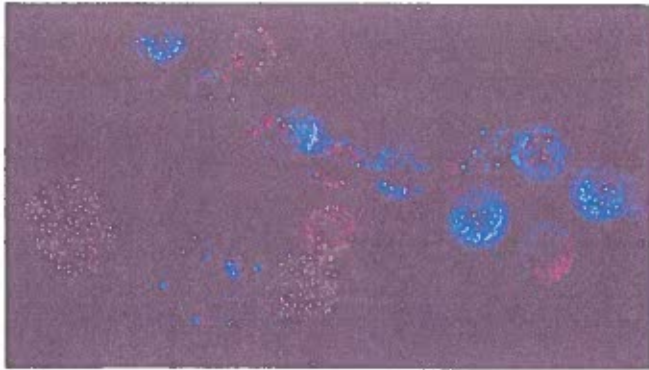
Jill stated that Alexiss can make name tags and suggested that the name tag read, "Auxiliary Committee Member" due to the frequent changes of the membership. Gina stated that the name tags state, "Volunteer" so it can be used for multiple occasions. Jill reminded the committee of the purple vest in the CWC and AL to be used when individuals volunteer.

Respectfully submitted by,

Allison LeTourneau, LRT,CTRS

Recreational Therapist

Community Life Services



7

**Thank you...
Activity Committee**

- ✓ This is an ideal place to become an important part of living at WhiteStone
- ✓ Freely share your ideas/suggestions
- ✓ Make a difference on what activities are offered at WhiteStone

✓ Next Activity Committee Meeting


- ✓ Date: Thursday, August 8th
- ✓ Time: 11:00 a.m.
- ✓ Where: Linville Arts & Crafts Room

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Lifelong Learning & Enrichment

1. Retired Professors Lectures

- ✓ Typically charges a nominal fee
- ✓ Most locations close to WhiteStone
- ✓ Suggested by an Activity Committee Member/Guest to:
 - ✓ Assist Community Life Services (CLS)
 - ✓ Identifying possible locations and topics of interest



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Other Suggestions/Ideas:

- ✓ Resident Council Monies – What to support?
- ✓ Thrift Shop – Finding out if the Thrift Shop can and will return
- ✓ Pet Calendars 2025 – Being designed
 - ✓ Look for a new design/layout
- ✓ Uniquet review
 - ✓ Scheduled to begin the review on July 29th

9



1



4



2



5

Upcoming Activities and Dates:

- ✓ Abigail Dowd - Rescheduling performance - Music | Guitar | Sings
- ✓ First Monday Speaker - Speaker Earlier.org - Leslie Conway - August 5th
- ✓ Randy Riggie - Comedian - Performing here - September 19 - 6:30 p.m.
- ✓ Janet Lily - UNCG Interactive Choreographic Process (Making dances)
 - ✓ How do you do it?
 - ✓ September 30th
- ✓ Staff & Resident Talent Show - November 19 and 20
 - ✓ A resident and staff member are coordinating
 - ✓ On the 19th - Visual Arts Exhibition
 - ✓ On the 20th - Performance Talent Show - 3:30 p.m.
 - ✓ Teaser flyer coming soon

3

Future Speakers and Entertainment

- ✓ NC Zoo - Checking to have them come and speak
- ✓ Bel Canto Choral - Working to have them perform at WhiteStone
- ✓ Possible UNCG Dance Group - Possibility of having them perform
- ✓ Randy Gant - Security Guard - Saxophone musician

• These suggestions were provided by Activity Committee members/guests

• Always welcome suggestions

6

Tonya Angel , TOF Board Member & Medical Director put together a phenomenal dinner at the Greensboro Elks Lodge # 602 in June! Great food, and money raised to send our nation's heroes to Washington DC. Many thanks to the wonderful volunteers who helped makes this event a success.



Please note that if you are unsure if your application has been received and is still active or have

questions, you may contact **Elaine Dills** at (336)768-5408 or elainedills@ymail.com or **Sherry Dreyer** at Sherrythf@gmail.com or 904-742-4976

Below are events that are Veteran related, that we like to share but aren't Triad Honor Flight specific. For more information, please contact the organizers..



**NW Piedmont Purple Heart Foundation, Inc.
BENEFIT CAR / TRUCK / MOTORCYCLE SHOW**



"Let it be known that he who wears the Military Order of the Purple Heart has given of his blood in the defense of his homeland and shall forever be revered by his fellow countrymen."

**SATURDAY, August 3rd, 2024
10:00 AM - 2:00 PM
VFW Post 5352, 618 Edgewood St., Kernersville, NC 27284**

- Donation \$25 Vehicle Entry Spectators Free / Donations Appreciated
- Dash Plaques to First 100 Vehicles
- \$1.00 Cash Bucket Votes for Favorite Vehicles / Bikes. 1st. 2nd. 3rd Place
- DJ Barry Rentz, Mobile Jukebox
- VFW Honor Guard, Post #9010, Clemmons / Purple Heart Recipients
- Kernersville Mayor Dawn Morgan



**\$500 Visa Gift Card Raffle, Drawing 8/17/24 / Door Prizes / 50/50 Drawing
Silent Auction / Food, Drinks, Desserts on Site / Homemade Baked Goods Auction**

All proceeds benefit the Northwest Piedmont Purple Heart Foundation, Inc., a 501(C)(3) non profit, to pay tribute to Purple Heart Recipients, Gold Star Families and Families of Deceased Purple Heart Recipients to attend a Complimentary Honorary Dinner at Richard Childress Racing in Welcome, 8/17/24.

**Hosted by the Old Salem Chapter
Antique Automobile Club of America**

oldsalemchapter-AAA.com
www.facebook.com/old.salem.AAA



**Northwest Piedmont
Purple Heart Foundation**



Our mission is to locate, verify and recognize World War II, Korea, Vietnam, Desert Storm, OEF, OIF and other Purple Heart recipients and the families of Gold Star and Deceased recipients.

MARK YOUR CALENDAR

Purple Heart Dinner Will Be Held On
Saturday, August 17, 2024, 4pm
Richard Childress Racing Campus, Welcome, NC

Two free tickets to each Purple Heart Recipient or Family Member of a Gold Star or Deceased Recipient

If you have not received an invitation, please contact:

Stephen Amos

336-462-2024

or

samosvfw@embarqmail.com

Tickets available to general public for \$25 per person

WE LOOK FORWARD TO SEEING YOU!



WOMEN VETERANS

Coffee & Conversation



AUGUST 12 | 9 AM

**2701 UNIVERSITY PKWY
WINSTON SALEM, NC**

GUEST SPEAKER | BARBIE PATTERSON

**READING CONNECTIONS
WORKFORCE DEVELOPMENT DIRECTOR**

BARBIE PATTERSON IS THE DIRECTOR OF WORKFORCE DEVELOPMENT AT READING CONNECTIONS. SHE LEADS A TEAM THAT PROVIDES JOB AND CAREER TRAINING THROUGH SHORT-TERM PROGRAMS. HELPING PARTICIPANTS TRANSITION INTO HIGH-

DEMAND FIELDS.

WITH EXTENSIVE NONPROFIT EXPERIENCE, BARBIE HAS SERVED AS THE CANCER RESOURCE CENTERS MANAGER FOR THE AMERICAN CANCER SOCIETY'S GREAT WEST DIVISION, MANAGED THE YMCA'S SCHOLARSHIPS PROGRAM, AND LED INITIATIVES LIKE CORPORATE CARING AND THE MLK DAY OF SERVICE AT THE VOLUNTEER CENTER. BARBIE EXCELS IN PROGRAM MANAGEMENT AND STAKEHOLDER ENGAGEMENT, PRIORITIZING COMMUNITY WELL-BEING AND ACHIEVING BENEFICIAL OUTCOMES. HER DEDICATION TO ADULT EDUCATION AND WORKFORCE DEVELOPMENT CONTINUES TO MAKE A SIGNIFICANT IMPACT AT READING CONNECTIONS.



Porter Insurance USA

Goodwill
Northwest North Carolina

Save The Date
September 8, 2024
1pm-5pm



Benefit for:

- Silent Auction
- DJ Ena Pop
- Food for Purchase
- Bounce House
- Face Painting
- Photo Booth
- 50/50 Raffle
- Ceremony 2pm



PROUD SUPPORTER OF THE
Tunnel to Towers
Foundation
T2T.ORG

More info: Merritt 336-601-1737





IN REMEMBRANCE
AND GRATITUDE

VETERAN & FIRST RESPONDER BREAKFAST EVENT

Join us for a special veterans coffee event honoring post 9/11 service members, veterans, and first responders.

We are excited to have guest speaker, **MSG Kevin Holland, USA, Ret.** Kevin served with both Navy SEALs, Naval Special Warfare DEVGRU, and the Army's 1st Special Forces Operational Detachment.



Be our guest at this special 9/11 event!
9/11/2024 | 9 a.m
Richard Childress Racing
Welcome, NC

REGISTER: <https://tinyurl.com/911Coffee>
VETERANSBRIDGEHOME.ORG



Vet 2 Vet OUTDOORS



Thanks to a grant from the National Elks Lodge Foundation and the High Point Elks Lodge, The Heroes Center is providing local fishing opportunities for veterans, especially those with



Veterans Coffee Hour

Tuesday, August 20
9:30 - 10:30 a.m.
Ages 50+ - Free

All veterans ages "50 and better" are invited to bring a guest and attend our coffee hour, to enjoy fellowship and discussion of various themed topics. August's topics will be Labor Day and Grandparents' Day. Special thanks to Porter Insurance USA for sponsorship of this program.

Sponsored by:
Porter Insurance USA

Pat B. Culler, Jr. Senior Counsel
927 Elmwood Drive, Suite 2030
More info in advance by contacting the Senior Center at 336-833-3584

high point
INSURANCE

PLEASE LIKE OUR FACEBOOK PAGE FOR UPDATED INFO, PHOTOS AND EVENTS.

WE ARE 100 % VOLUNTEER LED AND A QUALIFIED 501-(c)(3) TAX EXEMPT NON-PROFIT. WE CONTINUE TO LOOK FOR ORGANIZATIONS/BUSINESSES WE CAN PARTNER WITH TO CONTINUE OUR MISSION OF SENDING TRIAD VETERANS FOR FREE TO DC.

THANK YOU FOR YOUR SUPPORT.

You can donate directly to Triad Honor Flight via the [website](#) or via VENMO @TriadHonorFlight
All of our Veterans fly for free, cost to fly one Veteran is \$600.

If you would like to be unsubscribed from our digital mailing list, please click unsubscribe button below, or if you have others who would like to be added, simply respond to this email.



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Greensboro, NC 27419-0606

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Aaron Flinchum and the [Backwoods Bandits NC](#) for creating the 2024 Triad Honor Flight Championship at Hemlock Golf Club! 19 teams show up to endure the heat and raise awareness as well as funds to help put our local heroes onboard the Fall 2024 Triad Honor Flight trip from PTI to Washington DC! This year was our first golf tournament and we are already looking forward to the 2025 Triad Honor Flight Championship! 100% of the proceeds went to Triad Honor Flight and \$5,225 was raised during the tournament which puts 9 veterans onboard the Fall flight!



Marketing

We met on July 10th, at 11:15 AM, Alan Atwell was acting chairman during my absence. There were 25 members present at the meeting, along with Mark Lewis, Marie, Debi, Monica and Meredith.

- A. Total IL units at Whitestone 211
 Occupied: 194 (92%) (We are at 92% as a campus)
 Sold 204 (97%)
 Cottages Available – 0
 Villa Homes Available – 0
 Apartments Available – 1 (ILW)
 Residential – 6
- B. As of July 22nd , we finalized our 45th move-in for 2024.
C. 10 homes are being renovated for new residents
D. YTD the marketing team (mentors) acclimated 61 new residents to live at Whitestone.
E. Marie thanked the team for supporting the Positive Review Campaign. She challenged us to get 15 positive reviews in June. We achieved 20.
F. As a result, we placed within the LCS organization, we placed 3rd in the East Division and 15th in the entire company. Way to go team.
G. There are 0 more move-in's planned for July.
H. There is a plan for a staff versus resident competition event for July. Details to follow.

The next marketing meeting is scheduled for August 7th , 2024 at 11:15 AM in Fellowship Hall

The meeting was then adjourned.

**Marketing Committee Meeting Minutes
JULY 10, 2024**

Members:

Bob Dellorfano, Chair (Acting Chair Alan Atwell)

Nancy Howard, Secretary

Beverly Cato	Sylvia Davis	Alan Atwell	Betty Atwell
Carolyn Cotton	Don Etherington	Ted Fritz	Bob Rathbone
Sandra Wegner	John Proudfit	Stuart Brownlee	Helen Ullrich
Don McCrickard	Donna Newton	Ed Phelps	Jo Ann Cox
Anita Greenstein	Allen Greenstein	Barbara Kreuger	Ted Dresie
Bob Kelly	Bob Levin	Ellen Levin	Phylis Jones
Charlie Jones			

Marketing and Sales team: Marie Dunn, Debi Bryant, Monica Hurd, Meredith Cooper

Opening:

Approve June Minutes

Old Business:

Reports on June move-ins:

1. 6/12	Judy Kidd	Benn 346	John Proudfit
2. 6/17	Jim Menius	Cott 6-D	Ted D. & Bob K.
3. 6/28	Richard & Joan Ringer	ILS 434	Allen and Anita

New Business:

- A. Marketing Minute – Overview
 - 1. Thermometer
 - 2. Marketing Minute

B. Total IL units at WhiteStone: 211
Occupied: 194 (92%)
Sold: 204 (97%)

- B. Event Sheets for July- NA
- C. New Resident Orientation – July NA
- D. August Presentation: Marketing Event 8/13
- E. New Resident Orientation 8/21 – Fellowship Hall
- F. Quarterly Diamond Dining 8/28 – Fellowship Hall
- G. Future move-ins and Mentors (assign as needed)

1. TBD	Ron & Barbara Cassell	907 FMD	Don McCrickard
2. TBD	Bruce Pugh	ILS 411	Bob DellOrfano



3. TBD	Corinth Milikin	3 SRC	Allen & Betty Atwell
4. TBD	Dianne Delaney	Cott 2-A	Bob Dellorfano
5. TBD	Marshall White	ILS 315	Charlie Jones
6. TBD	Carroll Miller	ILS 415	Jo Ann Cox
7. TBD	William Burch	ILS 419	Ted Fritz
8. TBD	Peggy Jones	Ben 145	Phyllis Jones
9. TBD	Irene Vanderwerff	ILW 311	Phyllis Jones
10. TBD	Peg Otterberg	Linn 309	Betty & Alan Atwell
11. TBD	Beth Syverson	705 FMD	John Proudfit
12. TBD	Terry & Marlee Baum	ILW 110	Helen Ulrich

Open Floor:

Positive Review Campaign: We were challenged to get 15 by the end of June. We got 20. Many thanks for all that participated.

During the August at the New Resident Orientation, we will coordinate with Bob Kelly to take pictures of the new residents.

Closing:

Next meeting will be **August 7, 2024** at 11:15am in the Fellowship Hall.



Summary For Resident Council Meeting July10, 2024



OCCUPANCY REPORT

91% occupied / Sold to 97%

Cottages Available - 0
Villa Homes Available - 0
Apartments Available - 2
Residential - 4

JULY EVENTS

We will not be hosting New Resident Orientation in July.

AUGUST EVENTS

8/13 Marketing Event
Fellowship Hall 11:00am
8/21 New Resident Orientation
Fellowship Hall 11:30am
8/28 Quarterly Diamond Dining
Fellowship Hall 12:00pm

JUNE 2024 MOVE INS:

6/12	Judy Kidd	Ben 346
6/17	Jim Menius	6-D
6/28	Richard & Joan Ringer	IL 534

JULY 2024 MOVE INS:

7/16	Corinth Milikin	3 SRC
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Mid year Update

Hard to believe it is already July. 2024 has been a good year, as of June 28th we finalized our 42nd Move-In for 2024. We have 12 more homes that are being renovated for new residents. To date you all have supported the sales and marketing team in acclimating 57 new residents to live at WhiteStone.

And the news doesn't stop there...MANY MANY THANKS for helping us with our Positive Review Campaign. Our goal was 15 positive reviews and we got 18. LCS, our management company, ran a competition as well. WhiteStone placed 3rd in the East Division and 15th in the entire company.

Way to go!

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY EST. 1912
Founded on fellowship. Inspired by you.

JULY 2024
**MARKETING
MINUTE**

July Marketing Ad in the O'Henry:

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY EST. 1912
Founded on fellowship. Inspired by you.

the Real House Pets
OF WHITESTONE

Residents love their pets and the vibrant retirement lifestyle they enjoy every day. If you have a furry, feathered or fishy friend, we'd love to meet you!

Pets are family at WhiteStone.
Call us today at 336-655-3415 to schedule a tour of our community.

*Tell about our pet pals!
700 S Holden Road Greensboro, NC 27407
Event@whitestone.org

HUTCH
GABBY
DUFFY
JAMIE

HAPPY
4th of July

MARKETING COMMITTEE:
Chair: Bob DellOrfano
Secretary: Nancy Howard

MARKETING TEAM

If you have any questions or comments, please feel free to reach out to the Marketing Team:
Marie Dunn, Director of Sales & Marketing mdunn@LiveatWhiteStone.org
Debi Bryant, Residency Counselor dbryant@LiveatWhiteStone.org
Monica Hurd, Residency Counselor mhurd@LiveatWhiteStone.org
Meredith Cooper, Marketing Coordinator mcooper@LiveatWhiteStone.org

Resident Referral Program:

We would love your help with spreading the word about WhiteStone. Each prospective resident that you refer to us (that results in a move-in), you (current resident) will get a \$1500 credit on your monthly service fee once they move in.

**NEXT MARKETING COMMITTEE MEETING:
AUGUST 7, 2024 AT 11:15AM**



FOOD & BEVERAGE

F&B minutes

1 message

Jonathan Szarke <jszarke@meshhome.org>

Wed, Jul 24, 2024 at 2:12 PM

To: gtroxler@gmail.com <gtroxler@gmail.com>

- Working through a glitch after activating Online Ordering (This is now corrected.)
- Positive Review Campaign- Jon and Archana have August.
- Bistro Hours- Planning on adjusting Bistro hours to give staff adequate time to clean up and close and to open promptly at posted time. This will not affect peak traffic times. Official notice will be forthcoming when the plan is finalized.
- Health Markers on Menu: Vegetarian, Low Sodium, Heart Healthy and Gluten Free
- A La Carte- advance notice was given of nights that A Carte was paused. Additional items were offered on Buffet Line.
- Staff Appreciation- Planning another Staff Appreciation luncheon in August.

Jonathan Szarke | Director of Food and Beverage

Upcoming out of Office:



CAMPUS CARE ALLIANCE

Minutes

July 16, 2024

On July 16, the Campus Care Alliance convened at 10:30AM in the AL Education Center. Jo Ann Cox, Chairman, presided.

Those in attendance were: **EXECUTIVE ASSISTANT** - Archana Patel, **DIRECTOR OF FRATERNAL FRIENDSHIP PROGRAM** - Jenna Grant, **PROFESSIONAL HEALTH CARE TEAM** - Josh Hillegass, Health Care Administrator, Crystal Condy, Director of Clinical Services, Ray Robinson, Director of Assisted Living, Karla Stapleton, Navigator and Jade King, Intern. **MEMBERS** - Sarah Hester, John Proudfit, Connie Burbank, Cathy Long, Anita Greenstein, Allen Greenstein, Don McCrickard, Terry Nottage, Alicia Sharp, and Ted Fritz.

Jo Ann welcomed those present and distributed the printed agenda. She opened the meeting with prayer.

SARA ALERT (BEE) CAMPAIGN

Jo Ann called on Ted and Sarah to share their recent efforts to promote the use of the SARA alert system. Each person present received an individually hand painted rock depicting the bee logo, along with words of encouragement. They were asked to pass along their rocks to others as a reward for wearing SARA pendants. In the event that they approach a resident who does not wear a pendant, they are to use that moment for encouraging them to do so. A one page handout of FAQs was developed for reference. The campaign is an ongoing process, particularly with the arrival of many new residents.

FEDERAL MANDATE FOR NURSING HOMES

Josh highlighted some of the requirements provided in the recently released mandate, including the “facility assessment”. Although the process is familiar, there are changes in the content requirements of the assessment. Josh and his staff are looking at the changes to determine how best to comply. The deadline for this report is August 8, and we can expect some resident input to be requested before then. In addition, he referred to the Supreme Court (Chevron) case which has resulted in diminishing the power of some regulatory agencies. This ruling is expected to impact CMS. Josh assured the committee that he and his staff continue to prepare to meet those regulations as they become clarified. Jo Ann commented that it appears that the final interpretation of regulations may now fall to the courts and not agencies.

NEW AWARDS PROGRAM

A summary report on the activities of the Awards Subcommittee was appended to the agenda. In summary, the recent article in the Chit Chat describing the program should have received residents’ attention. With publication and promotion, it is hoped that residents will become familiar with this program and will begin to use it.

HEALTH AND WELLNESS FAIR

The Health and Wellness Fair is scheduled for Sept. 11, from 2:00-4:30PM. This will be a joint effort between all of the health care departments and Marketing. The intent is to familiarize residents with available health and wellness resources on campus and to offer support and resources for both prospective and current residents who may not be familiar with different levels of care and the various forms and paperwork involved.

STAFF APPRECIATION

Jo Ann indicated her interest in sponsoring a social event for all of the staff. There are also some preliminary plans to honor a department of the month, but this is an idea which has not been developed yet.

TV MONITORS IN CWC AND AL

Josh is investigating the possibility of mounting two closed circuit TVs in the CWC, and possibly one in AL as well for the purpose of publicizing those staff members who have received Super Star and CARE awards. They could also be used for special announcements.

SUMMARY REPORT FROM JADE KING

Jade has been our summer intern. She briefly reported on those special projects which have occupied her time, including post-discharge calls, revision of the HOST program sheets, and she has been familiarizing herself with various staff responsibilities and the campus in general. She will be at WhiteStone for another month.

RESIDENT DISCHARGE INTERVIEW

Anita presented a summary of her interview with a resident who was recently discharged from the CWC. She complimented the staff for making the HOST program more apparent in the residents' rooms. Overall, the resident was complimentary, his only suggestion being that a tour of the facility prior to admission would have been helpful. Josh encouraged contact with staff at any time to arrange for a tour.

STAFF REPORTS

Josh reported an average census in the CWC for June of 75 with a strong rehab. population. He reported a little over 7,000 call lights answered with an average response time of 5min.36sec. There were 26 falls during the month, with some repeats. None of these resulted in hospitalization. Recently there was a clinical specialist visit from LCS. As a result Crystal and Josh are modifying their incident/accident review process. There will be a more detailed report in July.

Ray Robinson presented a summary report from AL. Average census was 17, but beds are booked out to a total of 24 for July. There were 4 reported falls, but none required an ER visit. There are currently 6 residents in memory care, and

the seventh is coming this week. Ray highlighted the Heart Felt Connections program which is used in memory care. He offered to do a short presentation at the August meeting, to include an exercise to help committee members understand the implications of cognitive impairment. Personal stories of residents include assistance with celebrating an anniversary and facilitating FaceBook communication with family members. Ray encouraged committee members to stop by and speak to residents currently living in AL and memory care, as those brief exchanges seem to be greatly appreciated. He also encouraged calling ahead for visits in memory care so the staff can help with the elevator.

Crystal reported that AED training has been provided for Food & Beverage staff. Due to the time commitment involved, consideration is being given to bringing in agency help, such as the Red Cross to help in training other personnel.

Karla gave a SARA alert report which included 14 alerts for June. Two of those resulted in feedback because a resident called 911. Security had not been advised and time was lost in trying to identify the source of the call. That same resident questioned whether there is a fee associated with the SARA alert, and was assured that there is no fee. There is also no fee associated with a follow up visit from the Home Health nurse after an alert. The second occurrence was failure of the alert text message to reach the nurse's phone, and the reason cannot be identified. However, it did reach Security who responded. Seeing that no nurse was present, they then called the nurse on duty who came within 5 minutes. To increase the certainty that the Home Health nurse will be notified, she is provided with a Walkie-Talkie which should be with her at all times.

RELOCATION OF THE CLINIC and VITAL INFORMATION FAIR

Karla reported that plans are to move the clinic to the space previously occupied by the salon on the 5th floor. However, she stated that she does not have a firm date for that move. Assignment of space for offices, exam room and doctors' office is still in limbo. On Friday, July 19, at 1:00PM, there is to be a meet and greet for Randolph Primary Care physicians in the Fellowship Hall.

On Wednesday, July 31, there will be an Annual Independent Living Vital Information session with Karla and her staff from 10:00AM-3:00PM. Important information will be collected from residents to help complete their files, and they can receive assistance in completing their Vial of Life forms and updating any information related to DNR or Advanced Directives.

GENERAL OBSERVATIONS

Jo Ann invited open discussion and observations related to the committee's established goals and future direction. Feedback was positive, and there were general comments of appreciation for the commitment of staff in supporting the committee's goals and objectives.

Having completed the agenda, the meeting was adjourned.

Respectfully submitted,

Sarah Hester, Secretary



Ray Hall <secy76@gmail.com>

Report of Spiritual Support Committee

1 message

Ray Hall <secy76@gmail.com>
To: Ray Hall <secy76@gmail.com>

Mon, Jun 24, 2024 at 2:54 PM

The Spiritual Support Committee met May 5.

It was decided that the committee would not sponsor the "Heaven-It's not what you think series.

We are currently conducting a collection of Bibles, devotional materials and inspirational materials. Collection boxes are available outside Misty's office.

We will be postponing showing the documentary "She wouldn't take off her boots" until fall.

The choir presented a special song on Father's Day.

Gifts were presented to all men on Father's Day.

Due to the holiday we will not meet in July.

Respectfully submitted,

Ray Hall-chairman



Building & Grounds Committee Meeting
July 8, 2024 2:00 PM
Minutes

Robert Vinroot opened the meeting with a prayer.

Brightview:

I have had no conversations with Chase of Brightview this past month. I have also not heard from anyone concerning any problems with Brightview. Regarding the parking of their truck with all of the equipment they have moved that so that it is in no ones front yard. I thanked them for that.

Katie stated her Holly needed to be trimmed. Chase stated they would get with her this week **Brightview will address.**

Crape Mytles at Care and wellness Center attention, **Brightview will address.**

Question was asked why mowing schedule has been irregular? **Because of Holiday, will be back on regular schedule in couple of weeks.**

Old business:

1. I assume we are still expecting the new sign package by the end of the year. **Four months out from today.**
2. Work order status. **104 total today, PM work orders for month and SARA alert testing will cause work orders in the que to more than double but will be worked down pretty rapidly during rest of month.**
3. Rotunda noise control status. **Material should arrive about 7/26 and upon arrival contractor will be scheduled to start installation.**
4. Tripping hazards, I know that most are completed however there is still the one below the Freemason's/York Rite Ct. street sign. This one is not marked. There is a marked one next to the CWC on the walk that goes around the west side of the building very close to the parking lot. **Joel to investigate.** Katie has a trip hazard in her driveway at 702 Ruth Lane. **Joel to investigate.**
5. Have all handicap buttons been installed? **One left but requires Blume Construction to make modification in order to install. Joel is working with Blume.**
6. Have emergency pulls been installed in the IL building public bathrooms? **Yes**
7. The damaged curb going into the parking lot at the end of Fraternity Dr. has not been repaired. **Capital budget wish list 2025.**
8. Pressure washing of curbs has not begun. **To be worked into Maintenance schedule were possible.**
9. Any discussion at all concerning tree planting along the fence where the green fabric is now installed. **Capital budget wish list 2025.**
10. Fence repairs need to be completed on the fence behind 4-B Fraternity Dr. (see pictures) **Mark and Joel will check today.**
11. I'm sure there is nothing new on the wood working shop. **Plywood on walls created a fire code violation and must be taken down.**
12. I assume from the last meeting that the new Gazebo idea is dead for now at least. **Capital budget wish list 2025.**
13. I see that fire extinguishers have been checked and since I wasn't at home I left mine on the front porch. Since it was showing empty with the safety pin missing it was picked up. I have not received a new one. **New Kidd fire extinguishers with 12 year life will start deployment tomorrow.**

New business:

1. Upon entering the swimming pool area there is a yellow EMERGENCY EXIT button that is not guarded as others are. This was set off by accident one Saturday morning by some regular users of the pool. They found out two things. This alarm is only local in nature. It does not alarm at the guard shack or anywhere else. They had no idea how to turn it off. He drove down to the guard house and they came and showed him how to turn it off. In my opinion there should be a guard on that button so that it can't be pushed by accident. **Emergency door exit alarm.**

2. Another resident contacted me concerning their SARA alert button. They needed medical help one day and used the SARA alert. After about 3 minutes they received a phone call and were asked "are you OK?" 3 or 4 minutes later someone came to the door and asked "what do you need?" She was told that they were trying to get through to the nurse. They had a problem doing that. They finally did get through and EMS was notified. The nurse told them that the SARA alert did not go through to the CWC as it should have. If this had turned out to be a real emergency as they thought it was, many minutes would have been lost because the call did not go through to where it was supposed to. **Robert to provide more details to Mark and Joel so they can determine what went right and wrong in this case.**

Resident asked about periodic maintenance on A/C units. **Maintenance come around and changes filters on scheduled basis.**

Resident has put in work order concerning humidity control in apt 516.

Resident wanted to know if additional parking was in works for cars and golf carts near the wellness center. **None in future because of lack of available land.**