

Whitestone Resident Council Meeting 4/25/24

Donna Newton, President called the meeting to order in the Fellowship Hall at 9:30 AM. Misty McAden, Chaplain led us in prayer.

Employee Recognition Awards were announced and photos of recipients who were present, were taken with Mark Lewis. (See attached).

Mark Lewis, Executive Director, gave a financial report indicating that as of the end of March we are healthier than the estimated projections. He expect to meet 90% of insurance required reserves before December. Occupancy in the community is 82%.

Jacob Elliott from Life Care Services was introduced, and attended the meeting,

Anita Greenstein, Treasurer, reported there will be a vote as to where the Council's money should go. She put a collection box at the back of the room for additional donations as residents exited the meeting. (See attached.)

Bob Dellorfano presented the marketing committee's report. (See attached).

George Troxler and Jonathan presented the Food Committee report. (See attached)

Stuart Brownlee newly made head of Residential Services, had no current report.

Jo Ann Cox, chair of Campus Care and Alliance reported that difficulty in hiring is due to the increased population volume of elderly, and lesser numbers of young employable people. She is have CARE buttons made for employees to wear. (See attached)

Ray Hall, chair of Spiritual Support gave his update report. (See attached)

Robert Vinroot presented the Environmental Report. (See attached)

Don McCrickard presented the sport for the Auxiliary committee - previously know as the CWC & AL Auxiliary committee. (See attached)

Bob Kelly gave the report for the Activity Committee, including all the May planned activities. (See attached.)

Under New Business, Ted Dresie presented a motion to be voted on in the future, to form an ad hoc committee for recognition of employees. (See attached.)

Next Resident Council Meeting will be May 30, 2024 in Fellowship Hall
Meeting was adjourned at 11:20 am.

See attached: Barbara Krueger, Secretary

Super Star Awards

Employee Name	Department	Star	Award
Fatou Bah	Food and Beverage	1	Keychain
Debi Bryant	Marketing	1	Keychain
Crystal Conaway	Environmental Services	1	Keychain
QuinCESS Hall	Nursing	1	Keychain
Jaysmin Jahan	Nursing	1	Keychain
Cornelia Moore	Nursing	1	Keychain
Sarah Myers	Community Life	1	Keychain
Ray Robinson	Assisted Living	1	Keychain
Brittany Rucker	Environmental Services	1	Keychain
Kaylee Sandridge	Nursing	1	Keychain
Hannah Smith	Food and Beverage	1	Keychain
Passion Williams	Food and Beverage	1	Keychain
Carmen Williams-Johnson	Environmental Services	1	Keychain
Anita Bennett	Food and Beverage	10	Reese
Karla Stapleton	Home Care	10	Carmel Cream Candy or Hersheys
Austin Russell	Nursing	25	Tumbler
Hayley House	Food and Beverage	75	Blanket

Service Anniversaries

Employee Name	Department	Year
Nikki Stafford	Business Services	5
Archana Patel	Executive Assistant	10

Treasures report

At the last meeting, residents contributed \$69 and we currently have \$ 34.4 In our kitty. We thank you.

We have a jar in the back of the room for all of you to contribute to residents council fund. I know all of you carry around hundreds of dollars when you attend our meetings.

Where our donations go:

We are trying to come up with enchanted methods of contributing to our Whitestone charities. I know all of you want to know where our funds go, and Tracie has given us a list of staff appreciation activities and donations to special events. I shall list some of them verbally and I will leave a total list in the back for you to see how many activities and events we have supported. (Food trucks, bowling etc.)

Contributing funds, it works like this:

You, the residents recommend where to donate our funds. Those in attendance in this meeting, then vote collectively on where YOU wish to donate those funds, such as Alzheimer association, staff appreciation and other funds .

The Jar

*At this time we will continue the Jar as it is a **Tradition** at Whitestone. We will except cash or check which can be*

*given in the jar or front desk. Checks are payable to
Whitestone with notation of residents council and are Tax
deductible for those who are able to take deductions.*

We are exploring new methods to streamline donations.

*Anita Greenstein
Treasurer
Resident Council*

Google ratings of business

Robert Dellorfano <rdellorfano2@gmail.com>

Thu 4/25/2024 8:19 AM

To: Bob Dell <rdellorfano2@gmail.com>

Subject: Google ratings of business

How to Leave a Review on Google

1. Open your internet browser.
2. Search for a local business (Whitestone, Greensboro in Google) and click on the profile.
3. In the Business Listing, look for the Reviews section.
4. Click "Write a review."
5. A sign-in box will appear if you are not signed in.

OCCUPANCY REPORT

90% occupied / Sold to 97%

Cottages Available - 0
 Villa Homes Available - 0
 Apartments Available - 0
 Residential - 6

APRIL EVENTS

4/3 Tax Benefits Follow up
 4/18 Resident Panel Event
 Fellowship Hall 11:00am
 4/24 New Resident Orientation
 Fellowship Hall 11:30am

MAY EVENTS

5/9 Quarterly Diamond Dining
 Fellowship Hall 12:00pm
 5/11 Family Day Event
 5/14 TRLA
 5/21 Discovery Luncheon
 Fellowship Hall 11:00am
 5/29 New Resident Orientation
 Fellowship Hall 11:30am

MARCH 2024 MOVE INS:

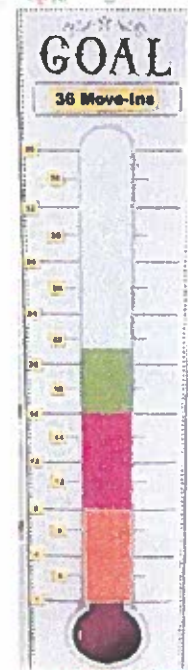
3/5	Pat Waak	IL 318
3/7	Carol Pike	IL 334
3/19	Richard Ingram	IL 220
3/21	Wayne & Nancy Arnoldus	IL 426
3/22	Dee Follin	IL 416

APRIL 2024 MOVE INS:

4/1	Del & Cathy Smith	IL 422
4/2	Sherlon Coiner	IL 432
4/5	Henry Buthmann	IL 321
4/25	Elaine Young	IL 433
4/26	Meryl Gasner	IL 233
4/26	Ted & Terry Gromada	IL 322

1st Quarter Round-Up!

January through March we have added 30 new residents in 21 homes (33 people/23 homes as of April 3rd!) We are well on our way to meeting and EXCEEDING our 2024 Move-In budget of 36. There is no sign of a slow down and we anticipate that we will meet our year end goal by September. Next up we will be supporting the campus in achieving 95% occupied as a community.



MARKETING MINUTE

April Marketing Event:



MARKETING COMMITTEE:
Chair: Bob DellOrfano
Secretary: Nancy Howard

MARKETING TEAM

If you have any questions or comments, please feel free to reach out to the Marketing Team:
Marie Dunn, Director of Sales & Marketing mdunn@LiveatWhiteStone.org
Debi Bryant, Residency Counselor dbryant@LiveatWhiteStone.org
Monica Hurd, Residency Counselor mhurd@LiveatWhiteStone.org
Meredith Cooper, Marketing Coordinator mcooper@LiveatWhiteStone.org

Resident Referral Program:

We would love your help with spreading the word about WhiteStone. Each prospective resident that you refer to us (that results in a move-in), you (current resident) will get a \$1500 credit on your monthly service fee once they move in.

NEXT MARKETING COMMITTEE MEETING:

Meetings are held 1st Wednesday of each month

MAY 1, 2024 AT 11:15AM



Food & Beverage Meeting Minutes for April, 2024

1 message

Jonathan Szarke <jszarke@meshhome.org>

Wed, Apr 24, 2024 at 4:08

To: gtroxler@gmail.com <gtroxler@gmail.com>, cjpj1321@outlook.com <cjpj1321@outlook.com>, San Wegner <jwegner4404@gmail.com>, Patsy Livingston <livingc@bellsouth.net>, bdnewt@yahoo.com <bdnewt@yahoo.com>, nancycocotj2013@gmail.com <nancycocotj2013@gmail.com>, Bob & Jean Anr Finley <BobF630@aol.com>, Mark Lewis <mlewis@meshhome.org>, luweezt@gmail.com <luweezt@gmail.com>, catherine5680@mebtel.net <catherine5680@mebtel.net>, Ted Dresic <tederC0@gmail.com>, Robert Dellorfano <rdellorfano@icloud.com>, agatarheel@yahoo.com <agatarheel@yahoo.com>, fritztnc13@gmail.com <fritztnc13@gmail.com>, Monique Lallier <moniquelallier87@gmail.com>, greenphc3@me.com <greenphc3@me.com>, Bruce Ayres <bayres3@aol.com>, dlmccric@yahoo.com <dlmccric@yahoo.com>, jhibshman3@gmail.com <jhibshman3@gmail.com>, Elaine Germain <degermail@aol.com>, glwegner4406@gmail.com <glwegner4406@gmail.com>, Alice Robbins <AROBINSBK@aol.com>, Robert Rathbone <bobbybabe@aol.com>, Kyle Durkin <kdurkin@meshhome.org>, Wilma Gardner <gardnwil5@att.net>, grkracker@aol.com <grkracker@aol.com>, hounslow311@gmail.com <hounslow311@gmail.com>, jimmied60@gmail.com <jimmied60@gmail.com>, Don Etherington <detherington86@gmail.com>, Jada Pinckney <jpinckney@meshhome.org>

Jon's Report:

New Staff introductions-

Jada Pinckney, Front of House Manager

Jeanne, Passion- Servers

Hannah- Lead Server

Damone- Sous-Chef

Staff Appreciation Meal catered by Bravo.

Food Show hosted by Performance Foodservice.

Staff Spotlight beginning in May with introduction, bio, picture to personalize staff members.



RE: Food & Beverage Meeting Minutes for April, 2024

1 message

Jonathan Szarke <jszarke@meshhome.org>
To: gtroxler@gmail.com <gtroxler@gmail.com>

Wed, Apr 24, 2024 at 4:2

Sure thing!

Just FYI, we won't be able to set up food stations in the rotunda for salad bar or dessert. This would be a health code violation. We can do donuts and things like that because it's considered a special event, but setting up on a regular basis would not be allowed. Just wanted to mention this so you're aware before resident council.

From: George Troxler <gtroxler@gmail.com>
Sent: Wednesday, April 24, 2024 4:10 PM
To: Jonathan Szarke <jszarke@meshhome.org>
Subject: Re: Food & Beverage Meeting Minutes for April, 2024

This is great, thank you!

On Wed, Apr 24, 2024, 4:08 PM Jonathan Szarke <jszarke@meshhome.org> wrote:

Jon's Report:

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Jeanne, Passion- Servers

Hannah- Lead Server

Damone- Sous-Chef

Staff Appreciation Meal catered by Bravo.

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Staff Spotlight beginning in May with introduction, bio, picture to personalize staff members.

Long Buffet Line at Dinner: We are now posting dinner menu at the host stand. We are also purchasing a pedestal so that we can begin displaying sample plates to help people decide what they would like before they get up to the serving station.

New Business:

A comment was made that coffee was not available at 6:20pm one evening. Jada is addressing with the waitstaff to make sure that coffee is available throughout dinner time.

Requests were made for spaghetti, fettucine, and French Onion soup on a la carte menu.

Comments were made that spoon burger and Philly cheese steak were very good.

The waitstaff were reported by a long-term resident to be "The best in WhiteStone history."

A discussion took place on additional ideas to help with crowding in the dining room. The following suggestions were made:

- Put dessert station in the Rotunda.
- Put salad bar in the Rotunda.
- Put coffee station in the Rotunda.

Jon said that the team would discuss all suggestions and make decisions as to which feasible solutions that could be implemented.

Building and Grounds Committee Meeting Minutes
April 8, 2024

- Meeting was opened with prayer
- Update on sign package for campus. Non budget item of \$50-\$60,000.
- Dying tree in front of CWC was talked about and has been removed completely.
- About 50 outstanding but with only 3 maintenance workers beginning routine maintenance closing them will be slower than usual.
- City debris containers was talked about and Rick was going to contact the city to see if we would receive them in the village.
- At the picnic table on Freemasons Dr. near Eastern Star Ct. there is a trash can that has had quite an offensive odor. It must be checked regularly and emptied regularly. Maybe change the can liner regularly.
- Golf cart parking at the CWC was discussed and we were told there is no place for it. Mark will investigate.
- Rotunda noise control, looking into buying all the parts necessary then paying someone to install. It was suggested that we trade off the cost of that work proposal in order to pay for known safety repairs.
- Honey bee hive in HVAC equipment area of IL West. A bee keeper is being contacted for relocation.
- Concerning tripping hazards and other safety hazards it is my belief that these should be dealt with regularly and as needed. Some may be expensive but some consequences could be significantly more expensive.
- Responsibility for cleaning public common areas was discussed.
- Unsightly stains around the dumpsters behind the IL buildings need to be cleaned up before they become permanent.
- Emergency pulls need to be installed in the public bathrooms where they are missing.
- Storage room door on the 5th floor of IL West needs to be adjusted. It was reported that it is very difficult to open once it is closed.
- Donated benches for the CWC park was discussed. They are being assembled by our maintenance staff. Rick was to look at the grading there to see if further refinement needs to be done before installing the benches.
- Improvements need to be made at the new dog park on Hiram Lane. There are gaps in the fence, there are 2 iron fence posts protruding that can be a hazard. They need to be removed. Also the water fountain needs to be turned on.
- Damaged and dirty curb was discussed and pictures were furnished
- The power outage on 3/17 was discussed. There was a flood of calls to security. I made one call to Duke Energy and the problem was explained. This could be done and put on "one call" in the future. A phone tree was discussed to help get the word out.
- Dead and unsightly trees on the outside of the fence along Spring Garden was discussed. The city should be responsible for these but we have discussed putting our own trees on the inside of the fence.
- A bit of positivity was requested by Mark.
- The meeting was closed at approximately 3 PM.

CAMPUS CARE ALLIANCE

Minutes

April 16, 2024

On April 16, the Campus Care Alliance convened at 10:30 AM in the dining area of the new Assisted Living facility. Jo Ann Cox, chairman, presided.

Those in attendance were: **PROFESSIONAL HEALTH CARE TEAM** - Ray Robinson, Director of Assisted Living, Crystal Condy, Director of Clinical Services, Karla Stapleton, Navigator, Jenna Grant, Director of Fraternal Friendship Program, and Mark Lewis, Executive Director. **MEMBERS** - Sarah Hester, Don McCrickard, Dan Miller, Anita Greenstein, Allen Greenstein, Terry Nottage, Monique Lallier, Beverly Cato, Ted Fritz, Nancy Cost, Connie Burbank, and Cathy Long. **GUESTS** - Bob DellOrfano, Joyce Hibshman, Jim Cooper, Frances Cooper, and Donna Newton. Each person present introduced themselves.

Jo Ann welcomed those present and distributed packets containing useful information, including a description of the HOST program, short and long term goals, and other documents related to long term care. She then shared the definition of the term "alliance".

OLD BUSINESS

CARE COVENANT

Along with the WhiteStone mission statement, a copy of a proposed Care Covenant was provided. This document is not a mission statement, but a pledge to guide our care philosophy for those admitted to our facilities. Motion was made and seconded to adopt the covenant, and it was unanimously approved. It is suggested to be used on correspondence and literature from the CWC and could be considered to be displayed on staff name tags.

CULTURE

To enhance the understanding of the term "culture" as it relates to health care, Jo Ann read an article authored by Martie Moore which was included in the packet. She challenged the committee to be mindful of and to work towards building the culture in our care services.

MINUTES

March meeting minutes were approved as written.

HOST PROGRAM

Crystal reported that she and Josh have been talking about the HOST program and its implementation with their new team members. They are planning to meet with staff and to reiterate the importance of the program, how it works, and why it is important. They plan to reallocate the responsibilities related to it. Residents should find the names and contact numbers for their hosts easily visible in their rooms on the bulletin boards. This program applies to all admissions, whether inside or outside of the community. Plans are to implement it in Assisted Living as well.

DISCHARGE PACKETS/PROCESS

Crystal reported that she is aware that the discharge process needs work and that she is looking forward to a new social worker coming on board in a few weeks. This will be a key position in the discharge process. The fact that discharge planning will be initiated upon admission will be stressed. Families will be involved in the process. Karla will play a pivotal role in coordinating and expediting the care plan procedure.

DRESS CODE

The new dress code is being finalized and is waiting for HR to approve it. Resident comments were positive and observations were that staff seems to appear "more professional".

NEW BUSINESS**RESIDENT POST DISCHARGE INTERVIEW**

Sarah highlighted the results of a recent interview with a resident who had spent a few weeks in the CWC and had recently been discharged. The results were mixed, and recurring issues were noted. This resident indicated that she would recommend our CWC to others.

Responses to some of the voiced concerns were that a new cooling unit is being installed on the 200 hallway due to a coil that broke. Ray offered to consult with a

member of the maintenance team to more clearly define the problem with temperature control in resident rooms.

CALLS AND FALLS

Ray reported that in March the average call light response was 5min.25sec. A total of 6,414 call lights were answered. Occupancy to date is 72 in the CWC and 14 in AL. For March there was a total of 21 falls with one individual contributing to 5 of those. All falls are scrutinized and contributing factors are identified, along with corrective measures implemented where possible. Mark commented, that according to CMS, "every patient has a right to fall", and the use of preventive restraints is not acceptable. None of these falls resulted in significant injury. There were no falls in Assisted Living.

ROLE OF MEDICAL DIRECTOR AND NURSE PRACTITIONERS

A new Nurse Practitioner, Kim, has been hired. She and the two physicians make weekly rounds. There were several positive observations about her. She is in the CWC Mondays-Fridays, from 9:00AM-3:00PM.

PLANS FOR FUTURE MEETINGS

Jo Ann indicated that monthly meetings will now include 15 minutes of education. In May, Josh will explain the staffing ratios that are posted at the front door each day. He will also cover the use of outside agencies to supplement staffing and mandated staffing requirements. In June, Crystal is planning hands on training of committee members on the AED.

AVAILABLE ADJUNCT SERVICES

A variety of professional services are provided for residents in the CWC including dentistry, podiatry, ophthalmology, dermatology, but they have not been well publicized. Crystal reported that plans are to promote these additional services and to inform the community that they are available.

COURTYARD AMENITIES

Following a question, Crystal offered to explore the possibility of cushions for the chairs in the courtyard to make it more inviting and user friendly.

AREA COLLEGE AFFILIATIONS

Crystal commented that bringing students in for clinical experiences does a lot for a community. It has implications for enhanced staffing. Josh is working on the possibility of re-building past relationships with area colleges for mutual benefit.

SARA ALERT RESPONSE

Karla explained that Tatiana and Cristy do follow up visits with residents who have used their SARA buttons and can assist in assuring that residents get to any resulting physician visits or necessary rehab visits. There were 6 such alerts last month.

VIAL OF LIFE

There was discussion related to keeping all health care information current and available in the freezer, including the Vial of Life forms. This is important in the event that EMS assistance is required, as their personnel do not have access to automated health systems and cannot view the necessary medical information they need in order to provide effective service. A current meds list, along with contact information is important.

Recommendation was made that Karla set up a table with a supply of necessary forms and that assistance be provided to residents in completing them.

STAFF RETENTION AWARDS PROGRAM

Jo Ann reported that staff retention is the topic of emphasis for WhiteStone this year. She stated that staff rewards are very meaningful. She is appointing a subcommittee to explore the possibility of a rewards program associated with health care. She encouraged all committee members to be thinking of ideas and making recommendations to the members of that subcommittee. Those appointed are Sarah, Kathy, Terry, and Ted, along with Crystal who will be coordinator for this effort. This program will pertain to any member of the health care team. Mark remarked that he understands the emphasis on clinical care, but that other departments also affect care. He emphasized the need to be inclusive of all departments involved in delivering care. The meeting adjourned in order to tour the AL facility and to enjoy a delicious lunch provided by the kitchen staff in the CWC.

Respectfully submitted,
Sarah Hester, Secretary



Ray Hall <secy76@gmail.com>

Spiritual Support Committee Report

1 message

Ray Hall <secy76@gmail.com>

Tue, Apr 23, 2024 at 7:32 PM

To: Ray Hall <secy76@gmail.com>

The Spiritual Support Committee met on May 10.

The demonstration Seder was held May 17 with excellent attendance. Special thanks go to Elaine Germaine, Alan and Anita Greenstein, Sheldon and Barbara Krueger and Bob and Ellen Levin for their hard work in getting this done.

We are working to arrange a showing of the documentary "She Wouldn't Take Off Her Boots" about the holocaust. This may be a first Monday event.

We may soon be able to use the old salon on the fifth floor of IL South for support groups and interfaith meetings.

If there is sufficient interest we may have another session on answering difficult questions about end of life issues.

We will once again give flowers to the ladies on Mother's Day.

Our next meeting will be on May 1 @ 2:00 PM in the Linville Arts and Crafts room. Everyone is welcome and we are seeking new members

Respectfully submitted,

Ray Hall

Chairman

Care and Wellness Center and Assisted Living Auxiliary Committee
Resident Council Report
April 25, 2024

1. The Committee met on April 15, 2024. There were 10 members present along with Donna Newton and visitor Roy Smith. I am pleased to report that we have 18 committee members so far, but we welcome anyone else willing to join us. Even if you cannot attend the committee meetings, I urge you to visit those in the CWC and AL buildings.
2. Allison LeTourneau passed out calendars showing the activities in the CWC and AL buildings so committee members and others will know opportunities to help residents participate in activities. For example, some of us helped CWC and AL residents who wished to observe the solar eclipse. Misty also welcomes those who are willing to help with devotional services she holds in the two buildings. Please contact her if you are able to help.
3. Allison also provided CWC and AL resident information sheets to help pair committee members with those residents who welcome visits.
4. Committee members signed up to staff the entrance desk in the CWC on Saturday and Sunday afternoons when staff members are not available. Ray Robinson suggested that we provide members who are able to staff the desk in the AL building on weekends.
5. Jill Jones along with Larkin is preparing a sign-in book for Auxiliary Committee members and others to use when you visit residents in the AL building. It is important to record visits, which show that residents there are getting interpersonal time.
6. Jill is also going to lead an in-service training session for new members and other interested committee members to review the protocol for visiting residents in the CWC and AL buildings. The session will be held on May 21 at 2:00. Please let Jill or me know of any questions.
7. Bob Kelly gave an update on the Skylight Photo Frame project that he is spearheading. The photo frame is a screen that displays photos that family and friends send to a unique email address for the frame. Bob with help from Donna Newton developed a proposal for funding of 6 frames from AARP. He expects to hear from them by mid-May. In the meantime, Bob DellOrfano provided a photo frame for a trial run with one of the CWC residents. That resident seems delighted with her photo frame.

Auxiliary Committee Meeting Minutes 4/15/2024

Attendance: Don McCrickard, Jill Jones, Terry Nottage, Bob Kelly, Donna Newton, Roy Smith, Paula Dille, Robin Stanley, Shirley Berthold, Martha Merryman, Mia Sansbury, Doris Rogers

Staff Attendance: Gina Prevost, Allison LeTourneau, Archana Patel, Misty McAden, Jenna Grant, Ray Robinson

Don McCrickard opened the meeting and thanked them for attending and volunteering.

Don passed around the sign-up sheet for front desk coverage for weekends in May.

Don reminded the committee of the hours are 3p-5p.

Misty prayed over the committee.

Don reminded the committee of the purple vest located at the front desk for the volunteers to wear when they cover the front desk. Don encouraged residents to wear their nametags when they are volunteering.

Don informed that Jill will take on the responsibilities of getting together a sign in book for the Assisted Living Building.

Allison LeTourneau passed around the Assisted Living and Care & Wellness Center visitation lists. She also passed around activity calendars for each location.

Don introduced the visitors of the committee and passed out the contact sheet.

He thanked the committee for assisting with the solar eclipse social in the Care & Wellness Center.

Bob gave an update on the photo frame project. He mentioned there will be a test run completed soon. By Mid-May, he will know the results from the grant. He asked for volunteers for the project. Bob mentioned a future training session regarding the use of the photo frames.

Don reminded the committee that they could sign up in pairs for the front desk duties and passed around a sign-up sheet.

Ray Robinson thanked the committee for all that they provide and for including the residents in Assisted Living.

Jill suggested providing an in-service training session for the new members and other interested committee members. This training session would provide new members with the do's and don'ts of the committee. This would discuss the protocol for visitation, such as sign ins, wander guards, and best times to visit. Jill asked Gina about the status of the volunteer nametags. Gina informed Jill that the two missing committee members will receive their nametags with the next round of printing. Jill asked the committee who would be interested in attending the in-service.

Ray suggested a member would need to station at the front desk on the Lower Level on the Assisted Living Building due to family members entering from entrance on the weekends. Ray reviewed the resident occupancy of the Assisted Living Building. Ray informed the committee of the 30 day residency requirement in independent living before transitioning to assisting living.

Don reminded the committee the approval of the new name for the committee.

Don concluded meeting.

Respectfully Submitted by,

Allison LeTourneau, LRT,CTRS

Recreational Therapist, Community Life Services

Full

Thank you for SILENCING or TURNING OFF Your Phone

Activity Committee Meeting Notes – Thursday, April 11, 2024

11 a.m.

Bob Kelly, Chair

Gina Prevost, Director Community Life Services (CLS)

Scott Oliver (CLS)

Many Cottrell CLS)

Those attending this meeting:

Beverly Cato, Stuart Brownless Annette Cuozzo, Linda Christensen*, Roy Smith*, Craig Wasoff*, Amelia Caison, Bob DellOrfano

* = Guests/New Committee Members

Opening:

- Moment of silence

Reviewed the first sentence of the Mission Statement - The Activity Committee shall serve as liaison with the Community Life Services Department in coordinating and planning recreational and other programs to meet the needs of the residents.

Review of Recent Activities:

- Joel Dobson – First Monday speaker on 4/1 – packed hall
 - Will speak a second time. See First Monday Speaker Series Dates
- Names of volunteers stuffing the calendars, notices, etc. for CLS?

Upcoming/Scheduled Activities (Gina Updates and Overview):

- Mandy Cottrell (CLS) – Update on the Biltmore and Chihuly
 - The Biltmore and Chihuly trip/tour is to be scheduled for November 6th and 8th
 - Three days and two nights with breakfasts, Biltmore Tour, and Chihuly Exhibit.
 - Using WhiteStone’s van that can hold the driver plus 11 more occupants
 - Estimated cost: Single \$949 single and \$628 Double Occupancy

First Monday Speaker Series Dates:

- April 1 - Joel Dobson
- May 6 – Jim Cooper – Medical Horseshoe Crabs
- June 3 - Triad Honor Flight – Shelby Kline
- July 1 – Joel Dobson "What We Learned: Lessons From the B-52 crash at Goldsboro, 1961"
- August 5 - earlier.org "This is a project, not an ongoing organization. A biomarker will be found and a test to detect breast cancer in its earliest stages will be created. No previous generation has had the opportunity to make an impact of this magnitude on breast cancer."
 - Martha and James Kaley | Co-Founders, Earlier.org
- September 9 (Due to Labor Day) -
- October 7 -
- November 4 -

Resident and CLS Suggestions:

- Scott Oliver suggested that Jim Cooper (Resident) give a First Monday talk regarding the "Life (Saving) Blood of Horseshoe Crabs" – Scott will follow up.
- Bob DellOrfano talked with Slaine Germain suggested a speaker who is a survivor of the Holocaust – Bob D. will follow up and Elaine is checking on their availability
- Bob DellOrfano also suggested a speaker that Marketing used to address the tax ramifications of living in a CCRC. Bob K is following up with Marie Dunn, Marketing Director.

Other Activities CLS – Gina and Team:

- 4/9 – Solar Eclipse
 - 70+ residents participated with viewing glasses provided by CLS
- 4/23 - Planning a "Send Off" gathering in Fellowship Hall for Ted Fritz's Veteran's Honor Flight
- 4/24 – Volunteer Appreciation Social
- 4/25 – Eastern Guildford High School Jazz Ensemble at 1:45 p.m.
- 5/3 – 3-hour tour via golf cart at the North Carolina Zoo (Ashboro)
 - From 10-1 p.m. / no lunch is served during the tour
 - \$40-\$50 per person
 - If it rains – either reschedule or cancel
 - Leave at 8:45 a.m. - WhiteStone van
 - Will stop for lunch on the way back to WhiteStone
- 5/4 – Kentucky Derby Day from 6:00 to 7:15 p.m.
- 5/11 – Family Day – On WhiteStone campus
 - From 10 a.m. – 2 p.m.

- RSVP to Gina for number of family/guests coming in order to plan for food, etc.
- Face painting, bounce house, lawn games
- 5/20 Braxton – piano (return by popular demand)
- Planning: Science Center, Golf, Hatchet Throwing, Fishing
- Grasshopper (baseball) \$10-\$12 per ticket
- Planning – Tanger Center events
- Gina asked the Committee about Community Involvement in the form of Urban Ministry, Trail Maintenance, etc.
 - Additional information/details will be provided
- Lifelong Learning - Stuart Brownless suggested getting Bob Levin involved as he has experience/knowledge
-

Other:

- Roy Smith brought to the group’s attention about the cemetery that is on the West side of the WhiteStone Campus
 - He felt that many new residents were not aware of the cemetery and its history
- Also brought up about the various Masonic Lodges sponsor Skeet Shooting
 - Roy is to follow up and get additional information

Adjournment: 12:08 p.m

Respectfully Submitted, Bob Kelly

Next Activity Meeting will be **Thursday, May 9, 2024 at 11:00 a.m.** in the Linville Arts and Crafts Room

Summary

Resident Council Activity Committee Overview – Report

Thursday, April 25, 2024

1 Mission, what we do

- a. The Activity Committee shall serve as liaison with the Community Life Services Department in coordinating and planning recreational and other programs to meet the needs of the residents.

2 The First Monday Speaker Series is back!

- a. **May 6** – Jim Cooper – Medical Horseshoe Crabs
- b. **June 3** – Shelby Kline – Triad Honor Flight
- c. **July 1** - Joel Dobson spoke to a packed hall.
 - i. Joel has agreed to do a second talk July 1
- d. **August 5** – Earlier.org (Project Co-Founded by Martha and James/Jim Kaley)
- e. Need September/October First Monday Speakers

3 April Activities / Today

- a. Cancelled - Eastern Guilford High School Jazz Ensemble – 1:45 p.m.

4 Proposed May outings/activities – More Details coming.

- a. **May 3** – Golf cart tour at the North Carolina Zoo (Asheboro)
 - i. Have 15 – FULL / 7 on waitlist.
 - ii. **June 4** – Another Golf Cart Tour – Leave at 8:45
 1. Those on the current waitlist have priority
 2. Flyer coming out soon
- b. **May 4** – Kentucky Derby Social from 6:00 to 7:15 p.m.
- c. **May 8** – Fishing Trip to Country Park
- d. **May 9** – Piedmont Classical High School here
 - i. Play chair volleyball with residents.
- e. **May 10** – Ingram’s Farm – Fresh strawberries and produce in Archdale
- f. **May 11** – Family Day – WhiteStone Campus
 - i. From 10 a.m. to 2:00 p.m.
 - ii. Will need to RSVP to Gina for the number of family/friends attending.
 - iii. Residents attending also need to RSVP.

- iv. Deadline is May 3rd
- g. **May 15** – Greensboro Fire Department here – Fall Prevention
- h. **May 18** – Fish Fry at Greensboro Elks Lodge – benefit the Honor Flight
- i. **May 20** – Returning by request: Robert Buxton – Pianist
- j. **May 21** – Golf Club to Iron Play to the Par 3 Golf Course
- k. **May 21** – Greensboro Grasshoppers Game at 5:30
- l. **May 22** – Mater Madness Lunch is back on – Tomato sandwich lunch – various types of mayonnaise.
- m. **May 23** – NC Aviation Museum Trip - Asheboro
- n. **May 23rd and 31st** – Kayaking Lake Brandt
- o. **May 29** – Pottery Evening and Dinner
- p. **May 30** – Casino trip to Danville
- q. **November 6-8 Biltmore Estate and Chihuly Art Glass Exhibit** (Sign up deadline: **May 2nd**)
 - i. Bus holds 11+ driver
 - 1. 9 signed up so far
 - ii. Some may opt to drive – but still sign up
 - iii. Will most likely have a waitlist

5 Invite you to come to the Activity Committee Meeting

- a. Our committee is growing.
- b. With your input, you can have a direct impact on what activities CLS plans for residents at WhiteStone.
- c. Next meeting is **Thursday, May 9 at 11 a.m.** in the Linville Arts and Crafts Room

Motion to be put before the Resident Council Meeting on April 25, 2024

Many Continuing Care Retirement Communities throughout the US have arranged to provide yearly gifts that are funded by donations from the residents. These gifts are equitable and provide recognition that are practical and beneficial beyond providing a meal, shirts, or visits to food trucks. I move to direct the Resident Council to establish an ad hoc committee charged with focusing on ways and means of providing more substantial and beneficial recognition for all our faithful employees. And further, I move that the committee be charged to work closely with the Management Team and Board of Directors to ensure a consensus and report the results of their findings to the Resident Council at a regularly scheduled meeting. In addition, I nominate the following individuals to serve on this committee:

Stuart Brownlee
Walter Doughton
Jimmie Dowless
Ted Dresie
Phyllis Jones
Gary Wegner

Resident Council Ad Hoc Committee Announcement

Our service employees here at WhiteStone are outstanding! The Food and Beverage Committee's initiative to further recognize our Food Service employees deserves applause. As you may know, our Environmental Team is short staffed, but they do a remarkable job keeping our residences clean. Our Community Life Services employees are also shorthanded while CC continues to recover. They do double shifts, stay late in the evenings to make sure that we have opportunities to engage in all kinds of activities. The Maintenance employees do a stellar job keeping our facilities running smoothly and are quick to address and fix things. Our Resident Health Clinic is there to help us be as healthy as we can be. Our Security Services keep us safe and secure. This list could be expanded to more of those that make living at WhiteStone an exceptional choice and experience. All of the people that serve the needs of all residents deserve to be recognized.

It would be wonderful to recognize all employees in a substantial way. Many Continuing Care Retirement Communities have arranged to provide yearly "gifts" that are funded by donations from the residents. These "gifts" are equitable and provide recognitions that are practical and beneficial. These "gifts" could be structured so that there is no conflict of interest between the employees, residents, management, or tax consequence to the employee.

Recently, I have had discussions with many residents and the Resident Council Board about finding ways that would bring us closer to such a reality here at WhiteStone. In that spirit, Donna has established an ad hoc committee to research and focus on ways and means of providing more substantial and beneficial recognition for our faithful employees. Members of that committee are **Stuart Brownlee, Watler Doughton, Jimmie Dowless, Ted Dresie, Phyllis Jones, and Gary Wegner**. Allen Greenstein will join the committee as the Resident Council Vice President. Our committee has been charged with working closely with the Management Team and Board of Directors to ensure a consensus and report the results of our findings to the Resident Council at the future regularly scheduled meeting. Nothing will be implemented without a Resident Council vote, and Board of Directors and Management approval. If you have any questions or helpful information to share with the committee, please contact me or other committee members.

Whitestone Resident Council Meeting
May 30, 2024 9:30 AM

The meeting was called to order by Resident Council President, Donna Newton.

A prayer was lead by Chaplain Misty McAden.

Employee Recognition and Awards were taken care of by Tracy Armwood.*

Executive Director's Report was given by Nikki Stafford. Calculated move-ins for 2024 are already achieved at May's end. In June 5 more assisted living move-ins are planned, and great effort is being spent in the direction.

At this time there is no exact plan to create an apartment for visitors of residents to rent.

Rick Berkimer resigned and we are agin seeking a Plant Ops person. Recently added New Social service in the are Center, added a new staff development coordinator and a new Care Center kitchen manager.

Treasurer's Report by Anita Greenstein*

Marketing Report by Bob Dellorfano*

Food and Beverage Report by Jon Szarke due to George Troxler's absence. There will be a new A La Carte menu soon.

Residential Services report by Allen Greenstein in Stuart Brownlee's absence*.

Campus Care & Alliance by Jo Ann Cox.*

Spiritual Support by Ray Hall.*

Environmental or Building and Grounds by Robert Vinroot. *

Care and Wellness & Assisted Living Auxiliary Committee by Don McCrickard.*

Activity Committee by Bob Kelly.*

New Business:

Ad Hoc Committee by Ted Desie.*

*Indicates that details follow in order, behind this page

Next Resident Council Meeting is scheduled for June 27, 2024, 9:30AM

Submitted by Resident Council Secretary, Barbara Krueger

Super Star Awards

Employee Name	Department	Star	Award
Farah Ahmed	Food and Beverage	1	Keychain
David Bell	Nursing	1	Keychain
Juanita Hyatt	Environmental Services	1	Keychain
Sunnie Nicks	Food and Beverage	1	Keychain
Jeanne Perkins	Food and Beverage	1	Keychain
Jada Pinckney	Food and Beverage	1	Keychain
Wynola Smith	Nursing	1	Keychain
Njobdy Sowe	Food and Beverage	1	Keychain
Tatianna Wings	Health & Wellness	1	Keychain
Sade Johnson	Food and Beverage	10	Reeses
Alex Orcasitas	Environmental Services	10	Snickers
Mara Garcia	Food and Beverage	75	Blanket
Patricia Bason	Environmental Services	200	\$100 Gift Card

Service Anniversaries

Employee Name	Department	Year

Treasury Report

5/30/2004

As of Today \$ 544.84

Marketing & Hospitality Committee Minutes
May 1, 2024

Members:

Bob DellOrfano, Chair
Nancy Howard, Secretary

Those with * were in attendance

Beverly Cato	*Alan Atwell	* Bob Levin	Bob Rathbone
*Betty Atwell	*Don Etherington	*Ted Fritz	*Jo Ann Cox
*Sandra Wegner	*John Proudfit	*Stuart Brownlee	*Helen Ullrich
*Don McCrickard	*Donna Newton	Ed Phelps	Carolyn Cotton
*Anita Greenstein	*Allen Greenstein	Bob Kelly	*Ted Dresie
Barbara Kreuger			

Staff: Mark Lewis, Marie Dunn, Debi Bryant, Monica Hurd, Meredith Cooper

Guests:

Bob gave an opening prayer and then thanked the committee for all their work this past month and year.

He also commented that when visiting some couples that have moved in over the past several months, I noticed they had lost the awareness of the billing procedure of the restaurants. The wait staff should be giving them two tickets, one for each of the occupants at every meal. Please remind them to check the food balances so as not to be overcharged on one and have a surplus on the other. We are happy to report that Bob Levin has joined our team and already has volunteered to mentor a resident.

April Minutes were approved.

Old Business:

Reports on April move-ins:

1. 4/1	Dell & Catherine Smith	ILS 422	Stuart Brownlee
2. 4/2	Sherlon Coiner	ILW 432	Stuart Brownlee
3. 4/4	Henry Buthman	ILS 321	Ted Fritz
4. 4/25	Elaine Young	ILW 433	Helen Ulrich
5. 4/29	Meryl Gasner	ILW 233	Sandra Wegner
6. 4/29	Ted & Terry Gromada	ILS 322	Donna Newton

Please keep in mind the difficulties some new residents were having in becoming familiar with and adjusting to life at WhiteStone. Guidance was given that when these situations are encountered, the mentors should discuss the situation with the Navigator, Karla Stapleton.

New Business:

A. Marketing Minute – Overview by Marie

1. Thermometer: 28 move ins this year. 7 move ins in April & 4 move outs. Some move outs were to other higher care here at Whitestone & 1 resident passing away.

Some move outs were to other higher care here at Whitestone & 1 resident passing away.

- B. Total IL units at WhiteStone: 211
Occupied: 189 (90%)
Sold: 202 (96%)
Cottages Available – 1
Villa Homes Available – 0 (Strong waiting list)
Apartments Available – 1
Residential – 7
Team is well on their way to reach their Year end goal of 36 net new residents

- B. Event Sign-up Sheet for May –
1. 5/9 Quarterly Diamond Dining – Fellowship Hall
 2. 5/11 Family Day Event
 3. 5/14 TRLA Hosting here at whitestone
 4. 5/21 Discovery Luncheon - Fellowship Hall
 5. 5/29 New Resident Orientation – Fellowship Hall
 6. 6/19 New Resident Orientation – Fellowship Hall

- C. New Resident Orientation – May 29 - Meredith will notify you if you are expected to attend.
D. Future move-ins and Mentors assigned.

1. 5/1	Paul & Louise Tuggle	ILW 324	Bob Levin
2. 5/15	Donna Ferguson	ILS 321	Jo Ann Cox
3. 5/29	Donna Bowman	Cott 2-D	Bob Dellorfano
4. May	Ernie & Betsy Schiller	705 RL	Don McCricard
5. May	Judy Kidd	Ben 346	John Proudfit
6. June	Gary & Tula Crumpton	ILW 532	Bob K & Ted D
7. June	Corinth Milikin	3 SRC	Alan & Betty Atwell
8. June	Jim Menius	Cot 6-D	Ted D & Bob K
9. June	Bruce Pugh	ILS 411	Bob Dellorfano
10. TBD	Ron & Barbara Cassell	907 FMD	Barbara Krueger
11. TBD	Donna Bowman	Cott 2-D	Bob DellOrfano
12. TBD	Marshall White	ILS 315	Robert Vinroot
13. TBD	Jim Menius	Cott 6-D	Ted D & Bob K
14. TBD	Rusty Suderth	Cott 6-H	Bob Dellorfano

Open Floor:

Bob commented on the terrific job that Marie and her staff had achieved. He again thanked all the mentors for their help in assimilating the new residents.

He also created a panel that is showing on Touchtown explaining how to leave a positive review on Google. This is in line with Whitestone's positive Review Campaign to increase our satisfaction rating online.

The meeting was adjourned.

On May 1st we had 13 members present and 2 guests along with Mark Lewis and the entire marketing staff.

After an opening prayer, Marie and I thanked the committee for all their work this past month.

The issue was raised about restaurant billing for meals, and we asked the mentors, particularly couples, that each person should receive a meal ticket so as not to leave an imbalance in their charges.

We are happy to report that Bob and Ellen Levin have joined our team and already volunteered to mentor a new resident.

The reports on the April move-ins were given by the mentors and each and every one of them had at least a visitation with several invited and attending lunch or dinner. Thank you again mentors. This makes a world of difference to help them feel at home in our community.

There have been several Marketing events in May:

- Quarterly Diamond Dining**
- Family Day Event**
- Triad Retirement Living Association was hosted here.**
- Discovery Luncheon**
- New Resident Orientation**

Finally, just a quick rundown of where we stand with occupancy:

Total IL units:211

Sold :206 (98%)

Occupied: 196 (93%)

0 - cottages available

0 - villa homes available with a strong waiting list

1 - Apartments available

4 - Residential

**The team surpassed their year end goal of 36 Move-Ins and is currently at 37.
And more to come!**

Parting thought: The greatness of a community is most accurately measured by the compassionate actions of its members.

Our next meeting is June 5 at 11:15

Any Questions

Marketing Committee Report

Residential Advisory Committee Meeting

May 10th, 2024

Good afternoon all and thank you for attending! Bob is in New Bern attending to family matters, so I was asked to present Bob's summary to you in his absence!

Sales have remained strong since our last report in February! January through today there have been 20 sales! Many thanks to Marie and the team for remaining diligent in their efforts.

As of May 3rd, there are 9 total units available on campus. 1 cottage, No villa homes, 2 apartments and 6 residential apartments. We currently have 30 move-ins for the year and 11 more planned.

The team continues to host marketing events each month. This year they are working to offer educational opportunities for prospective residents as well as luncheons to learn more about WhiteStone and what is offered here! As always, we stand ready to assist.

The Sales and Marketing team is also making a push to raise awareness of WhiteStone among the greater Greensboro community and partners. Just this week they hosted the Triad Retirement Living Association for a breakfast and networking event.

The Marketing Committee stays steadfast in supporting the team at these events as well as through our opportunity to mentor new residents. To date we have supported 42 new residents!

As we move forward, we are supporting the communities' efforts to grow their reputation online through google, caring.com and Facebook reviews! To that end I have prepared a simplified process for residents that wish to comment on how they perceive their experiences at Whitestone. This process has a panel on Touchtown for all to see. When I return, I will create a similar slide for the Caring.com application.

In closing, Independent Living is occupied to 90% and sold to 96% today!

Bob Dellorfano, Chairman, Marketing Committee

WhiteStone

A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912

Founded on fellowship. Inspired by you

MAY 20

MARKETING MINUTE

OCCUPANCY REPORT

90% occupied / Sold to 96%

Cottages Available - 1

Villa Homes Available - 0

Apartments Available - 1

Residential - 7

MAY EVENTS

5/9 Quarterly Diamond Dining
Fellowship Hall 12:00pm

5/11 Family Day Event

5/14 TRLA

5/21 Discovery Luncheon
Fellowship Hall 11:00am

5/29 New Resident Orientation
Fellowship Hall 11:30am

JUNE EVENTS

6/19 New Resident Orientation
Fellowship Hall 11:30am

6/19 New Resident Orientation
Fellowship Hall 11:30am

APRIL 2024 MOVE INS:

4/1	Del & Cathy Smith	ILS 422
4/2	Sherlon Coiner	ILW 432
4/5	Henry Buthmann	ILS 321
4/25	Elaine Young	ILW 433
4/29	Meryl Casner	ILW 233
4/30	Ted & Terry Gromada	ILS 322

MAY 2024 MOVE INS:

5/1	Paul & Louise Tuggle	ILW 324
5/15	Donna Ferguson	ILS 221
5/29	Donna Bowman	2-D
May	Betsy & Ernie Schiller	705 RL
May	Judy Kidd	Benn 34
May	Tula & Gary Crumpton	ILW 532

Taking Team Work to Another Level

On Friday the 26th the Sales & Marketing team enjoyed some fun team building - outside the office!

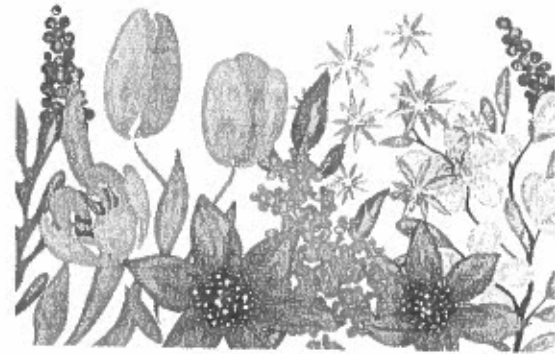
We spent the afternoon zipping, walking and, sometimes, uncontrollably running from one tree to the next on the Sky Wild course at the GSO Science Center. After 2 hours of working hard we headed over to Ozzies' for an ice cream treat! Work hard play hard!!



WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912
Founded on fellowship. Inspired by you.

MAY 2024
**MARKETING
MINUTE**

May Marketing Event:



MARKETING COMMITTEE:
Chair: Bob DellOrfano
Secretary: Nancy Howard

MARKETING TEAM

If you have any questions or comments, please feel free to reach out to the Marketing Team:

- Marie Dunn, Director of Sales & Marketing mdunn@LiveatWhiteStone.org
- Debi Bryant, Residency Counselor dbryant@LiveatWhiteStone.org
- Monica Hurd, Residency Counselor mhurd@LiveatWhiteStone.org
- Meredith Cooper, Marketing Coordinator mcooper@LiveatWhiteStone.org

Resident Referral Program:

We would love your help with spreading the word about WhiteStone. Each prospective resident that you refer to us (that results in a move-in), you (current resident) will get a \$1500 credit on your monthly service fee once they move in.

NEXT MARKETING COMMITTEE MEETING:
Meetings are held 1st Wednesday of each month
JUNE 5, 2024 AT 11:15AM

WhiteStone Masonic and Eastern Star Home

Resident Council

May 30th, 2024

- I. Financial Performance
 - Net Operating Income
 - April NOI variance to budget -40,908
 - YTD NOI variance to budget 547,897
 - Operating Revenue
 - April revenue exceeded budget by 2,995
 - YTD revenue has exceeded budget by 462,834
 - IL 245,878
 - AL / MC (279,234)
 - Health Center 498,557
 - Operating Expenses
 - April expenses over budget -43,904
 - YTD expenses under budget by 85,063
- II. Occupancy Update (Current)
 - 196 occupied at 93% & 206 sold at 98% of 211 total IL units available:
 - IL Buildings x 1 / Villas: x 0 / Cottages: x 0 / Residential: x 4
 - AL / Memory Care 14 out of 36 occupied (39%)
 - Health Center 77 out of 86 occupied (90%).
- III. Other
 - Rick Berkimer Resignation, actively recruiting to fill this position.
 - Welcome Deseree Pierce, Social Services
 - Welcome Kishera Reid, Staff Development Coordinator
 - Welcome Rick Edwards, CWC Kitchen Manager
 - Welcome Ryan Hester, Director of IT
- IV. Question and Answer

CAMPUS CARE ALLIANCE

Minutes

May 21, 2024

On May 21, the Campus Care Alliance convened at 10:30AM in the dining area of the Assisted Living building. Jo Ann Cox, Chairman, presided.

Those in attendance were: **EXECUTIVE DIRECTOR** - Mark Lewis, **DIRECTOR OF FRATERNAL FRIENDSHIP PROGRAM** - Jenna Grant, **PROFESSIONAL HEALTH CARE TEAM** - Josh Hillegass, Health Care Administrator, Crystal Condy, Director of Clinical Services, Kishera Reid RN, Staff Development Coordinator, Ray Robinson, Director of Assisted Living, Karla Stapleton, Navigator, and Jade King, Intern **MEMBERS** - Sarah Hester, Evelyn Russell, Bob DellOrfano, Nancy Cost, Don McCrickard, Ted Fritz, Allen Greenstein, Anita Greenstein, Connie Burbank, Terry Nottage, Alicia Sharp, Beverly Cato, and John Proudfit.

Jo Ann welcomed those present and distributed the printed agenda. She opened the meeting with prayer.

Josh introduced the new members of the health care team including Crystal, Kishera, and Jade. Desiree Pierce, the new Social Worker will be introduced at the June meeting. Jade, the new intern, will concentrate on the HOST program, among other areas of interest. She will also be instrumental in transitioning the HOST program to Assisted Living.

EDUCATION

Josh distributed an informative handout related to the recent CMS Staffing Mandates for nursing homes and a comparative analysis for hours per patient day (HPRD) for WhiteStone. Mandates must be met within three years from June. At this time, WhiteStone is budgeted to exceed the mandate of 3.48 HPRD, with a ratio of 4.83, so we have exceeded the required nursing standard. He expects, because of the nursing shortage, that there will be formal objections to the requirement for RNs from facilities

who are unable to meet these requirements. Nurse coverage of 24/7 is a new requirement. He reported that the country is about 200,000 nurses short of what will be needed. WhiteStone is being proactive in the recruitment and pay rates for RNs.

OLD BUSINESS

HOST PROGRAM

Josh reported that Jade will be evaluating this program. He and Crystal have already done some re-education of staff.

DISCHARGE PACKETS

Josh reported that Desiree, the new Social Worker, has already begun evaluating the existing system and is contributing her ideas to assure that residents have the resources they need when discharged from the CWC. She will attend the June meeting to give a more detailed report.

NEW BUSINESS

RESIDENT DISCHARGE INTERVIEW

Anita conducted the interview and reported that the resident was mostly pleased with her care, but she did identify a need for education in the use and care of catheters, and she seemed unaware of the HOST program. The resident was self-reliant in daily activities. She was admitted to the CWC on a weekend when there was no one to welcome her at the front desk or to orient her to her room and surroundings. Final thought was that she would recommend the CWC to others for continued care.

OCCUPANCY

Josh reported that currently the CWC is running about 89% occupied.

CALLS AND FALLS

For the month of April 7400 call lights were answered. The average response time was 5 minutes 12 seconds. A total of 25 falls were recorded, with 20 of those being unwitnessed. There were no major injuries.

MEDICAL DIRECTOR/NURSE PRACTITIONER

Question was raised regarding whether there are regular rounds and whether residents are aware of the professional services available in the CWC. Kim, the new NP is in the CWC 5 days a week making personal visits as necessary for continuity of care. Dr. Amin comes by at least once a week to assist with anything Kim may need. Acute issues are addressed as they arise, usually through staff communication. The doctor is available 24/7 as needed. He is also available in the clinic twice a week.

ASSISTED LIVING

Josh reported briefly on staffing patterns for AL, stating that the budget provides for staffing above the minimum required. Staffing will grow as the number of residents increases. For Jan.-May census is running at 35% occupied. At least 6 potential residents are being considered for admission. Over the next 30-60 days growth in census is anticipated.

Cost for AL is a consideration, and the Foundation has been helping to cover the expense. The cost of home care over time can be more expensive than moving into AL. Because of state licensure restrictions, couples may not be admitted into the same space.

AED TRAINING

Crystal reported that she is arranging to provide AED training for members of the committee. Once that has been accomplished, the training will be provided for staff, along with CPR instruction. Josh stated that there is routine inspection of the AEDs to assure that batteries and pads are in order.

SARA ALERTS

Karla reported that during the month of April, there were 42 SARA alert responses. The average is between 45-50 per month. The nurses in Health and Wellness have implemented a white board for tracking residents who trigger SARA alerts and need follow up. This information is keyed into the electronic medical record system along with notes, as needed. They have also instituted a daily handoff report for IL residents. The CWC nurse supervisor who covers the night shift also enters information related to any alert responses occurring during her hours on duty.

DINING ROOM EMERGENCY

Josh reported that his interdisciplinary team is still evaluating the incident which occurred on May 17. He will report to the committee next month, regarding their progress. Jo Ann offered that when a resident witnesses an emergency, the first course of action is to take measures to save a life, even though the DNR desires of the person may not be known, and to continue those measures until medical help arrives.

Mark reported that a part of the ongoing evaluation and discussion will be how to access DNR information and what the proper response should be. He would advise that those decisions are pending and not ready for confirmation.

Josh stated that the most important response in an emergency is to press the SARA button. During the above mentioned incident, Ted Fritz was the only resident in the dining room who thought to do so.

RESURRECTION OF THE SARA ALERT "B Ready" CAMPAIGN

Jo Ann asked that Sarah and Ted, both original members of the first SARA alert campaign, give thought to giving it visibility again in order to promote education and awareness.

Ted responded that they would do all they can to promote the program.

STAFF APPRECIATION

Jo Ann presented ideas for expressing staff appreciation. Each committee member received a collection of blank thank you notes, along with staff names. Also, plans are being made to show appreciation for a different department each month. That idea is still in the planning process. Other ideas for honoring staff are being considered.

MEDICAL FAIR

Jo Ann briefly described ideas for a fair in the fall, to be held in the Fellowship Hall. She asked for volunteers to sign up to help with this endeavor.

Next Meeting will be held June 18 in the AL Education Center

Respectfully,

Sarah Hester, Secretary

MINUTES – Residential Services Committee – May 13, 2024,
at 11:30

In Attendance: Stuart Brownlee, JoAnn Cox, Donna Newton,
Bob Levin, Joyce Hibshman, Amelia Caison, Joel
Dobson,.....

Synopsis of previous meeting

Discussion of moving housekeeping part of Environment to
Residential Services.

Complaints about having to clean up after pets – making beds.

Extended conversation regarding making beds, when that
started for people that couldn't make their own and how it has
gotten out of hand.

Need to have an actual list of what they will do and won't do.

Chit Chat or separate flyer, maybe both. This will be handled
through the Building and Grounds committee, as it will stay
under that umbrella.

This will keep Robert from having to attend more meetings.

Update on Single Digits: Not many work orders are being
processed. Work order tickets need to be completed. This lets
them know what isn't working and gives Mark back-up for
when Working on another option. Currently Spectrum seems to
be the best option. Ryan Hester has started. Met with Ryan and
Spectrum – projects - 1 – Dome solution and internet Dome.

You can walk anywhere on campus, and you will be connected.

90 days to make that decision and then 6 months to install. 2 –
Faster solution for village – would be to have modems installed
in each villa. Waiting for proposal – hope to have in 60 days
and then a 90-day window to get the work done.

Still working with lawyers on the Single Digits contract
termination. Single Digits also includes the administrative
network of Whitestone. Trying to coordinate all of that.

Whitestone will take on the added expense of the
modems/installations – approx. 70. Hold on to the Single Digits
Contract until we can get the total solution implemented.

Mentioned that the lanyards that hold the SARA devices are not
great to wear in shower because they get wet and hold the water.

Mark will check into a solution.

It was reported to me that the gym was in ill repair. Mark said
that in the last 60 days someone had come out to repair all the
equipment. Belts on treadmills have been replaced. There is an
on-going service contract in place.

Clinic – I met with Carla and am very impressed with the Clinic.

Carla can follow you while you are at the hospital. If you go to the emergency department, are having surgery, whatever, she can tell your caretaker the progress. Example – when someone here had surgery, the caretaker was in the surgery waiting room – the patient was in his room. No one had let her know, until Carla did.

With that knowledge and the many other things Carla can handle, it is so important that you or your caretaker reach out to Carla when you go to the hospital in an emergency AND when you are going for something planned. This is available to you whether you are a Clinic patient or not.

Our two new nurses, Tatianna and _____ as fantastic.

It is very reassuring to have them onboard.

Visit to Clinic – Mark, Bob, Donna, and Joyce Hibshman. Joyce had a good conversation with the 2 docs (planned by Carla).

Concerned about the timing of things. Turned out that Dr. Ahmen was going to other appointments and coming here late on Tuesday, which was a problem. Talked about changing the days but stayed with the current times and Dr. Ahmen changed the meeting that was making him late getting here. Want us to talk to residents about using the clinic. If you use the clinic – you can be an ambassador.

A lot of discussion on what the Clinic has to offer than you might not get at your regular internist. Such as: the Medicare annual review that you must have every year, when done here it takes 45 minutes (with talk of increasing it to 60 minutes). It is an important thing to have done and the idea is the longer you are engaged the more thorough the exam is. The same with their appointment times, which are now 15 minutes, and those will probably be lengthened.

There are about 40 people in independent living using the Clinic.

In the current clinic there are only 2 chairs for waiting. The current exam room is small and not soundproof.

The Clinic will move to the old Salon on the 5th floor after a few minor renovations. It is much larger so there will also be room for support groups. The salon was going to be made into a 2-bedroom apartment. Plumbing problems have stopped that plan. Old Clinic will be used for Carla's office, Home Health Care, and ability to have more specialist come in like the podiatry, dentist,

Mark touched base on the situation that happened in the dining room. They will be holding a debriefing meeting. If you have any information that might help, please let Mark know.

Only one SARA button was pushed during that incident.

Everyone should have.

5/25/24, 1:21 PM

Gmail - Spiritual Support Committee Report



Ray Hall <secy76@gmail.com>

Spiritual Support Committee Report

1 message

Ray Hall <secy76@gmail.com>

Sat, May 25, 2024 at 1:20 PM

To: Ray Hall <secy76@gmail.com>

The Spiritual Support Committee held our regular monthly meeting May 1.

We discussed ways to better notify residents of funerals and memorial services. Alexis was contacted and notices are now placed in a number of places in the IL buildings and on Uniguest.

The Care Notes pamphlets are being replenished.

The pens for father's day gifts have arrived.

Walt Doughton talked about the series "Heaven-It's not what you think". The committee members will preview the series to determine if they are appropriate for a Bible study.

The next meeting will be June 5 at 2:00 PM in the arts and crafts room

Respectfully submitted

Ray Hall
Chairman

**Building and Grounds Committee Meeting Minutes
May 13, 2023**

- Meeting was opened with prayer
- Brightview representatives were present and problems were brought up concerning the oversight of their workers as it pertained to spraying and weed eating certain plants. They promise better oversight especially of new workers.
- Rotunda noise control project continues. Material has been ordered and hopefully the project will be completed by mid July.
- Apparently city debris containers will not be furnished to us who live in villas. Rick was going to check on the cost of furnishing and servicing them. Mark stated that Brightview was responsible for collecting that debris from the curb if we simply place it there.
- Tripping hazards have been mostly repaired. Some yet to go
- Park benches have been mostly assembled and placed around the community. One is still awaiting missing parts to be completed and placed.
- Dumpster repairs have been completed.
- Handicap door buttons are being installed. Blum Construction has a door to repair in the basement garage before that one can be installed.
- Emergency bathroom pulls have been ordered and will be installed upon receipt.
- Loss of power response has been addressed with security. They will get the information from Duke Energy and place that on a "One Call" for the community.
- The new dog park has had repairs made including additional top soil that should take care of the large opening at the bottom of some of the fence. Two steel posts have been removed.
- Tree planting was discussed for the inside of the fence along Spring Garden and the open side of the dog park on Fraternity Ct. Maple trees were suggested because of their fast growth potential.
- The two worn flags at the entrance to the Lindley Building have been replaced.

Respectfully submitted:

Robert Vinroot, Chairman
Jimmie Dowless, Vice-chairman

Care and Wellness Center and Assisted Living Auxiliary Committee
Resident Council Report
May 30, 2024

1. The Committee met on May 20, 2024. There were 16 members present, including one new member. I am pleased to report that we have 17 committee members so far, but we welcome anyone else willing to join us.
2. Allison LeTourneau said activity calendars will soon be available in her office for those willing to assist with activities in the CWC, AL, and Memory Care areas. A number of Committee members assisted with a luncheon in the CWC to celebrate Skilled Nursing Week. All of the staff and residents in the CWC and AL building were invited to attend.
3. Allison provided updated CWC and AL resident information sheets to help pair committee members with those residents who welcome visits.
4. Committee members signed up to staff the entrance desk in the CWC on Saturday and Sunday afternoons in June when staff members are not available. Ray Robinson wants to work with the committee to provide members who are able to staff the desk in the AL building on weekends.
5. Jill Jones presented the new sign-in book that was prepared for those visiting residents in the AL building. It is located at the desk on the first floor of the AL building near the elevators. This is similar to the one used at the front desk in the CWC. It is important to record visits, which show that residents there are getting interpersonal time. Even if you turn in hours on the volunteer sheet for Gina each month, it is still necessary to record your visit to residents in the sign-in books.
6. Jill Jones and Tabbie Nance led an in-service training session on May 21 for new members and other interested committee members to review the protocol for visiting residents in the CWC and AL buildings.
7. Don reported that the grant request to AARP to fund the Skylight Photo Frame Project was not approved. Bob Kelly and Don will continue to monitor the success of the Photo Frame that was made available to one resident. Bob and Don visited with the recipient, and she is still enjoying Photo Frame. Several IL residents have volunteered to provide additional frames as needed.
8. One resident suggested that the old visitation sheets, which have confidential information about the residents, be shredded when the new ones are distributed each month. Allison agreed to collect those at the monthly meetings.

Auxiliary Committee Meeting Minutes 5/20/2024

Attendance: Doris Rogers, Jill Jones, Alicia Sharpe, Peggy Butler, Tabbie Nance, Shirley Berthold, Don McCrickard, Artie Pulcher, Terry Nottage, Allen Greenstein, Judy Young, Paula Dille, Robin Stanley, Carolyn Cotton. Martha Merryman, Mia Sansbury

Staff Attendance: Gina Prevost, Allison LeTourneau, Larkin Pena, Josh Hillegass, Crystal Condy, Misty McAden, Ray Robinson, Jenna Grant, Archana Patel

Don opened up the meeting and greeted the committee.

Don thanked the committee for visiting the residents and helping with activities.

Peggy Butler requested to receive items in her mailbox over email- Tabbie Nance agreed.

Gina informed the committee to reference their activity calendars and TouchTown to see when upcoming meetings will occur.

Misty prayed over the committee.

Don passed around sign-up sheet for desk coverage in June.

Don reminded the committee that they can work in pairs at the front desk. He also informed them if something comes up and they cannot cover desk, to reach out to find a replacement.

Josh introduced Jade King- LCS intern and thanked the committee for the assistance with programs. Josh introduced Crystal Condy as the Director of Clinical Services. Josh informed the committee of staff changes and recent hires.

Tabbie requested a list of names, pictures, and job titles to be printed and distributed.

Ray Robinson thanked committee for the constant visits and assistance with the residents.

Jill showed the sign in book for the Assisted Living Building for when the committee members visits. Jill informed them of the location of the sign in binder (on counter across from living room on 1st level). Jill reminded members to sign in when they visit residents.

Gina reminded residents to turn in their volunteer hours. She said that it is necessary to sign in on the Auxiliary Sign-In Book when visiting CWC and AL Residents. She uses the sheets from the Sign-In to determine how many visits each resident gets.

Allison LeTourneau passed out updated visitation packets for the committee. She also informed the committee that CWC, AL, and Memory Care calendars will soon be available on the Uniguest app and at the front desk with Alexiss.

Alicia Sharpe requested to leave a list of residents and their room numbers for when they cover the desk. Paula voiced concern regarding the small print of the census. Doris stated the difficulty getting behind the desk due to boxes and chairs.

Don reminded committee members to sign in the books when visiting residents in CWC and AL.

Gina reminded the committee members that not all residents are listed in the visitation guide. Gina stated, "The residents on the visitation guide are those who need more socialization and do not have many visitors compared to others."

Don updated the committee on the photo frame grant- AARP did not approve the grant due to excessive amount of grant requests. Don and Bob visited the recipient of the photo frame in the CWC. Carolyn Cotton mentioned she saw them on sale at cbsdeals. The current recipient seems very happy with the frame and the incoming of pictures. Don and committee will continue to spearhead the idea. Tabbie Nance gave a personal testimony on her own personal photo frame.

Don informed the committee of Jill Jones' in-service event tomorrow (5/21) in the CWC at 2:00 pm. The in-service will focus on the Do's and Don'ts list of the Auxiliary Committee.

Mia Sansbury suggested audiobook for individuals who are visually impaired. Gina informed the committee that CLS provides audio books for those individuals.

Terry Nottage asked if the old visitation lists needed to be shredded- Gina and Don suggested the list be brought back to CLS, Allison, or Gina to be shredded in the shred boxes around campus.

Don once again thanked the committee for the help and assistance around campus.

Meeting was adjourned at 11:06am.

Respectfully submitted by,

Allison LeTourneau, LRT,CTRS

Recreational Therapist

Community Life Services

CWC and AL Auxiliary Committee

CWC Front Deck Schedule

Saturday and Sunday
3:00 – 5:00

June

Date	Name	Phone Number
Saturday June 1	Tabbie Nance	336-297-4352
Sunday June 2	Alicia Sharp	336-814-7449
Saturday June 8	Judy Young Caroline Meuer	561-389-1201 941-932-7192
Sunday June 9	Artie Pulcher	336-214-9405
Saturday June 15	Paula Dille	336-808-5000
Sunday June 16	Martha Merryman	336-688-3342
Saturday June 22	Caroline Meurer Peggy Butler	941-932-7192 336-402-1995
Sunday June 23	Shirley Berthold	336-299-4452
Saturday June 29	Tabbie Nance	336-297-4352
Sunday June 30	Terry Nottage	352-812-6155

Resident Council Report on May 30, 2024

Activity Committee Meeting Notes –

Thursday, May 13, 2024, 11 a.m.

Gina Prevost, Director Community Life Services (CLS)

Bob Kelly, Chair

Mission/Purpose - The Activity Committee shall serve as liaison with the Community Life Services Department in coordinating and planning recreational and other programs to meet the needs of the residents.

CLS with this committee directly touches our lives with a variety of activities that are planned and carried out for our benefit.

Review of Recent Activities:

- Ted Fritz – Honor Flight Sendoff April 23
- NC Zoo Golf Cart Trip – May 3
 - Accessible to nearly everyone
 - 2nd zoo outing is scheduled June 4
- Family Day May 11 – Parking, shuttles, and was well organized and thanks to all who made it a success
- Tanger Center – To Kill a Mockingbird – May 19th

Upcoming/Scheduled Activities Overview:

First Monday Speaker Series:

- **June 3 - Triad Honor Flight – Shelby Kline**
 - **July 1 – Joel Dobson "What We Learned: Lessons From the B-52 crash at Goldsboro, 1961"**
 - **August 5 - earlier.org "This is a project, not an ongoing organization. A biomarker will be found and a test to detect breast cancer in its earliest stages will be created. No previous generation has had the opportunity to make an impact of this magnitude on breast cancer."**
 - **Martha and James Kaley | Co-Founders, Earlier.org**
 - [Earlier.org - Friends for an Earlier Breast Cancer Test - Earlier.org](#)
 - **September 9 (Due to Labor Day) - Lori Heimann – Experiences with Back Pain**
 - **October 7 – Bryant Webster – Estate Planning**
 - **November 4 - Open**
-
- First Monday Speakers Review – Can add more if there is interest and at different days and times
 - Hope to have a speaker who is a – Holocaust survivor

- Ingram's Farm and new Farmer's Market Thursdays 2-4 p.m. – outside the entrance to CWC
- In early November, the estimated cost for Biltmore/Chihuly Trip: Single \$856 single and \$535 Double Occupancy
- Aviation Museum Trip - \$10 general ticket; \$8 for Veterans
- Science Center – Likely will go in June
- Comment – “Country Park is lousy for fishing...need to go to Lake Brandt”
 - Another fishing outing will be scheduled in June
- Social Programming – Out of the Garden Project – CLS to publish a flyer
 - This is to be a community-based volunteer opportunity
- Lifelong Learning Possibilities – Shephard Center Classes and UNCG Emeritus Classes
- A committee member brought up the cemetery on WhiteStone grounds
 - Gina is to include an article in the next Chit-Chat about the WhiteStone cemetery
- Comment – Overlapping activities could be rearranged in order that everything does not begin at the same time
- Chair Volleyball – Equipment replaced
- Cards: Hand, Knee, and Foot and now Samba – all are Canasta derivatives
 - CLS has provided supplies for seven tables complete with table covers, chairs, six decks of cards for each table, as well as shuffles, and card holders
- Another member asked if there could be additional umbrellas for the patio area next to Fellowship Hall and the Bistro
 - They were immediately ordered – and are here and up
- Our committee now tasked with ensuring that UniGuest / Touchtown is reflective of the needs of the residents – Will develop an overview group
- Possible interest groups for: Cribbage and Ham Radios

Next Activity Meeting will be **Thursday, June 13, 2024, at 11:00 a.m.** in the Linville Arts and Crafts Room

Adjournment: 12:05 p.m.

Respectfully Submitted, Bob Kelly

Ad Hoc Committee Report at the May Resident Council Meeting

The Ad Hoc Committee has met three times during the month of May and are making considerable progress in developing a proposal for ways and means to recognize and demonstrate our appreciation to the employees at WhiteStone in a more meaningful manner.

Management and the MESH Board have expressed their support for our initiative. The committee plans to present that proposal to the Resident Council at the July meeting. If you have questions and/or suggestions, please feel free to talk with one of the committee members: Stuart Brownlee, Walt Doughton, Jimmie Dowless, Phyllis Jones, Gary Wegner, or myself.

Submitted by Ted Dresie

Whitestone Resident Council Meeting Minutes

June 27, 2024

Fellowship Hall

9:30 am

Live Streamed Delayed - 1390

1. The meeting was called to Order by Donna Newton, President
2. Misty McAdam, Chaplain gave an Opening Prayer
3. Employee Recognition Awards were presented by Tracy Armwood, HR Director. Announcement was made regarding the newly hired IT person, Ryan Hester.
4. A review of financial and occupancy data was given by Nikki Stafford, in Mark Lewis' absence.
She shared her fondest memories of summer here.
Recounted the expected income and expenditure against the actual and the number of expected; move ins, versus actual.

There were doughnut holes with the coffee for attendees to snack on.

5. Last months meeting minutes are visable in the WhiteStone library on the second floor of the main building.
6. The treasurer's report stated we have collected over \$600 in the treasury to date, but Anita Greenstein was planning to have an opened container to collect more donations to the treasury from attendees.
7. The following Committee Chairs gave reports from their latest meetings.

Ad Hoc Committee

Ted Dresie

Seeking better employee recognition initiated by residents, a motion was made and seconded to give this resident recognition to employees, not management. At the next Resident Council meeting, the motion will be voted on, and if passed, with be given to the the Mesh Board of Directors for their action.

SARA song and dance on BEE	Henry (Ted) Fritz
Activity	Bob Kelly
Marketing	Bob DelOrfano
Food and Beverage	George Troxler
Residential Services	no report
Campus Care & Alliance	Jo Ann Cox
Spiritual Support	Ray Hall

Is collecting Bibles outside the Chaplin's office.

Environmental (BLOG & GROUPS) Robert Vinroot
Accepts work orders from residents anywhere on campus.

CWC Auxiliary Don McCrikard
Seeking residents to help in CWC and AL by visiting patients who are there.

Hard copies of reports handed to the Treasurer are filed in a designated book in the Library for public reading, along with this summary.

8. Next Resident Council Meeting: July 26, 2024 (Fellowship Hall)
9. Meeting Adjourned at 10:40am.

Super Star Awards

Employee Name	Department	Star	Award
Maria Amusa	Environmental Services	1	Keychain
Jessica Argomaniz	Nursing	1	Keychain
Lynette Eddings	Environmental Services	1	Keychain
Cynthia Garrison	Environmental Services	1	Keychain
Leonard LeBrake	Nursing	1	Keychain
Tina Myers	Nursing	1	Keychain
Josey Page	Food and Beverage	1	Keychain
Shannon Thompson	Nursing	1	Keychain
Johnneria Turman	Nursing	1	Keychain
Stephanie Bowser	Food and Beverage	10	Snickers
Sunnie Nicks	Food and Beverage	10	Snickers
Vendetta Rivers	Nursing	10	Snickers
Hannah Smith	Food and Beverage	10	Reese
Jahnae Oliver	Food and Beverage	50	Goodie Box

Service Anniversaries

Employee Name	Department	Year
Tony Freeman	Security	10

WhiteStone Masonic and Eastern Star Home

Resident Council

June 27th, 2024

- I. Financial Performance
 - Net Operating Income
 - May NOI variance to budget -208,741
 - YTD NOI variance to budget 339,156
 - Operating Revenue
 - May revenue missed budget by -7,364
 - YTD revenue has exceeded budget by 455,469
 - IL 376,138
 - AL / MC (387,690)
 - Health Center 587,763
 - Operating Expenses
 - May expenses over budget -201,376
 - YTD expenses over budget by -116,313
- II. Occupancy Update (Current)
 - 193 occupied at 91% & 205 sold at 97% of 211 total IL units available:
 - IL Buildings x 1 / Villas: x 0 / Cottages: x 0 / Residential: x 5
 - AL / Memory Care 19 out of 36 occupied (53%)
 - Health Center 72 out of 86 occupied (84%).
- III. Other
 - Town Hall Meeting – June 8th at 3pm
- IV. Question and Answer

Summary For Resident Council Meeting June 27,2024

We met on June 5th at 11:15 AM. There were 21 members present at the meeting, along with Mark Lewis, Marie, Debi, Monica, and Meredith;
No guests were present.

After the opening prayer, I thanked the committee for all their work this past month and congratulated Marie and her staff for their occupancy achievements exceeding their year end goal of 36 move ins by the end of May. She challenged her team to achieve a stretch goal of 42 move ins by year end.

A. Total IL units at WhiteStone: 211
Occupied: 193 (90%) (We are 91% as a campus)
Sold: 20~~5~~₆ (97%)
Cottages Available – 0
Villa Homes Available – 0 (Strong waiting list)
Apartments Available – 1 (ILW)
Residential – 4
Team is working on their stretch goal of 42 new move-ins

B. Whitestone has moved 51 new residents into 37 new homes so far this year.

C. Through the end of May, 7 new residents moved into their new homes and the mentors reported generally positive feedback from them.

D. There was a New Resident Orientation on June 19.

E. There are 11 new move ins on the list with 5 identified for June

Marie challenged the committee to get 15 positive Google reviews by the end of June. To date we have 18 and striving for 20 by months end. This effort is in line with Whitestone's Positive Review Campaign to increase our satisfaction rating online.

The new Resident Whitestone Binder is now available, with the key elements moved up towards the beginning pages for quick access

I thanked the committee for their help in assimilating the new residents.

The next meeting is scheduled for July 10, 2024 at 11:15 AM in Fellowship Hall.

The meeting was then adjourned.

Marketing & Hospitality Committee Minutes
June 5, 2024

Members:

Bob DellOrfano, Chair
Nancy Howard, Secretary

Those with * were in attendance

Beverly Cato	*Alan Atwell	* Bob Levin	Bob Rathbone
*Betty Atwell	*Don Etherington	*Ted Fritz	*Jo Ann Cox
*Sandra Wegner	*John Proudfit	*Stuart Brownlee	*Helen Ullrich
*Don McCrickard	*Donna Newton	Ed Phelps	Carolyn Cotton
*Anita Greenstein	*Allen Greenstein	Bob Kelly	Ted Dresie
Barbara Kreuger	*Phyliss Jones	*Charlie Jones	*Sylvia Davis
*Bob Levin	*Ellen Levin		

Staff: *Mark Lewis, *Marie Dunn, *Debi Bryant, *Monica Hurd, *Meredith Cooper

Guests:

Bob gave an opening prayer and then thanked the committee for all their work this past month and year.

He welcomed Phyliss & Charlie Jones to the committee.

May Minutes were approved and reading of them was waived by Bob.

Old Business:

Reports on April move-ins:

1. 5/1 Paul & Louise Tuggle ILS 324 Bob & Ellen Levin
Bob & Ellen reported everything was working and they seemed very satisfied.
2. 5/8 Tula & Gary Crumpton ILW 432 Ted D & Bob K
Marie reported for Bob & Ted & feedback was very positive.
3. 5/13 Ernie & Betsy Schiller 705 RL Don McCrickard
The residents have taken occupancy but had not moved in yet.
4. 5/15 Donna Ferguson ILS 221 Jo Ann Cox
Happy with Whitestone, dissatisfied with move company.
5. 5/22 Rusty Sudderth Cott 6-H Bob Dellorfono
Both Rusty & Donna are happy & generally pleased with the move in.
6. 5/29 Donna Bowman Cott 2-D Bob Dellorfono

New Business:

A. Marketing Minute – Overview by Marie

1. Thermometer – We have already exceeded our goal of 36 move ins for 2024
2. Stretch goal for year end of 42

3. With the committees help Whitestone has moved **51 new residents into 37 homes this year. Thanks to all of you for all your hard work.**
4. Marie challenged the committee to achieve 25 Google reviews this month. Bob will work with each of you to help with entering the review.

B. Total IL units at WhiteStone: 211
 Occupied: **189 (90%) (We are 89.8% as a campus)**
 Sold: **203 (97%)**
 Cottages Available – 0
 Villa Homes Available – 0 (Strong waiting list)
 Apartments Available – 1 (ILW)
 Residential – 5
 Team is working on their stretch goal of 42 net new residents

A. Event Sign-up Sheet for June –

1. 6/19 New Resident Orientation – Fellowship Hall @ 11:30

B. New Resident Orientation – June 19 - Meredith will notify you if you are expected to attend.

C. Future move-ins and Mentors assigned.

1. June 12	Judy Kidd	Ben 346	John Proudfit
2. June	Corinth Milikin	3 SRC	Alan & Betty Atwell
3. June	Jim Menius	Cot 6-D	Ted D & Bob K
4. June	Bruce Pugh	ILS 411	Bob Dellorfano
5. TBD	Dianne Delaney	Cott 2A	Bob Dellorfano
6. TBD	Ron & Barbara Cassell	907 FMD	Don McCrickard
7. TBD	Marshall White	ILS 315	Robert Vinroot/Charlie Jones
8. TBD	Carol Miller	ILS 415	Jo Ann Cox
9. TBD	William Burch	ILS 419	Ted Fritz
10. TBD	Peggy Jones	Ben 145	Phyliss Jones
11. TBD	Michael James	ILW 534	Bob Dellorfano

Open Floor:

Bob commented on the terrific job that Marie and her staff had achieved. He again thanked all the mentors for their help in assimilating the new residents.

He also created and handed out an instruction sheet & placed a panel that is showing on Touchtown explaining how to leave a positive review on Google. This is in line with Whitestone's positive Review Campaign to increase our satisfaction rating online.

Meredith told us that a new Resident Whitestone Binder is due to come out soon, with key elements moved up towards the beginning pages for quick access.

The meeting was adjourned.

Next meeting will be July 10, 2024, at 11:15 AM in Fellowship Hall

Ad Hoc Committee Report and Proposal to Resident Council

At the April Resident Council meeting, Donna appointed an Ad Hoc Committee and charged it to work closely with the WhiteStone Management Team, the MESH Board of Directors, and the Resident Council Board to establish a protocol for providing more substantial and beneficial recognition to and for the employees at WhiteStone. Committee members are Stuart Brownlee, Walter Doughton, Jimmie Dowless, Phyllis Jones, Gary Wegner, and me. The committee has met regularly since that time and has directed me to present this report to you.

The Ad Hoc Committee has researched plans from five CCRC's for collecting donations from residents, resident friends and families, and other philanthropic parties for the purpose of giving monetary gifts to all employees. The purpose of these gifts is to show gratitude for the service that employees provide to residents and to encourage employee retention. One of those plans stands out as adaptable for implementing at WhiteStone. The plan has been in place for 30 years at WellSpring and is managed by residents in a manner that has made it extraordinarily successful. Those donations fund monetary gifts to all employees except those on the management team. Donations are given throughout the year, but the major thrust is a campaign implemented during November of each year. All donations are voluntary and are tax deductible. Equitable monetary gifts based upon the number of hours worked and not upon merit are given to all employees in December and recognized at a party for employees and residents.

Currently at WhiteStone, a management driven Employee Appreciation Fund is available for residents to make contributions. Distributions from this fund are not resident driven and are used to pay for employee visits to a food truck, turkeys during holidays, clothing, and other non-monetary gifts. Many residents have expressed a desire to donate to a fund that is used to distribute money to our employees. Not only employees that we see serving us daily, but also employees who work in the background and are rarely seen.

The members of the committee have studied the WellSpring model extensively and have had conversations with the residents that drive their program. It is the consensus of the Ad Hoc committee that this program is highly adaptable to WhiteStone. The committee has asked me to introduce a motion to this Residents Council to receive support for an initiative similar to the one offered at WellSpring here at WhiteStone. Therefore, as a WhiteStone resident and member of this council, madam president, "I move that the Resident Council members request that the Ad Hoc Committee form a WhiteStone Gratitude Fund Initiative Board of Directors to adapt and adopt a resident managed voluntary donation plan based on the WellSpring model, to collect voluntary donations, and distribute monetary gifts to all non-management employees at WhiteStone. If approved, this plan is to be presented for approval at the MESH Board of Directors meeting in August. Upon approval by the MESH Board of Directors, specific details of the plan will be presented and all questions answered by the initiative Board of Directors to the residents at a special meeting in September or October."

Do I have a second?

BEE SKIT - Version 2. 

CHARACTERS: Wannabee, Frisbee, and Maybee

Sylv
WANNABEE - Oh! My aching wings! Another day in Ella Payne's garden is a workout. Have you noticed the Impatiens at her mailbox? Enough to keep me "buzzy" all day.

Ted
MAYBEE: I sympathize. The Windhams have outdone themselves this year. It's hard to choose when there is so much beauty in one place.

Sarah
FRISBEE - Listen to you two. As if you have something to complain about. All you do is fill yourselves up, then back to the hive. Try being vegetarian. All day long, I fly around Katie Sigmon's corn and beans, just moving the pollen around. She can make so much work for me.

Sylv
WANNABEE - There's no two ways about it. The folks who live around here love their plants and flowers. They get ready for us every year. Buzz has it that Mike Leone's garden is quite a special place to visit. It could win a prize, they say.

Ted
MAYBEE: Well, I confess. I took a break today and drifted over to the people hive they call the I L Building. You've gotta take a look at JoAnn Cox's yard. It's a bird and bee sanctuary. And would you believe that folks have gardens on their balconies? It's like they're decorating their people hive, just get us to visit

Sarah
FRISBEE - I heard by the cucumber vine that they love us there. They admire the way we are committed to our hive. The way we bees work to make life go smoothly, and they look for ways to keep their hive safe, too. People think our hive is a good model to follow. They seem to look out for each other and rely on their SARA system as a part of their good citizenship in the community. They just love us, and this year they are especially trying to "BEE READY".



= BEE READY!

FREQUENTLY ASKED QUESTIONS ABOUT WHITESTONE'S SARA ALERT SYSTEM SITUATIONAL AWARENESS & RESPONSE ASSISTANT

How do I activate my SARA device?

Press firmly on the center of the device - a red light will come on and it will vibrate - light will stay on until the device is reset.

Who responds to SARA alerts?

Security & on duty Nurse

How will they know where I am?

The entire campus is mapped, and the Sara Alert system will send responders to the location of the activated device.

Can I push my SARA button for another person or situation in need?

Yes - security will respond to the location

How do I know it's working?

If you push it firmly a red light will appear and stay on until it has been cleared. Units are checked regularly, but should the battery be low, a yellow glow will appear, and security will also be notified.

What if I accidentally set off the SARA alert?

It can happen and security will respond and reset.

Is SARA more effective than calling security or nursing on the phone?

Yes

Does it work off campus?

No



SARAH Bee Closing Remarks

NOW you know what the bee is all about:

It's BEE Ready! BE ready for an emergency anywhere on this campus.

Consider WhiteStone to be your beehive and you one of the worker bee's.

When you see the BEE logo- it's a reminder to wear the alert device always.

The SARA device is not a MILLSTONE - consider it to be your life-line.

The BEE-ready symbol is the creation of Sara Hester, and first appeared on this campus in June 2019. For the past 5 years Sarah and I have continued to be ambassadors for the bee. We are believers because we have personally had to use SARA for ourselves.

When you came in today you received a bulletin of "Frequently Asked Questions" hopefully it will answer questions you may have.

So, consider WHITESTONE to be your Masonic Beehive - a group of individuals working together for a common goal of keeping each other safe.

Joel Dobson was a non wearing believer - he knew the value of wearing his SARA alert, but that day last month he wasn't wearing it. Read his testimony in the June ChiChat.

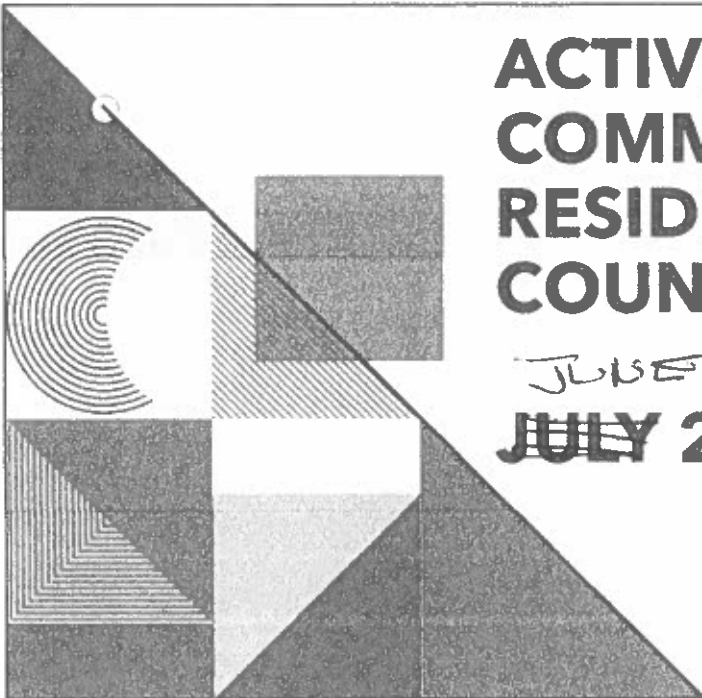
I've paid for fire insurance for 70 years and never needed it! You may never need your SARA alert- But perhaps you will.

NOW-here comes the alter call! If you aren't wearing your SARA device **all the time** - now is the time to make that commitment - commit to wearing your SARA alert all the time, it could be the best decision you ever made.
YOUR LIFE MIGHT DEPEND ON IT!

And now we're going to buzz off

O 6/25/2024

BOB KELLY
X



**ACTIVITY
COMMITTEE -
RESIDENT
COUNCIL REPORT**

JLB

JULY 27, 2024

ACTIVITY COMMITTEE MEETING - REVIEW

Mission: Our committee serves to help the CLS department coordinate and plan a variety of activities/events to meet the needs of residents

Committee Life Services (CLS) - Recent accomplishments

Upcoming activities (summary)

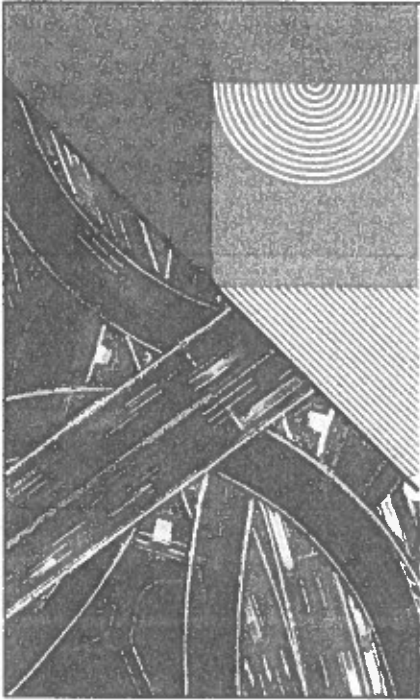
How to write a Google Review for WhiteStone beyond Super Stars

Uniguest App Improvements (Dining is separate)

2

Covering
Covering today

- Mission
- Recent accomplishments
- Upcoming activities
- Google Reviews – How to
- Uniguest improvements



RECENT ACCOMPLISHMENTS

ACCOMPLISHMENTS

- In July, scheduling a Science Center trip
- "Country Park was lousy for fishing"
 - Fishing at Lake Brandt to be scheduled July and August as well as for fall/spring (less heat)
- * Gina included an article in the Chit Chat regarding the history of the cemetery at WhiteStone.
 - Questions about who can be buried there and burial information will come from Mark, and we do not have this information yet
- Overlapping activities - we did spread some apart for June and July
 - Continuing to work on
- Chair Volleyball - A new net was purchased and is in use

3rd bullet – Gina has a 42 page article, "Stories About the Masonic & Eastern Star Home"

As told to Ramona R. Gibson, R.N.
By Mr. Jesse Forkner (Summer of 1991)

ACCOMPLISHMENTS - CONTINUED

- A volleyball pump was purchased**
 - Available as of 6-11**
- Needed more umbrellas for porch on fellowship hall and bistro**
 - They are up and in use**
 - Residents: When you open an umbrella, kindly close it when you leave**
- Member - trouble getting on Uniguest on her iPad - Resolved**
- Bunco - Listed from 1:00 pm-3:00 pm on the calendar for every other Monday**
 - This is on the June calendar now per request**
- Cribbage Interest Meeting to be scheduled for July**
- Request to go to Guilford Battleground Park - scheduled for July**
- Ham Radio - To schedule Interest Meeting this for July**

MONDAY NIGHT SPEAKER SERIES



SCHEDULE OF SPEAKERS

First Monday Speaker Series Dates:

- July 1** - Joel Dobson - After the Goldsboro Broken Arrow
- August 5** - earlier.org - Founded by Martha and James/Jim Kaley
- September 9** (Due to Labor Day) - Lori Heimann - Experiences with Back Pain
- October 7** - Bryant Webster / Estate Planning
- November 4** - **Open**

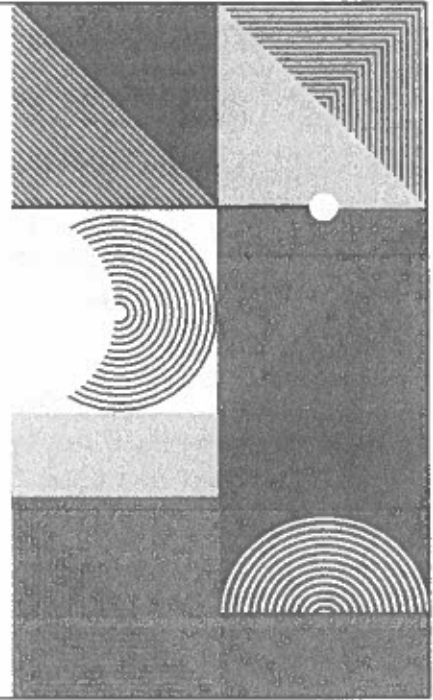
Likely NO First Monday in December due to the holidays

JULY - SCHEDULED TO DATE:

1 st	First Monday - Joel Dobson - "After the Goldsboro Broken Arrow"
3 rd	Golf Cart Parade and Watermelon Social
11 th	Greensboro Science Center 10:00 a.m. (Approximately 2-3 hours)
15 th	Dr. Lynne 6:30 (Piano)
17 th	Mater Madness Lunch 11:15 a.m.
19 th	Meet & Greet: Randolph Primary Care 1:00 - 3:00 p.m. Fellowship Hall
22 nd	TheraConnect: Hydration & Safety 1:00 p.m. - Larkin
23 rd	Grasshoppers Garden Tour Asheville 5:45
24 th	Guilford County Home National Military Park Trip
24 th	Poker 6:30 p.m.
25 th	Resident Council Meeting - Fellowship Hall
25 th	Ice Cream Social 3:00 p.m.
26 th	Wild Tails is Back 1:30 p.m.
30 th	Trivia 6:45 p.m.

Details Coming.....

GOOGLE REVIEWS



A STEP BEYOND SUPER STARS

Super Stars are fantastic...for individuals

Consider writing a Google Review as it reaches a broader audience to highlight an organization and departments

To do that:

- 1. Open your Internet browser**
- 2. In the Search Bar, type: Whitestone, Greensboro and press Enter**
- 3. Locate the choice that shows the following:**



Whitestone



A STEP BEYOND SUPER STARS - CONTINUED

4. At the top, type reviews.



5. Choose whether you want to do a Google or Facebook review.

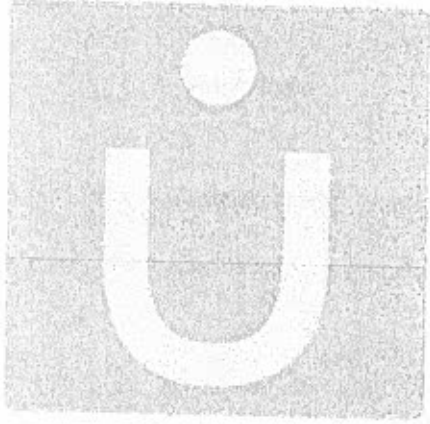
6. Type your review in the text box.

7. When done, submit/post.

Or use a (Quick Response Code) QRC



guest **IMPROVING
UNIGUEST**

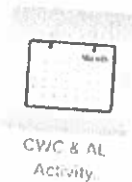


UNIGUEST - SUGGESTIONS

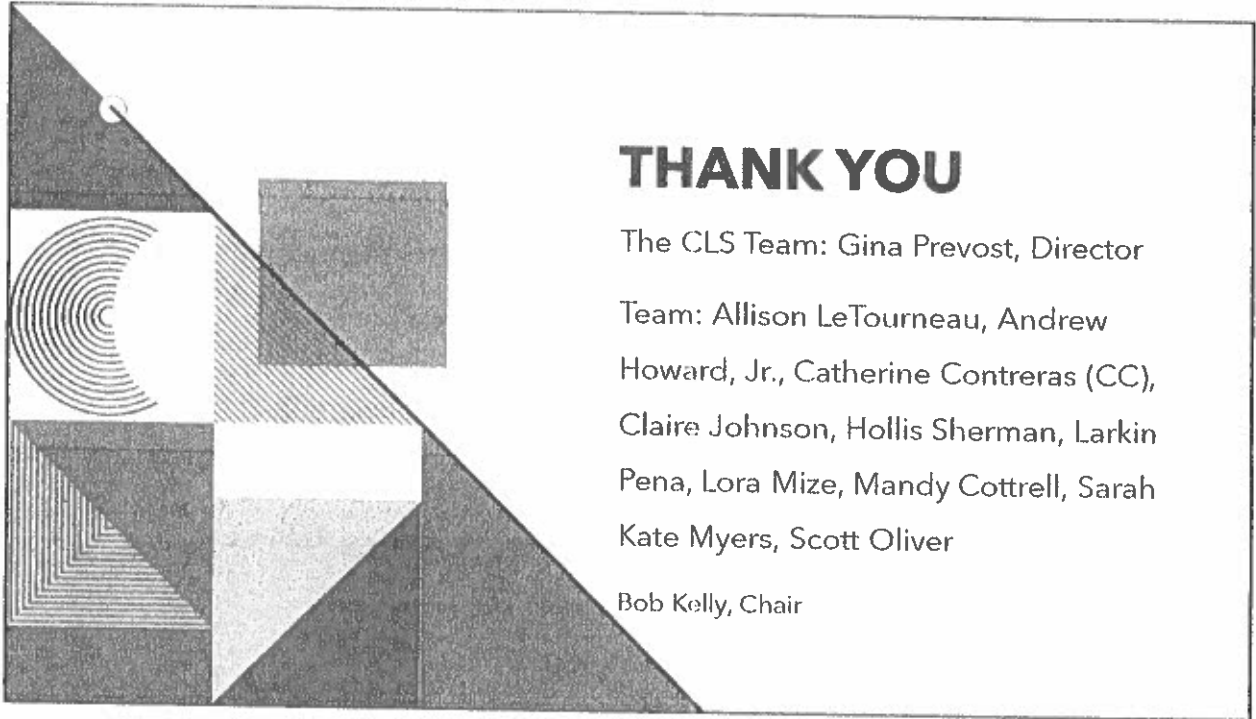


Ensuring that Uniguest is responsive to resident needs and ease of use:

- Community Life Services (CLS) Added a new area: CWC/AL Activity Calendars**



- Researching ways to improve Uniguest**
- Want and need your input - come to our next meeting Thursday, July 11**
- Reduce any confusion the site may have**
- Request updates for key documents**
-More as we go through the entire app**



THANK YOU

The CLS Team: Gina Prevost, Director

Team: Allison LeTourneau, Andrew Howard, Jr., Catherine Contreras (CC), Claire Johnson, Hollis Sherman, Larkin Pena, Lora Mize, Mandy Cottrell, Sarah Kate Myers, Scott Oliver

Bob Kelly, Chair

CAMPUS CARE ALLIANCE

Minutes

June 18, 2024

On June 18, the Campus Care Alliance convened at 10:30AM in the AL Education Center. Jo Ann Cox, Chairman, presided.

Those in attendance were: **EXECUTIVE ASSISTANT** - Archana Patel, **FRATERNAL FRIENDSHIP PROGRAM** - Jenna Grant, **PROFESSIONAL HEALTH CARE TEAM** - Crystal Condy, Director of Clinical Services, Ray Robinson, Director of Assisted Living, Karla Stapleton, Navigator, Desiree Pierce, Social Worker, Jade King, Intern, **MEMBERS** - Bob DellOrfano, Evelyn Russell, Sarah Hester, Terry Nottage, Sylvia Davis, Anita Greenstein, Ted Fritz, Monique Lallier, Cathy Long, Don McCrickard, John Proudfit, Beverly Cato, Alicia Sharp, and Jim Cooper.

Jo Ann welcomed those present and distributed the printed agenda. She opened the meeting with a meditation on prayer. She announced that the business portion of the meeting would be short, and directed attention to a synopsis of the usual management reports provided on the printed agenda.

AWARDS PROGRAM

Jo Ann referred to a printed and detailed description of the proposed CARE awards program, which had been drafted and approved by a subcommittee and previously distributed to the membership. She called for any further discussion and circulated the enamel CARE pin which will be the actual award.

A unanimous show of hands indicated approval and support for the program.

A copy of the nomination form had been provided.

RESIDENT INTERVIEWS

One resident was recently discharged from the CWC, and Anita Greenstein volunteered to make contact and conduct the post discharge interview.

NEW SOCIAL WORKER

Karla introduced Desiree Pierce, the Social Worker who recently joined the staff. She has already instituted a care planning process which is initiated within 72 hours of admission and will also initiate discharge planning. Care plans are underway for both long term and short term residents.

AED TRAINING

Crystal Condy presented an instructional video provided by the American Heart Association on how and when to use an AED. Two mannequins and AEDs were available for all committee members to use under Crystal's supervision. She also provided an instructional video on choking.

After this informative meeting, there was general agreement that the AL Educational Center is a good meeting space, and Jo Ann will determine whether it is available for the committee meetings on a regular basis.

When training was completed, the meeting adjourned.

Respectfully,

Sarah Hester, Secretary



CARE Award

That the Campus Care Alliance recommends the establishment of THE CARE AWARD. This award will be based on the previously identified qualities of outstanding health care givers: compassion, advocacy, respect, and excellence. This award will be a lapel pin displaying the CARE logo. Only individuals who have received this award will be eligible to wear it.

To be eligible for this award a person shall be:

1. A WhiteStone Health and Wellness Employee who has been employed at least 90 days.
2. The recipient shall be recommended by either a WhiteStone, CWC or AL resident or their family, or by his or her Department Head. Such recommendation should make note of a "caring attitude", and any specific incident of such care that has been demonstrated should be recognized. He or she may or may not have been already acknowledged as a WhiteStone Super Star.
3. Health and Wellness Workers in all departments such as the Independent Living, Care and Wellness Center and Assisted Living will be eligible.
4. Nomination forms will be placed in the admission packets for the CWC and AL, in the Chit Chat, on Uniguest, and various other spots around campus.

SELECTION

These nominations can be turned into the Navigator, the main CWC desk or to any CWC or AL department head and are to be gathered and selected monthly by the Awards subcommittee of the Campus Care Alliance Committee.

AWARDING

The Awards will be given out by either Josh or Crystal along with the other Employee Awards at the monthly Resident Council meeting. There may be more than one award each month.

PUBLICITY

An article explaining the Award will be placed in the 3 versions of the Chit Chat. Posters will be placed in the employees break room and any relevant space. Gina will be asked to make a poster for placing on Uniguest. Crystal and Josh will share the information in their staff meetings.

Submitted by the Awards Subcommittee to the Campus Care Alliance Committee for approval.

ARTICLE FOR THE JUNE CHIT CHAT

NEW **CARE** AWARD

At their June meeting, the Campus Care Alliance approved the establishment of a unique CARE award. The award is signified by a lapel pin which displays the CARE logo. It will be awarded to any health and wellness worker who distinguishes themselves by demonstrating four pillars of outstanding care, C - Compassion A - Advocacy R - Respect E – Excellence

Eligibility is determined by the following criteria:

1. Recipient must be a WhiteStone health and wellness employee who has been employed for at least 90 days.
2. Recipient must be recommended by either a WhiteStone, CWC or AL resident or a resident's family member, or by his/her Department Head. Such recommendation should make note of a "caring attitude", and provide an example of how such care was demonstrated. He/she may or may not have been previously acknowledged as a WhiteStone Super Star.
3. Recipient must be employed in health care services including Independent Living, Care and Wellness Center, or Assisted Living.

Nomination forms will be placed in admission packets for the CWC and AL, in the Chit Chat, on Uniguest and in various other spots around campus.

Nominations on the designated forms may be submitted at the CWC main desk, or to any of the following members of the management team: Josh Hillegass, Health Center Administrator, Crystal Condy, Director of Nursing and Clinical Services, Ray Robinson, Assisted Living Administrator, and Karla Stapleton, Health Care Navigator.

Final selection for this unique award will be made by the Awards Subcommittee of the Campus Care Alliance, and the CARE pin will be presented at the monthly Resident Council meeting where the recipient may be recognized by all residents and staff. The subcommittee has the discretion to select more than one award recipient per month.

Sarah Hester, Secretary
Campus Care Alliance

CARE

AWARD NOMINATION FORM

Date: _____

I recommend _____

(Please Print Employee's Name)

Department/Position: _____

He/She demonstrates exceptional service/quality (please explain):

Caring Attitude

For Exceptional Service

Tell Us Why:

Signature: _____

Resident of CWC

Department Head

Resident of AL

Family of Resident

Resident of IL

Care and Wellness Center and Assisted Living Auxiliary Committee
Resident Council Report
June 26, 2024

1. The Committee met on June 17, 2024. There were 11 members present along with Allen Greenstein, VP of the Resident Council. In addition, staff members present were Gina Prevost, Allison LeTourneau, Andrew Howard, Crytal Condi, Misty McAden, Jade King, Archana Patel, and Jenna Grant. I am pleased to report that we have 17 committee members, and we welcome anyone else willing to join us.
2. Ray Robinson, Assisted Living Administrator, asked the committee to consider providing desk coverage on Saturday and Sunday afternoons in the AL building as well as at the entrance desk in the CWC. The committee members felt we should cover the CWC desk first, but we would try to cover the AL desk in addition. We were able to cover both desks for July.
3. Allison LeTourneau provided the members with an updated list of CWC and AL residents who wish visits, including their locations and interests. She will put July Activity Calendars for the CWC, AL and Memory Care in the members boxes when they are available. In addition, they will be available on UNIGUEST. She also passed out cards for us to leave for residents who are not available when we visit.
4. Bob Kelly reported on our ongoing effort with the Skylight Photo Frame. The resident who has a frame still enjoys seeing the pictures, but there is not room on her bedside table to have it available at all times. This may be the cause of some pictures not being received on the Photo Frame. Bob subsequently got a stand for the opposite side of the resident's bed to hold the frame, and we hope this will make it continually available. Tabbie Nance volunteered to be the committee member who regularly visits the resident to help with the Photo Frame.
5. Jill Jones reported on the In-Service training session she organized so members will be aware of the guidelines for interacting with the CWC and AL residents. The session went well and another is being planned for those members who were not available for the May session. The prospective date next training session is July 16 at 3:30.

Auxiliary Committee Meeting Minutes 6/17/2024

Attendance: Bob Kelly, Allen Greenstein, Jill Jones, Paula Dille, Mia Sansbury, Shirley Berthold, Tabbie Nance, Don McCrickard, Judy Young, Caroline Meurer, Peggy Butler, Alicia Sharp

Staff Attendance: Gina Prevost, Allison LeTourneau, Andrew Howard, Crystal Condy, Misty McAden, Ray Robinson, Jade King, Archana Patel, Jenna Grant

Don opened up the meeting and greeted the committee.

Don thanked the committee for visiting the residents and helping with activities and manning the front desk in the CWC.

Don requested the committee to continue to think about committee member, Carolyn Cotton.

Misty prayed over the committee.

Crystal updated the committee with CWC updates and thanked the committee for their time visiting the residents.

Alicia stated, "I appreciate the list of residents so that we know which room the residents are in when visitors are coming to visit".

Don discussed with the committee that the CWC front desk will need be covered first before the AL desk is covered. Don stated, "More visitors come through those doors".

Ray thanked the members for their time volunteering and bringing smiles to the residents in AL. Ray liked the idea of a committee member covering the front desk of the Assisted Living building. Ray stated, "It is exciting to have your support to greet families and guests".

Don provided the sheet for July coverage for the CWC and AL desks. Don stated, "The CWC desk will need to be covered first."

Allison LeTourneau provided the committee with an updated visitation list. Allison also provided "miss you" cards to the members to use if they visit residents are they are not in their rooms. Allison informed the committee that the calendars are located on the Uniguest app and will be provided in their in-house mailboxes.

Bob updated the committee on the photo frame. Bob informed the committee of the location of the photo frame in the resident's room. Bob stated, "One issue we are facing is dealing with the connectivity of the photo frame". Bob informed the committee that Ryan Hester will be working with getting the frame connected to the internet source. Bob requested extra assistance with working with this one photo frame and volunteered his assistance in teaching others how to use the photo frame. Don encouraged the committee to visit the residents and facilitate the use of the photo frame before the addition of other residents with photo frames. Bob stated, "We are working on getting another table to have the photo frame plugged in all the time". Don asked the committee if there was an individual who was willing to take on this task, Tabbie Nance volunteered to assist

Bob with this resident. Don stated, "Right now, we are still working out the kinks". Bob encouraged the committee to assist in this matter instead of adding it to CLS or other department responsibilities.

Jill talked about her in-service meeting and stated, "It went well." Jill reviewed the training key points for those individuals who were not able to make it. Jill mentioned the HOST program and how each room has an assigned host. Jill suggested that the AL residents might greet visitors and staff. Jill asked the committee if they are interested in attend a second in-service (Peggy Butler, Caroline Meurer, Shirley Berthold confirmed their interest). Jill stated, "We get to know each other more by working in pairs at the desk" and went on explain the benefits of working in pairs. Jill suggested after lunch for an in-service meeting- July 16 at 3:30. Jill suggested using the private dining room for this meeting.

Don passed out the updated list of committee members.

Jill welcomed Jade King and asked if she had any remarks. Jade stated, "I am learning a lot."

Don thanked the committee for the continuing visits and services in the CWC and AL.

Respectfully submitted by,

Allison LeTourneau, LRT,CTRS

Recreational Therapist

Community Life Services



Ray Hall <secy76@gmail.com>

Report of Spiritual Support Committee

1 message

Ray Hall <secy76@gmail.com>
To: Ray Hall <secy76@gmail.com>

Mon, Jun 24, 2024 at 2:54 PM

The Spiritual Support Committee met May 5.

It was decided that the committee would not sponsor the "Heaven-It's not what you think series.

We are currently conducting a collection of Bibles, devotional materials and inspirational materials. Collection boxes are available outside Misty's office.

We will be postponing showing the documentary "She wouldn't take off her boots" until fall.

The choir presented a special song on Father's Day.

Gifts were presented to all men on Father's Day.

Due to the holiday we will not meet in July.

Respectfully submitted,

Ray Hall-chairman

Building and Grounds Committee Meeting Minutes
June 10, 2024

1. Meeting was opened with prayer
2. Brightview representatives were present and we feel confident that Chase Highfill of Brightview has a handle on the problems and will take care of them.
3. The sign package for the community will probably not be ready until about next December according to Mark Lewis.
4. Work orders are being handled on timely basis for the most part.
5. Tripping hazards-repairs have been completed for the most part. Some grinding of concrete is supposed to be taking place now although I've seen no evidence of that.
6. Dumpster repairs have been completed.
7. Handicap buttons have been installed on all doors except for the lower level of the new IL building. We are waiting for Blum Construction to make some changes to that door in order to install the button.
8. Emergency pulls have been ordered but I don't think they have been installed in the IL public bathrooms.
9. The damaged curb at the entrance of the parking lot at the end of Fraternity Dr. has not been repaired.
10. I believe that all of the items in the new dog park have been fixed.
11. Nothing has been discussed about the tree planting along the fence along Spring Garden Rd.
12. There has been no progress on completion of the wood working shop.
13. There are no plans to replace the Gazebo that was removed for construction.
14. Hopefully individual fire extinguishers will be checked soon.
15. Finally there was a lot of discussion concerning the lack of response from Mr. Reese of Environmental Services. He has promised to do better at returning phone calls and doing better at addressing our needs.
16. Sign on the corner of York Rite and Freemason's is leaning and needs to be fixed.
17. Emergency pull chain on garage door is hanging too low and possible safety risk, Plant Operations to investigate
18. Community garden area discussed

The meeting was adjourned at 3 PM.

Respectfully submitted:

Robert Vinroot, Chairman
Jimmie Dowless, Vice-chairman

27
Present