



NOVEMBER 2025

M.E.S.H. Monthly Report: Board of Directors

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912

Founded on fellowship. Inspired by you.

WhiteStone A Masonic & Eastern Star Community | 700 S. Holden Road | Greensboro, NC 27407

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VISIBILITY NOVEMBER 2025

WHITESTONE COMMUNITY VISIBILITY – LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women’s Coffee – Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men’s Coffee – Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Wine Down – Fellowship Hall 3:30pm-5pm, Fridays</i>
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>
Monthly:	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>
Nov 11th	<i>Veterans Day Program</i>
Nov 12th - 14th	<i>Pathfinder Strategic Planning Meeting</i>
Nov 20th	<i>Town Hall Meeting w/ Mark Lewis</i>
Nov 25th	<i>2025 Employee Thanksgiving Turkey Giveaway</i>
Nov 25th	<i>2025 Employee Thanksgiving Meal</i>

WHITESTONE FRATERNAL VISIBILITY - LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>MESH Chapter #379 Meeting [1st Saturday] Fellowship Hall</i>
Monthly:	<i>MESH Lodge #771 Meeting [2nd Saturday] Fellowship Hall</i>

WHITESTONE RESIDENTS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women’s Coffee - Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men’s Coffee - Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Caregiver Support Group - Woodbury Game Room 1p-2p, Thursdays</i>
Weekly:	<i>Worship Service – Streamed on Channel 1390 & Chapel 10am-11am, Sundays</i>
Monthly:	<i>WhiteStone Resident Committee: Marketing [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Spiritual [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Activities [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Food & Beverage [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Buildings & Grounds [2nd Monday]</i>

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	WhiteStone Resident Committee: Campus Care Alliance [3 rd Tuesday]
Monthly:	WhiteStone Resident Committee: Auxiliary [3 rd Wednesday]
Monthly:	WhiteStone Employee Gratitude Initiative Committee
Monthly:	Resident Council Meeting [Last Thursday] Fellowship Hall
Monthly:	WhiteStone Retreat: A Caregiver Respite Program [3 rd Tuesday]
As Needed:	WhiteStone COVID Task Force
Nov 11 th	Veterans Day Program
Nov 13 th	Holiday Makers Market
Nov 14 th	Resident Advisory Committee Meeting
Nov 17 th	CWC & Pharmacy Update w/ Josh Hillegass & Kali Hollingsworth (Neil Medical)
Nov 20 th	Town Hall Meeting w/ Mark Lewis

WHITESTONE BOARD OF DIRECTORS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
Nov 12 th – 14 th	Pathfinder Strategic Planning Meeting
Nov 14 th	Resident Advisory Committee Meeting
Nov 14 th	Board of Directors Dinner
Nov 15 th	Board of Directors Meeting

LIFECARE SERVICES [LCS]: SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
Nov 12 th – 14 th	Pathfinder Strategic Planning Meeting

WHITESTONE EXPANSION: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)
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WHITESTONE TECHNOLOGY INFRASTRUCTURE: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)
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WHITESTONE NEW RESIDENT: PROSPECTING EVENT(S):

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>
Nov 5th	<i>Diamond Dining Club Luncheon</i>
Nov 6th	<i>Friendsgiving</i>
Nov 11th	<i>Marketing Event: TRLA</i>

WHITESTONE EMPLOYEE: RECOGNITION, RECRUITMENT, & RETAINMENT:

DATE(S):	MEETING(S)/EVENT(S)
Bi-Weekly	<i>New Hire and General Orientation</i>
Nov 17th	<i>Open Enrollment Meeting</i>
Nov 19th	<i>EVS & Plant Ops BBQ Lunch</i>
Nov 25th	<i>2025 Employee Thanksgiving Turkey Giveaway</i>
Nov 25th	<i>2025 Employee Thanksgiving Meal</i>

WHITESTONE EMPLOYEE: NOVEMBER ANNIVERSARIES

EMPLOYEE NAME:	YEARS OF SERVICE:	DEPARTMENT:	SERVICE DATE:
<i>Tina Myers</i>	<i>2 yrs</i>	<i>Nursing</i>	<i>11/2</i>
<i>Danielle Steed</i>	<i>2 yrs</i>	<i>Environmental Services</i>	<i>11/2</i>
<i>Thomasine Herrod</i>	<i>29 yrs</i>	<i>Nursing</i>	<i>11/5</i>
<i>Vanessa Ramirez-Alvarez</i>	<i>1 yr</i>	<i>Food & Beverage</i>	<i>11/7</i>
<i>Macy Stanford</i>	<i>1 yr</i>	<i>Nursing</i>	<i>11/7</i>
<i>LaKesha Wilson</i>	<i>12 yrs</i>	<i>Assisted Living</i>	<i>11/8</i>
<i>Charmain Lane</i>	<i>4 yrs</i>	<i>Nursing</i>	<i>11/10</i>
<i>Kaiya Chambers</i>	<i>4 yrs</i>	<i>Assisted Living</i>	<i>11/11</i>
<i>Candice Bennett</i>	<i>2 yrs</i>	<i>Environmental Services</i>	<i>11/16</i>
<i>Tiffany Allison</i>	<i>4 yrs</i>	<i>Human Resources</i>	<i>11/18</i>
<i>William Mack-McKenzie</i>	<i>4 yrs</i>	<i>Food & Beverage</i>	<i>11/18</i>
<i>Zan Rivenbark</i>	<i>1 yr</i>	<i>Food & Beverage</i>	<i>11/21</i>
<i>Jacob Patton</i>	<i>6 yrs</i>	<i>Food & Beverage</i>	<i>11/26</i>
<i>Jane Jusu</i>	<i>7 yrs</i>	<i>Memory Care</i>	<i>11/17</i>

KEY PERFORMANCE INDICATORS – NOVEMBER 2025

GREEN *Light Key Performance Indicators [KPI's]: Summary of Findings –*

YTD NOI	Actual of 5,616,222 on budget of 808,245, a positive variance of 4,807,977.
YTD IL Closings	Budget of 22 with actual closings of 31.
YTD Net Sales IL	Budget of 22 with actual net sales at 31.
IL MTD Occupancy	Averaged 201.87 for the month on a budget of 197.
MC MTD Occupancy	Averaged 10.37 for the month on a budget of 9.
AL MTD Occupancy	Averaged 23.67 occupied for the month on a budget of 22.
YTD REVPOR	REVPOR budget of 6,445 with actual 6,526 a +1.3% variance.
YTD EXPPOR	EXPPOR budget of 6,711 with actual 6,380 a +4.9% variance.

YELLOW *Light Key Performance Indicators [KPI's]: Summary of Findings –*

HC MTD Occupancy	Averaged 74.23 for the month on a budget of 77.5.
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RED *Light Key Performance Indicators [KPI's]: Summary of Findings –*

Days in AR	Days in AR average of 34.8 versus target of 36. 46% of total AR 90 days outstanding versus benchmark of 15%.
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COVID-19 TASKFORCE & UPDATE(S) – NOVEMBER 2025

Due to the increase in COVID cases between Residents and Staff, we implemented a Mask Mandate in the CWC for the month. We will continue to monitor changes to both community transmission and recommendations from Public Health Authorities.

WHITESTONE LEADERSHIP TEAM: DIRECTORS REPORT

DIRECTOR	NAME DEPARTMENT
<i>Mr. Mark Lewis, LNHA</i>	<i>Executive Director</i>
<i>Mr. Josh Hillegass, LNHA</i>	<i>Health Services Administrator</i>
<i>Mrs. Ginger Cottrell</i>	<i>Assisted Living Manager</i>
<i>Mrs. Tracy Armwood, SPHR</i>	<i>Director, Human Resources</i>
<i>Mrs. Debi Bryant</i>	<i>Director, Sales & Marketing</i>
<i>Mr. Joel King</i>	<i>Director, Plant Operations</i>
<i>Mr. Leonard Miller</i>	<i>Director, Environmental Services</i>
<i>Mrs. Jenna Grant</i>	<i>Director, Fraternal Friendship Program</i>
<i>Ms. Nikki Stafford</i>	<i>Director, Finance</i>
	<i>Director, Culinary Services</i>
<i>Mrs. Gina Prevost, LRT/CTRS</i>	<i>Director, Community Life Services</i>
<i>Mrs. Misty McAden</i>	<i>Director, Spiritual Services & Chaplain</i>
<i>Ms. Archana Patel</i>	<i>Executive Assistant</i>
<i>Mrs. Rachel Seibert</i>	<i>Director, Clinical Services</i>

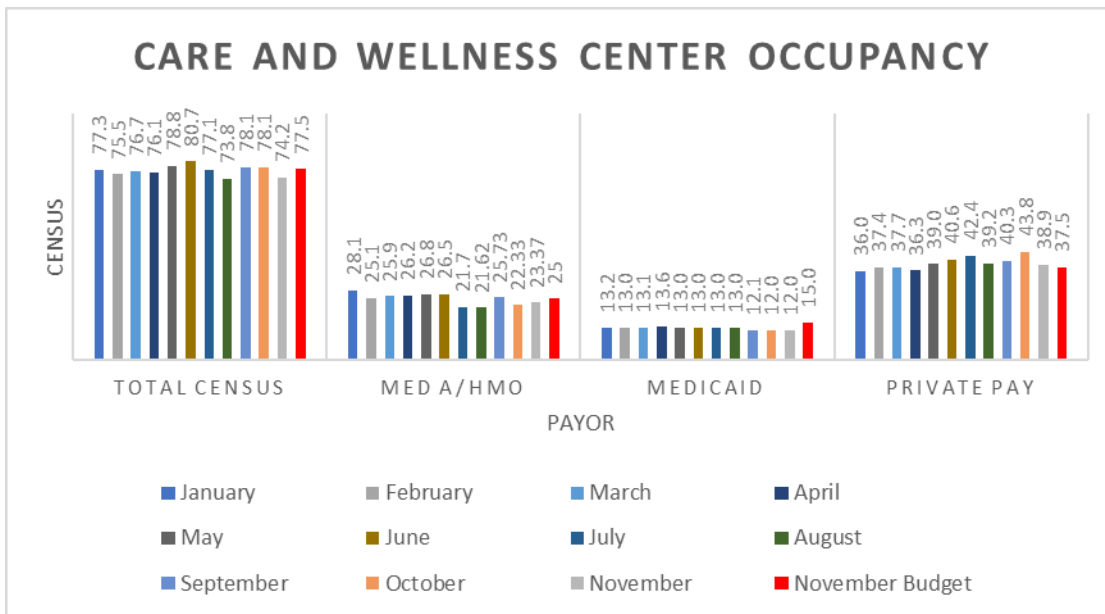
HEALTH CENTER REPORT

November 2025 Overview

We're excited to partner with Curana Health beginning in December to assume responsibility for our Medical Directorship across the WhiteStone Community! Please see the Clinical Update section of this report for more information regarding Curana Health and their services.winter season.

Census Updates

In November, we were slightly below our budgeted overall census, but we continued to maintain a strong skilled census. Our team continues to work to grow our Long-Term Care population which is often the basis for our overall census.



Clinical Updates

At the end of December 2025, WhiteStone will be transitioning our Physician Services from Randolph Primary Care to Curana Health.

We've appreciated our partnership with Randolph Primary Care, but we have an opportunity to move WhiteStone to greater heights through the partnership with Curana Health.

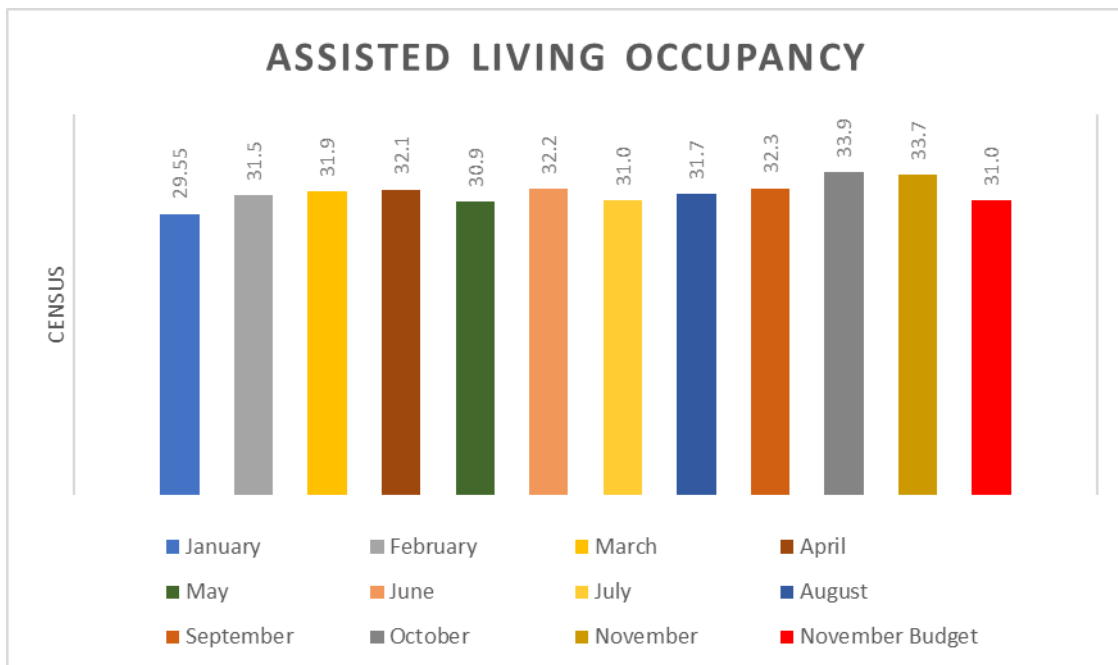
To provide an overview of Curana Health, I'd like to share a few of the benefits our Community will be provided with in this partnership:

- **Enhanced On-Site Clinical Care**
 - Regular on-site visits by dedicated providers.
 - Reduced need for external appointments and/or hospitalizations.
 - Improved continuity of care for Residents.
- **Value-Based Care Model**
 - Their approach focuses on preventive care and chronic condition management which all can lead to better health outcomes, lower hospitalization rates, and reduced healthcare costs.
- **Customized Care Programs**
 - Behavioral Health support.

- Palliative and Hospice Care coordination.
- Transitional Care planning.
- Operational Support & Data Insights
 - Data analytics track health outcomes and identify areas for improvement.
 - Collaboration with Community Staff to align care goals.
- Resident & Family Satisfaction
 - With more accessible and coordinated care, Residents and Families often experience greater peace of mind, stronger relationships with their Care Teams, and higher satisfaction with the Community's healthcare.

ASSISTED LIVING & MEMORY CARE REPORT

In November, we continued our high levels of occupancy in Assisted Living and Memory Care. We exceed budget by 2.7 in the month of November. Occupancy has continued to show a steady upward trend throughout the year.



HUMAN RESOURCES REPORT

November 2025 Overview

Turnover:

34.0% turnover YTD 2025. Compared to 37.98% through November 2024.
Decrease of 3.98%

NOTE: These turnover numbers include all hires to including PRN

Overtime:

1411.20 hrs of OT for November 2025. Compared to 1275.02 hrs for November 2024. An increase of 136.20 hrs on the month and total YTD increase in overtime from last year by 5,719.39 hrs of OT.

Workers' Compensation:

Maintenance Tech – New Update: After the August 8th NC Industrial Commission hearing, hour attorney requested medical records from the plaintiff which had not been provided. Currently we are in the deposition phase with Mr. Lender's treating physicians. We recently deposed on of his physicians and the deposition went well that we can use to support our position that there is insufficient evidence of medical causation. The next deposition is scheduled for January 9th. After the depositions are completed, they will prepare a brief to the deputy commissioner with our contentions and arguments. A ruling typically takes between 3-6 months so we do not anticipate the case to be wrapped up until last spring 2026. The claim is still denied.

EEOC and Legal Updates:

We received a recent demand letter in reference to an employee, Assisted Living CNA/Med Aide, seeking a settlement related to workplace discrimination. This employee was employed with WhiteStone for just over 3 months and was terminated due to refusal to perform CNA duties and gross insubordination towards a supervisor. We have spoke to our counsel related to matter and have directed all other inquiries to be directed to them. They will respond if/when any claim may be presented to the EEOC. At this time we have only received a demand letter, we have not received any notice of charge from the EEOC.

Budgeted FTEs:

- Total November FTEs 229.45
- 2025 Budgeted FTEs – 232.3.
- Variance: -2.85 FTEs **UNDER** budget.

Over budget:

- Housekeepers – 2.38 over budget
- Cooks – 2.21 over budget
- Dietary Aides – 1.87 over budget
- Memory Care CNAs - .66 over budget
- Servers – 1.35 over budget

Monthly Turnover		
	2025	2024
Jan	1.98%	2.23%
Feb	3.28%	3.40%
Mar	1.69%	3.44%
Apr	3.77%	3.86%
May	3.77%	1.86%
Jun	3.91%	3.61%
Jul	3.92%	3.82%
Aug	0.96%	4.30%
Sep	2.95%	1.99%
Oct	0.59%	7.09%
Nov		2.38%
Dec		3.07%
TOTAL	30.77%	41.06%

Job Openings Report

IMMEDIATE OPENINGS 12/03/25					
Job Title	# of Openings	New Candidate Pipeline	Attempting to Contact	Interviews Scheduled	Offers Pending
RN Weekend Supervisor	1		2		
Director of Culinary Services	1	1	4	8	
Executive Chef	1	1	6	1	
Utility FT	1	7	21	4	
Maintenance Tech	1	2		2	
PT server	2	3	15	1	
PT Dietary Aid	1	2	3	1	
CNA--1ST FT	4		11	6	
CNA--3RD Shift FT	2		11		
Nurse--2ND FT	1		4	1	
Nurse--3RD FT	1		4		
total openings:	16				
				Total Offers:	0
	Openings after Offers:		16	Interviews Scheduled:	24
Ready for orientation:	4 new hires ready for orientation 12.04.25				

Recruiting:

Recruiting summary: November 2025: 382 New Candidates; 57 Scheduled interviews; 10 offers with 9 hires. YTD HR has processed 4,240 candidates, 529 interviews scheduled interviews; 249 offers with 214 hires.

Retention:

The HR department continues to engage with new hires within the first week of employment to gauge their experience and any potential concerns we may need to address. Keeping these on ongoing touch points for the first 6 months of employment we hope will reduce turnover, therefore retaining staff.

WhiteStone will be focusing on three key components in our retention efforts for 2025:

- *Successful New Hire Department Onboarding, "It's all about the experience" and training*
 - *Update: A member of the department will personally call each new team member to make introductions PRIOR to orientation. They will also be creating a flyer or communication in advance of orientation that will be posted to welcome new hires to their department but also to inform current staff they are coming. Each department will create a department welcome gift and packet specifically from the department. A mandatory one week check will be required for all new hires by a member of management that will be a questionnaire to be filled out, signed and turned into HR.*
- *Performance Management – Setting and Adhering to Expectations*
 - *Update: We are currently discussing performance expectation as a leadership team to develop updated tools, train and develop a plan to adequately manage performance.*
- *Communication – Consistent meaningful staff meetings; timely evaluations; staff check-in*
 - *Update: All departments are to at a minimum hold monthly staff meetings, create avenues for continued communication to their teams, and schedule ongoing new hire check ins.*

MARKETING & SALES REPORT

Monthly Marketing Report					
November 2025					
Current Occupancy: (210)	202	96%			
Sold Occupancy:	209	99%			
Available Units:	<u>Villa</u>	<u>Cottage</u>	<u>IL Apts</u>	<u>Res Apts</u>	
	0	0	0	1	
Explanation:	<u>Villa</u>	<u>Cottage</u>	<u>IL Apts</u>	<u>Res Apts</u>	
				<i>Benn 345</i>	
Sales (Nov)	3		Cancel:	0	
Move-In: (Nov)	3		Upcoming MI:	1001 FMD ILS 520 6E	<i>Lin 305 4 YRC</i>
Transfers:			(ins policy)	702RL	
			(ins policy)	ILS 313	
MO (Nov):	1				
	<i>702 RL</i>	Deceased			
	<i>Benn 341</i>	ins. Policy - not moving to IL			
Upcoming MO: (1)	<u>Unit</u>	<u>reason</u>	<u>Est MO</u>		
	419	Deceased			
Dept Highlights:	11/5/2025 Quarterly Lunch for Wait List depositors				
	11/6/2025 FriendsGiving Marketing Event				
	11/11/2025 WS to host Triad Retirement Living Association				
Upcoming Events:	Campus-wide Holidazzle Holiday Event - 12/3				
	Marketing Committee Volunteer Luncheon - 12/10				

PLANT OPERATIONS REPORT

Last Month's Activities

- Continue to work with Brightview on existing work orders and problem areas
- Continue progress on Gay Terrace project and Fiber project for villas and cottages
- Continue to monitor work order numbers for the community

Accomplishments for the Month

- Fire alarm inspection for Linville and IL south
- Paving and stripping completed on Gay Terrace
- Completed 673 workorders

Plans for the Next Month

- Complete Gay Terrace project

Issues and Concerns

- Continue to address work orders asap.
- 1 Maintenance position Vacancy's

ENVIRONMENTAL SERVICES REPORT

Last Month's Activities:

- Stripped and Waxed back hallway of CWC
- Submitted all Building walkthrough data for every space, Building the Digital QA platform
- Annual Cleaning is now underway
- All Carpet Care has been completed in common areas, and started Hard surface scrubbing

Accomplishments for the Month are as follows:

- Deep cleaned the Bistro floors, employee breakroom floors
- Moved Dining room Carpet from bi-monthly to monthly cleaning
- Verified correct inspection tool selections for go live on digital inspection program
- IL projects- Dust/clean hallway furniture, check lights, clean resident storage rooms
- Hired and trained new IL villa housekeeper, and updated some existing schedules
- Shampooed CWC Carpets, Linville Carpets, and placed coating on Rotunda Floor.
- Thanksgiving Meal with EVS/Maintenance

Plans for the next month

- Partner with Marketing on Christmas event
- Carpet Care in IL south/West
- Washer and Dryer project
- Holiday Gathering for department
- Increase Annual Cleaning assignments

OUTREACH FOUNDATION: FRATERNAL FRIENDSHIP PROGRAM

November 2025 Statistics

- Outreach total of \$9,669.15
 - 6 long term members
 - 1 short term members (emergency)
- 15 WhiteStone residents received assistance
 - 13 in Independent Living
 - 2 in Assisted Living
 - 0 in Memory Care

Potential Referrals:

- (3) Scholarship (Move-in Assistance)
- Long Term Assistance
- Short Term/Emergency Assistance

Activity this month:

- Completed 2 Annual Reviews
- Ordered groceries for members
- FFP and Whitestone Presentation at Stokesdale Lodge
- Paid bills for outreach members
- Attended Masonic Luncheon
- Gave birthday cards to members
- Visited current members who are in the Care and Wellness center for rehab stays
- Assisted member with finding a new dentist and scheduling an appointment
- Assisted member with mental health crisis
- Assisted member with reporting fraud

If you know of a member who needs assistance, please contact:

Jenna Grant

Director of Fraternal Friendship

Email: jgrant@meshhome.org Phone: (336) 601-5593.

FINANCE REPORT

The budget was approved at the November board meeting. Nikki will work to schedule department head meetings before end of year regarding their respective budgets for 2026.

Also approved at the board meeting in November was a change in audit/accounting firms. The new firm will be Baker Tilly and Nikki has a kickoff meeting scheduled for December 10, 2025 as preliminary fieldwork will start quickly.

Medicaid update – no new applications all unmet medical needs agreements were approved so there are no outstanding.

The fiber project in the village has started and is underway with hopes to complete by year end or by end of January. – ONGOING

As we move close to 2026 Nikki is working with EVS, Plant Ops and Home Care to formulate al a carte menu options for services that residents can pay additional for. This will need to be included in scheduling as well but would provide an opportunity for additional revenue and allow residents to have additional services they may be interested in that are not covered. We have done this with certain things in the past, but we are trying to expand. UPDATE Plant Ops and EVS have been put on hold until Mark and Nikki can communicate with residents about an al a carte service offering with fees. Home Care -from the pathfinder meeting it seems we have a deeper conversation regarding home care. Food and Beverage pricing adjustments (minimal) are being implement effective January 1, 2026.

On a different note – I hope each of you has a wonderful holiday season with your families and you take the time to really be in the moment and enjoy the little glimmers of the season.

CULINARY SERVICES REPORT

November 2025 Report

With the resignation of Betsey Johnson, we are currently recruiting for the Director of Culinary Services position. Additionally, we are recruiting for an Executive Chef.

COMMUNITY LIFE SERVICES REPORT

November 2025 Update

IL Participation

- Total Number of Activities: 101 > 68
- Total Number of Sessions: 208 > 181
- Total Number of Cancellations: 8 > 3
- Total Participation: 2215 > 2184
- Average Participation: 10.6 (~11 per activity) > 12.1 (~12 per activity)
- Participation Percentage: 92.1% (93/101 Activities had Participants) > 94.1% (64/68 Activities had Participants)
- Total Number of Check-Ins: 296 > 236

Changes since October 2025:

- Total Number of Activities decreased by 33 (decreased by 32.7%)
- Total Number of Sessions decreased by 27 (decreased by 13%)
- Total Participation decreased by 31 (decreased by 1.4%)
- Average Participation increased by 1.5 (14.2% increase)
 - (Note: Average = Total Participation/Total Number of Sessions)
- Participation Percentage increased by 2.0%
- Total Number of Check-Ins decreased by 60 (20.3% decrease)
- Sharp Decline in Activity Volume: The number of activities fell by 32.7% (from 101 to 68). This is the most significant operational change, indicating a strategic pivot toward offering a more focused and selective program.
- Reduction in Sessions Held: The total number of sessions decreased by 13.0% (from 208 to 181). This reflects a scaling back of the overall event schedule, aligning with the reduction in total activities.
- Dramatic Drop in Cancellations: Cancellations plummeted by 62.5% (from 8 to 3). This is a strong positive signal of improved planning, reliability, and commitment in executing the streamlined schedule.

- *Stable Overall Reach: Total Participation remained nearly flat, decreasing by only 1.4% (from 2215 to 2184). Despite far fewer activities, the program succeeded in engaging almost the same total number of participant attendances.*
- *Strong Growth in Average Engagement: Average Participation per activity increased by 14.2% (from 10.6 to 12.1). This is the most significant positive outcome, showing that the remaining activities are attracting larger audiences and are more compelling.*
- *Improved Consistency: The Participation Percentage improved slightly from 92.1% to 94.1%, meaning an even higher proportion of scheduled activities successfully attracted at least one participant, nearing perfect execution.*

Current & Ongoing Projects – Gina Prevost

Resident Engagement & Communication

- *Welcoming and integrating new Independent Living (IL) residents.*
- *Monthly publications:*
- *Chit Chat*
- *Healthcare Highlights*
- *Maintaining updated email lists:*
 - *CWC families*
 - *AL families*
 - *Resident Email List*

Resident Information Management

- *Uploading resident photos to:*
 - *Uniguest*
 - *Point Click Care*
 - *Managing the Host List in CWC.*
 - *Program Exploration*
 - *Researching the Motivation Alliance Program for potential resident engagement opportunities. (Same system observed during the visit to Croasdaile Village.)*
 - *Second Harvest Food Bank Virtual and in person donation drive – started October 6th and running thru December 4th*

Assisted Living

- *Jillian is working on a Meet our Residents binder – it contains their picture and a little bit about them. Kind of like a Get to Know Me Page. When completed the binder will be located on the 1st floor and it will be color coded and tabbed to separate each*

November Highlights

- *11.3.25 – Tracy Armwood will be presenting on her Trip to Africa-6:30pm*
- *11.5.25-11.7.25 –Mandy gone to Asheville to Biltmore House on overnight IL Resident trip – total going 25.*
- *First week of November – begin decorating WhiteStone for Christmas!*
- *11.11.25– Veterans Day Program at WhiteStone*
- *11.13.25-Holiday Makers Market 10-4 – Fellowship Hall*
- *11.17.25-Josh Hillegass and Kali Hollingsworth (Pharmacist) will present on WhiteStone Pharmacy and when you come to the CWC*
- *11.19.25-Dr. Cheryl Greenberg, Age Coach will be here to speak about “Breaking the Age Code”*

- 11.20.25-Assisted Living/Memory Care Thanksgiving
- 11.21.25-Wild Tails is back! Exotic Animals

December Highlights

- 12.3.25-WhiteStone Holidazzle
- 12.4.25-Memory Tree Dedication in the Chapel at 3:00pm
 - Christmas Wrapped in Brass at Guilford College
- 12.5.25-Silent Auction 10-5
- 12.8.25 Meet & Greet New Medical Group Curana Health
- 12.8.25-Greensboro Tarheel Chorus Holiday Concert 6:30pm
- 12.10.25-WhiteStone Chorus Holiday Concert
- 12.11.25-Tour of Wake Forest Institute of Regenerative Medicine
- 12.13.25-CWC Resident/Family Christmas Party
- 12.16.25-Pass out Angel Tree Gifts
- 12.17.25-An Afternoon of Music with Jackson Middle School's Band Ensemble

CHAPLAIN & SPIRITUAL SERVICES REPORT

November 2025 Report

- *Worship Services – 5*
- *Memorial Services– 0 officiated*
- *Pastoral Encounters*
 - *CWC – 24+ (some with family or in care plan meetings) + 2 in hospital*
 - *AL- 22+*
 - *IL- 23+ (as well as walk-throughs at meals occasionally to greet residents)*
- *Weekly Bible studies*
 - *CWC – 4*
 - *AL – 4*
 - *IL – 0*
- *Support Groups:*
 - *RISE – 1x*
 - *HOPEFUL – 1x*
- *Meetings: CWC daily report, Collaborative Care Team meetings, Campus Care Alliance, Spiritual Support Committee, Board meeting*
- *Miscellaneous: assisted with veterans program, attended IL coffees and other activities as able, continued card ministry – resident birthdays, wedding anniversaries, bereavement and holiday, IL Bible Study planning, collecting Toys for Gift Mart, upgrading camera for livestreaming (congregation approved)*
- *Working on the following for Dec: Grief Workshop, Advent series, Holiday décor, Memory Tree Service, Christmas day service, Hanukkah support/attendance*
- *Long-term: Chapel improvements – lighting (congregation approved), mural preservation (congregation approved), carpet and pew touch-up (postponed), planning interfaith activities - enrichment of spiritual support for all faiths*
- *PTO Taken: Nov 10th, 27th*
- *Upcoming: Dec 24th, Jan 1st & 8th*