

Whitestone Resident Council Meeting
June 25, 2026
Fellowship Hall

Minutes

1. **Tom Morrison**, sub for Ted Dresie, welcomed all to the meeting.
2. **Misty McAden**, Chaplain, opened with a prayer.
3. **Tracy Armwood**, HR Director, presented Employee Awards and Anniversary Awards. (See Enclosed flyer).She also explained about the "Backpack Drive" for children and the" Food Drive" for children and encouraged everyone to donate.
4. **Martha Merryman**, Treasurer, gave a financial report. \$73.00 was collected at the meeting making a current balance in the treasury of \$663.57. It was proposed and accepted to donate \$100.00 to the Alzheimer's Walk.
5. **Mark Lewis**, Director, recognized two employees for outstanding awards. **Jenna Grant**, Director of the Fraternal Service Friendship Program, was selected by the Guilford County Family Justice Center as a recipient of the 2026 Elder Justice Champion Award.

Also, **Debi Bryant**, Director of Sales and Marketing, was selected to be a part of the LCS ExSellerator Leadershi p Program.

He gave a brief overview of the financial status while stating a more extensive report will be given at the Town Hall meeting on June 29th. (See enclosed flyer.)

6. **Per the Agenda Order, the following Committee Minutes/Reports were reported by the Committee Chairs and are on file in the appropriate notebook in the Library.**
(SEE ENCLOSURES/ATTACHMENTS.)

THE NEXT MEETING WILL BE JULY 23RD at 10:30a.m.

Submitted by **Betty Atwell**, Secretary

Resident Council Monthly Meeting

Thursday, June 25, 2026

10:30-11:30 a.m.

Linville Fellowship Hall

Order of Business

Greeting — Tom Morrison

Blessing — Misty Main

Employee Awards — Tracy Armwood

Executive Director's Comments Mark Lewis

Treasurer's Report Martha Merryman

Committee Reports

Activity	Tommye Morrison
Auxiliary	Don McCrickard
Campus Care Alliance	Cathy Long & Connie Burbank
Environmental	Bob DellOrfano
Recycling	Tom Morrison
Food & Beverage	Phyllis Jones
Marketing	Alan Atwell
Resident Services	Bob DellOrfano
Spiritual Life	Ray Hall
WEGI	Wayne Arnoldus

Closing Remarks and Adjournment - Tom Morrison

Next meeting will be Thursday, July 23, 2026, at 10:30 a.m.

**"Acknowledging the good that you already have in your
life is the foundation for all abundance."**

— Eckhart Tolle

Jaany

Super Star Awards

Employee Name	Department	Star	Award
✓ Nila Busch	Environmental Services	1	Pen
✓ Teresa Coble	Nursing	1	Pen
✓ Isabelle Dallape	Nursing	1	Pen
Deirdre Green	Nursing	1	Pen
Ken Iroque	Nursing	1	Pen
Brenda Jackson	Residential Services Clinic	1	Pen
✓ Susan Jones	Nursing	1	Pen
✓ Bozena Laczynski	Nursing	1	Pen
✓ Monte LeGrand	Food and Beverage	1	Pen
✓ Tionna McKenney	Nursing	1	Pen
✓ Maria Murillo	Nursing	1	Pen
✓ Christina Rodriguez	Food and Beverage	1	Pen
✓ Shantel Saunders	Food and Beverage	1	Pen
✓ Allen Spencer	Food and Beverage	1	Pen
✓ Leonard Miller	Environmental Services	10	Gummy Bears
✓ Carmen Williams-Johnson	Environmental Services	10	Jolly Ranchers
✓ Brittany Rucker	Environmental Services	25	Tumbler
✓ Alexiss Moore	Business	50	Goodie Box
✓ Amber Hughes	Food and Beverage	75	Blanket
✓ Nikki Stafford	Business	100	Day off w/ pay
✓ <i>Lisa Coble</i>			

*Back pack Drive
Food Drive*

Service Anniversaries

Employee Name	Department	Year
✓ Seritha Tickles	Security	20
Quintura Wilhite	Nursing	10

mark

WhiteStone Masonic and Eastern Star Home

Resident Council

June 25th, 2026

- I. Financial Performance
 - Net Operating Income:
 - May NOI variance to budget 50,616
 - YTD NOI variance to budget (22,502)
 - Positive Net Operating Income YTD of 980,091
 - Operating Revenue
 - May revenue exceeded budget by 140,515
 - YTD revenue under budget (57,295)
 - IL (32,959)
 - AL / MC 179,196
 - Health Center (140,784)
 - Other Operating (43,729)
 - Operating Expenses
 - May expenses over budget (89,898)
 - YTD expenses under budget 34,793
- *Snow removal expense paid in May (156,663)
- II. Occupancy Update (Current)
 - 202 occupied at 96% & 207 sold at 99% of 210 total IL units available:
 - IL Buildings x 0 / Villas: x 1 / Cottages: x 1 / Residential: x 2
 - AL / Memory Care 36 out of 36 occupied (100%)
 - Health Center 76 out of 86 occupied (88%)
- III. Other
 - Town Hall Meeting – Monday 6/29 at 3pm.
 - Life Safety Survey in CWC Pending
 - Recruitment for Director of Clinical Services Ongoing.
 - Tracy Armwood service anniversary 6/26 – 29 years of service.
- IV. Question and Answer

WhiteStone Activity Committee Meeting Minutes to Resident Council on Thursday, June 25th, 2026

Topics of Discussion:

- **Uniguest Registration:** Gina Prevost announced that Community Life Services (CLS) is rolling out a new digital sign-up process for activities on the Uniguest system. Key updates include:
 - Residents can sign up via the Activities tab on Uniguest.
 - Staff can set participant limits, and residents will see a green check to confirm successful registration.
 - Day-of reminders will be sent to participants.
 - Residents can view who else is registered for an event.
 - Each person must register under their own account.
 - Cancellations will automatically promote the first person on the waiting list.
 - For those who prefer not to use the app, sign-ups are available by calling 336-510-4802 or emailing gprevost@meshhome.org.
- **Overview of Coming Events:** Gina reviewed plans for the remainder of June and July, highlighting the following activities:
 - **July 4th Celebration:** Golf Cart Parade followed by ice cream.
 - **Dance Night:** Performance by the Penny Candy Band.
 - **Weekly Lecture Series with Dr. Gregory Price Grieve:** "Sacred Places, Shared Humanity" – Topics include Bhaktapur, Nepal; Walk for Peace; and Chartres Cathedral, France.
 - **Guest Lectures:** Kenn Gardner on Benjamin Franklin and resident Don Etherington on his experiences in England during World War II.
 - **Trips & Outings:** Greensboro Grasshoppers Baseball Games, a day trip to the Billy Graham Library in Charlotte (with lunch), and an outing to the Danville Casino.
 - **Activities:** Butterbean Auction, Spintopia, Trivia, Poker, and Sip and Collage.
 - **2nd Annual Performance Pontiacs Car Show:** The previously postponed Pontiacs Car Show will be rescheduled to July 26th from 2:00 PM – 4:00 PM.

Next Activity Committee Meeting is Thursday, July 9th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 1

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- **Family-Focused Events:** A new series beginning in July to encourage family participation, starting with Sip and Paint event called “Bubbles and Brushes.” Future events include holiday decorating events.
 - **Eastern Music Festival:** Information on performances will be provided to residents, with transportation arranged by WhiteStone.

Feedback and Resident Comments:

- **Accessibility:** Staff noted they are flagging bus space for wheelchairs (e.g., for the JOLO Winery trip) and will confirm accessibility and bus capacity before finalizing attendee lists.
 - **Heat Considerations:** Residents and staff agreed to consider high temperatures and shade availability when scheduling future Grasshoppers games, as daytime heat may be prohibitive.
 - **Performer Feedback:** Staff requested resident feedback on performers, specifically regarding the Penny Candy Band. The first performance is free for evaluation, and feedback is needed before booking them for paid events.
 - **Calendar Format:** Some residents reported difficulty reading the current calendar layout and expressed a preference to return to the two-sided calendar format. Gina and Larkin explained that they are trying to troubleshoot this issue but can’t use Publisher
- 

Upcoming Activities for July – August 2026

Key for Activity Highlights

Day-Trip/Multi-Day Trip – Highlighted in Yellow

Intergenerational – Highlighted in Green

Special Event – Highlighted in Blue

Music Event – Highlighted in Pink

Outing/Performance – Highlighted in Orange

Fitness Activities – Highlighted in Purple

Upcoming Activities for July - August

July

- **Thursday, July 2nd** – Greensboro Grasshoppers Baseball Game vs. Bowling Green Hot Rods - Leave @ 5:45pm
- **Friday, July 3rd** – Patriotic Gnomes Craft with Larkin @ 1:00 PM in Linville Arts and Crafts Room
- **Saturday, July 4th** - 4th of July Golf Cart Parade followed by Wine Down! @ 2:00 PM
- **Monday, July 6th** - Move Strong Boxing for Parkinson's with a trainer from Pure Energy at 11:15 AM in Group Fitness Room
- **Monday, July 6th** - Ladies Social with Assisted Living Residents @ 2:30 PM in Assisted Living's 2nd Floor Exercise Room
- **Monday, July 6th** - Eastern Music Festival Outing: Eastern Chamber Music "Sonatenabend" Leaving @ 6:45 PM
- **Tuesday, July 7th** - Farmer's Market and Lunch at Cracker Barrel Outing
- **Tuesday, July 7th** – Greensboro Grasshoppers Baseball Game vs. Greenville Drive - Leave @ 5:45pm
- **Wednesday, July 8th** – Tie-Dye T-Shirts with Larkin @ 1:00 PM in Linville Arts and Crafts Room
- **Wednesday, July 8th** – (New Game!!) Flip 7 Card Game with Andrew @ 2:00 PM in Linville Activity Room
- **Wednesday, July 8th** – Back to the Classics with Becky King and Mark Bastien – Fellowship Hall @ 3:00 PM

- **Thursday, July 9th** - Activity Committee Meeting - Linville Arts & Crafts Room @ 11:00 AM
- **Thursday, July 9th** - Curana Patient Engagement Event (Luau!!) @ 1:00 PM in Fellowship Hall
- **Thursday, July 9th** - Greensboro Grasshoppers Baseball Game vs. Greenville Drive @ 5:45pm
- **Thursday, July 9th** - Greensboro Lodge #76 Dinner at WhiteStone at 6:00pm followed by Lodge Meeting at 7:00 PM in the Fellowship Hall (All Masons are invited to attend.)
- **Friday, July 10th** - Sing-Along Night with Larkin @ 6:30 PM in Fellowship Hall
- **Saturday, July 11th** - Eastern Music Festival Outing: Herbert Greenberg Masterclass - Leave @ 10:30 AM
- **Saturday, July 11th** - York Rite Ice Cream Social @ 3:30 PM -Rotunda
- **Sunday, July 12th** - Eastern Music Festival Outing: Young Artists Piano Recital - Leave @ 3:00 PM
- **Monday, July 13th** - Kenn Gardner Lectures Series. Topic: Benjamin Franklin. I Declare! Arrgh! A Story 250 years in the making!-Fellowship Hall @ 6:30pm
- **Tuesday, July 14th** - Spintopia - Linville Activity Room @ 6:30 PM
- **Wednesday, July 15th** - The Boy Who Watched the Spitfires: How the Second World War Shaped a Generation of British Children - IL Resident, Don Etherington Speaking about his time living in England during the War - Fellowship Hall @ 3:00 PM
- **Wednesday, July 15th** - Weekly Lecture Series with Dr. Gregory Price Grieve-"Sacred Places, Shared Humanity" - Topic: Bhaktapur, Nepal - Fellowship Hall @ 6:30 PM
- **Thursday, July 16th** - Billy Graham Library -- Charlotte & Lunch @ 9:30 AM
- **Thursday, July 16th** - Feelin' Fit and Functional with Marli Overstreet and WhiteStone's Rehab Team @ 2:00 PM in Group Fitness Room
- **Saturday, July 18th** - Eastern Music Festival Outing: EMF Orchestra & Kavakos Plays Tchaikovsky - Leave @ 6:45 PM

- **Sunday, July 19th** - Eastern Music Festival Outing: Young Artists Piano Recital – Leave @ 3:00 PM
- **Monday, July 20th** - Move Strong Boxing for Parkinson's with a trainer from Pure Energy at 11:15 AM in Group Fitness Room
- **Monday, July 20th** - National Ice Cream Day Ice Cream Social: Sponsored by the WEGI Committee to kick off the 2026 Campaign Year - Rotunda @ 3:00 PM
- **Monday, July 20th** – Men's Social with Assisted Living Residents @ 2:30 PM in Assisted Living's 2nd Floor Exercise Room
- **Monday, July 20th** – Lynne Haeseler Piano Performance @ 6:30 PM in Fellowship Hall
- **Wednesday, July 22nd** – Mending Hour Interest Meeting with Larkin @ 1:00 PM in Linville Arts and Crafts Room
- **Wednesday, July 22nd** – Worldly Wednesday Travel Talk with Amanda Barron-Mills @ 3:00 PM in Fellowship Hall
- **Wednesday, July 22nd** – The Copper Coin Cabaret: A WhiteStone Dance Night with the Penny Candy Band – Fellowship Hall @ 6:30 PM
- **Thursday, July 23rd** - Resident Council Meeting - Fellowship Hall @ 10:30 AM
- **Thursday, July 23rd** – Poker Night with Scott - Linville Activity Room @ 6:45 PM
- **Friday, July 24th** – Bake Sale Fundraiser for the Walk to End Alzheimer's @ 2:00 PM in Group Fitness Room
- **Saturday, July 25th** – Pour Painting with Larkin @ 1:00 PM in Linville Arts and Crafts Room
- **Sunday, July 26th** – A Blast from the Past with Performance Pontiacs Car Show @ 2:00 PM outside the IL South Entrance
- **Monday, July 27th** - 10 Warning Signs of Alzheimer's (Part 1) - Alzheimer's Association Presentation with Community Educator, Dennis Moser – Fellowship Hall @ 3:00 PM
- **Monday, July 27th** – Butterbean Auction with GC and the GLS IL Team @ 3:45 PM in Linville Arts and Crafts Room
- **Monday, July 27th** – Robert Buxton Piano Performance and Edutainment Experience in Fellowship Hall @ 6:30PM

- **Tuesday, July 28th** – DIY “China” Trivet Dishes with Larkin @ 1:00 PM in Linville Arts and Crafts Room
- **Tuesday, July 28th** – Greensboro Grasshoppers Game vs. Bowling Green @ 5:45pm
- **Tuesday, July 28th** – Trivia Night with Scott in Fellowship Hall @ 6:30 PM
- **Wednesday, July 29th** – Weekly Lecture Series with Dr. Gregory Price Grieve-“Sacred Places, Shared Humanity” – Topic: “Walk for Peace” - Fellowship Hall @ 6:30 PM
- **Wednesday, July 30th** – Trip to Caesar’s Casino in Danville, VA with Scott – Leave @ 11:30 AM

August

- **Monday, August 3rd** - It's National Watermelon Day - Watermelon Bar Social – Rotunda @ 3:00 PM
- **Monday, August 3rd** - Ladies Social with Assisted Living Residents @ 2:30 PM in Assisted Living's 2nd Floor Exercise Room
- **Tuesday, August 4th** – Board Game Night with Scott @ 6:30 PM in Fellowship Hall
- **Monday, August 10th** – Butterbean Auction with Larkin - Linville Activity Room @ 1:00 PM
- **Monday, August 11th** – Spintopia with Scott @ 6:30 PM in Fellowship Hall
- **Wednesday, August 12th** - Weekly Lecture Series with Dr. Gregory Price Grieve-“Sacred Places, Shared Humanity” – Topic: “The Hajj to Mecca, Saudi Arabia” – Fellowship Hall @ 6:30 PM
- **Thursday, August 13th** - Activity Committee Meeting - Linville Arts & Crafts Room @ 11:00 AM
- **Thursday, August 13th** - Greensboro Grasshoppers Baseball Game vs. Winston-Salem Dash – Leave @ 5:45
- **Monday, August 17th** - Men's Social with Assisted Living Residents @ 2:30 PM in Assisted Living's 2nd Floor Exercise Room
- **Monday, August 17th** - Lynne Haeseler Piano Performance @ 6:30 PM in Fellowship Hall

- **Wednesday, August 19th** - Weekly Lecture Series with Dr. Gregory Price Grieve- "Sacred Places, Shared Humanity" – Topic: The Hajj to Mecca, Saudi Arabia – Fellowship Hall @ 6:30 PM
- **Thursday, August 20th** - Poker Night with Scott - Linville Activity Room @ 6:45 PM
- **Friday, August 21st** - Special Wine Down and Resident Appreciation Day for Senior Citizen Day @ 3:30 PM
- **Saturday, August 22nd** - Quarterly WhiteStone Board Meeting - Fellowship Hall @ 9:00 AM
- **Saturday, August 22nd** – SPECIAL FAMILY EVENT: Bubble and Brushes with Larkin and Friends From the Rainbow Girls and the Greensboro Chapter of DeMolay International! @ 1:00 PM – 3:00 PM at the Linville Flagpole
- **Monday, August 24th** - Alzheimer's Association Presentation with Community Educator, Dennis Moser @ 3:00 PM in Fellowship Hall
- **Monday, August 24th** – Butterbean Auction with CC @ 3:45 PM in Linville Arts and Crafts Room
- **Monday, August 24th** - Robert Buxton Piano Performance and Edutainment Experience in Fellowship Hall @ 6:30PM
- **Tuesday, August 25th** – Outing to Greensboro Grasshoppers vs. Hub City Spartanburgers Baseball Game – Leave at 5:45 PM
- **Tuesday, August 25th** – Trivia Night with Scott @ 6:30 PM in Fellowship Hall
- **Wednesday, August 26th** - Worldly Wednesday Travel Talk with Amanda Barron-Mills @ 3:00 PM in Fellowship Hall
- **Thursday, August 27th** - Resident Council Meeting @ 10:30 AM in Fellowship Hall
- **Thursday, August 27th** - Outing to Greensboro Grasshoppers vs. Hub City Spartanburgers Baseball Game – Leave at 5:45 PM

Don m

Auxiliary Committee Meeting Minutes

June 15, 2026

Attendance: Don McCrickard, Fran Mooney, Jill Jones, John Jarman, Caroline Meurer, Alicia Sharp, Eleanor Drake, Tom Morrison, Charlie Jones, Terry Nottage, Barbara Krueger, Judy Young, Mia Sansbury

Staff Attendance: Allison LeTourneau, Misty Main, Josh Hillegass

Don welcomed the committee.

Misty opened with a prayer.

Josh Hillegass greeted the committee. Josh updated the committee on the search for Director of Nursing and informed the committee that Amanda Montgomery is the interim Director of Nursing while the search continues. Josh informed the committee of two IL residents with Covid who are currently in the CWC. He reminded us to read the signage on the door before entering the room. Josh thanked the committee for their visits.

Don passed around the Front Desk sign-up sheet for July. Don thanked the committee for their assistance.

Allison thanked the committee for their dedication to visits. Allison informed the committee of the men's social occurring in AL today and an upcoming social in the CWC for residents and families. Allison informed the committee the July calendars will be in boxes when they are ready.

The committee discussed the proposal by Ted Dressie, President of the Resident Council, to have descriptions of the Resident Council committees included in the Resident Handbook. This will help new residents understand the functioning of the committees. The Committee voted to approve the following statement for the Auxiliary Committee: *Members visit residents in the CWC and AL and assist with activities in support of the residents' quality of life, comfort, and engagement.* Don went over the Bylaw for the Auxiliary Committee that was approved by the Committee and Resident Council in March 2024. Don mentioned there are several typographical errors in the Bylaw that need to be corrected. Don asked if we need to discuss the Bylaw further. Tom Morrison said it is clear cut. Don discussed a suggestion sheet for visiting residents in the CWC and AL. This is a guide for committee members to engage with residents during their visits. Allison suggested that committee members could reach out to CLS for information on residents to assist with their visits. Jill mentioned that she offers prayers with residents if desired. Eleanor Drake asked about time length for visitations. Don stated that it depends on the flow of the visit.

Josh stated that the photo frame effort with the residents is going well.

Don asked if we need in-service training for new members of the Auxiliary Committee. Tom Morrison and Josh Hillegass informed the committee the Campus Care Alliance is doing tours

today of the CWC/AL buildings. Alicia offered for new members to tag along with older members to see the way it goes and learn the ropes. Alicia stated that it is nice to see a face at the Front Desk when visitors walk in. Jill stated that it would be nice to cover the Linville front desk on the weekends to direct visitors, however our committee members are very busy already. Jill asked if we should do a survey to see if that needs to happen. That survey could take place at resident council meeting. Alicia Sharp stated that the Marketing Committee used to cover the front desk.

There being no further business, the meeting was adjourned.

Respectfully submitted by,

Allison LeTourneau, LRT, CTRS

Recreational Therapist

Community Life Services

Cathy

Campus Care Alliance report for Resident Council June 25, 2026

Good morning, all. I am Connie Burbank, co-chair, with Cathy Long for the Campus Care Alliance. Our meeting was held on June 16th in the IL Education Center, with 11 residents and 4 staff members attending.

The guest speaker was Ginger Cottrell, Assisted Living and Memory Care Manager, who discussed transitions of care. Indicators for transitioning from one level of care to another are: safety, performance of daily living activities, and cognitive decline. Decisions for such transitions are made by our navigator, Karla Stapleton, CWC nursing staff, the resident him or herself, and their family. Information from Ginger's presentation regarding certain aspects of AL and Memory Care life can be found in the minutes of today's meeting kept in the library.

Old business included the ongoing promotion for the use of SARA alerts, the success of the CWC tours, and the great result of the recent state survey of the CWC: (we are expected to be in the 3-to-4-star range.) Those of you who have questions about the costs of CWC care, a frequent question that comes up on the tours, should relay your concerns to Nikki Stafford, our financial director.

Staff reports showed call light times are still not in the 5-minute range, SARA alerts were down for the month, and 4 recent resident surveys show positive recommendations for stays at the CWC. On the exit interviews, dietary and room temperature level issues still exist. All of these areas are under study, and improvements are being implemented. The Meet and Greet events will resume in the fall.

If you have interest in joining a CWC tour, there is a sign-up sheet on the table by the door. Contact either of us if you have questions.

Our next meeting will be Tuesday, July 21 at 10:30 in the IL Ed. Center.

Any questions?

Thank you,

CCA Co-chairs Connie Burbank and Cathy Long

STAFF REPORTS:

JOSH reported on the recent CMS survey which was "deficiency free". He says this gives WS a projected star rating of 3* to 4*. This is a big team win. For May there were 10 unwitnessed and 3 witnessed falls in CWC and 11 unwitnessed and 2 witnessed falls in AL. Call light volume in May was 6,903 calls with an average response time of 6 minutes. Still below the goal of 5 minutes.

KARLA reported there were 8 Sara alert buttons pushed....an unusually low number. Responses to the calls were 2 by CWC staff, 1 by AL staff, 1 by WS nurse and two EMS responses. (911 call was made simultaneously with Sara button push by resident and one call was made by security.)

COMMITTEE REPORTS:

Exit Surveys: JOYCE reported there had been 4 exit interviews done this month. All 4 responded 'yes' to "Would you recommend WhiteStone?" and 'yes' to "Were any problems you had resolved satisfactorily?" Issues with room temperatures and dietary continue to be mentioned negatively, and none of the 4 people said they were told about the HOST program. Promptness in call bell response was 'yes'-2, 'no'-2.

Meet-n-Greet: JOHN reported the social meeting was held Monday afternoon with 2 residents and 3 staff members. DON Amanda Montgomery said these meetings are well received by the staff. Because of summer vacation scheduling, John recommends a break in scheduling until the fall. Cathy asked members to reach out to other residents in our community who would be good participants in the Meet-n-Greet sessions and give names to Connie, John, or her.

NEW BUSINESS:

Cathy reminded members they are the face of CCA outside our monthly meetings. Be willing to answer questions about tours or meet-n-greet sessions. As always, members are encouraged to submit ideas for improving our mission and our meetings.

NEXT MEETING: July 21, 2026

(Minutes prepared by Cathy Long)

Costs associated with the CWC

Inbox



connieburbank@gmail.com

Tue, Jun
2,
3:16 PM

to nstafford, me

Nikki,

Cathy Long and I have started giving IL residents tours of the CWC to educate and dispel rumors and fears. Beside these people, we get questions from a lot of others who need information. Typical questions include:

Who pays for outpatient rehab visits?

What are the costs for skilled nursing rooms, long and short term rooms, assisted living rooms, and memory care rooms?

What does the free 30 day's stay entail?

Also, for a couple in IL, does the one in the apartment/ house pay the same monthly amount and the cost of a room for the other in the CWC?

We have a good idea but want the official numbers from you so that there is no confusion. I know that newcomers are given a lot of information up front, but we also know many forget along the way.

If this is best answered in person, I will be glad to do that.

Thanks,

Connie Burbank

Sent from my iPhone



Nikki Stafford

Wed, Jun 3,
10:10 AM (13
days ago)

to connieburbank@gmail.com, me

Please see answers below.

Outpatient rehab requires insurance authorization. Depending on what insurance

Amelia

WhiteStone Recycling Committee Resident Council Report 6 25 2006

June 8, 2026 Meeting

Present 5 Residents

WhiteStone received a warning letter from the City of Greensboro Solid Waste Department and Recycling pointing out that only clear, green and brown glass can be recycled. The letter was not directed specifically to WhiteStone but to all customers. All staff and residents need to make sure only proper glass without any contamination is placed in recycle bins.

Amelia reported that she had already collected 202 pounds of plastic this month. She has another 20 pounds at her home that need to go to the recycling truck. She noted that labels on plastic packaging do not have to be removed before recycling.

To increase participation on the Recycling Committee, it was suggested that we should have Larkin produce a flyer to be stuffed into everyone's mailbox. Kim pointed out that flyers in mailboxes goes against the committee's recycling efforts and suggested using bulletin boards instead. No decision was made.

It was pointed out that the bins for glass and plastic recycling in the Rotunda have been moved behind the bar which made some people believe that WhiteStone was no longer collecting those items. It was suggested that information be put on UniGuest as to where the recycling bins have been relocated along with additional pointers on proper recycling.

Tom brought up the issue of goals for the committee in terms of recycling activities. He noted that attendance at committee meetings is very low and, while it would be great to increase efforts to include aluminum can recycling, it is important to be realistic that more volunteers are needed to take recyclables to collection points. Unfortunately, there does not seem to be a great interest in recycling based on committee participation. Ideas for ways to increase participation were encouraged. Amelia noted that the monthly activities calendar for IL residents has changed in the past few months so that all the information is on one side of the sheet instead of both sides. As a result, the font size has been reduced, and information on events is more difficult to read. She suggested that two-sided sheets might make it easier for people to read and become aware of all committee meetings so they could attend.

I made a motion to request that the Residential Council purchase license for AI iPhone applications that will take notes at all committee meetings. The motion was seconded and approved.

The next committee meeting will be held June 13 at 10 a.m.

WhiteStone Recycling Committee Minutes

June 8, 2026

Present:

Residents: Jimmie Dowless, Tom Morrison, Amelia Caison, Kim Carlyle and Carol Rich.

Minutes from the May 11 meeting were approved.

Jimmie said WhiteStone has received a warning letter from the City of Greensboro Solid Waste Department and Recycling pointing out that only clear, green and brown glass can be recycled. The letter was not directed specifically to WhiteStone but to all customers.

Amelia reported that she had already collected 202 pounds of plastic this month. She has another 20 pounds at her home that need to go to the recycling truck. She noted that labels on plastic packaging do not have to be removed before recycling.

There was no update on Styrofoam collection.

To increase participation on the Recycling Committee, it was suggested that we should have Larkin produce a flyer to be stuffed into everyone's mailbox. Kim pointed out that flyers in mailboxes goes against the committee's recycling efforts and suggested using bulletin boards instead. No decision was made.

It was pointed out that the bins for glass and plastic recycling in the Rotunda have been moved behind the bar which made some people believe that WhiteStone was no longer collecting those items. It was suggested that information be put on UniGuest as to where the recycling bins have been relocated along with additional pointers on proper recycling.

Kim will produce an article for Chit Chat in July about recycling.

Tom brought up the issue of goals for the committee in terms of recycling activities. He noted that attendance at committee meetings is very low and, while it would be great to increase efforts to include aluminum can recycling, it is important to be realistic that more volunteers are needed to take recyclables to collection points. Unfortunately, there does not seem to be a great interest in recycling based on committee participation. Ideas for ways to increase participation were encouraged. Amelia noted that the monthly activities calendar for IL residents has changed in the past few months so that all the information is on one side of the sheet instead of both sides. As a result, the font size has been reduced, and information on events is more difficult to read. She suggested that two-sided sheets

Environmental Committee Minutes

June 8, 2026

Attendees: Jimmie Dowless, Gene Lewellyn, Joyce Hibshman, Tom Dille, Andrea Petrarca, Don McCrickard, Alice Robbins, Tom Morrison, Donna Ferguson, Mark Lewis, Beverly Cato, Tweety Moore, Linda Christensen, Eleanor Drake, Dorsey King, Steve Blake, Joel King, Amelia Caison, Jill Jones

Jimmie Dowless opened the meeting with a prayer.

It is requested that when you speak at the meeting, please identify yourself so minutes will be correct. Please silence your phones.

Smith's Lawn Care:

The Meet and Greet, held on Friday, was a success with some great looking equipment available for all to see. The new Company starts working on July 1, 2026. Daniel Badger will be here 5 days a week. John Smith, the owner, will be here frequently as well. Trimming and weeding will be done as we transition to the new company. Right now, Brightview is only doing the mowing. We need pine needles to be applied in the village, and Smith Landscaping has been contracted to do that job in the future. If residents collect any yard waste, they should put in a work order to have it picked up. Do not put yard waste in your regular trash. Eleanor Drake has many weeds outside her apartment and was advised to put in a work order. Flowers will be added in the future to make our campus look better.

**A reminder to residents to put in a work order for lawn care concerns rather than talking to the workers.

Old Business:

Jimmie and Joel are working on proposal for some form of emergency power for the security building at the front gate. Investigation is in process.

Tweety Moore is concerned about people going through a stop sign. She has had several close calls. She and Jimmie visited the exact intersection and took pictures. Joel and Jimmie are looking into practical solutions to this issue. One stop sign was relocated closer to the curb so it would not be hidden by a large vehicle parking in last space on IL South of intersection. It was also suggested that we possibly put up a speed bump.

Dryer vent cleaning will be done in the following order: ILS, ILW, village. Date to be determined.

Windows will be cleaned in August and September. Leonard will start calling to schedule near the end of July. Carpets will be done during each unit's deep cleaning process. The deep cleaning schedule is based on what month the resident moved in the facility.

Nikki Stafford reported that there are plans to pave Freemasons Drive during the month of June. They will be paving one side of the road while the other side will remain open. Directions to residents will be sent closer to the start date. Start date will be June 15 thru the 19th weather permitting. The company doing the job will help direct traffic. Whitestone is actively looking for a new bus. Jimmie mentioned that we need to make sure the lift will function properly.

The fiber project is complete, and the company will be returning to houses and villas to remove some equipment. A memo to village/cottage residents will do out this week to inform them that external internet credits will end in June because service was migrated to the new fiber system.

Plant Operations Report:

776 work orders were completed during the month of May. Plans are being made to paint the 3rd floor of the Linville building. Replacing carpet on the 3rd floor of Linville is also being planned. Replacing lights, flooring, and painting in the chapel is coming up.

Work is being done on the irrigation/irritation system, especially near ILW and in front of the CWC. Steve Blake notices a big difference with better turf since the sprinkler system has been working. Workers need to be cautioned when mowing and weeding to not hit the heads of the sprinklers.

Environmental Services Report:

Leonard was not in attendance at the meeting.

New Business:

Alice reminded the committee that the fireplace in the library has not been working for over 4 years. Joel said he would investigate it.

Linda Christensen expressed concern with cigarette butts on Freemason Drive near Carol Carpenter's house. It was decided to work together to find a solution.

Our next meeting is July 13, 2026. Donna Newton will be presiding.

The meeting was adjourned.

Joyce Hibshman, recording secretary

Food & Beverage Committee

The Food and beverage committee met on Thursday June 11.

Frederic, David, and Travis were present along with several residents.

There are going to be a few changes to the bistro including adding the Philly cheesesteak sandwich and a grilled and fried chicken sandwich. ^{or}

It was decided that 3 residents per month will help plan the monthly menu. If anyone is interested in this they will need to turn their name in to David.

The meals that were planned for the patio have been canceled

Phyllis Jones

Market Meeting

June 3, 2026

Minutes

Alan

The meeting was opened with a Welcome from Debi Bryant, Director, and Alan Atwell, Chair, followed by a prayer by Alan.

Attendees were:

Don McCrickard	Helen Ullrich	Charles Jones
Tom Morrison	Connie Burbank	Phyllis Jones
Tommye Morrison	Susan Roberts	Donna Ferguson
Don Etherington	Dick Matthews	Tula Crumpton
Andrea Petrarca	Judy Jarman	Corinth Milikan
Brian Petrarca	John Proudfit	Debi Bryant
Mark Lewis	Betsy Schiller	Meredith Cooper
Alan Atwell	Betty Atwell	Monica Hurd

Marketing Minute Presentation:

May Occupancy Report:

Occupied – 96%	Cottages – 0	Residential Bennette Apts. - 3
Sold – 99%	Villa Homes - 0	
	Apartments – 0	

Meredith reported that there will be 51 depositor guests at the Diamond Lunch on June 4th at 12:00 and several Marketing Ambassadors.

The New Orientation meeting on June 17th will be attended by four new residents plus their mentors.

Welcome to May's New Residents:

Bill & Ursula Raiford Ron Woods Kim Snider Pat Kiblinger

Newly Assigned Mentors:

Herb & Betty Smith – Phyllis and Charles Jones, Mentors

Esther Vaughan – Susan Roberts, Mentor

Google Review Contest:

Debi shared the value of Google reviews and how they influence the way prospective residents and families research retirement communities. She encouraged residents, families, and visitors to consider leaving a **positive** review and explained how easy it is—simply scan the QR code below using your smart phone.

QR Code:



WhiteStone is currently participating in a friendly contest with other Life Care Communities to see who can receive the most positive Google reviews between June 1 and July 17. Every review helps! If you have any questions about how to leave a review, a member of the Marketing Team will be happy to help.

THE NEXT MEETING IS JULY 1ST AT 11:15 IN THE FELLOWSHIP HALL. –Submitted by Betty Atwell, Sec.

Google Review Contest

Why reviews?

- **92%** of senior living prospects say reviews influence their decision
- **72%** start healthcare research with online reviews
- **1-star rating increase** can boost conversions by **25%**
- **Reviews are one of the most influential signals used by AI search summaries when recommending businesses.**

1. Open your smartphone's camera and place the QR code in the camera's view; then visit the link.



2. Follow the prompt to sign in to your preferred digital platform, if you are not signed in already.

3. Click the star rating you would like to award to WhiteStone.

4. Share what you love most about life here, why you're happy you made the move, or how life got even better upon arrival.

5. Click "Post." Please remember your review will be shown publicly.



Resident Referral Program:

We would love your help with spreading the word about WhiteStone. Each prospective resident that you refer to us (that results in a move-in), you (current resident) will get a \$1500 credit on your monthly service fee once they move in.

MARKETING TEAM

If you have any questions or comments, please feel free to reach out to the Marketing Team:
Debi Bryant, Director of Sales & Marketing
Monica Hurd, Residency Counselor
Meredith Cooper, Marketing Coordinator

**NEXT MARKETING
COMMITTEE MEETING
WEDNESDAY, JULY 1ST AT
11:15AM**

Resident Services Committee Council Meeting Minutes

6/25/2026

Wi-Fi / Printers / Spectrum

William Ridgeway reported that the printer connectivity issues over the past several weeks have largely been resolved mainly with the addition of the new SSID (WSResident_2.4GHZ)

The new fiber cable is in place for the residents in the village and William will be available to help those who need transitioning from their purchased WIFI to the WSResident family of SSID's.

The removal of the point-to-point antennas will be performed by Single Digits the week of the 22nd of June. They will not need to enter your homes to accomplish this.

Streaming apps being provisioned by Spectrum: Disney Plus, HBO max, Peacock etc (a total of 12, free of charges) takes William about an hour to set up. William can handle about 2 to 3 setups per week. Send a ticket in if you would like to take advantage of these free apps.

Resident Healthcare & Triage

Karla reported that 65 residents have enrolled for primary care with Curana and 59 for secondary care.

Curana has assigned a dedicated triage contact for WhiteStone calls to improve response time.

Plans are underway for a Curana-hosted Q&A meet-and-greet for Independent Living residents. Karla expects the event to take place on July 9, and flyers or notices will be distributed

Mobile toenail and podiatry services through Smart Step were researched. In-person mobile visits are costly (\$300-\$400), and Smart Step does not bill insurance directly. As an alternative, registered nurses could provide on-site toenail care for \$37 per 30-minute session, which is not billable under home care. Tatiana will review state licensure requirements to confirm which services can be provided in-house. Salon staff (Jessica) offers pediatric/diabetic-chores services two days a week (Wed/Thu). Certification will be requested/verified.

Shuttle & Transportation

A recent shuttle pickup delay caused a resident to wait well over an hour after a dental appointment. Multiple messages to shuttle personnel went unanswered, possibly due to message delivery delays. In similar situations, residents should keep both the security and receptionist phone numbers in their contact lists as alternate ways to reach staff. Drivers maintain detailed pickup and drop-off logs. If you do not receive a callback within 30 minutes, call Karla.

Karla plans to update the resident pick-up card to include backup instructions if a call back is not received after 30 minutes.

Facility Security & Parking

Old generator still in a spot blocking visibility and parking spaces. The vendor who purchased the generator has not responded to Joel King's requests.

Deliveries and Packages

Several packages were delivered to the Bennett building first floor to a place previously used for deliveries. The sign will be removed.

Bob is personally pursuing a plan to help with deliveries. The initial map was given to Joel King for discussions with the security staff. The map was updated to include the Spanish description of each area on the map. Still waiting for Joel's feedback as to ways to improve the map.

A long-term process including additional signage and multiple delivery points is under consideration.

Fitness Trail Proposal

Resident Ernie Schiller introduced a proposal to develop a short fitness trail using existing sidewalks (circling skilled nursing and fitness center) to create a U-shaped route approximately 0.22 miles one way or about 0.5 miles round trip. Proposed features include 6-8 stops with graded exercises, benches, grip bars/handrails, concrete pads for accessibility, weather protected equipment and low cost stations which could include angled push-up rails, and a posture wall. The PT staff was enthusiastic. Estimated cost to build about \$100,000.

A small sub committee will be formed to scope out the work. We may be able to identify sponsors like Health Pro Heritage/AARP/ and pursue other grant opportunities.

The next step is to recruit volunteers and stakeholders. Three members of the Residential Services committee have volunteered to work with Ernie.

Our next meeting is scheduled in the Fellowship Hall July 13, 2026 at 11:15 AM.

Bob Dellorfano, Chairman Residential Services Committee

Minutes of the Spiritual Support Committee held 6/3/2026; Ray Hall Chairman
Attendees: Misty Main, Ray Hall, Bob Dellorfan, Amelia Caison, Genny Williams, Tabbie Nance, Marilyn Lauritzen.

Copies: Gene Lewellyn, John Lauritzen, Joel King, Mark Lewis, Elaine Germaine, Nikki Stafford, Wayne Arnoldus, Charlie Jones, JeanAnne Finley,

Action Items

- Ray: Coordinate chapel renovation plan:

Contact Joel, Jean and Bob to finalize the painting, carpet and lighting schedule; confirm dimmer/switch options with Joel; prepare the renovation estimate and present it to the congregation for approval and confirm dates for work (expect ~2 Sundays in Fellowship Hall).

-Ray: contact Tracy/HR to discuss setting up confidential employee-assistance or targeted support for staff in need with some of the funds collected during chapel service.

- Misty: Order **Father's Day** keychains

Order the agreed 40 keychains (confirm vendor and shipping) confirm delivery timeline so items arrive before Father's Day.

- Bob: Prepare and distribute documents; invite readers to our committee meetings.

Make copies of the painting/lighting estimate and committee minutes and distribute them to committee members;.

Overview

- Painting/renovation estimate received: \$5,000 for woodwork/trim and full paint work; job includes floor protection, repairs, sanding, spot primer and two coats on walls. Electrical/wiring work for new lights quoted at \$1,685
- Logistics: work will require moving pews and use of ladders; expect to be in Fellowship Hall for services for about 2 Sundays while major work is done (estimate). Goal is to start as soon as possible — project has been discussed for >1 year.
- Father's Day gifts decided: go with simple keychain option; group agreed to order 40 keychains. Misty will handle ordering and shipping coordination.
- Programming updates: an Interfaith Unstructured Meditation program is launching (biweekly Mondays) with ~11 people interested; a Romans-based Bible study / epistle series is restarting (planning material and companion book). Summer calendar includes a three-week series in July called "Redefining Joy" focused on emotional health.

Painting & renovation (chapel)

- The committee obtained a detailed estimate covering labor and materials to paint ceilings, walls and woodwork and to repair/sand/calk joints and trim.

- The scope included protecting floors, fixing wall and ceiling damage, sanding repaired areas, applying spot primer where necessary and applying two coats to walls; woodwork trim will be sanded and repainted.
- The paint contractor noted tall ceilings and additional labor required; total price for paint work and trim was \$5,000 and was judged by leaders to be reasonable given the scope.
- The congregation needs to approve the renovation estimate including all facets; new carpet and lights; the team recommended presenting the renovation estimate to the congregation for formal approval before proceeding.
- Paint Color choice: committee agreed on a bright neutral (described as what was used in the upgrade of the buffet area) that appeals broadly; final confirmation: committee will proceed with that color.
- Next step: once congregation approval is secured, the aim is to start work as soon as possible, coordinating carpet, painting and lighting so disruption is minimized.

Electrical & lighting

- An electrical quote of \$1,685 was included to install wire mold, run and secure wiring through office and doorjamb and add an outlet for the lights.
- The estimate includes routing and securing wires and allows the group to have control of the new lights from the interior switches.
- The committee discussed dimmer compatibility; the contractor (Joel) will be contacted to confirm dimmer/switch options and whether new fixtures can share switches or require separate control.
- Outlook: confirm wiring/dimmer details with Joel and incorporate into final scope before scheduling work.

Logistics, storage & scheduling

- Work will require moving pews for carpet and painting; there is limited on-site storage for pews so short-term solutions were discussed (rent a temporary storage unit, or stack the pews to one side, putting the carpeting down on the vacated side and then reverse the side). Leaders estimated ~2 Sundays of relocation to Fellowship Hall but acknowledged uncertainty.
- Painters will bring ladders and large equipment; the project will likely take multiple days/weeks, not a single day effort.
- The committee will coordinate a logistics plan with Joel, Jean and Bob to schedule painting, carpet and light installation so tasks align and pew handling is handled safely.

Father's Day gifts & distribution

- The group discussed previous gift items (backscratchers, pens, flashlights) and opted for keychains this year as a practical, low-cost option that is Christian-themed (examples: "Man of God" keychains).
- Decision: order 40 keychains (pricing example cited: 40 for \$26 on one vendor); ordering logistics and shipping will be handled by Missy.

Events & programs

- Interfaith Unstructured Meditation: launching in June (first session next Monday) at 11:00 AM in the fifth-floor clinic; frequency: every other Monday (biweekly); ~11 people expressed interest so far. Misty will lead the sessions.
- Bible study / Epistle lecture: Romans-focused study restarting (series format, may be broken into weekly video + homework discussions). Plan may run as a 12-week format when homework/discussion rhythm is used; a companion book is available and the group will discuss details Thursday.
- July programming: a three-week series titled "Redefining Joy" focused on emotional health and connectedness is planned; Curana Health mental health professionals are being contacted for involvement.
- Outlook: leaders expect a busy summer with renovations, Bible study and the Redefining Joy series running; final schedules and materials will be circulated.

Communications, attendance & volunteers

- Attendance observations: recent Sundays showed improved occupancy (many pews occupied) though some regulars have dropped out. Streaming/Zoom has increased remote attendance and may reduce in-person attendance for some.
- Volunteers/readers: the group discussed recruiting more readers and helpers for Fellowship Hall move days;
- Outreach: committee agreed to make gentle invitations and advertise to recruit help and increase Sunday participation during the renovation period.

Bob Dellorfano, Acting Secretary

I am Wayne Arnoldus, vice president of the board for WEGI, the WhiteStone Employee Gratitude Initiative.

... & unique!
For new residents, I'd like to briefly explain WEGI's purpose: Because WhiteStone does not allow residents to "tip" employees for services rendered, a group of residents established WEGI in 2024 as a way to give back to all the employees who provide us with excellent service – from our dining room servers, to maintenance staff, to office workers, *cooks,* to cleaners and all of the other behind-the-scenes employees who help us every day. Approximately 300 non-management employees receive letters of appreciation and checks in early December. The amount of each check is based on the hours they have worked during the year.

We set aside November for our fund-raising, so you will be hearing more about it in the months to come.

But for now, we want you to be sure to join us to celebrate National Ice Cream Day in July. WEGI board members will be scooping ice cream for you and all our employees on Monday, July 20, from 1 to 2:30 p.m. in the Rotunda. And we have included residents and staff of CWC, Assisted Living and Memory Care in our plans, so everyone will be able to enjoy an ice cream treat.

Flyers will be sent out for the events.