



OCTOBER 2025

M.E.S.H. Monthly Report: Board of Directors

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912

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WhiteStone A Masonic & Eastern Star Community | 700 S. Holden Road | Greensboro, NC 27407

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VISIBILITY OCTOBER 2025

WHITESTONE COMMUNITY VISIBILITY – LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women’s Coffee – Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men’s Coffee – Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Wine Down – Fellowship Hall 3:30pm-5pm, Fridays</i>
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>
Monthly:	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>

WHITESTONE FRATERNAL VISIBILITY - LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>MESH Chapter #379 Meeting [1st Saturday] Fellowship Hall</i>
Monthly:	<i>MESH Lodge #771 Meeting [2nd Saturday] Fellowship Hall</i>

WHITESTONE RESIDENTS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women’s Coffee - Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men’s Coffee - Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Caregiver Support Group - Woodbury Game Room 1p-2p, Thursdays</i>
Weekly:	<i>Worship Service – Streamed on Channel 1390 & Chapel 10am-11am, Sundays</i>
Monthly:	<i>WhiteStone Resident Committee: Marketing [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Spiritual [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Activities [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Food & Beverage [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Buildings & Grounds [2nd Monday]</i>
Monthly:	<i>WhiteStone Resident Committee: Campus Care Alliance [3rd Tuesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Auxiliary [3rd Wednesday]</i>
Monthly:	<i>WhiteStone Employee Gratitude Initiative Committee</i>
Monthly:	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>
Monthly:	<i>WhiteStone Retreat: A Caregiver Respite Program [3rd Tuesday]</i>

DATE(S):	MEETING(S)/EVENT(S)
As Needed:	WhiteStone COVID Task Force
October 8 th	Family Recipe Luncheon
October 15 th	Senior Citizen Day: Baby Pictures
October 19 th	HPU Acacia Jazz band Performance
October 27 th	WEGI Video Presentation

WHITESTONE BOARD OF DIRECTORS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)

LIFECARE SERVICES [LCS]: SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE EXPANSION: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE TECHNOLOGY INFRASTRUCTURE: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE NEW RESIDENT: PROSPECTING EVENT(S):

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	New Resident Orientation & Lunch [3 rd Wednesday]

WHITESTONE EMPLOYEE: RECOGNITION, RECRUITMENT, & RETAINMENT:

DATE(S):	MEETING(S)/EVENT(S)
Bi-Weekly	New Hire and General Orientation
October 6 th - 10 th	Food Service Week
October 22 nd	2025 Employee Benefits Fair
October 23 rd	Mandatory Fire Extinguisher Training

DATE(S): MEETING(S)/EVENT(S)**October 31st** *Halloween Costume Contest & caramel Apple Bar***WHITESTONE EMPLOYEE: SEPTEMBER ANNIVERSARIES**

EMPLOYEE NAME:	YEARS OF SERVICE:	DEPARTMENT:	SERVICE DATE:
<i>Chris Hicks</i>	<i>5yrs</i>	<i>Food & Beverage</i>	<i>10/1</i>
<i>Queston Wilson</i>	<i>14yrs</i>	<i>Health & Wellness</i>	<i>10/1</i>
<i>Shatowwa Anderson</i>	<i>1yr</i>	<i>Nursing</i>	<i>10/3</i>
<i>Aja Cowan</i>	<i>1yr</i>	<i>Nursing</i>	<i>10/3</i>
<i>Anthony Steele</i>	<i>1yr</i>	<i>Nursing</i>	<i>10/3</i>
<i>Joseph Bodenheimer</i>	<i>2yrs</i>	<i>Business</i>	<i>10/5</i>
<i>Joan Brown</i>	<i>1yr</i>	<i>Nursing</i>	<i>10/10</i>
<i>Adam Dickerson</i>	<i>1yr</i>	<i>Maintenance</i>	<i>10/10</i>
<i>Jahleel Harston</i>	<i>1yr</i>	<i>Food & Beverage</i>	<i>10/10</i>
<i>Kyler Saint</i>	<i>1yr</i>	<i>Security</i>	<i>10/10</i>
<i>Bernadette Abasolo</i>	<i>2yrs</i>	<i>Nursing</i>	<i>10/12</i>
<i>Alexiss Moore</i>	<i>2 yrs</i>	<i>Business</i>	<i>10/12</i>
<i>Basimah Adams</i>	<i>3yrs</i>	<i>Nursing</i>	<i>10/13</i>
<i>Keshia Scott</i>	<i>4yrs</i>	<i>Assisted Living</i>	<i>10/14</i>
<i>Curtis King</i>	<i>12yrs</i>	<i>Security</i>	<i>10/16</i>
<i>Shanna Price</i>	<i>2yrs</i>	<i>Assisted Living</i>	<i>10/19</i>
<i>Quanisha Carmichael</i>	<i>1yr</i>	<i>Nursing</i>	<i>10/24</i>
<i>Zoretta Hayes</i>	<i>1yr</i>	<i>Nursing</i>	<i>10/24</i>
<i>Arielle Ferrentino</i>	<i>4yrs</i>	<i>Food & Beverage</i>	<i>10/26</i>
<i>Nadine Laba</i>	<i>4yrs</i>	<i>Food & Beverage</i>	<i>10/26</i>
<i>Jennifer Robards</i>	<i>16yrs</i>	<i>Nursing</i>	<i>10/26</i>
<i>Andrea bullard</i>	<i>3yrs</i>	<i>EVS</i>	<i>10/27</i>
<i>Deborah Bryant</i>	<i>4yrs</i>	<i>Marketing</i>	<i>10/28</i>
<i>Matthew Zirker</i>	<i>5yrs</i>	<i>Food & Beverage</i>	<i>10/29</i>
<i>Tracy Lynch</i>	<i>7yrs</i>	<i>Food & Beverage</i>	<i>10/30</i>
<i>Derita McNair</i>	<i>8yrs</i>	<i>Assisted Living</i>	<i>10/31</i>

KEY PERFORMANCE INDICATORS – OCTOBER 2025

GREEN *Light Key Performance Indicators [KPI's]: Summary of Findings –*

YTD NOI	Actual of 5,373,707 on budget of 635,477, a positive variance of 4,738,229.
YTD IL Closings	Budget of 20 with actual closings of 28.
YTD Net Sales IL	Budget of 20 with actual net sales at 28.
IL MTD Occupancy	Averaged 204.29 for the month on a budget of 197.
MC MTD Occupancy	Averaged 11 for the month on a budget of 9.
AL MTD Occupancy	Averaged 22.94 occupied for the month on a budget of 22.5.
YTD REVPOR	REVPOR budget of 6,448 with actual 6,528 a +1.2% variance.
YTD EXPPOR	EXPPOR budget of 6,714 with actual 6,363 a +5.2% variance.

YELLOW *Light Key Performance Indicators [KPI's]: Summary of Findings –*

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RED *Light Key Performance Indicators [KPI's]: Summary of Findings –*

Days in AR	Days in AR average of 17.9 versus target of 18. 48% of total AR 90 days outstanding versus benchmark of 15%.
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COVID-19 TASKFORCE & UPDATE(S) – OCTOBER 2025

A major highlight was the successful COVID and Flu Vaccine Clinic held at the end of the month, which provided essential vaccinations to residents in the Care and Wellness Center, Assisted Living, and Memory Care. The event ran smoothly thanks to excellent teamwork, helping us promote health and safety as we move into the winter season.

WHITESTONE LEADERSHIP TEAM: DIRECTORS REPORT

DIRECTOR	NAME DEPARTMENT
Mr. Mark Lewis, LNHA	Executive Director
Mr. Josh Hillegass, LNHA	Health Services Administrator
Mrs. Ginger Cottrell	Assisted Living Manager
Mrs. Tracy Armwood, SPHR	Director, Human Resources
Mrs. Debi Bryant	Director, Sales & Marketing
Mr. Joel King	Director, Plant Operations
Mr. Leonard Miller	Director, Environmental Services
Mrs. Jenna Grant	Director, Fraternal Friendship Program
Ms. Nikki Stafford	Director, Finance
	Director, Culinary Services
Mrs. Gina Prevost, LRT/CTRS	Director, Community Life Services
Mrs. Misty McAden	Director, Spiritual Services & Chaplain
Ms. Archana Patel	Executive Assistant
Mrs. Rachel Seibert	Director, Clinical Services

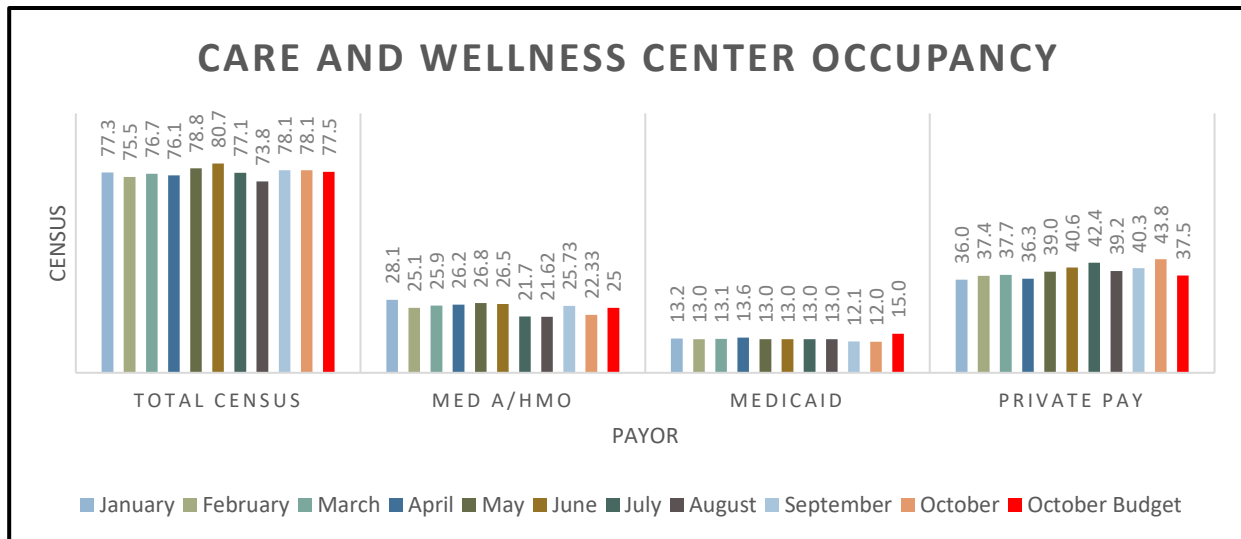
HEALTH CENTER REPORT

October 2025 Overview

October was a month of steady performance and positive developments across our community. Overall census remained strong, with occupancy levels close to expectations, and Assisted Living continued to show growth. A major highlight was the successful COVID and Flu Vaccine Clinic held at the end of the month, which provided essential vaccinations to residents in the Care and Wellness Center, Assisted Living, and Memory Care. The event ran smoothly thanks to excellent teamwork, helping us promote health and safety as we move into the winter season.

Census Updates

In October, the Care and Wellness Center's total census was 77.5, slightly below the budgeted 78.1, showing a minor shortfall of 0.6. For Med A/HMO, the gap was more pronounced, with actual census at 25.0 compared to the budget of 27.3, a variance of -2.3. While overall occupancy was close to target, the Med A/HMO category underperformed significantly against expectations.



Clinical Updates

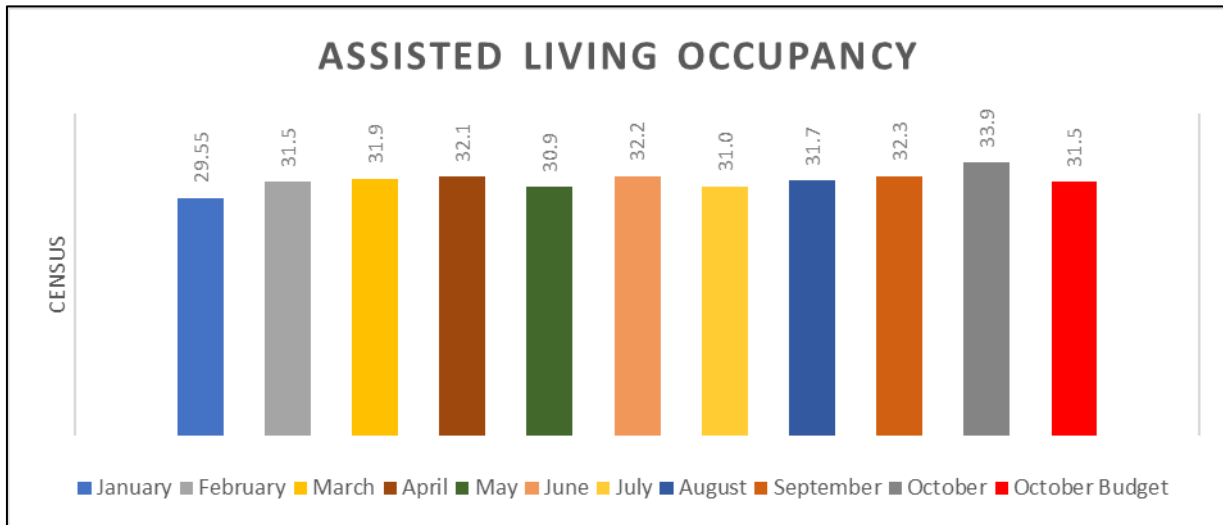
We're pleased to share that our COVID and Flu Vaccine Clinic held on October 29th was a great success! Thanks to the incredible teamwork and participation from our staff and community, we were able to provide essential vaccinations to help keep everyone healthy as we head into the colder months.

Throughout the day, we administered 83 flu vaccines and 73 COVID-19 vaccines to Residents in our Care and Wellness Center, Assisted Living, and Memory Care. The clinic ran smoothly, with minimal wait times and a welcoming atmosphere that encouraged participation and promoted wellness.

A big thank you to our Nursing Leadership, Pharmacy, and everyone who helped organize and support the event.

ASSISTED LIVING & MEMORY CARE REPORT

In October, Assisted Living occupancy reached 33.9, exceeding the budgeted 31.9 by 2.0. This strong performance indicates that occupancy not only met expectations but surpassed them significantly, reflecting a positive trend for the month. Thank you to our Assisted Living and Memory Care Team for the great work they've done to grow our census!



HUMAN RESOURCES REPORT

October 2025 Overview

Turnover: 30.77% turnover YTD 2025. Compared to 35.6% through October 2024. Decrease of 4.83%

NOTE: These turnover numbers include all hires to including PRN

Overtime: 1994.34 hrs of OT for October 2025. Compared to 1759.97 hrs for October 2024. An increase of 234.47 hrs on the month and total YTD increase in overtime from last year by 9358.01 hrs of OT.

NOTE: There were 3 payroll in October..

Workers' Compensation: Maintenance Tech – No Further Update at this time: A hearing with the NC Industrial Commission was held August 8th. There was still no resolution. Our counsel is awaiting more medical documentation from 2019. I feel we were in a pretty good position during the hearing. As a reminder this was a Knee injury. The claim is still denied. Injury was never reported until almost a year later. Investigations by work comp has revealed multiple previous claims against the same knee.

EECO and Legal Updates: None

Monthly Turnover		
	2025	2024
Jan	1.98%	2.23%
Feb	3.28%	3.40%
Mar	1.69%	3.44%
Apr	3.77%	3.86%
May	3.77%	1.86%
Jun	3.91%	3.61%
Jul	3.92%	3.82%
Aug	0.96%	4.30%
Sep	2.95%	1.99%
Oct	0.59%	7.09%
Nov		2.38%
Dec		3.07%
TOTAL	30.77%	41.06%

Budgeted FTEs:

- Total September FTEs: 214.18
- 2025 Budgeted FTEs: 232.3.
- Variance: -17.5 FTEs UNDER budget.

Over budget:

- AL Activities – .50 over budget
- Housekeepers – 2.18 over budget
- Memory Care CNAs - .89 over budget
- Clerical/Medical Records – 1.43 over budget

Recruiting:

Recruiting summary: October 2025: 434 New Candidates; 46 Scheduled interviews; 27 offers with 24 hires. YTD HR has processed 3,901 candidates, 459 interviews scheduled interviews; 238 offers with 204 hires.

Retention:

The HR department continues to engage with new hires within the first week of employment to gauge their experience and any potential concerns we may need to address. Keeping these on ongoing touch points for the first 6 months of employment we hope will reduce turnover, therefore retaining staff.

WhiteStone will be focusing on three key components in our retention efforts for 2025:

1. *Successful New Hire Department Onboarding, "It's all about the experience" and training*
 - *Update: A member of the department will personally call each new team member to make introductions PRIOR to orientation. They will also be creating a flyer or communication in advance of orientation that will be posted to welcome new hires to their department but also to inform current staff they are coming. Each department will create a department welcome gift*

and packet specifically from the department. A mandatory one week check will be required for all new hires by a member of management that will be a questionnaire to be filled out, signed and turned into HR.

2. *Performance Management – Setting and Adhering to Expectations*
 - *Update: We are currently discussing performance expectation as a leadership team to develop updated tools, train and develop a plan to adequately manage performance.*
3. *Communication – Consistent meaningful staff meetings; timely evaluations; staff check-in*
 - *Update: All departments are to at a minimum hold monthly staff meetings, create avenues for continued communication to their teams, and schedule ongoing new hire check ins.*

Job Openings Report

IMMEDIATE OPENINGS 11/4/25					
Job Title	# of Openings	New Candidate Pipeline	Attempting to Contact	Interviews Scheduled	Offers Pending
RN Supervisor 2nd shift FT	1		1		
RN Weekend Supervisor	1				
Healthcare Staffing Coordinator	1	6	5	4	
Medical Supply Coordinator	1	1	4		
Director of Food and Beverage	1				
Utility FT	1				
CNA--1ST FT	1		21	3	
CNA--1st PT	1		21	3	
CNA--2nd FT	2		21	3	
CNA--3RD Shift FT	3		21	3	
Nurse--1ST FT	1		2	2	
Nurse--2ND FT	2		2	2	
Nurse--3RD FT	1		2	2	
Nurse--3rd PT	1		2	2	
total openings:	18				
				Total Offers:	0
	Openings after Offers:		18	Interviews Scheduled:	24
Ready for orientation:	11 new hires ready for orientation 11.06.25				

MARKETING & SALES REPOR

Monthly Marketing Report OCTOBER 2025

Current Occupancy: (210)	200	95%			
Sold Occupancy:	206	98%			
Availabe Units:	<u>Villa</u>	<u>Cottage</u>	<u>IL Apts</u>	<u>Res Apts</u>	
	1	1	0	2	
Explanation:	<u>Villa</u>	<u>Cottage</u>	<u>IL Apts</u>	<u>Res Apts</u>	
	1001	6E		<i>Benn 345</i> <i>Lin 309</i>	
Sales (Oct)	4		Cancel:	0	
Move-In: (Oct)	2		Upcoming MI:	<i>ILW 229</i> <i>ILS 520</i> <i>ILW 532</i>	<i>4 YRC</i> <i>Lin 310</i>
Transfers:					
MO (Oct):	6				
	<i>Lin 310</i>	HLOC	6E	HLOC	
	<i>ILS 520</i>	<i>Deceased</i>	Benn 345	HLOC	
	<i>Lin 309</i>	<i>Deceased</i>	1001 FMD	HLOC	
Upcoming MO: (1)	<u>Unit</u>	<u>reason</u>	<u>Est MO</u>		
	702 RL	deceased	TBD		
	Benn 341	ins. Policy - not moving to IL			
Dept Highlights:	Kearston Grey from Rolling Green Village shadowed Meredith for 2 days				
	Oktoberfest event for Residents and Wait list depositors				
Upcoming Events:	11/5/2025 Quarterly Lunch for Wait List depositors				
	11/6/2025 FriendsGiving Marketing Event				
	11/11/2025 WS to host Triad Retirement Living Association				

PLANT OPERATIONS REPORT

Last Month's Activities

- Continue to work with Brightview on existing work orders and problem areas
- Continue progress on Gay Terrace project and Fiber project for villa's and cottages
- Continue to monitor work order numbers for the community

Accomplishments for the Month

- Added flowers to IL wellness center entrance
- Added bench to backside of CWC near 200 courtyard
- Completed 1,000 work orders (Maintenance, EVS)

Plans for the Next Month

- Start Fiber installation on campus
- Complete Gay Terrace project

Issues and Concerns

- Continue to address work orders asap.
- Hired 2 Maintenance Techs
- No position Vacancy's

ENVIRONMENTAL SERVICES REPORT

Last Month's Activities:

- Completed Dryer Duct work project
- Annual Cleaning memo and process finalized with memos getting sent out. Starting in October
- Second shift Custodian has been trained and project list for floor care started. All hallways in CWC, IL 2nd floor, IL 3rd Floor, and AL hallways have been cleaned.
- Team Lead placed in CWC/AL
- Quality Control App is in the process of being built to track data, and capture trends

Accomplishments for the Month are as follows:

- Stripped and Waxed back hallway of CWC
- Submitted all Building walkthrough data for every space, Building the Digital QA platform
- Annual Cleaning is now underway
- All Carpet Care has been completed in common areas, and started Hard surface scrubbing

Plans for the next month

- Set go live date and start digital QA program
- Deep clean Bistro floors
- Continue to scrub hard surface floors
- Continuing Annual cleanings
- Set up additional trash surface for Resident Villas, and Cottages

OUTREACH FOUNDATION: FRATERNAL FRIENDSHIP PROGRAM

October 2025 Overview

- Outreach total of \$7,924.57
 - 6 long term members
 - 0 short term members (emergency)
 - 16 WhiteStone residents received assistance
 - 13 in Independent Living
 - 2 in Assisted Living
 - 1 in Memory Care
- Potential Referrals:
 - (3) Scholarship (Move-in Assistance)
 - (0) Long Term Assistance
 - (0) Short Term/Emergency Assistance
- Activity this month:
 - Completed 2 Annual Reviews
 - Ordered groceries for members
 - FFP and Whitestone Presentation at Old Town Lodge
 - Took members to doctor appointments
 - Attended OES Foundation Board Meeting
 - Paid bills for outreach members
 - FFP and Whitestone Presentation at Andrew Jackson Lodge
 - Attended Masonic Luncheon
 - Gave birthday cards to members
 - Attended NCMF Board Meeting
 - Updated Actuarial Spreadsheet
 - FFP and Whitestone presentation at Corinthian Lodge
 - Meeting with potential applicant
 - Visited current members who are in the Care and Wellness center for rehab stays

If you know of a member who needs assistance, please contact:

Jenna Grant

Director of Fraternal Friendship

Email: jgrant@meshhome.org Phone: (336) 601-5593.

FINANCE REPORT

BUDGET – the budget has been presented to the finance committee and ready for the board presentation on 11/15. The below items are still applicable to the conversation with the board especially the SPF.

- Control Capex to a manageable level that fits with cash flows
- Entrance fees and and increase
- Budgeting and maintaining a sustainable monthly service fee increase for residents – 2025 had a 5% increase the goal for 2026 is to be at 4.50%. While getting back to a 3% increase is very unlikely a 4% increase each year may be doable. The SPF is still a topic of discussion however given the situation it presented for 2025 it's being evaluated a couple of ways to get the community to where the fee needs to be over the course of a few years
- Expense control for non wage items – with 2025 being 100% open across the community this area should not fluctuate much for 2026. Areas that we may see increase is utilities, food costs and building and grounds maint and repair but any increase should be manageable
- Investing in staff thru wage rates and employee benefits to be competitive and create an environment that meets the needs of staff
- Added: interest income and investment revenue

An RFP for auditing services to include FYE audited financials, cost report preparation, 990 preparation, Compilation for the Disclosure Statement preparation will be sent out by mid-September. Nikki is awaiting confirmation form the Grand Lodge regarding the 401k audit as in years past it has been included with WhiteStone's menu of items with WhiteStone's auditors however given the transition of more control over the 401k plan by the Grand Lodge in 2025 it is unclear which entity will be including the preparation with their SOW agreement. UPDATE: the 401k audit was included in the RFP for WhiteStone. 2 firms have reached out with questions so they can better understand the organization and during in a bid for the services. Update: 2 firms responded to the RFP and will be presented at the board meeting. Once firm did fly to visit the community, meet with Mark and Nikki and get a tour of campus and have shown great interest in working with our community.

Medicaid update – no new applications all unmet medical needs agreements were approved so there are no outstanding.

The fiber project in the village has started and is underway with hopes to complete by year end or by end of January.

Providing a lot of information to LCS for the strategic planning meeting the week of the board meeting (or trying to).

While the budget has been approved by the finance committee Nikki is working on some forecasting scenarios to see if there are opportunities to present to the board but no information on this at this time as it's just starting.

Nikki met with the F&B committee at the beginning of October and the committee and residents provided some useful input on the buffet layout so that is being reviewed for any potential options for set up although the space is very small so it's a challenge.

As we move close to 2026 Nikki is working with EVS, Plant Ops and Home Care to formulate al a carte menu options for services that residents can pay additional for. This will need to be included in scheduling as well but would provide an opportunity for additional revenue and allow residents to have additional services they may

be interested in that are not covered. We have done this with certain things in the past but we are trying to expand.

CULINARY SERVICES REPORT

October 2025 Report

With the resignation of Betsey Johnson, we are currently recruiting for the Director of Culinary Services position. Additionally, we are recruiting for an Executive Chef.

COMMUNITY LIFE SERVICES REPORT

Current & Ongoing Projects – Gina Prevost

Resident Engagement & Communication

- *Welcoming and integrating new Independent Living (IL) residents.*
- *Monthly publications:*
 - *Chit Chat*
 - *Healthcare Highlights*
- *Maintaining updated email lists:*
 - *CWC families*
 - *AL families*

Resident Information Management

- *Uploading resident photos to:*
 - *Uniguest*
 - *Point Click Care*
- *Managing the Host List in CWC.*

Program Exploration

- *Researching the Motivation Alliance Program for potential resident engagement opportunities.*
 - *(Same system observed during the visit to Croasdaile Village.)*

Summit/Webinars/Conferences Attended

- *Attended the Life Care Services 2025 Community Life Services, Life Enrichment, and Memory Care Directors Conference in Des Moines, IA October 26-30th*
- *We won 1st place for the Life Care Services Resident Best Practices Competition. We submitted under the Best Practices in the Cognitive Vitality, Brain Fitness & Dementia-Inclusive Engagement category regarding our WhiteStone Retreat: A Resident Caregiver Program. We won First Place and received a \$500 gift card for resident programming.*

Second Harvest Food Bank

- *Second Harvest Food Bank Virtual and in person donation drive – started October 6th and running thru December 4th*

Assisted Living

- *Jillian is working on a Meet our Residents binder – it contains their picture and a little bit about them. Kind of like a Get to Know Me Page. When completed the binder will be located on the 1st floor and it will be color coded and tabbed to separate each floor.*
- *10.21.25 NC State Fair*
- *10.25.25 Walk to End Alzheimer's-First Bank Field*

- 10.27.25 Earlier.org Gathering of Friends – Martha Kaley’s organization – Keynote Speaker: Wyndham Clark-PGA Tour Player 2023 US Open Champion at Grandover Resort
- 10/30 Van Gogh: The Immersive Experience in Winston-Salem.
- 10/31 Halloween Themed Wine Down

November Highlights

- 11.3.25 – Tracy Armwood will be presenting on her Trip to Africa-6:30pm
- 11.5.25-11.7.25 –Mandy gone to Asheville to Biltmore House on overnight IL Resident trip – total going 25.
- First week of November – begin decorating WhiteStone for Christmas!
- 11.11.25– Veterans Day Program at WhiteStone
- 11.13.25-Holiday Makers Market 10-4 – Fellowship Hall
- 11.17.25-Josh Hillegass and Kali Hollingsworth (Pharmacist) will present on WhiteStone Pharmacy and when you come to the CWC
- 11.19.25-Dr. Cheryl Greenberg, Age Coach will be here to speak about “Breaking the Age Code”
- 11.20.25-Assisted Living/Memory Care Thanksgiving
- 11.21.25-Wild Tails is back! Exotic Animals

December Highlights

- 12.3.25-WhiteStone Holidazzle
- 12.4.25-Memory Tree Dedication in the Chapel at 3:00pm
- 12.5.25-Silent Auction 10-5
- 12.8.25-Greensboro Tarheel Chorus Holiday Concert 6:30pm
- 12.10.25-WhiteStone Chorus Holiday Concert
- 12.11.25-Tour of Wake Forest Institute of Regenerative Medicine
- 12.13.25-CWC Resident/Family Christmas Party
- 12.16.25-Pass out Angel Tree Gifts
- 12.17.25-An Afternoon of Music with Jackson Middle School’s Band Ensemble

CHAPLAIN & SPIRITUAL SERVICES REPORT

Worship Services - led 2 services (and planned 2 for guest speakers)

Memorial Services - set-up/assisted with 3 (Julia Hall’s son, Katy Sigmon’s, private one of a few residents for Suzanne Pell)

Pastoral Encounters

- CWC -36+ (some with family or in care plan meetings)
- AL-3+(most encounters this month in AL were as group Activities)
- IL-29+ (as well as walk-throughs at meals occasionally to greet residents)
- Employee – 1

Weekly Bible studies

- CWC – 3
- AL – 3
- IL – 0

Support Groups:

- RISE – 1x

- *HOPEFUL – 1x*

Meetings: *CWC daily report, Collaborative Care Team meetings, Campus Care Alliance, Spiritual Support Committee, Resident Council*

Miscellaneous: *Honduras' mission trip presentation, Pet Blessings, attended IL coffees and other activities as able, visited with residents during Vaccination Clinic, continued card ministry (– resident birthdays, wedding anniversaries, and bereavement)*

Working on the following in November: *worship service prep – All Saints Day, support group planning, Bible Studies planning, assist with Veteran's Day*

Long-term: *Chapel improvements – (still working on lighting, carpet, pew touchup), planning interfaith activities - enrichment of spiritual support for all faiths, end of year holiday planning- (decorations, Holiday Bereavement Workshop, Memory Tree service, Advent)*