Whitestone Resident Council Agenda

February 27, 2025 9:30 A.M.

Fellowship Hall

LIVE STREAMED ON 1390

WELCOME

Donna Newton

PRAYER - Chaplain Misty McAden

EMPLOYEE RECOGNITION AND AWARDS - Tracy Armwood

CARE Awards - JoAnn Cox

EXECUTIVE DIRECTOR'S REPORT - Mark Lewis

Last Meeting's Minutes are in the Library

Please give copies of reports to:

Secretary-Barbara Krueger

TREASURER'S REPORT - Anita Greenstein

COMMITTEE REPORTS:

Environmental-Robert Vinroot

Employee Gratitude - Ted Deresis

Campus Care & Alliance-JoAnn Cox sy aller represent d

Auxillary -Don McCrickard

Spiritual Support-Ray Hall

Activity- Bob Kelly

Marketing - Bob Dellorfano

Food and Beverage-Grorge Troxler No regient

Residential Services - Stuart Brownlee

Officer Nominations-Donna

NEXT RESIDENT COUNCIL MEETING: March 27, 2025

(FELLOWSHIP HALL)

ADJOURNMENT

Whitestone Nominations 2025

President- AllenGoldstein Vice President - Ted Dresie Tresurer-Anita Goldstein Secretary-.

COMMITTEEs:

Environmental-Robert Vinroot

Employee Gratitude - Ted Dresie

Campus Care- Cathy Long and Connie Burbank

Auxillary -Don McCrickard

Spiritual Support-Ray Hall

Activity- Annette Cuozzo

Marketing - Bob Dellorfano

Food and Beverage-Phyllis Jones

Residential Services - Stuart Brownlee

Notes from February 27, 2025 meeting where records were not provided by committee.

Nicki Stafford ntoed that Whitestone had an operating gain of \$293,528, mostly recorded from the health center costs. But the IL is also showing a positive number. Noted that expenses are also running under what had been budgeted.

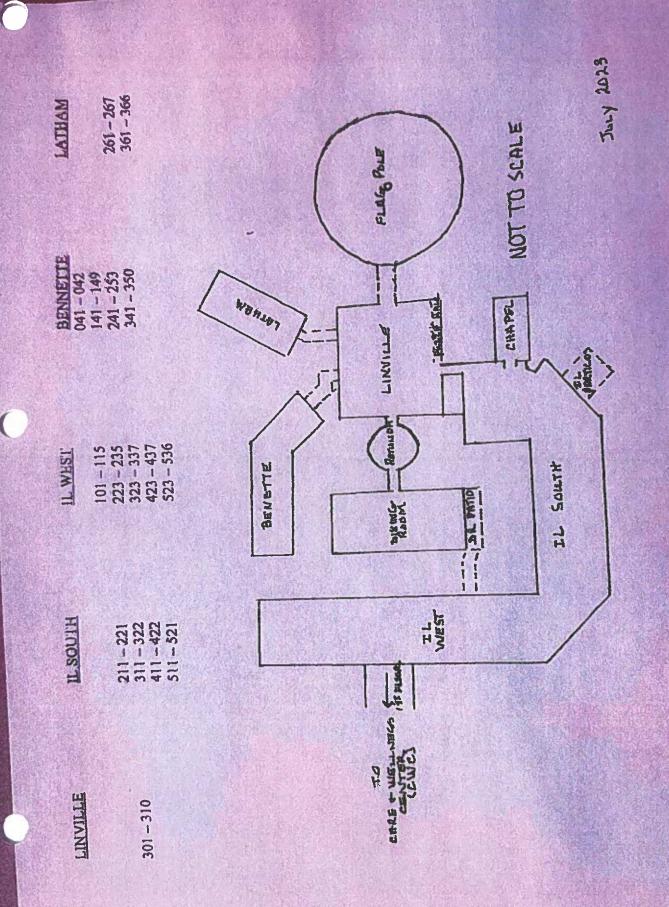
Mark Lewis reported that our apartments and houses are 97% sold. There are also 130 names of the waiting list hoping, in time, to move into Whitestone. Also mentioned that Wilkerson College leaders will have an opportunity to be exposed to the Masonic population here. it will result in lots of cars on campus on March 1, 2025.

On March 1, there will be a reception for Rochel Assesso, the new AL Manager.

Ray Hall announced that the plans for carpet replacement in the Chapel will be delayed until the heating system there is repaired.

Food and Beverage had not report.

The back of the Agenda sheet has a list of the nominations for Resident Council for the coming year.



WhiteStone Greensboro, NC

Teb 27, 2025 Treasure Report
Pote last month 123
today collector 67 or
Fotal 292.10

Bot-equipment busher for marion claw or a table for support groups on 5th Apor

Super Star Awards

Employee Name	Department	Star	Award	
Bernadette Abasolo	Nursing	V. 1.	Keychain	
Jason Broadus	Food and Beverage	1	Keychain	
Joan Brown	Nursing	26120	Keychain	
Landon Crisp	Food and Beverage	Secretary of	Keychain	
William Edwards	Food and Beverage		Keychain	
Jahleel Harston	Food and Beverage	11.11	Keychain	
Robert Jones	Food and Beverage	1915	Keychain	
Mercedes Lopez	Environmental Services		Keychain	
Travis Peoples	Food and Beverage	Mat 1	Keychain	
Zan Rivenbark	Food and Beverage	A STATE OF	Keychain	
Linda Shubert	Nursing	100	Keychain	
Nikki Smith	Food and Beverage	11	Keychain	
Hailey Williams	Nursing	t 0.0	Keychain	
A'Niyia Dancy	Food and Beverage	10	Hersey	
Leonard LeBrake	Nursing	10	Reese	
		NO TON		
		W. C. S. S.		

Service Anniversaries

Employee Name	Department	Year
- Tina Burdick	Nursing	3
John Combs	Security	3
Tina Harris	Nursing	3
Monica Hurd	Marketing	3

On February 15th, Walter Doughton gave a presentation to the Masonic and Eastern Star Board of Directors that summarized the results of our 2024 campaign to raise funds that were distributed to our Staff Members the week before Christmas. You may have heard that the Board gave a standing ovation for the generosity of WhiteStone Residents in providing monetary awards to non-management employees. They also presented Walter a plaque that commemorates the successful campaign. I want to go on record to say that standing ovations was a resounding recognition to all of you for all that you do in making out Staff Members feel appreciated. Thank you!

Allen Greenstein and Phyllis Jones have resigned from the WEGI Board. We will ratify two new members to the Board at our June meeting.

The Board is excited to announce that they have been made aware that we will be receiving an anonymous bequest later this year and it will be applied to the Gratitude Initiative funds. We welcome similar gifts from residents and friends who may be looking for a tax shelter from estates and trusts.

Please remember that you can continue to contribute to the gratitude fund throughout the year either by giving single gifts or by completing and submitting an Authorization Form which will automatically add a specified amount to your monthly payments. Several residents have elected to give donations on a regular basis. I have copies of the Authorization Forms and you can see me after the meeting to get one. Those donations are tax deductible and will be applied to the 2025 Campaign which will be held in November 2025.

Thank you again all for your support and especially for your generosity in recognizing our Staff Members.

CAMPUS CARE ALLIANCE Minutes - February 18, 2025

On February 18, the Campus Care Alliance convened at 10:30AM in the AL Education Center. Jo Ann Cox, chairman, presided. Others in attendance were: MANAGEMENT - Mark Lewis, Executive Director, Archana Patel, Executive Assistant, and Jenna Grant, Director of Fraternal Friendship Program.

PROFESSIONAL HEALTH CARE TEAM - Crystal Condy, Director of Clinical Services, Karla Stapleton, Navigator. MEMBERS - Evelyn Russell, Stuart Bownlee, Connie Burbank, Cathy Long, Anita Greenstein, Allen Greenstein, Don McCrickard, Ted Fritz, Beverly Cato, John Proudfit, Alicia Sharp, and Sarah Hester. GUESTS - Martha Merryman, Joyce Hibshman, Nancy Cost, Bob Kelly, and Louise Wasoff. The printed agenda was distributed.

Jo Ann called on Mark Lewis to introduce a new member of the management staff, Rachel Atencio, who is the manager for Assisted Living. Rachel spoke briefly regarding her professional, personal careers and activities and was welcomed to WhiteStone.

To convene the meeting, Jo Ann read a poem entitled "One". She reminded the committee that the opportunity was offered at a called meeting on January 13 to share all concerns related to care in the CWC. Josh and Mark were present at that meeting to discuss progress underway and to address any questions the CCA might have. Jo Ann encouraged the committee to focus on continuing support in those efforts and to offer help if needed. She invited Mark to provide an update on some of the actions items that resulted from the January meeting.

Mark alluded to the recent Board meeting and the results of an employment engagement survey. He stated that the results were not positive. Points dropped compared to the last survey. The management team agreed on two plans for intervention: performance management and consistency, making sure that leaders and supervisors are upholding the responsibility of assuring that staff is performing to expectations and providing accolades when they are earned. Secondly, there is a need for better onboarding. More emphasis is needed, not just during orientation, but in continually assuring that staff is well oriented to job

expectations. Mark has recognized synchronicity in these two areas with some of the problems identified by the CCA.

ACTION ITEMS

Mark presented an up-to-date report on items resulting from the Jan.13 meeting.

- 1. Missing call light clips an audit revealed missing clips, and they have been replaced.
- 2. HOST program has been reviewed and updated. Signage has been placed in each room for the resident's reference. Participants are now better oriented to their responsibilities and the importance of their personal contact, particularly with new admissions. Recently there has been emphasis and training regarding the expectations of this program.
- 3. Food and beverage systems have been studied, and random auditing and inspection of meal trays for diet accuracy and appearance are now in place. Some problems were identified, and corrective measures have been taken. There has been additional staff training, and the dietitian has also been a resource. An improved system for marking and dating food items has been implemented.
- 4. The Clinical Resource Specialist with LCS, Sharon McGuire, will be involved as a consultant in the implementation of **resident centered care** and is expected to begin the job during the second quarter of this year.
- 5. The admissions process is often complicated by uncontrollable factors, i.e. availability of transportation, but improvements are needed to address problems incurred after hours and on weekends. Recruitment is underway for an admissions nurse who can also assist with the wound care program. Admissions were previously assigned to the clinical care coordinators who had other responsibilities, adding to the admissions chaos. One goal is to do a better job of greeting people when they are wheeled in the door.

PLANS FOR MARCH 18 MEETING

Tracy Armwood, Director of Human Resources, has been invited to assist the committee in an effort to develop a working definition of the term "culture", what we expect within that definition, and how it applies to patient centered care.

Minutes of the January meeting were adopted as written.

Crystal reported that the CARE awards program is underway, and two names have been submitted for February.

Mark reported that the new call light system is scheduled for installation on February 24. Orientation will be provided for staff.

Karla reported that there have been 20 SARA alerts since last month. In only one instance there was no nurse available to respond. The system appears to be running smoothly. Pia Headen, RN, is now the night time nurse supervisor who will be responding to the alerts.

POST DISCHARGE INTERVIEWS

Evelyn Russell summarized 4 discharge interviews which did not reflect well on the CWC experience. Jo Ann reminded the committee that most of the interviews were conducted before the concentrated and deliberate effort to make improvements. There was considerable discussion related to the timeliness of paperwork as it affects the discharge process. Mark explained that the insurance companies may be the determinant for setting the discharge date.

One recurring complaint is the lag time between a request for pain medication and the actual administration of the drug.

Jo Ann stated that since the identification of persistent problems of this nature, considerable effort has been made to directly address them. She expressed optimism that within a month, the committee should see improvement in the interview results. Being clear on expectations and ongoing education of staff will be the keys to improvement.

WEEKEND COVERAGE FOR FRONT DESK

Question was raised concerning staffing of the front desk on weekends. Crystal explained that there is assigned coverage, but that person also has other duties which may require leaving the desk. Don McCrickard, chairman of the Auxiliary, explained that volunteers provide coverage from 3:00-5:00PM. There is signage at the desk displaying contact information if the desk is not staffed. Don will determine the level of interest and availability regarding increasing the time which the Auxiliary is present at his next meeting.

NEW DISCHARGE SURVEY FORM

Connie and Cathy have been working to make the discharge survey form more comprehensive and useful. Connie highlighted the changes which incorporate new, useful information which can be used to identify trends and patterns. It is hoped that this format will encourage residents to elaborate on their experiences and will result in more useful information. It is expected that a committee member will be present to assist in filling out the survey. Suggestions are encouraged, and the form will be finalized at the March meeting.

Mark commented that, although the surveys have been limited to WhiteStone residents, capturing the same information from others outside the community could be of value. At the time these surveys were initiated, WhiteStone was conduction their own surveys of patients who were not WhiteStone residents.

ON DUTY USE OF CELL PHONES

There was general consensus that staff use of cell phones while on duty is widespread. Mark commented that the practice seems to be more common among the CNAs, and that disciplinary action should be used to curtail the problem.

STAFF NAME TAGS/RESIDENT WRIST BANDS

There is an ongoing problem with name tags that swivel and often hide the name. Suggestions were having tags with names printed on both sides or using a label maker to print the name on the second side.

In addition, there was lengthy discussion related to the feasibility of patient wrist bands to identify patients when outside their room and to minimize medication error. At this time there has been one medication error involving a contract staff person who did not follow protocol. It was recognized that the tags could serve as a deterrent, but the lack of occurrence did not require action at this time. However, the matter is still under consideration.

Next meeting is scheduled for March 18, 10:30AM

Respectfully,
Sarah Hester, Secretary

Building & Grounds Committee Meeting February 10, 2025

Minutes

The meeting was opened with prayer at 2:00 PM

There was some mis-leading information on the new sign package and Mark is supposed to be working on that.

At last count there were 71 open work orders.

Although some repairs have been made on the fence behind 4-B Fraternity Dr. the barbed wire on top of the fence needs to be repaired or replaced.

All sidewalk tripping hazards have been repaired.

Pressure washing of the curbs and gutters has been started but not completed:

The damaged curb going into the parking lot at the end of Fraternity Dr. has not yet been repaired but Joel it working on this issue to get it resolved.

The trees along the Spring Garden Rd. fence is proposed for the 2026 budget year.

Nothing new on the wood working shop except that Rick Berkimer is with a Architect on this project.

A visit was made to the Forge in downtown Greensboro to consider a membership there.

The Gazebo idea is supposed to be on the 2025 wish list. Has the BOD been informed of this?

The new CWC generator is scheduled to be installed between April and July of 2025.

Has Brightview addressed the overgrowth of vegetation along the fence line in the Hiram Lane dog park? I think that this has been addressed.

Has anyone put in a work order for carpet cleaning or window cleaning? This is available.

We also discussed the possibility of whole house generators in the villas after experiencing a two hour power outage along Freemason's Dr. after an accident on Spring Garden Rd. The weather at the time was cold and we didn't know how long it would be out.

The Rotunda now has an automatic door opener installed. There has also been one installed on the Wellness Center doors.

The concrete for 5 or 6 golf cart parking spots in front of the Wellness Center has been poured and should be ready to use by early next week

There has been 6 parking spots designated for residents and 6 for visitors in front of the CWC 600 entrance.

Respectfully submitted Robert P. Vinroot, Chairman

Gmail

Ray Hall <secy76@gmail.com>

piritual Support Committee Report

1 message

Ray Hall <secy76@gmail.com> To: Ray Hall <secy76@gmail.com> Mon, Feb 24, 2025 at 8:12 PM

The Spiritual Support Committee met February 5. A discussion was held concerning replacing the carpet in the chapelo. We have received two bids that are very close in cost. After discussion it was decided to put this project on hold it it is determined what must be done concerning the heating/ac system.

Both of the support groups RISE and HOPEFUL have restarted. Bible study is going well. Our next meeting will be held March 5 at 2:00 PM Respectfully submitted. Ray Hall Chairman

In the past couple of weeks,

(

I've heard about people taking Ubers for errands or doctor appointments.

I had to walk two blocks in the cold wind due to lack of parking at an appointment. It would have been nice to have someone drop me off and pick me up. AND

Mark suggested visiting people in IL that basically stay in their apartments and don't get a lot of social interaction, if that is something they would like.

At a Care Chain Committee meeting we discussed that these would come under the Neighbor to Neighbor program that Don McCrickard and Bob Kelly had looked into.

Although that program was tabled, the Care Chain Committee decided that it could possibly handle several of the items.

A questionnaire was designed to identify interest in activities like transportation, watering plants, visiting someone in IL, or dog walking. The idea is, each area will have a designated contact person to connect with volunteers without overwhelming one individual. After identifying willing drivers, you can contact them directly. In ILW, some individuals already share daily treatment trips. My personal experience and what I have heard from others has proven this to be very effective.

There is also a place to put an activity you might need done for you, especially having someone visit you. If you think you might need transportation at some point, please indicate that. DO NOT use this as a specific request. This should give us an idea of who might need any of these services.

Will be putting these in your cubbies in the next week with a letter. Please fill them in and return them either to Alexis or to my cubby in ILW – 331.

Kosklant Couract

Activity Committee Meeting Report to Resident Council 2-27-25

Thought for today:

"I have not failed. I've just found 10,000 ways that won't work."- Thomas Edison

Agenda:

Nominating Annette Cuozzo to be the next Chair of the Activity Committee
 Annette will be voted on at the March Resident Council
 Request for additional non-alcoholic beverages
 One-Call – Issues/Resolution
 WhiteStone Guest Presenter Guidelines – Review

 Approved with changes
 Also exploring means to make it as a form online
 Potential paper-saver

 Other items brought to the committee:

 March 5th – Gina will be out of the office for 4 weeks – having knee replacement surgery that day. Will work from home until given permission to drive again, then will

Speaker Series:

- Past February 3rd Bryant Webster Estate Planning and Advanced Directives
- March 24th 3:00 p.m. FSH IL Resident Joel Dobson Goldsboro Broken Arrow
- April 3rd 6:30 p.m. FSH Autism Awareness Month Panel Discussion with Larkin and Guests
- April 14th 6:30 p.m. FSH "Photography: Art from Reality IL Resident Bob Kelly
- May OPEN
- June ElderLaw "When the diagnosis is dementia: Three Action Steps to Take Right Now – 3:00 p.m. – (FSH)
- July OPEN
- August OPEN
- September OPEN

be back at work.

- October Blue Moon Medicare Advisors (potential) Exploring Medicare Options before the Deadline
- November OPEN

Activities - Coming

Additional details will be available closer to an event. Plus, be sure to check Uniquest if there are any last-minute changes.

Make sure to pick up the "Save the Date Activities" handout on the table as you came in.

February:

Today! 2-27 Monthly Birthday Party – Come Celebrate February birthdays – Rotunda – 2:00 p.m.

March:

- 3-3 Town Hall Meeting with Mark Lewis 3:00 p.m. FSH
- 3-4 Shred Day Outside of the Chapel 9:30 10:30 a.m.
- 3-4 Mardi Gras Social 3:00 p.m. Rotunda
- 3-5 Ladies' Coffee Jenna Grant Guest Speaker 9:00 a.m. Linville Activity Room
- 3-5 Coordinating Our Recycling Efforts at WhiteStone with IL Resident, Ed Walker 10:00
 a.m. Linville Arts & Crafts
- 3-6 Express yourself: Art for All-Creative Aging Network Campus" \$60.00 covers everything including materials and all three classes. – 8:45 a.m.
- 3-9 Daylight Savings Time Remember to "Spring Forward" one (1) hour
- 3-10 Recycling Program Presentation with the City of Greensboro 3:00 p.m. (FSH)
- 3-11 United States Navy Concert Band Tanger Center 7:00 p.m.
- 3-12 Basket/Potholder Making Class with IL Resident, Ed Walker 10:00 a.m. Linville Arts
 & Crafts
- 3-13 Express yourself: Art for All-Creative Aging Network Campus" \$60.00 covers everything including materials and all three classes. 8:45 a.m.
- 3-13 Activity Committee Meeting Allison LeTourneau to present what her job entails as part of Community Life Services (CLS) Department – 11:00 a.m. Linville Arts & Crafts
- 3-13 Homestead Market returns for the spring outside the fitness center covered entrance
 2:00 4:00 p.m.
- 3-13 Walsh Kelley School of Irish Dance Performance Honoring St. Patrick's Day 6:30 p.m. – FSH
- 3-14 Special Wine Down and Dinner for IL Residents Details coming
- 3-17 "Smoke, Mirrors & Memories: Legacies of the Soviet Afghan War" UNCG School Morre Humanities Building - \$25.00 to sign up
- 3-17 Level of Care Transitioning Presentation Mark Lewis 3:00 p.m. (FSH)
- 3-18 Tae Kwon Do with Neal Pena 9:30 a.m. Group Fitness Room
- 3-24 TheraConnect with Marli Overstreet Topic, "Nourishing your Body" Decode labels for smarter eating. Explore memory-boosting foods in this month's Discovery Series – 1:00 p.m. - Linville Activity Room
- 3-24 Broken Arrow IL. Resident Joel Dobson 3:00 p.m. (FSH)
- 3-26 Fraud & Scam 101 Presentation with the Family Justice Center 3:00 p.m. (FSH)
- 3-31 Digital Ambassadors from Weaver Academy Providing tech support to residents who may need it. Details coming

April:

- 4-2 Passover Seder 4:00 p.m. (FSH)
- 4-4 Greensboro Symphony Orchestra here Music at Midday 12:30 p.m. (FSH)

- 4-7 Autism Acceptance Month Presentation and Panel with Lark Pena 6:30 p.m. (FSH)
- 4-10 Activity Committee Meeting Hollis Presson will present what her job entails as part
 of the Community Life Services (CLS) Department 11:00 a.m. Linville Arts & Crafts
- 4-14 "Do Plants Have Minds?" UNCG School Moore Humanities & Research
 Administration Building must sign up before attending. Cost is \$25.00 12:00 p.m.
- 4-24 "Photography: Art from Reality" 6:30 p.m. (FSH)

May:

- 5-2 American Red Cross Blood Drive 1:30 6:00 p.m. (FSH). Call Gina for more information
- 5-3 Kentucky Derby Watch Party Look for flyer for details
- 5-8 Activity Committee Meeting Lora Mize to speak about her job as part of the Community Life Services (CLS) Department – 11:00 a.m. – Linville Arts & Crafts
- 5-10 WhiteStone Board Meeting 9:00 a.m. = (FSH)
- 5-10 Family Day 10:00 2:00 p.m. Details coming
- 5-11 Mother's Day!

June:

- 6-9 "When the Diagnosis is Dementia: Three Action Steps to Take Right Now" 3:00 p.m.
 (FSH)
- 6-12 Activity Committee Meeting Mandy Cottrell will present to discuss her job as part of the Community Life Services (CLS) Department – 11:00 a.m. – Linville Arts & Crafts
- 6-15 Father's Day

Respectfully Submitted:

Bob Kelly, Chair Annette Cuozzo

Activity Committee Meeting – February 13, 2025 @ 11:00

Thought for today:

"I have not failed. I've just found 10,000 ways that won't work."- Thomas Edison

Agenda:

Welcome to all - returning committee members, future members, and guest Roster - Any changes or updates?

Nominating Annette Cuozzo to be the next Chair of the Activity Committee

- First and second?
- Any other nomination from the floor?
- Verbal vote
- Will be voted on at the March Resident Council

Request for additional non-alcoholic beverages

One-Call – Issues/Resolution

Mandy Cottrell from CLS will speak to the committee today

Larkin Pena (CLS) will also give an overview of April's Speaker's series - Autism Panel

AARP Grant Program - Deadline is March 5th for those interested

WhiteStone Guest Presenter Guidelines - Review

Speaker Series:

- February 2-3 Bryant Webster Estate Planning and Advanced Directives, 2-17 Level of Care Transition with Mark Lewis 3:00 Fellowship Hall, 2-19 "Healthcare Today- What Residents Wished They'd Known Sooner" with Amedisys - FH 3:30 p.m. 2-24 Alzheimer's Association Program Director Dennis Moser, Alzheimer's Association Community Educator "Alzheimer's Facts, Figures and the Future" - FH - 3:00 p.m.
- March 3rd Town Hall Meeting 3:00pm, March 10th 3:30pm Recycling Program, March 17th 3:00 Level of Care Transition Meeting with Mark, March 24th Joel Dobson "Broken Arrow" 3:00pm, March 26th Fraud & Scam 101 Presentation by the Family Justice Center
- April Autism Awareness Month Panel Discussion with Larkin and Guests Would at IVAU

 o Larkin to speak to the committee regarding this event
- May -
- June ElderLaw Topic is to be decided (Gina and questionnaire)
- July –
- August –
- September -

- October Blue Moon Medicare Advisors (potential)
- November –

Photography - Eyes to the World of Wonder and Beauty - TBD

Activities - Coming

NOTE: Also...Where are we with ElderLaw coming to speak following their interest survey? Gina emailed the ElderLaw firm again on 2/10/25. She emailed me the form and I filled it out so we can set it up for June. I would like to discuss what topics residents may be interested in to hear from the firm?

February:

- 2-14 Valentine's Day
- 2-15 Quarterly Mesh Board Meeting (all chairs report to the board)
- 2-15 Greensboro Symphony Orchestra: Aretha: A Tribute at Tanger Center Show begins at 7:30 p.m.
- 2-17 Level of Care Transition with Mark Lewis 3:00 Fellowship Hall
- 2-17 Lynne Haeseler Piano 6:30 p.m. Fellowship Hall
- 2-17 Talent Show Replay Uniquest Channel 1390 7:30 p.m.
- 2-18 Blood Pressure Checks Linville Activity Room 10:00-11:00 a.m.
- 2-18 Blood Pressure Checks Linville Activity Room 4:00-5:00 p.m.
- 2-19 "Healthcare Today- What Residents Wished They'd Known Sooner" with Amedisys FH
 3:30 p.m.
- 2-19 Easy Listening Piano Music with Charles Angel FH 6:30 p.m.
- 2-19 Talent Show Replay Uniquest Channel 1390 7:30 p.m.
- 2-20 Danville Casino with Scott 11:15 a.m.
- 2-20 NEW GAME Rampz with Andrew Group Fitness Room 2:00 p.m.
- 2-22 RAMPZ Andrew Group Fitness Room 2:30 p.m.
- 2-23 NEW GAME Putt Putt Pool with Andrew Linville Activity Room 3:00 p.m.
- 2-24 TheraConnect with Marli Overstreet Heart Month 1:00 p.m.(Linville Activity Room)
- 2-24 Alzheimer's Association Program Director Dennis Moser, Alzheimer's Association Community Educator "Alzheimer's Facts, Figures and the Future" – FH – 3:00 p.m.
- 2-24 Robert Buxton Piano FH 6:30 p.m.
- 2-24 Talent Show Replay Uniguest Channel 1390 7:30 p.m.
- 2-25 Blood Pressure Checks Linville Activity Room 10:00-11:00 a.m.
- 2-25 Blood Pressure Checks Linville Activity Room 4:00-5:00 p.m.
- 2-26 Senjors Chair Volleyball Tournament at Rehobeth Church Life Center 9:15 a.m.
- 2-26 Annual Chili Cookoff at WhiteStone proceeds to go to Alzheimer's Association 11:30 a.m.-1:30 p.m. (Fellowship Hall)
- 2-26 Back to the Classics with Becky King FH 3:00 p.m.
- 2-26 Talent Show Replay Uniguest Channel 1390 7:30 p.m.

• 2-27 Monthly Birthday Party - Come Celebrate February birthdays - Rotunda - 2:00 p.m.

March:

- 3-10 Recycling Program with the City of Greensboro 3:00 p.m. (Fellowship Hall)
- 3-13 Walsh Kelley School of Irish Dance Perform 6:30 p.m. FH
- 3-17 Level of Care Transitioning Presentation Mark Lewis 3:00 p.m. (Fellowship Hall)
- 3-24 TheraConnect with Marli Overstreet Topic TBD-Linville Activity Room
- 3-24 Joel Dobson Broken Arrow 3:00 p.m. (Fellowship Hall)

April:

• 4-4 Greensboro Symphony Orchestra – here – Music at Midday 12:30 p.m. (Fellowship Hall)

June:

- 1-6 North Carolina's Grande Circle Tour (Opportunity) Tour Includes:
- Transportation by deluxe motor coach
- 5 nights' lodging
- 5 breakfasts, 6 lunches, 5 dinners
- Lecture & explore NC Estuarium
- Tour Tryon Palace
- Sunset Cruise
- Bonehenge Whale Center
- Historic Beaufort Tour
- NC Marine Fisheries
- Historic Ocracoke Lecture
- Graveyard of Atlantic Museum
- Chicamacomico Life Saving Station
- 1902 Wright Glider Historical Presentation
- Wright Brothers National Memorial
- Jockey's Ridge State Park
- The Lost Colony Outdoor Drama
- US Coast Guard Station

- \$3,774 per guest (double occupancy)
- \$4,398 per guest (single occupancy)
- Limited to 30 guests. Sign up early to secure your spot.

For details and more information, visit: visitncconcierge.com

Other (FYI):

AARP SPEAKER'S BUREAU | Presented in-person or virtually. AARP | Membership is not required. | All workshops are provided at no cost.

Fraud Watch Network

- FWN gives tips and resources to protect yourself against scams, fraud, and identity theft
- Cyber Safety: How to Stay Connected & Protected
- Identity Theft: How to Protect Yourself
- Medical Identity Theft & Investment Fraud: What It Is & How to Protect Yourself

Prepare to Care

- Prepare to Care session will give you a framework of 5 simple steps to create a plan of caregiving for friends, family members, or loved ones
- Connect with other family caregivers to exchange tips and advice and learn about the resources available to help you

Social Security Workshop

- Do you understand how Social Security works?
- Have you wondered what the difference between full, early, and delayed benefits are?
- Learn how to secure your benefits, as well as explore the future of Social Security.

Brain Health

- Helps people understand that it's never too late to take charge of your brain health
- Educates people about the five pillars of brain health and discuss practical, brain-boosting behaviors
- · Identifies AARP as a "go-to" organization for information and resources on brain health

HomeFit

- Educates participants about home modifications that can help them age-in-place
- Promotes independence in an injury-free home
- Teaches how to go about daily activities while staying comfortable

Medicare 101

Learn the basics of Medicare which can be difficult to understand on your own.

- Understand your choices and how to make the right decision the first time.
- Discover tools and resources to manage the country's largest healthcare insurer.

Decluttering

- AARP brings you tips to tackle even the most daunting task of decluttering
- Learn ways to manage the emotions we attach to physical items
- Discover the secrets to deciding what to keep and what to toss
- Understand the importance of creating order in the digital age
 Want to schedule a workshop? Contact: Mark Hensley AARP Triad NC: mhensley@aarp.org or 919-798-9424

Any additional items to be brought to the committee today?

- March 5th Gina will be out of the office for 4 weeks having knee replacement surgery that day. Will work from home until given permission to drive again, then will be back at work.
- May 10th Family Day 10am-2pm (time may change so look for the invitations)

Adjournment

Community Life Services (CLS) and the Activity Committee Save the Date Activities

Speaker Series:

- Past February 3rd Bryant Webster Estate Planning and Advanced Directives
- March 24th 3:00 p.m. FSH IL Resident Joel Dobson Goldsboro Broken Arrow
- April 3rd 6:30 p.m. FSH Autism Awareness Month Panel Discussion with Larkin and Guests
- April 14th 6:30 p.m. FSH "Photography: Art from Reality IL Resident Bob Kelly
- May OPEN
- June ElderLaw "When the diagnosis is dementia: Three Action Steps to Take Right Now" - 3:00 p.m. - (FSH)
- July OPEN
- August OPEN
- September OPEN
- October Blue Moon Medicare Advisors (potential) Exploring Medicare Options before the Deadline
- November OPEN

Activities - Coming

Additional details will be available closer to an event. Plus, be sure to check Uniquest if there are any last-minute changes.

Make sure to pick up the "Save the Date Activities" handout on the table as you came in.

February:

Today! 2-27 Monthly Birthday Party – Come Celebrate February birthdays – Rotunda –
 2:00 p.m.

March:

- 3-3 Town Hall Meeting with Mark Lewis 3:00 p.m. FSH
- 3-4 Shred Day Outside of the Chapel 9:30 10:30 a.m.
- 3-4 Mardi Gras Social 3:00 p.m. Rotunda
- 3-5 Ladies' Coffee Jenna Grant Guest Speaker 9:00 a.m. Linville Activity Room
- 3-5 Coordinating Our Recycling Efforts at WhiteStone with IL Resident, Ed Walker 10:00

 a.m. Linville Arts & Crafts
- 3-6 "Express yourself: Art for All-Creative Aging Network Campus" \$60.00 covers everything including materials and all three classes. – 8:45 a.m.
- 3-9 Daylight Savings Time Remember to "Spring Forward" one (1) hour
- 3-10 Recycling Program Presentation with the City of Greensboro 3:00 p.m. (FSH)
- 3-11 United States Navy Concert Band Tanger Center 7:00 p.m.

- 3-12 Basket/Potholder Making Class with IL Resident, Ed Walker 10:00 a.m. Linville Arts
 & Crafts
- 3-13 Express yourself: Art for All-Creative Aging Network Campus" \$60.00 covers everything including materials and all three classes. – 8:45 a.m.
- 3-13 Activity Committee Meeting Allison LeTourneau to present what her job entails as part of Community Life Services (CLS) Department – 11:00 a.m. Linville Arts & Crafts
- 3-13 Homestead Market returns for the spring outside the fitness center covered entrance
 2:00 4:00 p.m.
- 3-13 Walsh Kelley School of Irish Dance Performance Honoring St. Patrick's Day 6:30 p.m. – FSH
- 3-14 Special Wine Down and Dinner for IL Residents Details coming
- 3-17 "Smoke, Mirrors & Memories: Legacies of the Soviet Afghan War" UNCG School Morre Humanities Building \$25.00 to sign up
- 3-17 Level of Care Transitioning Presentation Mark Lewis 3:00 p.m. (FSH)
- 3-18 Tae Kwon Do with Neal Pena 9:30 a.m. Group Fitness Room
- 3-24 TheraConnect with Marli Overstreet Topic, "Nourishing your Body" Decode labels for smarter eating. Explore memory-boosting foods in this month's Discovery Series – 1:00 p.m. - Linville Activity Room
- 3-24 Broken Arrow IL Resident Joel Dobson 3:00 p.m. (FSH)
- 3-26 Fraud & Scam 101 Presentation with the Family Justice Center 3:00 p.m. (FSH)
- 3-31 Digital Ambassadors from Weaver Academy Providing tech support to residents who may need it. Details coming

April:

- 4-2 Passover Seder 4:00 p.m. (FSH)
- 4-4 Greensboro Symphony Orchestra here Music at Midday 12:30 p.m. (FSH)
- 4-7 Autism Acceptance Month Presentation and Panel with Lark Pena 6:30 p.m. (FSH)
- 4-10 Activity Committee Meeting Hollis Presson will present what her job entails as part of the Community Life Services (CLS) Department – 11:00 a.m. Linville Arts & Crafts
- 4-14 "Do Plants Have Minds?" UNCG School Moore Humanities & Research
 Administration Building must sign up before attending. Cost is \$25.00 12:00 p.m.
- 4-24 "Photography: Art from Reality" 6:30 p.m. (FSH)

May:

- 5-2 American Red Cross Blood Drive 1:30 6:00 p.m. (FSH). Call Gina for more information
- 5-3 Kentucky Derby Watch Party Look for flyer for details
- 5-8 Activity Committee Meeting Lora Mize to speak about her job as part of the Community Life Services (CLS) Department – 11:00 a.m. – Linville Arts & Crafts
- 5-10 WhiteStone Board Meeting 9:00 a.m. (FSH)
- 5-10 Family Day 10:00 2:00 p.m. Details coming
- 5-11 Mother's Day!

June:

- 6-9 "When the Diagnosis is Dementia: Three Action Steps to Take Right Now" ElderLaw –
 3:00 p.m. (FSH)
- 6-12 Activity Committee Meeting Mandy Cottrell will present to discuss her job as part of the Community Life Services (CLS) Department – 11:00 a.m. – Linville Arts & Crafts
- 6-15 Father's Day

Activity Committee Meeting – February 13, 2025 @ 11:00

Thought for today:

"I have not failed. I've just found 10,000 ways that won't work."- Thomas Edison

Agenda:

Welcome to all – returning committee members, future members, and guest Roster – Any changes or updates?

Nominating Annette Cuozzo to be the next Chair of the Activity Committee

- First and second?
- Any other nomination from the floor?
- Verbal vote
- Will be voted on at the March Resident Council

Request for additional non-alcoholic beverages

One-Call - Issues/Resolution

Mandy Cottrell from CLS will speak to the committee today

Larkin Pena (CLS) will also give an overview of April's Speaker's series – Autism Panel

AARP Grant Program - Deadline is March 5th for those interested

WhiteStone Guest Presenter Guidelines - Review

Speaker Series:

- February 2-3 Bryant Webster Estate Planning and Advanced Directives, 2-17 Level of Care Transition with Mark Lewis 3:00 Fellowship Hall, 2-19 "Healthcare Today- What Residents Wished They'd Known Sooner" with Amedisys FH 3:30 p.m.
 2-24 Alzheimer's Association Program Director Dennis Moser, Alzheimer's Association Community Educator "Alzheimer's Facts, Figures and the Future" FH 3:00 p.m.
- March 3rd Town Hall Meeting 3:00pm, March 10th 3:30pm Recycling Program, March 17th 3:00 Level of Care Transition Meeting with Mark, March 24th Joel Dobson "Broken Arrow" 3:00pm, March 26th Fraud & Scam 101 Presentation by the Family Justice Center
- April Autism Awareness Month Panel Discussion with Larkin and Guests
 - Larkin to speak to the committee regarding this event
- May –
- June ElderLaw Topic is to be decided (Gina and questionnaire)
- July –
- August –
- September –

- October Blue Moon Medicare Advisors (potential)
- November –

Photography - Eyes to the World of Wonder and Beauty - TBD

Activities - Coming

NOTE: Also...Where are we with ElderLaw coming to speak following their interest survey? Gina emailed the ElderLaw firm again on 2/10/25. She emailed me the form and I filled it out so we can set it up for June. I would like to discuss what topics residents may be interested in to hear from the firm?

February:

- 2-14 Valentine's Day
- 2-15 Quarterly Mesh Board Meeting (all chairs report to the board)
- 2-15 Greensboro Symphony Orchestra: Aretha: A Tribute at Tanger Center Show begins at 7:30 p.m.
- 2-17 Level of Care Transition with Mark Lewis 3:00 Fellowship Hall
- 2-17 Lynne Haeseler Piano 6:30 p.m. Fellowship Hall
- 2-17 Talent Show Replay Uniquest Channel 1390 7:30 p.m.
- 2-18 Blood Pressure Checks Linville Activity Room 10:00-11:00 a.m.
- 2-18 Blood Pressure Checks Linville Activity Room 4:00-5:00 p.m.
- 2-19 "Healthcare Today- What Residents Wished They'd Known Sooner" with Amedisys FH
 3:30 p.m.
- 2-19 Easy Listening Piano Music with Charles Angel FH 6:30 p.m.
- 2-19 Talent Show Replay Uniquest Channel 1390 7:30 p.m.
- 2-20 Danville Casino with Scott 11:15 a.m.
- 2-20 NEW GAME Rampz with Andrew Group Fitness Room 2:00 p.m.
- 2-22 RAMPZ Andrew Group Fitness Room 2:30 p.m.
- 2-23 NEW GAME Putt Putt Pool with Andrew Linville Activity Room 3:00 p.m.
- 2-24 TheraConnect with Marli Overstreet Heart Month 1:00 p.m.(Linville Activity Room)
- 2-24 Alzheimer's Association Program Director Dennis Moser, Alzheimer's Association
 Community Educator "Alzheimer's Facts, Figures and the Future" FH 3:00 p.m.
- 2-24 Robert Buxton Piano FH 6:30 p.m.
- 2-24 Talent Show Replay Uniguest Channel 1390 7:30 p.m.
- 2-25 Blood Pressure Checks Linville Activity Room 10:00-11:00 a.m.
- 2-25 Blood Pressure Checks Linville Activity Room 4:00-5:00 p.m.
- 2-26 Seniors Chair Volleyball Tournament at Rehobeth Church Life Center 9:15 a.m.
- 2-26 Annual Chili Cookoff at WhiteStone proceeds to go to Alzheimer's Association 11:30 a.m.-1:30 p.m. (Fellowship Hall)
- 2-26 Back to the Classics with Becky King FH 3:00 p.m.
- 2-26 Talent Show Replay Uniquest Channel 1390 7:30 p.m.

• 2-27 Monthly Birthday Party - Come Celebrate February birthdays - Rotunda - 2:00 p.m.

March:

3-11 Pet Comment of Greensboro 3.00 p.m. (Fellowship Hall)

• 3-13 - Walsh Kelley School of Irish Dance - Perform - 6:30 p.m. - FH

- 3-17 Level of Care Transitioning Presentation Mark Lewis 3:00 p.m. (Fellowship Hall)
- 3-24 TheraConnect with Marli Overstreet Topic TBD-Linville Activity Room
- 3-24 Joel Dobson Broken Arrow 3:00 p.m. (Fellowship Hall)

April:

4-4 Greensboro Symphony Orchestra – here – Music at Midday 12:30 p.m. (Fellowship Hall)

June:

- 1-6 North Carolina's Grande Circle Tour (Opportunity) Tour Includes:
- Transportation by deluxe motor coach
- 5 nights' lodging
- 5 breakfasts, 6 lunches, 5 dinners
- Lecture & explore NC Estuarium
- Tour Tryon Palace
- Sunset Cruise
- Bonehenge Whale Center
- Historic Beaufort Tour
- NC Marine Fisheries
- Historic Ocracoke Lecture
- Graveyard of Atlantic Museum
- Chicamacomico Life Saving Station
- 1902 Wright Glider Historical Presentation
- Wright Brothers National Memorial
- Jockey's Ridge State Park
- The Lost Colony Outdoor Drama
- US Coast Guard Station

ideMaya blood drow 1:30-6 PM Donate

Next Activity Meeting: March 13, 2025 - Linville Arts & Crafts Room - 11:00 a.m.

- o \$3,774 per guest (double occupancy)
- \$4,398 per guest (single occupancy)
- o Limited to 30 guests. Sign up early to secure your spot.

For details and more information, visit: visitncconcierge.com

Other (FYI):

AARP SPEAKER'S BUREAU | Presented in-person or virtually. AARP | Membership is not required. | All workshops are provided at no cost.

Fraud Watch Network

- FWN gives tips and resources to protect yourself against scams, fraud, and identity theft
- Cyber Safety: How to Stay Connected & Protected
- Identity Theft: How to Protect Yourself
- · Medical Identity Theft & Investment Fraud: What It Is & How to Protect Yourself

Prepare to Care

- Prepare to Care session will give you a framework of 5 simple steps to create a plan of caregiving for friends, family members, or loved ones
- Connect with other family caregivers to exchange tips and advice and learn about the resources available to help you

Social Security Workshop

- Do you understand how Social Security works?
- Have you wondered what the difference between full, early, and delayed benefits are?
- Learn how to secure your benefits, as well as explore the future of Social Security.

Brain Health

- Helps people understand that it's never too late to take charge of your brain health
- Educates people about the five pillars of brain health and discuss practical, brain-boosting behaviors
- Identifies AARP as a "go-to" organization for information and resources on brain health

HomeFit

- Educates participants about home modifications that can help them age-in-place
- Promotes independence in an injury-free home
- Teaches how to go about daily activities while staying comfortable

Medicare 101

• Learn the basics of Medicare which can be difficult to understand on your own.

- Understand your choices and how to make the right decision the first time.
- Discover tools and resources to manage the country's largest healthcare insurer.

Decluttering

- AARP brings you tips to tackle even the most daunting task of decluttering
- Learn ways to manage the emotions we attach to physical items
- Discover the secrets to deciding what to keep and what to toss
- Understand the importance of creating order in the digital age
 Want to schedule a workshop? Contact: Mark Hensley AARP Triad NC: mhensley@aarp.org or 919-798-9424

Any additional items to be brought to the committee today?

- March 5th Gina will be out of the office for 4 weeks having knee replacement surgery that day. Will work from home until given permission to drive again, then will be back at work.
- May 10th Family Day 10am-2pm (time may change so look for the invitations)

Adjournment





rounded officient and inspired by

OCCUPANCY REPORT

95% Occupied / Sold to 97%

Cottages Available - 0 Villa Homes Available - 0 Apartments Available - 0 Residential - 6

FEBRUARY EVENTS

2/12 Marketing Committee Meeting
FH 11:00am
2/20 Marketing Event
FH 11:00am
2/26 Diamond Dining

Private Dining 12:00pm

MARCH EVENTS

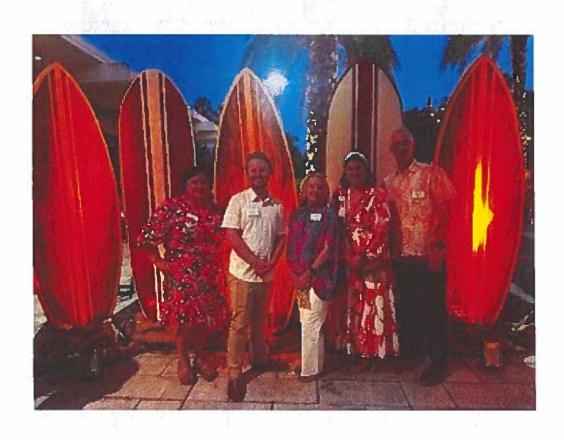
3/5 Marketing Committee Meeting FH 11:15am **3/19 New Resident Orientation**FH 11:30am

JAN 2025 MOVE-INS

1/11Margaret PierceILW 3341/15Fran MooneyBen 244JanBeth CarrollILW 528JanCarol RichILS 415

2025 MOVE-INS

2/12Glenna & Allan OHaver6J3/18Glenn & Mary Lou Strohl701 RLTBDDick & Bjorg Matthews701 FMDTBDAlexis RotellaILW 228







February Marketing Event:



THURSDAY, FEBRUARY 20 | 11 A.M.

RSVP by calling 336-920-7412 or visiting liveatwhitestone.org/events.





MARKETING COMMITTEE:

Chair: Bob DellOrfano Secretary: Nancy Howard

Resident Referral Program:

We would love your help with spreading the word about WhiteStone. Each prospective resident that you refer to us (that results in a move-in), you (current resident) will get a \$1500 credit on your monthly service fee once they move in.

MARKETING TEAM

If you have any questions or comments, please feel free to reach out to the Marketing Team:

Debi Bryant, Director of Sales & Marketing dbryant@LiveatWhiteStone.org
Monica Hurd, Residency Counselor mhurd@LiveatWhiteStone.org
Meredith Cooper, Marketing Coordinator mcooper@LiveatWhiteStone.org

NEXT MARKETING COMMITTEE MEETING: MARCH 5TH AT 11:15AM

Marketing Resident Committee Meeting February 27, 2025

Bob Dellorfano, Chair

In Attendance at the February 12th meeting were 20 active ambassadors and the Marketing & Sales Team

We had a special guest - Finance Director - Nikki Stafford

Marketing and Sales team: Debi Bryant, Meredith Cooper (Abs), Monica Hurd

Old Business:

I was nominated for Marketing Committee Chairman for the coming year, with no other nominations reported from the floor. I accepted the position and thanked the committee for their unanimous support and for all they did and continue to do to support the committee.

Reports on the January Move-ins followed. Four residents arrived, and all but one individual was mentored as of the February 12th meeting.

New Business:

A. Marketing Minute – Overview: Debi Bryant, Marketing Director handed out the Marketing Minute and talked about the current occupancy numbers and they are listed below.

B. Total IL units at WhiteStone: 210 (Retired 1 Latham Apt)

Occupied: 200 (95%) Sold: 205 (97%)

- C. February Marketing Events:
 - 1. Take Your Wellness to Heart Moved To March. Debi reported that there are 38 people signed up for the event.
 - 2. Diamond Dining— 2/26 30 wait-listers signed up. No Ambassadors needed for this event Helen Ulrich suggested that at the last event with new resident orientation we had a meet and greet and then left which seemed to work well especially with space so limited.
- D. March Marketing Events:
 - 1. Marketing Committee Meeting 3/5 in Fellowship Hall
 - 2. Take Your Wellness to Heart Fellowship Hall on 3/19
- E. There were 4 future move-ins for March-and Mentors were assigned

Open Floor:

A question was asked - How many people have opted to sign up for residency at Whitestone?

Debi reported that there are currently 134 signees who have placed the required initial deposit, and their choices are broken down as follows; (note each signee has up to 3 options to choose at signup)

50 looking at Villa Homes

Diamond Dining Wait List – 2/26
 26 wait-listers already signed up for this event which has been very popular in the past and Debi would wait on including ambassadors for this event. We are planning to host this in the private dining room. Meredith will reach out if they feel that there is sufficient room to include Ambassadors.

Helen Ulrich suggested that at the last event with new resident orientation we had a meet and greet and then left which seemed to work well especially with space so limited.

8.

d

- D. March Marketing Events:
 - 1. Marketing Committee Meeting 3/5 in Fellowship Hall
 - 2. New Resident Orientation 3/19 in the Fellowship Hall on 3/19
- E. Future move-ins and Mentors (assigned)

Gienna & Allen O'Haver	6J	2/12	Bob Dellorfano
Glenn & Mary Lou Strohl	701 RL	TBD	Betty & Allen Atwell
Dick & Bjorg Matthews	701 FMD	TBD	Betty & Allen Atwell
Alexis Rotella	ILW 228	Mar	Anita Greenstein

1 Floor:

many people have opted to sign up for residency at Whitestone?

reported that there are currently 130 who have signed up and broken down as follows; (note signee has up to 3 options to choose at signup)

oking at Villa Homes

- r 2 bedroom apartments
- r 1 bedroom apartments

r cottages

nanded out a map provided by Carolyn Cotton that gives a breakdown of the room numbers of ifferent apartments so we can locate the resident more easily as we mentor, or just to visit.

ecial guest was in attendance for our meeting, Nikki Stafford Director of Accounting Services.

stated one of the strategic goals for the business this year was to encourage a more positive ok as we have discussions with our fellow residents. As we illustrate in the committees the us opportunities for improvement here at WhiteStone the tendency is to look at the shortfalls and act what has been achieved or will soon be implemented. Obviously we can't do all on the wish some items need capital expenditures which require Board Approval, but what we can do is rate the achievements to help keep a positive focus.

next meeting is scheduled for **Wednesday March 5,2025 at 11:15 AM in the Fellowship Hall.** k you again for all that you do.

WhiteStone Masonic and Eastern Star Home

Resident Council

February 27th, 2025

- I. Financial Performance
 - Net Operating Income
 - January NOI variance to budget 388,672
 - Operating Revenue
 - January revenue over budget by 230,881
 - IL 9,931
 - AL / MC 48,283
 - Health Center 91,879
 - Operating Expenses
 - January expenses under budget 157,791
- II. Occupancy Update (Current)
 - 201 occupied at 95% & 205 sold at 97% of 211 total IL units available:
 - IL Buildings x 0 / Villas: x 0 / Cottages: x 0 / Residential: x 6
 - AL / Memory Care 32 out of 36 occupied (89%)
 - Health Center 76 out of 86 occupied (88%).
- III. Other
 - Wilkerson College 2/28 & 3/1
 - Welcome Rachel Atencio, Assisted Living Manager
- IV. Question and Answer

Resident Services

Present: Bob Levin, Ted Dresie, Joyce Hibshman, Amelia Caison, Leslie Caison, Karla Stapelton, Bob DellOrfano, Ellen Levin, Stuart Brownlee, Linda Christianson, John Serdensky, Ernie Schiller, Joel Dobson, Beverly Cato, Gail Sigler, Connie Burbank, Jenna Grant, Bob Kelly, Donna Newton, Mark Lewis

Review Of Minutes of 1/13/2025 - Moved and seconded to approve

Update on Single Digits - Bob DellOrfano reported that he has been covering for Ryan Hester in his absence and has had 30 encounters for various problems; phones, computers and others. Computers and phones were directly related to Single Digits. TCS is handling connectivity problems that are not easily addressed.

Update on Lanyards - Archana presented lanyards at the Resident Council meeting. They are available on Amazon or you can reach out to her for help in ordering.

Randolph Clinic Visits - Karla reported that Dr. Amin was walking with a potential Nurse Practitioner through the care center, there will be a meeting on 2/13 to discuss. Getting that position filled is Karla's goal. Confidentially issues with physicals, especially the talking scale, in the clinic were brought up. Karla said she will address those issues.

Update on the Handling of Emergencies – That information is in the handbook that was distributed and is also on the UniGuest App.

Concern was mentioned about the lack of One Call – all clear calls after a fire alarm. Mark will look into that.

Speakers and Sound System in Fellowship Hall - Mark reported that it cost \$70,000 to replace all the speakers and wiring and is on the wish list for capital expenditures this year. Donations for the work have been solicited.

Drapes to Dampen Sound in the Rotunda - Mark will attempt to restart that project.

Attendance at Wine Down due to Space – Decided that it would be beneficial to move Wine Down back to the fellowship hall. I believe that has since been changed and Wine Down will stay in the Rotunda with overflow available in the Fellowship Hall. Mark asked us to be respectful to the workers at Wine Down regarding the 2 drink limit. Mark will put something in ChitChat re that issue.

Cameras in IL West - As there have been some thefts of outside decorations it was asked if cameras could be installed. Mark felt that it could not happen in this year's budget. He asked that we come back next month with thoughts on outside services having open access to our building

Stuart Brownlee was nominated, seconded and elected as Chairman for next year's committee.