

Whitestone Resident Council Meeting
April 23, 2026
Fellowship Hall

Minutes

1. Ted Dresie, Chair, welcomed all and thanked everyone for all they do to make Whitestone a wonderful place to live.

See his attached minutes.

2. Misty McAden, Chaplain, opened with a prayer.
3. Tracy Armwood, HR Director, presented Employee Awards and welcomed new staff.
4. Martha Merryman, Treasurer, reported \$47.00 was collected at the meeting and the treasury has a balance of \$517.87. She stated that most funds go to outside charities if no requests for inside.
5. Mark Lewis, Director, thanked Archana Patel for the great job she does as his Executive Assistant.

He reported that Rachel Seibert, Director of Nursing, left April 22nd due to a family health crisis that required her to move away. A Go Fund Me account is being set up for her family.

Ninety per cent of residents got the Covid booster and there are no active cases on campus.

See his attached report regarding financial and occupancy report.

6. Frederic Pauthonnier, Director of Culinary Services, gave a report on the upcoming dining room renovations and plans for dining on Monday and Tuesday. Flyers are in mailboxes explaining.
7. Ted Dresie took a poll vote on possibility changing the meeting time to either later in the morning or after lunch. One resident voiced a concern to not let a later meeting time interfere with activities i.e. exercise classes. No decision was made at that time.
8. **Per the Agenda Order, the following committee minutes were reported by the committee chairs and are on file in the appropriate notebook in the library. (ATTACHMENTS)**

THE NEXT MEETING WILL BE MAY 28TH. TIME TO BE DETERMINED.

Submitted by Betty Atwell, Secretary.

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY EST. 1912
Founded on fellowship. Inspired by you

Resident Council Monthly Meeting

Thursday, April 23, 2026

9:30 AM – 10:30 AM

Linville Fellowship Hall

Order of Business

Greeting – Ted Dresie

Blessing – Misty McAden

Employee Awards – Tracy Armwood

Executive Directors Comments – Mark Lewis

Treasurer Report – Martha Merryman

Committee Reports

Activity

Stuart Brownlee
~~Arnette Cuzzo~~

Auxiliary

Don McCrickard

Campus Care Alliance

Cathy Long & Connie Burbank

Environmental

Jimmie Dowless

Food & Beverage

Phyllis Jones

Marketing

Alan Atwell
~~Bob DeOrfano~~

Recycling

Ed Walker

Resident Service

Bob D'Amico
~~Stuart Brownlee~~

Spiritual Life

Ray Hall

Closing Remarks and Straw Poll

Adjournment – Ted Dresie

Next Meeting will be Thursday, May 28, 2026, at 9:30 AM

Give thanks for a little and you will find a lot.~ Hausa Proverb

Red

Resident Council Meeting
President' Report
Thursday, April 23, 2026, 9:30 am
Linville Fellowship Hall

- Greetings
 - Welcome residents to meeting and thank everyone for their participation and interest in helping make WhiteStone a wonderful place to call home.
- Comments prior to Committee Reports
 - Resident Council Executive Council meeting agreed to streamline the meetings by limiting their reports 3 minutes.
 - Minutes of committee meetings will be giving to the Secretary at then conclusion of this meeting and she will post them in the binder in the library
 - If you need additional information about committee proceedings, please visit the library and look at the minutes for the meetings.
- Closing remarks
 - The executive council suggested that we move the time for the Resident Count meetings to a later time on the third Thursday of each month.
 - Straw poll
 - Poll residents preferring later in the morning
 - Poll residents preferring 1:00 pm

WhiteStone Masonic and Eastern Star Home**Resident Council**

April 23rd, 2026

- I. Financial Performance
 - Net Operating Income:
 - March NOI variance to budget 177,551
 - YTD NOI variance to budget 174,995
 - Operating Revenue
 - March revenue under budget by (7,878)
 - YTD revenue under budget (25,382)
 - IL (13,381)
 - AL / MC 23,916
 - Health Center (122,710)
 - Operating Expenses
 - March expenses under budget 185,429
 - YTD expenses under budget 200,377.49
- II. Occupancy Update (Current)
 - 203 occupied at 97% & 206 sold at 98% of 210 total IL units available:
 - IL Buildings x 0 / Villas: x 1 / Cottages: x 0 / Residential: x 3
 - AL / Memory Care 34 out of 36 occupied (94%)
 - Health Center 81 out of 86 occupied (94%)
- III. Other
 - Rachel Seibert, Director of Nursing – Last Day 4/22
 - Quarterly Meeting of Board of Directors – May 9th
 - COVID – Zero known cases on campus
 - COVID Vaccine Clinic – 90 participants from IL
- IV. Question and Answer

Activities Committee Meeting – April 9, 2026

Overview

- April schedule reviewed: **multiple off-campus outings** listed (Zoofari, Rivers of Survivance, winery trips, theatre, Shrine Club events).
- Sign-ups and capacities tracked – **bus capacity ~27–28, Zoofari/May 14 currently 15 signed / 4 waiting.**
- Ticketing & no-show policy discussed at length – **transfers allowed; original buyer not charged if transfer used**; reminder/disclaimer proposed for flyers.
- Accessibility & Uniguest links: **Apple users can click links reliably; some Android users cannot** – Uniguest contact to be provided.
- Fundraising & in-house events: **Autism Sensory Kit drive, Butterbean auction (silent),** trivia/board-game successes noted.

April outings & immediate sign-ups

- Schedule highlights: **Saturday** Rivers of Survivance (Guilford NMP); **Apr 11** Barn Dinner Theater – How Great Thou Art; **Apr 16** Zoofari (Asheboro); **Apr 17** Lifelong Learning (Dr. Noah Lindstrom) – **\$25**; **Apr 18** Gioia Del Amore Sellers at Autumn Creek; **Apr 19** Temple Emanuel Festival (depart 1:30); **Apr 20** Men's assisted living social; **Apr 22** Stagville Plantation & lunch; **Apr 25** Rowan Spring Fish Fry; **Apr 26** Bel Canto (**\$25**) at Sutton and Kimberly Akimbo at Tanger; **Apr 30** Jolo Winery.
- Zoofari tour details: **\$41** per person (lunch not included); bus capacity ~27–28; specially outfitted **open-air vehicle on a 40-acre grassland**; introduces **9 species / ~100 animals**; possible special view of elephants; bring money for souvenirs, eat a good breakfast, and bring water/snacks.
- Sign-up status: Barn Dinner Theater **full** unless additional drivers provide transport; both winery trips **completely full**; Stagville **pretty full**; men's assisted living social currently **8 signed + organizer, 3 spots remaining**; some buses are currently **full**.
- Tickets and logistics: some events require participants to purchase their own tickets; bus seating limits apply; additional capacity possible if members drive personal vehicles.
- Calendar correction: **men's assisted living social** time corrected to **2:30** on flyers (printed calendar showed **2:00**).

Uniguest/YouTube accessibility & contact

- Content is now available on **YouTube**; link was distributed to participants.
- Only **Apple users** are able to click Uniguest links; some **Android users** are unable to click links.
- Issues originate inside **Uniguest**, not the community's system.
- Recommendation to contact **Uniguest support** or representative; prior calls to their support number were reported as helpful.
- Link was emailed and posted on Uniguest **Live Stream** tab.

May schedule -- events & performances

- **May 1:** Blood drive; reminder email sent to residents and staff.
- **May 2:** National Music Society performance **2:00 PM** (Fellowship Hall); Kentucky Derby social **5:00 PM** (Rotunda).
- **May 5–11:** Cinco de Mayo Fiesta Friends & Flavor **May 5 3:00 PM**; Greensboro Grasshoppers vs Greenville Drive depart **May 5 5:15 PM** (game **6:00 PM**) and again **May 7 5:45 PM**; Renault to House depart **May 7 9:30 AM**; Eastern Guilford HS Jazz Ensemble **May 7 2:00 PM**; Drive-through Greek food sale **May 8** and Resident Advisory meeting **May 8 3:00 PM**; Quarterly board meeting **May 9 9:00 AM**; Tanger Center musical **May 10** depart **5:30 PM** (show **6:30 PM**); Recycling committee monthly meeting **May 11 10:00 AM**; Ken Gardner talk on moonshine and Baptist **May 11 6:30 PM**.
- **May 12–21:** Spintopia **May 12 6:30 PM**; Whitestone Choir dress rehearsal **May 13 3:00 PM**; Zoo ride-and-guide trip **May 14**; Java Joint **May 18** and Lynn Hessler performance **May 18 6:30 PM**; Greensboro Grasshoppers vs Winston-Salem Dash depart **May 19 5:45 PM** (game **6:30 PM**) and poker night; Whitestone Choir Spring Concert **May 20**; Smith Mountain Lake Virginia Dare cruise depart **May 21 9:00 AM**.
- **May 25–28:** Robert Buxton **May 25**; Greensboro Grasshoppers vs Hub City Spartanburgers depart **May 26 5:45 PM** (game **6:30 PM**); Old Salem trip depart **May 27 8:00 AM**; Travel Talk Thursday **May 28 3:00 PM**.

Ticketing policy, no-shows & transfers

- Implement night-before reminders and add flyer disclaimer: **You are responsible; no reconfirmation calls.**
- **Scott** manages reservations and confirmations; **Andrew** or **Larkin** handle sign-ups when **Scott** is absent; drivers call waiting list to fill open seats (bus capacity example: **11**).
- Staff do not routinely call residents after missed departures; occasional door-knock/voicemail contact occurs but is not scalable.
- Ticket policy requires participants to obtain their own tickets; transfers are permitted and the original purchaser is not charged if another resident uses the ticket.
- Advertise mobility/accessibility requirements for each trip; staff collect information on wheelchairs/walkers/canes when ordering tickets and relay restrictions to residents.

WhiteStone Activity Committee Meeting Minutes to Resident Council on Thursday, April 23rd, 2026

Topics of Discussion:

- **April Schedule Review:** Multiple off-campus outings are listed for April, including Zoofari, Rivers of Survivance, winery trips, theatre, and Shrine Club events.
- **Sign-ups & Capacities:** Bus capacity is approximately 27–28 residents. Currently, 15 are signed up for the May 14th Zoo trip, with 4 on the waiting list.
- **Fundraising & In-House Events:** Successes noted for the Autism Sensory Kit drive, Butterbean auction, and trivia/board game activities.

Uniguest/YouTube Accessibility & Contact

- Content is now available on YouTube; the link has been distributed via email as well as place on Uniguest.
 - Only Apple users can click Uniguest links reliably; some Android users are unable to click links.
 - We are aware, however, these issues originate inside Uniguest, not the community's system.
- Recommendation to contact Uniguest support or a representative. Prior calls to their support number were reported as helpful.

Ticketing Policy, No-Shows & Transfers

- Night-before reminders will be implemented. A disclaimer will go out in mailboxes: "You are responsible. No reconfirmation calls will be made."
- Scott manages reservations and confirmations. Andrew or Larkin handle sign-ups when Scott is absent. Drivers will call the waiting list to fill open seats.
- Staff do not routinely call residents after missed departures. Occasional door-knock or voicemail contact occurs but is not scalable.
- The ticket policy requires participants to obtain their own tickets. Transfers are permitted, and the original purchaser is not charged if another resident uses the ticket.
- Mobility and accessibility requirements will be advertised for each trip. Staff will collect information on wheelchairs, walkers, and canes when ordering tickets and relay any restrictions to residents.

Next Activity Committee Meeting is Thursday, May 14th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 1

April Recap and Outings & Immediate Sign-Ups

- **April Schedule Highlights:**

- Saturday, April 11th – Rivers of Survivance (Guilford Courthouse National Military Park)
- Tuesday, April 14th – Barn Dinner Theatre: *How Great Thou Art*
- Thursday, April 16th – Zoofari (Asheboro)
- Friday, April 17th – Lifelong Learning (Dr. Noah Lindstrom) – \$25
- Saturday, April 18th – Gioia Del Amore Sellers at Autumn Creek
- Sunday, April 19th – Temple Emanuel Festival (Depart 1:30 PM)
- Monday, April 20th – Men's Assisted Living Social
- Wednesday, April 22nd – Stagville Plantation & Lunch
- Saturday, April 25th – Rowan Spring Fish Fry
- Sunday, April 26th – Bel Canto (\$25) at Sutton and *Kimberly Akimbo* at Tanger Center
- Thursday, April 30th – JOLO Winery

- **Zoofari Tour Details:** \$41 per person (lunch not included). Bus capacity is ~27-28. The tour uses a specially outfitted open-air vehicle on a 40-acre grassland, introducing 9 species (~100 animals). There may be a special view of elephants. Residents should bring money for souvenirs, eat a good breakfast, and bring water/snacks.
- **Sign-Up Status:** The Barn Dinner Theatre trip is full unless additional drivers provide transport. Both winery trips are completely full. The Stagville trip is nearly full. The Men's Assisted Living Social currently has 8 signed up plus the organizer, with 3 spots remaining. Some buses are currently full.
- **Tickets & Logistics:** Some events require participants to purchase their own tickets. Bus seating limits apply. Additional capacity may be possible if members drive personal vehicles.
- **Calendar Correction:** The Men's Assisted Living Social time on flyers has been corrected to **2:30 PM** (printed calendar showed 2:00 PM).

Next Activity Committee Meeting is Thursday, May 14th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 2

CLS 2026 Future Activity Highlights

Key for Activity Highlights

Day-Trip/Multi-Day Trip – Highlighted in Yellow

Intergenerational – Highlighted in Green

Special Event – Highlighted in Blue

Holiday Event – Highlighted in Pink

Outing/Performance in Orange

Upcoming Activities for May through December 2026

May:

- **Friday, May 1st** - American Red Cross Blood Drive at WhiteStone Group Fitness Room @ 1:30 PM – 6:00 PM
- **Saturday, May 2nd** - Tri M (National Music Society Performance) from Weaver Academy, led by Conductor Donna Brotherton - Fellowship Hall @ 2:00 PM
- **Saturday, May 2nd** - Kentucky Derby Social – Rotunda @ 6:00 PM – Light Refreshments and Mint Juleps
- **Sunday, May 3rd** – Garden Kneeling Pads with Larkin – Linville Arts and Crafts Room @ 1:00 PM
- **Tuesday, May 5th** - Fiesta, Friends & Flavors: Cinco de Mayo Social – Rotunda @ 3:00 PM
- **Wednesday, May 6th** - Marketing Committee Meeting - Fellowship Hall @ 11:15 AM
- **Wednesday, May 6th** – DIY Indigo Scarves with Larkin – Linville Arts and Crafts Room @ 1:00 PM
- **Wednesday, May 6th** - Spiritual Support Meeting - Linville Arts & Crafts Room @ 2:00 PM
- **Thursday, May 7th** - Reynolda House Tour & Lunch with Andrew @ 9:30 AM
- **Thursday, May 7th** - Eastern Guilford High School Jazz Ensemble led by Mason Kyle Dortch - Fellowship Hall @ 2:00 PM
- **Thursday, May 7th** – Garden Club Meeting – Linville Activity Room @ 3:30 PM
- **Friday, May 8th** - Drive-Through Greek Food Sale – Leave WhiteStone at 11:00 AM
- **Friday, May 8th** - Resident Advisory Meeting - Linville Arts and Crafts Room @ 3:00 PM

Next Activity Committee Meeting is Thursday, May 14th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 1

- **Saturday, May 9th** - Quarterly WhiteStone Board Meeting - Fellowship Hall @ 9:00 AM
- **Monday, May 11th** - Resident Services Committee Meeting - Fellowship Hall @ 11:15 AM
- **Monday, May 11th** - Building & Grounds Committee Meeting - Fellowship Hall @ 2:00 PM
- **Monday, May 11th** - Project Lifesaver (Guilford County Sheriff's Office and The Pilot Club – Fellowship Hall @ 3:30 PM
- **Monday, May 11th** - Kenn Gardner Lecture Series -- Topic: Beside the STILL Waters - the Strange Dance between NC Baptists and Moonshiners - Fellowship Hall @ 6:30 PM
- **Tuesday, May 12th** - **NEW FINE ARTS CLASS:** Embroidery 101 with Larkin – Linville Arts and Crafts Room @ 1:00 PM – RSVP by calling 336.510.4802 or emailing gprevost@liveatwhitestone.org
- **Wednesday, May 13th** - **IT'S BACK!!** Sip and Paint with Larkin and Andrew: Custom Aprons – Linville Arts and Crafts Room @ 6:30 PM – RSVP by calling 336.510.4802 or emailing gprevost@liveatwhitestone.org
- **Wednesday, May 13th** - WhiteStone Choir Dress Rehearsal – Chapel @ 3:00 PM
- **Thursday, May 14th** - NC Zoo Trip - Ride & A Guide with Mandy @ 8:45 AM
- **Saturday, May 16th** – Pressed Flower Bookmarks with Larkin – Linville Arts and Crafts Room @ 1:00 PM
- **Monday, May 18th** - Auxiliary Committee Meeting - Linville Arts & Crafts Room @ 10:30 AM
- **Monday, May 18th** - WhiteStone Retreat: A Caregiver Respite Program - Group Fitness Room @ 1:00 PM
- **Monday, May 18th** – Mindless Doodle Monday with Larkin: Learn to Zentangle – Linville Arts and Crafts Room @ 2:00 PM
- **Tuesday, May 19th** - Campus Care Alliance Committee Meeting - Assisted Living Education Center @ 10:30 AM
- **Wednesday, May 20th** – Tissue Paper Blossoms with Larkin – Linville Arts and Crafts Room @ 1:00 PM
- **Wednesday, May 20th** - WhiteStone Choir Spring Concert - Fellowship Hall @ 3:00 PM

Next Activity Committee Meeting is Thursday, May 14th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 2

- **Monday, May 25th** – Pressed Flower Lanterns with Larkin – Linville Arts and Crafts Room @ 1:00 PM - RSVP by calling 336.510.4802 or emailing gprevost@liveatwhitestone.org
- **Tuesday, May 26th** - **NEW FINE ARTS CLASS:** Embroidery 101 with Larkin – Linville Arts and Crafts Room @ 1:00 PM – RSVP by calling 336.510.4802 or emailing gprevost@liveatwhitestone.org
- **Wednesday, May 27th** - Old Salem Trip with Andrew @ 8:00 AM
- **Wednesday, May 27th** - WhiteStone Book Club Meeting: Discussion of “A Gentleman in Moscow” by Amor Towles – Linville Arts and Crafts Room @ 1:00 PM
- **Thursday, May 28th** - Travel Talk Thursday with Amanda Barron-Mills - Fellowship Hall @ 3:00 PM
- **Friday, May 29th** - Paint-by-Numbers with Larkin – Linville Arts and Crafts Room @ 1:00 PM - RSVP by calling 336.510.4802 or emailing gprevost@liveatwhitestone.org.
- **Sunday, May 31st** – Performance Pontiacs Annual Car Show - CWC Parking Lot @ 2:00 PM – 4:00 PM

June

- **Wednesday, June 3rd** - Marketing Committee Meeting - Fellowship Hall @ 11:15 AM
- **Wednesday, June 3rd** - Spiritual Services Committee Meeting - Fellowship Hall @ 2:00 PM
- **Thursday, June 4th** - Trip to the NC Transportation Museum & Lunch @ 10:00 AM
- **Thursday, June 4th** - It's National Cheese Day -- Cheese Tasting Social with CC @ 3:30 PM
- **Monday, June 8th** - Resident Services Committee Meeting - Fellowship Hall @ 11:15 AM
- **Monday, June 8th** - Building & Grounds Committee Meeting - Fellowship Hall @ 2:00 PM
- **Wednesday, June 10th** - Trip to the Petty Museum in Randleman & Lunch @ 10:30 AM
- **Thursday, June 11th** - Activity Committee Meeting - Linville Arts & Crafts Room @ 11:00 AM
- **Thursday, June 11th** - Food & Beverage Committee Meeting - Main Dining Room @ 2:00 PM

Next Activity Committee Meeting is Thursday, May 14th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 3

- **Monday, June 15th** - Auxiliary Committee Meeting - Linville Arts & Crafts Room @ 10:30 AM
- **Tuesday, June 16th** - Campus Care Alliance Committee Meeting - Assisted Living Education Center @ 10:30 AM
- **Thursday, June 18th** - Trip to Bob Timberlake Art Gallery, a stop by the NC Vietnam Veterans Memorial and out to eat Lexington BBQ @ 10:00 AM
- **Wednesday, June 24th** - Patty Carver performance -- The Songs of Rosemary Clooney - Fellowship Hall @ 6:30 PM
- **Thursday, June 25th** - Resident Council Meeting - Fellowship Hall @ 9:30 AM
- **Monday, June 29th** - Town Hall Meeting with Mark Lewis - Fellowship Hall @ 3:00 PM
- **(Date TBD)** - Karaoke Night with Larkin is back for the Summer! Prizes for singers, sing-along, wine and beer served.

July

- **Wednesday, July 1st** - Marketing Committee Meeting - Fellowship Hall @ 11:15 AM
- **Wednesday, July 1st** - Spiritual Services Committee Meeting - Fellowship Hall @ 2:00 PM
- **Friday, July 3rd** - 4th of July Golf Cart Parade followed by Wine Down! @ 2:00 PM
- **Thursday, July 9th** - Activity Committee Meeting - Linville Arts & Crafts Room @ 11:00 AM
- **Thursday, July 9th** - Food & Beverage Committee Meeting - Main Dining Room @ 2:00 PM
- **Monday, July 13th** - Resident Services Committee Meeting - Fellowship Hall @ 11:15 AM
- **Monday, July 13th** - Building & Grounds Committee Meeting - Fellowship Hall @ 2:00 PM
- **Thursday, July 16th** - Billy Graham Library -- Charlotte & Lunch @ 9:30 AM
- **Monday, July 20th** - Auxiliary Committee Meeting - Linville Arts & Crafts Room @ 10:30 AM
- **Monday, July 20th** - National Ice Cream Day (July 19th) - Ice Cream Social - Rotunda @ 3:00 PM
- **Tuesday, July 21st** - Campus Care Alliance Committee Meeting - Assisted Living Education Center @ 10:30 AM
- **Thursday, July 23rd** - Resident Council Meeting - Fellowship Hall @ 9:30 AM

Next Activity Committee Meeting is Thursday, May 14th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 4

August

- **Monday, August 3rd** - It's National Watermelon Day - Watermelon Bar Social – Rotunda @ 3:00 PM
- **Wednesday, August 5th** - Marketing Committee Meeting - Fellowship Hall @ 11:15 AM
- **Wednesday, August 5th** - Spiritual Services Committee Meeting - Fellowship Hall @ 2:00 PM
- **Monday, August 10th** - Resident Services Committee Meeting - Fellowship Hall @ 11:15 AM
- **Monday, August 10th** - Building & Grounds Committee Meeting - Fellowship Hall @ 2:00 PM
- **Thursday, August 13th** - Activity Committee Meeting - Linville Arts & Crafts Room @ 11:00 AM
- **Thursday, August 13th** - Food & Beverage Committee Meeting - Main Dining Room @ 2:00 PM
- **Monday, August 17th** - Auxiliary Committee Meeting - Linville Arts & Crafts Room @ 10:30 AM
- **Tuesday, August 18th** - Campus Care Alliance Meeting - Assisted Living Education Center @ 10:30 AM
- **Friday, August 21st** - Special Wine Down and Resident Appreciation Day for Senior Citizen Day @ 3:30 PM
- **Saturday, August 22nd** - Quarterly WhiteStone Board Meeting - Fellowship Hall @ 9:00 AM
- **Thursday, August 27th** - Resident Council Meeting @ 9:30 AM

September

- **Wednesday, September 2nd** - Marketing Committee Meeting - Fellowship Hall @ 11:15 AM
- **Wednesday, September 2nd** - Spiritual Services Committee Meeting - Fellowship Hall @ 2:00 PM
- **Thursday, September 10th** - Activity Committee Meeting -- Linville Arts & Crafts Room @ 11:00 AM

Next Activity Committee Meeting is Thursday, May 14th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 5

- **Thursday, September 10th** - Food & Beverage Committee Meeting - Main Dining Room @ 2:00 PM
- **Monday, September 14th** - Resident Services Committee Meeting - Fellowship Hall @ 11:15 AM
- **Monday, September 14th** - Building & Grounds Committee Meeting - Fellowship Hall @ 2:00 PM
- **Tuesday, September 22nd** - First Day of Fall -- Cider Social - Linville Activity Room @ 3:30 PM
- **Thursday, September 24th** - Resident Council Meeting - Fellowship Hall @ 9:00 AM
- **Friday, September 25th-Friday, October 2nd – AmTrak Train Trip to Boston, MA and Portland ME.**
- **Monday, September 28th** - Town Hall Meeting with Mark Lewis -- Fellowship Hall @ 3:00 PM
- **Tuesday, September 29th** - National Coffee Day: Specialty Coffee Bar - Linville Activity Room @ 9:00 AM

October

- **Wednesday, October 7th** - Marketing Committee Meeting - Fellowship Hall @ 11:15 AM
- **Wednesday, October 7th** - Spiritual Services Committee Meeting - Fellowship Hall @ 2:00 PM
- **Thursday, October 8th** - Activity Committee Meeting - Linville Arts & Crafts Room @ 11:00 AM
- **Thursday, October 8th** - Food & Beverage Committee Meeting - Main Dining Room @ 2:00 PM
- **Monday, October 12th** - Resident Services Committee Meeting - Fellowship Hall @ 11:15 AM
- **Monday, October 12th** - Building & Grounds Committee Meeting - Fellowship Hall @ 2:00 PM
- **[OVERNIGHT TRIP] Monday, October 12th - Wednesday, October 14th** - Overnight trip to Bryson City to ride the Great Smoky Mountain Railroad
- **Saturday, October 17th** - Annual Walk to End Alzheimer's - downtown Greensboro @ 9:00 AM

Next Activity Committee Meeting is Thursday, May 14th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 6

- **Monday, October 19th** - Auxiliary Committee Meeting - Linville Arts & Crafts Room @ 10:30 AM
- **Tuesday, October 20th** - Trip to the NC State Fair @ 9:00 AM
- **Tuesday, October 20th** - Campus Care Alliance Committee Meeting - Assisted Living Education Center @ 10:30 AM
- **Thursday, October 22nd** - Resident Council Meeting - Last one of the year! - Fellowship Hall @ 9:30 AM
- **Friday, October 30th** - Monster Mash Social – Halloween Themed Wine Down! Come dressed in your best costume! @ 3:30 PM

November

- **Thursday, November 5th** - Holiday Makers Market - Group Fitness Room @ 12:00 PM – 4:00 PM
- **Wednesday, November 11th** - Veterans Day Appreciation Program - Fellowship Hall @ 3:00 PM
- **Saturday, November 14th** - Quarterly WhiteStone Board Meeting - Fellowship Hall @ 9:00 AM
- **Monday, November 16th** - Town Hall Meeting with Mark Lewis - Fellowship Hall @ 3:00 PM
- **Thursday, November 19th** - National Monopoly Day - Come play a game with us at in the Linville Activity Room @ 2:30 PM

December

- **Thursday, December 3rd** - Memory Tree Dedication Service – Chapel @ 3:00 PM
- **Friday, December 4th - Friday, December 11th** - Hanukkah Celebration - Nightly lighting of the Menorah Ceremony @ 6:30 PM
- **Wednesday, December 9th** - Marketing's Annual Holidazzle - Linville Clubhouse @ 5:00 PM – 7:00 PM
- **Sunday, December 13th** - Christmas at WhiteStone with Grand Chapter @ 2:00-4:00 PM
- **Thursday, December 31st** - New Year's Eve Social & Countdown with Scott @ 3:00 PM

Next Activity Committee Meeting is Thursday, May 14th, 2026, at 11:00 AM in the Linville Arts & Crafts Room (All are Welcome to Attend) – Page 7

Auxiliary Committee Meeting Minutes

April 20, 2026

Attendance: Don McCrickard, Jill Jones, Shirley Berthold, Fran Mooney, Barbara Kreuger, Bob Kelly, Ted Dresie, Eleanor Drake, Alicia Sharp, Caroline Meurer, John Jarman, Peggy Butler, Judy Covarrubias, Charlie Jones, Mia Sansbury, Judy Young

Staff Attendance: Allison LeTourneau, Archana Patel, Misty McAden

Don welcomed the committee.

Misty opened the meeting with a prayer.

Josh Hillegass was not available for the meeting due to being off site at a conference.

Rachel Seibert and Ginger Cottrell were not available for the meeting.

Don McCrickard reported there are no known issues in the Care Center.

Don passed around the sign-up sheet and mentioned that there are ten openings for the Front Desk in May.

Allison LeTourneau informed the committee that there will be a cookout for National Skilled Nursing week and invited the committee to assist with that. Allison stated that calendars, updated visitation lists, and flyers will be in the mailboxes at the beginning of the month.

Don informed the committee of the Executive Council meeting, which discussed the functions of the Resident Council, including the format of the meetings. Don mentioned that each committee should have a vice chair and a scribe—this committee has both, John Jarman as the vice chair and Allison LeTourneau as the scribe. Don indicated the functions for each committee will be updated in the Resident Handbook at the suggestion of the Executive Council. The reports given at Resident Council meetings should stay around three minutes to keep the Resident Council meeting shorter. Changing the time of Resident Council meetings is being discussed. The meeting will remain on Thursdays. Misty McAden stated that there is IL Bible Study at 3:00 on Thursdays. Don informed the committee of the Resident Advisory Committee meeting that occurs each quarter at which reports from each committee chair are made to the Board of Directors. Don opened the floor for suggestions and

stated that the committee can reach out to Tom Morrison and Ted Dresie with questions.

Bob Kelly talked to the council about the photo frames and thanked committee members for volunteering to assist residents in the Care Center with the use of photo frames. A meeting and training session about the photo frames will take place on April 28. Allison, Gina, and Josh have conversed about possible candidates. Bob stated that the volunteers can visit any of the candidates who have photo frames, they are not bound to one individual. Bob Kelly invited anyone interested in volunteering with the photo frame to let him know.

Eleanor Drake asked if it is okay that visitors don't sign out. Alicia Sharp stated that it is okay if they don't sign out. Archana Patel stated that in case of an emergency, it shows who is still in the building. Archana stated that it is encouraged that visitors sign in and out of the building. Ted Dresie stated that some people leave at another exit. Barbara Kreuger stated that the committee could offer encouragement to visitors to sign in and out.

Don McCrickard stated that the next meeting will occur on May18. Archana Patel informed the committee of the Spring Covid vaccine clinic tomorrow, April 21. Misty stated that she will be out of office on May18 due to her honeymoon. Jill Jones suggested that we wear the purple vests at the Front Desk since the vests were part of the "uniform" from the beginning of this committee. Jill encouraged the committee to wear the purple vest to set the committee volunteers apart. There is a purple vest at the front desk for those who want to wear the vest when they volunteer at the front desk.

Respectfully submitted by,

Allison LeTourneau, LRT, CTRS

Recreational Therapist

Community Life Services

Campus Care Alliance Report for Resident Council 23 Apr 2016

Good morning, I am Connie Burbank, co-chair of the Campus Care Alliance, and represent Cathy Long the other co-chair.

- We had a meeting on Tuesday the 21st, with 12 members and 4 staff attending.
- A few members and staff are investigating ways to increase patient and staff communications.
- Improvements are being made to the Host Program by Marline Senessie in the CWC.
- CWC leadership is implementing staff education, and reviews to prevent recurrent falls.
- There is a new uniform policy: navy blue scrubs for nurses, and pewter gray for certified nursing assistants. The staff have options to pay for their new scrubs.
- To increase Assisted Living residents' engagement with activities:
 - There is a new AL fitness calendar, including pool therapy and chair yoga.
 - Socials for men and women have started with IL residents participating.
 - Auxiliary committee members are planning to have 30-minute visits to engage more introverted residents.
- Resident-health nurses, Tatianna and Christy, had a 100% response to 11 Sara alerts. In IL, there were 24 alerts. Call light times are 6 minutes, with a goal of 5.
- Overall, a total of 6 interviews from independent living residents who were discharged from the CWC were good for 3 consecutive months. This month exit interviews showed recurrent themes: room cleanliness, room temperature variability and food quality differences, and that wristband use is inconsistent.
- Meet and greet events continue each month. Non-CCA members may choose to participate. Contact John Proudfit or any members to take part.
- We are proposing small group tours on a monthly basis to the Care and Wellness Center, to familiarize IL residents with the layout and services provided for our continuing care. There is a sign-up sheet at the table by the door for anyone interested.
- The committee recognized members JoAnn Cox, Sarah Hester, and Ted Fritz as the founders and promoters of the Campus Care Alliance.
- Are there any questions? Please feel free to talk to me after the meeting.
- Thank you.

Building, Grounds, Environmental Services Committee Meeting

April 13, 2026

Attendees: Jimmie Dowless, Gene Lewellyn, Joyce Hibshman, Beverly Cato, James Everhardt, John Jarman, Tom Morrison, Tweety Moore, Linda Stewart, Donna Newton, Leonard Miller, Mark Lewis

Jimmie Dowless opened the meeting with a prayer.

It is requested that when you speak at the meeting, please identify yourself so minutes will be correct. Please silence your phones.

Brightview: (James)

A resident asked about white flags to put around shrubs that they do not want pruned. They can be picked up at the front desk.

Brightview requests that residents living in villas clean up any dog waste before mowing is done. (mowing is done Wednesday, Thursday and Friday)

True Green fertilized and sprayed weeds last week. Grass will show some brown color.

Brightview will fill in the rut near the CWC/cemetery walkway.

Donna has noticed a lot of bees, and she is delighted with that!

Gene Lewellyn asked about an area in his backyard that is worn down from the landscape guys turning in at one place. Brightview plans to apply grass seed and fertilizer in that area.

Old Business:

An update on bill from Brightview for cleaning up of two winter events was given by Mark Lewis. Original bill of \$185,000 was reduced to \$145,000 and the company is not willing to change it any further. We will not be moving forward with Brightview. Bids from several companies will be taken into consideration. A 90-day without cause termination with Brightview ends 7/31/26. They need to agree to early termination of the contract to avoid service fees. Donna suggested that we include some kind of language in our next contract that will address the issue of exceeding a certain amount for services.

Jimmie received an email from a resident concerning grounds maintenance. Jimmie forwarded it to Joel and Mark Lewis for consideration in interviewing prospective vendors.

As an update on the CWC gutter that was apparently stopped up with leaves and rain was overflowing that might damage the building foundation or destroy landscaping, Joel reported that the gutters have been cleaned out and a quote has been requested.

This issue was reported to Jimmie by a resident. The Holden Road entry to Whitestone is not very well lit. Mark talked to our city councilman who forwarded it to the community relations team who forwarded it to Duke Energy. Duke is aware of the issue and will hopefully get their vegetation management crew out to remove the vegetation.

New Business:

A couple of residents ask me to bring the concern that some of the doors are unusually fast to close and heavy. The too-heavy doors are a hazard for residents with mobility issues and potential liability for Whitestone, they believe. Examples are rest room doors, exterior doors that are not handicapped accessible, doors in resident storage areas and doors into trash rooms. Mark said that the doors that were installed along with the closures were installed with code and regulations in mind. Any changes to doors or closures may risk our getting a citation. It was suggested that we ask people to give exact locations so that we could go to inspect.

As a result of the recent snowstorms, we have been asked to explore ideas of anything that we think might be any possible improvements that may help our community in preparation for future situations. Jimmie and Joel are working on this especially re. installing a generator in the guard house. The security building at the front gate could be without power and would be without heat or AC, control of gates, and no ability to monitor security cameras. Mark said that we typically do not allow gasoline generators on campus. We need to install something that could power TV's and monitors in the guard house. If you have any ideas, please email Jimmie and he will compile a list, looking at both pros and cons and bring it back to committee for our input and recommended actions.

Tweety Moore is concerned about people going through a stop sign. She has had several close calls. She and Jimmie will visit the exact intersection, take pictures and report back to the committee. Speed bumps or an arm that raises up and down were suggested.

Plant Operations Report:

Dryer vent cleaning is going to start the 1st week of May. We will start with IL south, then IL west and then finally the houses. This will be done by internal staff and residents will not have to pay for the service.

The dining room project equipment will ship 4/15 with an expected 7-day delivery. Proposed start of work is Sunday 4/26 after Brunch. Information on how Monday and Tuesday dining is carried out is still in planning stage with updates coming closer to start date.

We are looking at an April-May completion of fiber project. There have been some communication difficulties with Single Digits.

The March 20 generator test reviewing and labeling of outlets has been completed. The generator test revealed we don't have any outlets in the resident rooms, as well as no ac or heat. Mark mentioned that we are working with LCS development to identify the upgrades in terms of capacity with our generators. We want to make sure that we can, when we add a new generator, have enough capacity to add some outlets and some emergency items.

The irrigation system is being repaired on Wednesday. It was run over by a truck.

Environmental Services Report:

Leonard reported that an updated document has been sent out to all residents about the housekeeping duties that can be performed at the "every other week" residence cleaning.

Deep cleaning will be performed on the "move in month anniversary" for each residence. Carpet cleaning will be done in-house as part of the deep cleaning. Window cleaning will be scheduled after the pollen season is over.

Leonard mentioned that we have an employee that's French. She can understand English but speaks more French than English. She will be cleaning the common areas. He had AI print her evaluation in French, but they discussed it in English.

Mark wanted to take the opportunity to thank Leonard for starting the annual deep cleaning schedule and for his idea of having our village residents' trash cans delivered to the curb and returned. Mark appreciates Leonard's work creating a more efficient department.

Leonard has developed the idea of door hangers to be put on residents' doors if the housekeeper was unable to come in for whatever reason. If the resident is an "enter" and is not there, the housekeeper will put a tent card saying that the housekeeper was there.

Any additional requests for housekeeping tasks that are not on the list should go through Leonard.

The meeting was adjourned.

Our next meeting is May 11, 2026.

Respectfully submitted, Joyce Hibshman

Jimmy

Building, Grounds and Environmental Services Minutes April 13, 2026 Report to Resident Council 4/23/26

Attendance for meeting was twelve persons.

Brightview contract issue: Board pursuing 90-day termination; potential liability if not mutual —\$85,000 estimated for 5 months of fees.

Operational projects moving: fiber expected end of month, buffet equipment shipping Apr 15 (7-day transit), dryer vent cleaning starts 1st week of May.

Safety concern in parking/drive-through: residents report repeated near-misses; request for physical traffic calming (speed bumps / arm gate) — staff to document and inspect.

Grounds & landscaping: requests for white flags to prevent pruning, irrigation repair, fertilization noted; proposals solicited from local landscapers.

Housekeeping: annual deep-clean schedule established; French-language employee evaluation translated into French using AI; in-house carpet cleaning planned.

The meeting was adjourned.

Our next meeting is May 11, 2026 and all residents and staff are invited to attend.

Food and Beverage Committee Meeting – April 9 , 2026

Overview

- Buffet equipment ships **April 15**; target install **Apr 26–28** with the buffet closed **2 days** for prep.
- New à la carte menu launches **April 20** – smaller, focused menu to hit **12–15 minute** ticket times.
- Average home deliveries: **30–40/day** (lunch ~5–6); to-go usage ~**100 containers/day**.
- Packaging review: current containers **\$0.06–\$0.47 each**; exploring compartmentalized and compostable options to reduce mixing and improve quality.
- Patio rollout planned **early May** with weekly themed/limited patio menus (Wednesdays = exclusive patio menu).

Buffet equipment & install timeline

- Equipment scheduled to ship **April 15** from California; transit expected ~**1 week**.
- Installation to start **Sunday, April 26**; buffet closed for **two days** for cleaning, painting, and equipment hookup (closure currently expected **Mon–Tue**, may shift to **Tue–Wed**).
- Kitchen remains operational; dining room remains open; à la carte service expected available during buffet closure.
- **No delivery fee** for the buffet-closure days; deliveries to be provided those days.
- Memo and follow-up meeting to confirm exact plans; project targeted to finish by **end of this month**; new cookware and trays being procured.

À la carte menu & chef changes

- New à la carte menu launches **April 20**; menus completed, pricing pending, rollout after supplies arrive.
- Menu streamlined to about **10 items** to reduce ticket time; target ticket time **12–15 minutes**; use daily food counts and pars for prep.
- Key changes: grilled chicken added; fried oyster appetizer and fried oyster salad added; cobb salad retained; quesadillas reinstated (chicken/beef/vegetarian); vegetable pot pie stays in vegetarian rotation; vegetable quesadilla removed.
- Entrées and sides: fresh pasta rotates weekly (fettuccine, spaghetti, linguine, pappardelle); twin lamb chops with mint-pistachio salsa verde; ginger-soy Atlantic salmon with white rice and bok choy; steak au poivre (filet) with cream potatoes and wild mushroom mix; braised **8-oz** short rib with pesto cream potatoes and

- honey-maple glazed tri-colored baby carrots; burger and Impossible burger retained; starches limited to **3** (cream potatoes, white rice, French fries).
- Service/POS changes: plate presentation refreshed; POS prompts for sauce preference (sauce / sauce on side / no sauce) to allow plain servings.

Patio rollout & patio menus

- Patio scheduled to open **beginning of May**, contingent on buffet clearance and weather.
- Wednesdays: exclusive patio-only menu; reservations accepted; seating **first-come, first-serve** until full.
- Thursdays: themed **different countries** cuisine.
- Cooking performed on the patio; menus feature two proteins (e.g., **New York strip, grilled chicken**) and sides (e.g., **baked potatoes, grilled asparagus**).
- Monthly menus mailed to residents

To-go packaging, recycling & costs

- Held a post-luncheon meeting for staff who missed the recycling presentation.
- Received customer complaints that to-go lids do not seal compartments, causing food mixing (e.g., tomato sauce with vegetables).
- Exploring packaging changes: replace T-shirt plastic bags with smaller paper bags for single/smaller orders; consider metal divided containers.
- Evaluated container types: compartmentalized plastic seals better; compostable fiber containers become soggy/leaky and have nonrecyclable tops; none of current containers are microwave-safe — customers must remove food before microwaving.
- Noted recycling and cost constraints: Greensboro single-stream often does not accept labeled recyclables; styrofoam is considered because it can be melted into pellets; facility uses ~**30** disposable items daily; cost examples: styrofoam **6¢** each; alternatives **20¢, 40¢, 47¢** each; overall cost expected to remain similar while improving quality.

Reservations, bistro hours & comms

- Bistro closes at **2:30 PM** (previously **3:00 PM**; had been advertised until **5:00 PM**).
- POS data over **two months** showed virtually no sales after **2:30 PM** (one or two purchases), prompting hours reduction to avoid wasted labor.
- New freezer installed in bistro for Hersey specialty ice cream; pints will be sold.
- Initial inventory ordered: one three-gallon tub per flavor to test demand; prior location required **six** three-gallon tubs/week for Cappuccino Crunch.
- Meal policy: one dessert included in the general price; additional or to-go ice cream is charged.

Marketing Meeting
April 1, 2026

Minutes

(see addendum pg 2)

The meeting was opened with a Welcome from Debi Bryant, Director, and Alan Atwell, Chair, followed by a prayer by Alan.

Marketing Minute:

- Debi welcomed new attendees, Brian and Andrea Petrarca.
- March Overview of Events:
 - March 10th TRLA breakfast was well attended with 60 attendees.
 - March 25th Diamond Dining was attended by 33 depositors and 8 mentors.
- Occupancy Report:
 - 98% occupied; 98% sold; Cottages, 0; Villa Homes, 0; Apartments, 1; Residential, 2.
- Waitlist – Total Depositors, 160.
- Move Ins: March, 4; April 2; May, 1.

Upcoming Event:

- Open House, April 22nd, 2 -4. Residents who are agreeable will open their Apts. or Houses for Visitations.

Review of "New Resident Quick Reference Guide":

- This Guide is found in their New Resident Handbook. Due to overwhelming of the move, they might not review quickly so a quick overview of key points is helpful.
- With so few move-ins and needs for additional mentors, it was suggested that this committee now think of themselves as a Hospitality Committee.
- Invite new people as you see them on campus, lunches, dinners & programs.
- A question was asked what to say that hasn't been said many times before.
- One attendee volunteered she likes to emphasize start now to get their downsizing done. Being on a long wait list might not hold true if circumstances might develop that they would be called earlier.

The next meeting will be May 6th at 11:15 a.m.

Submitted by:
Betty Atwell, Secretary

Addendum to Original Minutes
April Marketing Resident Council
April 23rd 2026

Occupancy, Sales & Waitlist

Independent Living Count

- **Total IL units:** 210
- **As of April 22:**
 - **Occupied:** 203 (97%)
 - **Sold:** 206 (98%)
- **Available units:**
 - **Cottages:** 0/Villas: 1
 - **IL Apartments:** 0
 - **Legacy Apartments:** 3 openings in Bennette
- *Anticipated May availability in IL West & IL South.*

Wait List:

- 168 depositors.

Events:

April 22nd Open House - we had 55 Prospective Residents who toured 5 floor plans and met with Department Leaders to hear more about how each department supports our Residents each day.

WhiteStone

A MASONIC & EASTERN STAR
COMMUNITY EST. 1912

Founded on fellowship. Inspired by you.

APRIL 2026

MARKETING MINUTE

Occupancy Report:

Occupied	98%
Sold to	98%
Cottages	0
Villa Homes	0
Apartments	1
Residential	2

April Events:



*Spring
Forward*

INTO VIBRANT
RETIREMENT LIVING!

Visit Our Open House

WEDNESDAY, APRIL 22
2 - 4 P.M.

Waitlist Update

Total Depositors:

160

1BR/1Br +Den: 6-12 Months

2BR: 2-2.5 Years

Past & Upcoming Move-Ins:

Move In	New Resident	Address	Mentor
March 2nd	Ken Garner	Lin 305	Charlie Jones
March 4th	Carolynne Burgman	4 YRC	Corinth Milikin
March 26th	Andrea & Brian Petrarca	702 RL	Bob & Ellen Levin
April 1st	Billie Bolton	ILS 417	Donna Ferguson
April	Sandy & William Martin	1001 FMD	Helen Ullrich

March Overview Marketing Events:

TRLA Networking Breakfast

March 10th We hosted Triad Retirement Living Association (TRLA) Networking Breakfast for approximately 60 Senior Living Professionals.

Diamond Dining

March 25th We had our Diamond Dining Luncheon for waitlist depositors. We had 33 depositors attend and 8 mentors.

Resident Referral Program:

We would love your help with spreading the word about WhiteStone. Each prospective resident that you refer to us (that results in a move-in), you (current resident) will get a \$1500 credit on your monthly service fee once they move in.

MARKETING TEAM

If you have any questions or comments,
please feel free to reach out to the Marketing Team:

Debi Bryant, Director of Sales & Marketing dbryant@LiveatWhiteStone.org

Monica Hurd, Residency Counselor mhurd@LiveatWhiteStone.org

Meredith Cooper, Marketing Coordinator mcooper@LiveatWhiteStone.org

NEXT MARKETING COMMITTEE MEETING
WEDNESDAY, MAY 6TH AT 11:15AM

Bob

Residential Services Committee Meeting
April 13, 2026, 11:15 AM Linville
Fellowship Hall

In attendance: Bob DellOrfano Stuart Brownlee, Barbara Krueger, Tom Morrison, Carol Rich, Bob Kelly, Andre and Brian Petraca, Joyce Hibshman, Ellen & Bob Levin, Linda Christeiansen, Ted Dresie, John Serdensky, Karla Stapleton, William Ridgway, Mark Lewis

Opening

- The meeting opened with a prayer focused on wisdom, integrity, responsible use of technology, collaboration, and improving care and access for those served.

IT & Network Issues

- Printer connectivity problems were discussed extensively.
 - o Issues are intermittent, often occurring in the afternoon or evening.
 - o DHCP (dynamic IP addressing) may be contributing, but there is no definitive conclusion.
 - o Static IPS were considered but rejected as impractical and high-effort.
 - o A process change was agreed upon: residents will contact the IT provider directly when issues occur, using a provided ticket/reference number so troubleshooting can occur in real time.
 - o Cycling powering off/ofprinters often resolves issues temporarily.
 - o Internet bandwidth variability was reported across multiple buildings and locations. o Speeds fluctuate significantly by time of day and location.
 - o Follow-up offline was planned to identify specific problem areas.

Clinical Systems & Access

- Epic (Cone Health's electronic medical record system) access:
 - o Certain providers and staff have full Epic access (beyond MyChart).
 - o Other systems (Atrium, Novant) are not directly accessible, but limited data can be viewed via Epic's "Care Everywhere" feature o No immediate changes to access were identified.
- Lab result reference ranges were discussed; discrepancies were noted and will be followed up.

Health & Resident Services

- COVID boosters are scheduled for April 21st (10:00 AM—3 PM), with in-residence visits afterward.
 - Sarah Alert devices are undergoing battery replacements in resident units; an apology was issued for short notice.
 - Questions were raised about:
 - o Toenail clipping services (not limited to diabetics).
 - o Vertigo treatment (crystal repositioning).
 - o Potential new provider partnerships.
-

Facilities, Security & Parking

- Parking concerns were raised near assisted living and other access points due to visibility and safety risks.
 - Old generator removal may help alleviate some of the issue.
- Fiber installation was reviewed; updates pending vendor meetings.
-

Delivery & Package Security (Major Topic)

- Significant concerns about package deliveries.
 - Multiple carriers, inconsistent entry points, language barriers, and after-hours deliveries.
 - Packages left unattended or in incorrect locations.
 - Food and grocery deliveries add complexity due to perishables. • Ideas discussed (no final decision).
 - o Centralized delivery locations.
 - o better signage and maps for drivers.
 - Security managing or redirecting deliveries. o Numbered entrances or clearer addressing.
 - Learning from practices at other senior living communities.
 - Consensus: this is a complex & multi-factor issue requiring a combination of short- and long-term solutions.
-

Next Steps

- Meeting minutes will compile all identified issues for further review.
 - Ongoing documentation of problems (especially security and deliveries) was encouraged.
 - Next meeting scheduled for May 11.
-

Summary of the Spiritual Support Committee Meeting Minutes on 4/1/2026

The Spiritual Support Committee met on April 1, 2016, with seven members in attendance. The meeting was opened with prayer by Bob DellOrfano.

Elaine Germain gave the final report on the Seder meal. 63 registered; only 40 attended. She thanked the DeMolay boys for their assistance as well as the others who helped put the event together.

The discussion about the refurbishing of the chapel was tabled until the May meeting due to the absence of Misty and Joel King.

Marilyn Lauritzen reported that 25 Lilies had been ordered for Easter and that they would be delivered on Saturday before Easter.

It was moved and seconded to donate \$200 to Greensboro Chapter of DeMolay in appreciation of their assistance with serving the Seder meal. The motion passed.

The next meeting will be held May 6 at 2:00 PM in the Linville Arts and Crafts room.

Respectfully submitted,
Ray Hall
Chairman

The meeting was closed at 2:45 PM