



Jenna Grant, Director of the Fraternal Friendship Program, was nominated and selected by the Guilford County Family Justice Center's Elder Justice Committee as a recipient of the 2026 Elder Justice Champion Award.



Debi Bryant, Director of Sales and Marketing was recently selected to participate in the LCS ExSellerator Leadership Program, which focuses on the growth and development of committed leaders.

JUNE 2026

M.E.S.H. Monthly Report: Board of Directors

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912
Founded on fellowship. Inspired by you.

WhiteStone A Masonic & Eastern Star Community | 700 S. Holden Road | Greensboro, NC 27407

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VISIBILITY JUNE 2026

WHITESTONE COMMUNITY VISIBILITY – LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women's Coffee – Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men's Coffee – Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Wine Down – Fellowship Hall 3:30pm-5pm, Fridays</i>
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>
Monthly:	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>
June 29th	<i>Town Hall w/Executive Director</i>

WHITESTONE FRATERNAL VISIBILITY - LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>MESH Chapter #379 Meeting [1st Saturday] Fellowship Hall</i>
Monthly:	<i>MESH Lodge #771 Meeting [2nd Saturday] Fellowship Hall</i>

WHITESTONE RESIDENTS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women's Coffee - Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men's Coffee - Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Caregiver Support Group - Woodbury Game Room 1p-2p, Thursdays</i>
Weekly:	<i>Worship Service – Streamed on Channel 1390 & Chapel 10am-11am, Sundays</i>
Monthly:	<i>WhiteStone Resident Committee: Marketing [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Spiritual [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Activities [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Food & Beverage [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Buildings & Grounds [2nd Monday]</i>
Monthly:	<i>WhiteStone Resident Committee: Campus Care Alliance [3rd Tuesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Auxiliary [3rd Wednesday]</i>
Monthly:	<i>WhiteStone Employee Gratitude Initiative Committee</i>
Monthly:	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>WhiteStone Retreat: A Caregiver Respite Program [3rd Tuesday]</i>
As Needed:	<i>WhiteStone COVID Task Force</i>
June 8th	<i>Greensboro City Councilman, Adam J. Marshall here to talk to residents</i>

WHITESTONE BOARD OF DIRECTORS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)

LIFECARE SERVICES [LCS]: SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
June 23rd	<i>Doug Oliver, Senior Director of Community Experience - Campus Visit</i>

WHITESTONE EXPANSION: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE TECHNOLOGY INFRASTRUCTURE: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)
June	<i>Successful Completion of Installation of Fiber Internet Service in Village</i>

WHITESTONE NEW RESIDENT: PROSPECTING EVENT(S):

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>

WHITESTONE EMPLOYEE: RECOGNITION, RECRUITMENT, & RETAINMENT:

DATE(S):	MEETING(S)/EVENT(S)
Bi-Weekly	<i>New Hire and General Orientation</i>
June 19th	<i>Juneteeth Celebration</i>

WHITESTONE EMPLOYEE: JUNE SERVICE ANNIVERSARIES

EMPLOYEE NAME:	YEARS OF SERVICE:	DEPARTMENT:
<i>Tony Freeman</i>	<i>12 yrs</i>	<i>Security</i>
<i>Daylin Benito-Oliva</i>	<i>2 yrs</i>	<i>Nursing</i>
<i>Chelsea Cook</i>	<i>2 yrs</i>	<i>Nursing</i>
<i>Winnifred Gyimah</i>	<i>2 yrs</i>	<i>Environmental Services</i>
<i>Cynthis Covington</i>	<i>3 yrs</i>	<i>Environmental Services</i>
<i>Geoyia Ragsdale-Polk</i>	<i>4 yrs</i>	<i>Food & Beverage</i>
<i>Isabelle Dallape</i>	<i>1 yrs</i>	<i>Nursing</i>
<i>Jada Davis</i>	<i>1 yrs</i>	<i>Assisted Living</i>
<i>Catherine Mokaya</i>	<i>1 yrs</i>	<i>Memory Care</i>
<i>Abigail Simpkins</i>	<i>1 yrs</i>	<i>Nursing</i>
<i>Denver Whatley</i>	<i>6 yrs</i>	<i>Food & Beverage</i>
<i>Taylor Balamucki</i>	<i>2 yrs</i>	<i>Nursing</i>
<i>Meghane Langlois</i>	<i>2 yrs</i>	<i>Human Resources</i>
<i>Tonya Balford</i>	<i>2 yrs</i>	<i>Nursing</i>
<i>Travis Craver</i>	<i>4 yrs</i>	<i>Security</i>
<i>Seritha Tickles</i>	<i>20 yrs</i>	<i>Security</i>
<i>Shaqan White</i>	<i>13 yrs</i>	<i>Food & Beverage</i>
<i>Tracy Armwood</i>	<i>29 yrs</i>	<i>Human Resources</i>
<i>Star Hughes</i>	<i>1 yr</i>	<i>Food & Beverage</i>
<i>Jessicah Moore</i>	<i>1 yr</i>	<i>Nursing</i>
<i>Quintura Wilhite</i>	<i>10 yrs</i>	<i>Assisted Living</i>

KEY PERFORMANCE INDICATORS – JUNE 2026

GREEN *Light Key Performance Indicators [KPI's]: Summary of Findings –*

YTD Net Sales IL	Budget of 9 with actual net sales at 11.
YTD IL Closings	Budget of 9 with actual closings of 10.
MC MTD Occupancy	Averaged 12 for the month on a budget of 11.5.
AL MTD Occupancy	Averaged 24 occupied for the month on a budget of 21.6
YTD REVPOR	REVPOR budget of 6,845 with actual 6,888 a +.6% variance.

YELLOW *Light Key Performance Indicators [KPI's]: Summary of Findings –*

IL MTD Occupancy	Averaged 202.8 for the month on a budget of 204.
HC MTD Occupancy	Averaged 75.22 for the month on a budget of 77.5.
YTD NOI	Actual of 1,237,977 on budget of 1,461,690, a negative variance of (223,712).
YTD EXPPOR	EXPPOR budget of 6,588 with actual 6,621 a (.5%) variance.

RED *Light Key Performance Indicators [KPI's]: Summary of Findings –*

Days in AR	Days in AR average of 14.9 versus target of 19. 49% of total AR 90 days outstanding versus benchmark of 15%.
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COVID-19 TASKFORCE & UPDATE(S) – JUNE 2026

We continue to be COVID free throughout the month of June.

WHITESTONE LEADERSHIP TEAM: DIRECTORS REPORT

DIRECTOR	NAME DEPARTMENT
Mr. Mark Lewis, LNHA	Executive Director
Mr. Josh Hillegass, LNHA	Health Services Administrator
VACANT	Director, Clinical Services
Mrs. Ginger Cottrell	Assisted Living Manager
Mrs. Tracy Armwood, SPHR	Director, Human Resources
Mrs. Debi Bryant	Director, Sales & Marketing
Mr. Joel King	Director, Plant Operations
Mr. Leonard Miller	Director, Environmental Services
Mrs. Jenna Grant	Director, Fraternal Friendship Program
Ms. Nikki Stafford	Director, Finance
Mr. Frederic Pauthonnier	Director, Culinary Services
Mrs. Gina Prevost, LRT/CTRS	Director, Community Life Services
Mrs. Misty Main	Director, Spiritual Services & Chaplain
Ms. Archana Patel	Executive Assistant

HEALTH CENTER REPORT

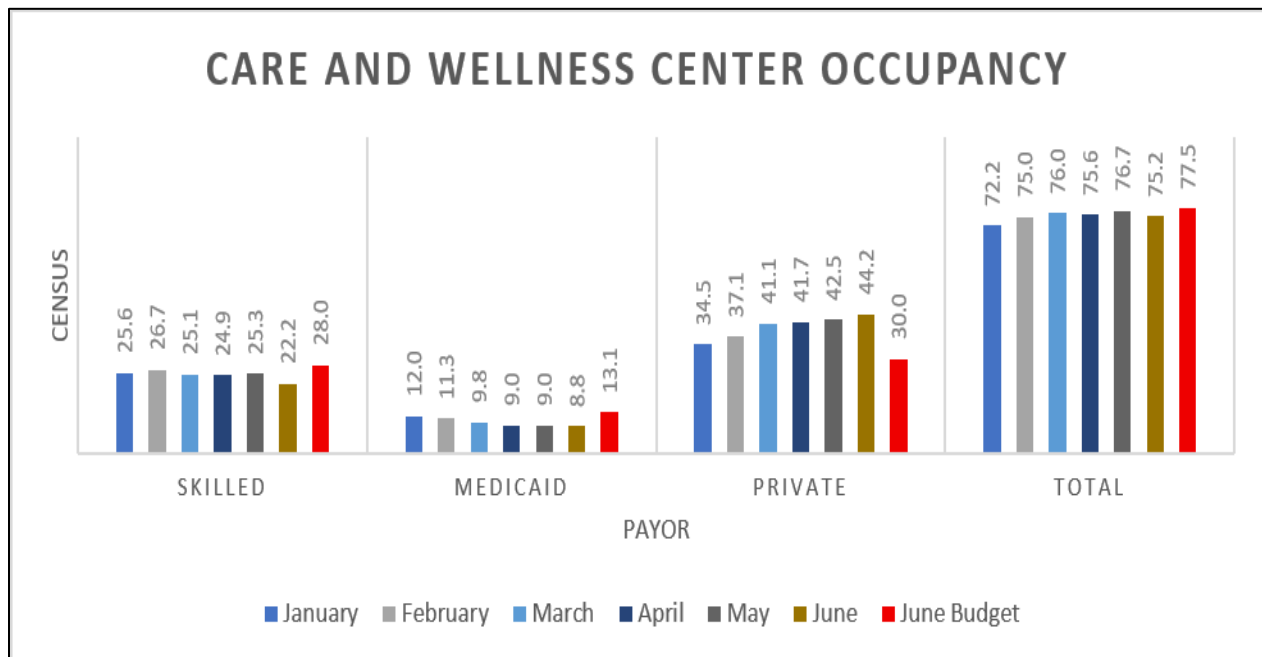
June 2026 Overview

We continue to anticipate the arrival of surveyors on campus for our Life Safety Survey following our recent deficiency-free annual survey. This Life Safety Survey evaluates our community's compliance with the Life Safety Code (LSC) and fire safety requirements. The surveyor reviews areas such as fire alarm and sprinkler systems, emergency preparedness, smoke barriers, exit routes, hazardous materials storage, and maintenance documentation to ensure the building can safely protect and evacuate residents if needed.

Our team remains survey-ready by conducting routine life safety rounds, reviewing documentation, and promptly addressing any identified issues. We work closely with maintenance, nursing, and department leaders to ensure fire safety systems, emergency preparedness measures, and environmental compliance standards are consistently maintained.

Census Updates

In June we saw a slight drop in our overall and skilled census in the Care and Wellness Center. Our team remains focused on continuing to drive referrals and grow our census. While total census declined from May, occupancy continues to reflect a strong and balanced payor mix heading into the third quarter.



Clinical Updates

We continue to actively recruit for the Director of Clinical Services position and remain committed to identifying the right long-term clinical leader for WhiteStone. Our team has been conducting interviews, reviewing candidates, and collaborating with both internal recruitment resources and an executive healthcare search firm to expand the candidate pool. Recent recruitment efforts have generated multiple qualified leads, and candidates continue to move through the screening and interview process.

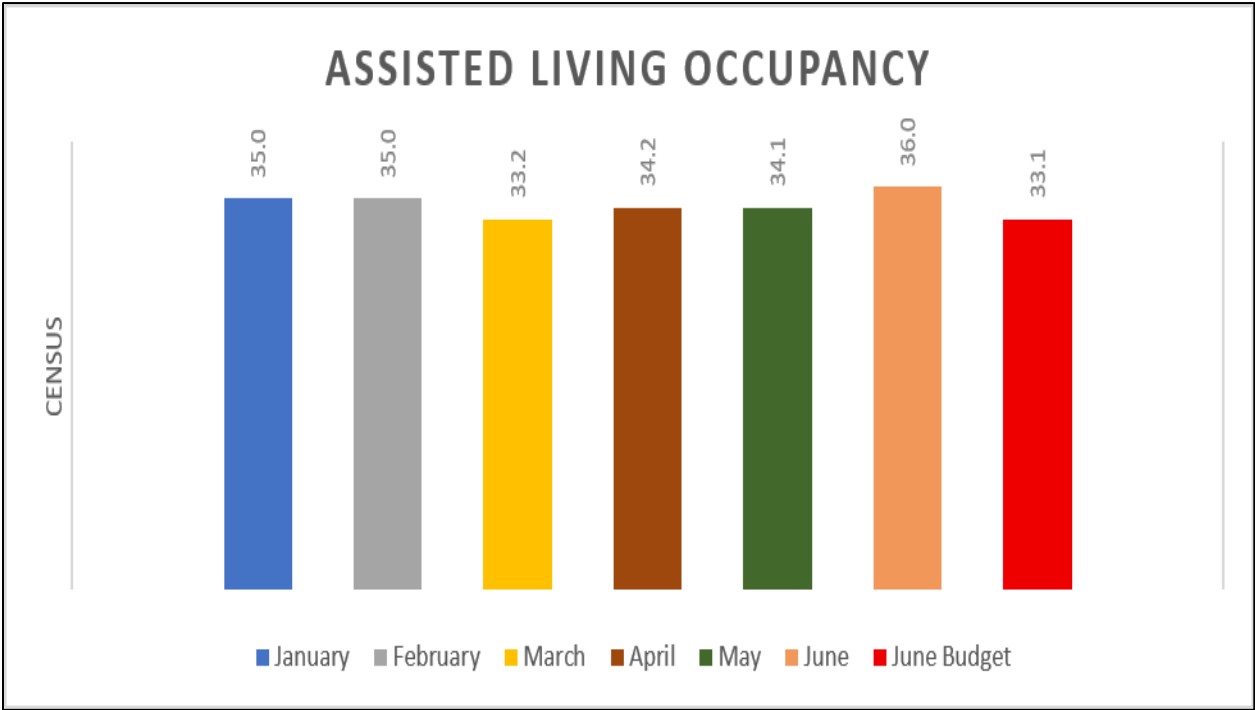
In the interim, our clinical operations remain stable, and the leadership team continues to provide oversight and support to ensure continuity of care, regulatory compliance, and quality outcomes. We will keep the Board informed as the search progresses and will provide an update upon identification of a finalist.

To improve recruitment, retention, and scheduling consistency, WhiteStone has begun transitioning nursing staff from traditional 8-hour shifts to 12-hour shifts. This change aligns our staffing model with current healthcare workforce preferences and positions us more competitively in the market for licensed nurses.

Initial feedback from staff has been positive, as the new schedule provides greater flexibility, more consecutive days off, and improved work-life balance. From an operational perspective, the change is expected to reduce the number of daily shift handoffs, improve continuity of care for residents, and provide more consistent clinical coverage throughout the day.

ASSISTED LIVING & MEMORY CARE REPORT

June census for Assisted Living & Memory Care had a great month. We maintained 100% occupancy for both Assisted Living & Memory Care. Thank you to the team for their hard work in making this level of care a great option for our Residents of WhiteStone.



HUMAN RESOURCES REPORT

June 2026 Overview

Turnover

19.84% turnover YTD 2026. Compared to 23.57% YTD for 2025. Decrease of 3.78% in turnover overall

Workers Comp

We do have one injury with a work comp claim. CNA of 30 years JR, fell in the hallway corridor from AL to CWC where the carpet transitions to the hard floor. She stated she trip on her own feet falling on her hip. Fall resulted in a hip fracture and surgery. Employee is currently out of work.

EEOC and Legal Update

Still awaiting EEOC Response - Related to the Notice of Charge from the EEOC filed by Stephanie McLendon, we obtained counsel with Ogletree Deakins to assist with the filing of the position statement considering the prior notice received from a representing attorney prior to the filing at the EEOC. Position statement was due February 11th and was submitted. You may recall that we received a demand letter in reference to an employee, Stephanie McLendon, Assisted Living CNA/Med Aide, seeking a settlement related to workplace discrimination. This 4employee was employed with WhiteStone for just over 3 months and was terminated due to refusal to perform CNA duties and gross insubordination towards a supervisor.

We received another DOL Wage and Hour complaint filed by former employee Shadra Strudwick, scheduler. After addressing performance concerns Mrs. Strudwick claimed she was taking calls as part of her job after hours before and after work. Mrs Strudwick played in role in WhiteStone receiving its first DOL complaint in May which was resolved. Mrs. Strudwick failed to record said hours worked, not did she report to her supervisor or anyone that she felt she was not getting paid for any such hours worked. We do acknowledge that this role has taken call after hours at times. We quickly calculated a settlement and submitted our response to the DOL which also worked to resolved the matter the same day our response was received. This claim is considered resolved and closed.

Overtime

1040.46 hrs of OT for June 2026 at a cost of \$37,498.53. Compared to 1527.4 hrs for June 2025. A decrease by -486.94 hrs on the month and total YTD DECREASE in overtime from last year by 1,616.31 hrs of OT. Total YTD overtime cost is \$277,973.54. We are continuing to work to bring overtime. This is the first time in several years we have seen OT trending downward.

Budgeted FTEs – Total June/YTD FTEs: 231.71 2026 Budgeted FTEs – 234.9 Variance: -3.19 FTEs UNDER budget. Those over budget for the month are as follows:

Nurses: 4.77 over budget Security: .44 over budget Memory Care CNAs: 1.39 over budget
AL CNA: 2.27 over budget Housekeeper: 1.62 over budget Cooks: 2.14 over budget
Dietary Aide: 1.06 over budget Servers: .47

Monthly Turnover		
	2026	2025
Jan	0.67%	3.30%
Feb	1.95%	4.58%
Mar	2.68%	3.04%
Apr	6.74%	3.77%
May	2.84%	3.77%
Jun	4.96%	5.12%
Jul		2.70%
Aug		1.60%
Sep		2.93%
Oct		0.65%
Nov		2.54%
Dec		0.31%
TOTAL	19.84%	34.31%

Recruiting

194 New Candidates; 46 scheduled interviews; 19 offers with 16 hires. 2026 YTD HR has processed 1,650 candidates, 316 interviews scheduled interviews; 114 offers with 96 hires.

Other HR News

We have had several interviews for the DON role. Unfortunately, we have not found a candidate we feel would be a good fit. We engaged another Recruiting Firm, MedBest as an additional resource for sourcing candidates for this role. We are still partnered with GQR and they will continue to seek candidates for us as well.

Job Opening

IMMEDIATE OPENINGS 07/08/26					
Job Title	# of Openings	New Candidate Pipeline	Attempting to Contact	Interviews Scheduled	Offers Pending
Director of Nursing & Clinical Services	1				
RN weekend supervisor 7p-7a, 7a-7p	2			1	
FT RN supervisor 2nd shift	1			1	
Healthcare Scheduler	1				1
PT Housekeeper	1				
Server	2		1	3	1
CNA--1st FT	3		18	9	
CNA--1st PT	2		18	9	
MED--1st PT	1		2	2	
Nurse--PT 7a-7p	1		4	2	
Nurse--FT 7a-7p	1		4	2	
CNA--2nd FT	3		18	9	
MED--2nd PT	1		2	2	
CNA--3rd FT	1		18	9	
CNA--3rd PT	1		18	9	
total openings:	22				
				Total Offers:	2
	Openings after Offers:		20		
	5 new hires ready for orientation			Interviews Scheduled:	58
Ready for orientation:	07.16.26				

MARKETING & SALES REPORT

June 2026

1. Occupancy

a. 96.6% Occupied

- i. *While we fell slightly short of our occupancy goal this month (97.1%), we continue to exceed our budgeted sales goals. Several move-outs occurred due to residents needing a higher level of care, creating unexpected vacancies. Our team has been successful in quickly converting those vacancies to deposits, reflecting strong demand for the community and the effectiveness of our wait list process.*

b. 99% Sold/Reserved

- i. *At month-end, availability remained limited, with only two Bennette apartments available.*

2. Sales Activity

- a. *Three (3) new sales were recorded in June, and we anticipate six (6) move-ins over the next twelve weeks.*

3. Transfers

- a. *We had one (1) internal transfer this month when a Villa resident chose to move to the main building for easier access to amenities and more opportunities for socialization. The move went smoothly, and we already have a couple who have deposited on the vacated Villa home.*

4. Move-Outs

- a. *June saw two (2) IL move-outs due to residents needing a higher level of care. Both residences have already been deposited on and are expected to be occupied within 30-60 days.*
- b. *We anticipate three additional move-outs in July. These vacancies are being actively managed to minimize downtime and support occupancy recovery. One unit has been resold and will be occupied by the end of July.*

5. Marketing & Events

- a. *New Resident Orientation – July 15*

PLANT OPERATIONS REPORT

June 2026

Last Month's Activities

- *Continue to work with landscaping on existing work orders and problem areas*
- *Continue to work to save money to counter the snow removal bill*
- *Continue to monitor work order numbers for the community*

Accomplishments for the Month

- *Completed 923 work orders*
- *Fiber project completed*
- *Completed Paving for freemason Dr*

Plans for the Next Month

- *Schedule chapel renovation project for community.*
- *Continue to work on beautification of the community*

Issues and Concerns

- Continue to address work orders asap.
- Full time HVAC Technician opening

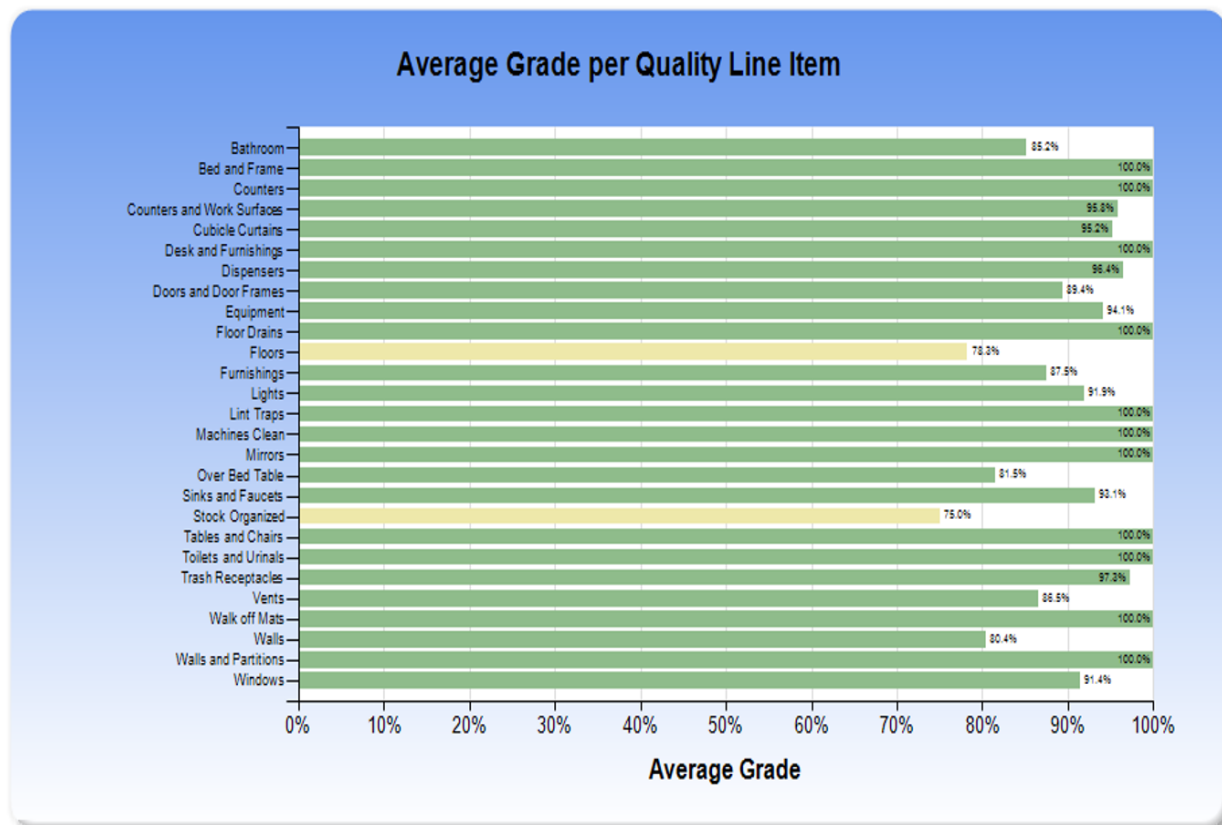
ENVIRONMENTAL SERVICES REPORT

Last Month's Activities:

- Moved Dining room carpet cleaning to bi-monthly
- Completed 10 Annual Deep Cleanings with very positive reviews about service
- Assisted in the State Survey for CWC
- Changed all broken locks on housekeeping carts
- Onboarded a new housekeeper and a part time laundry attendant
- Buffed the back laundry hallway and trained custodians on how to maintain with high-speed machine
- Identified new linen vender that will enable us to reduce spending in linen expenses

Accomplishments for June 2026 are as follows:

- Extracted Dining Room Carpet x2
- Completed 12 Deep Cleans and multiple Carpet cleanings, maintaining positive reviews
- New program: Housekeeping department employee of the month naming two (Nila Busch, Brittany Rucker)
- Housekeeping Team meeting with Therapy Department on how to better assist in observing
- Ordered new linen and have had positive feedback on the new items
- Structured the Yearly Window cleaning by zones to start Aug 2026



OUTREACH FOUNDATION: FRATERNAL FRIENDSHIP PROGRAM

June 2026 Report

Stats

- Outreach total of \$7,911.67 for long term members
 - 6 Long term members
 - 0 short term members (emergency)
- 18 WhiteStone residents received assistance
 - 16 in Independent Living
 - 2 in Assisted Living
 - 0 in Memory Care

Potential Referrals:

- (2) Scholarship (Move-in Assistance)
- (1) Long Term Assistance
- (0) Short Term/Emergency Assistance

Activity this month:

- Completed 2 Annual Reviews
- Ordered groceries for members
- Paid bills for outreach members
- Attended Masonic Luncheon
- FFP Presentation at Guilford Lodge, Columbus Lodge and Fulton Lodge
- Took member to pool for therapy 3 times/week
- Took member to counseling at Family Justice Center
- Met with approved applicant
- Attended MCSA Conference
- Received Elder Justice Champion Award from Family Justice Center
- Met with potential applicants
- Assisted member with purchasing hearing aids
- Performed an audit of documents for outreach members

If you know of a member who needs assistance, please contact:

Jenna Grant - Director of Fraternal Friendship

Email: jgrant@meshhome.org

Phone: (336) 601-5593

FINANCE REPORT

Medicaid update

- 2 applications in process by the families – awaiting final approvals
- 2 in spenddown – Nikki has a meeting with 1 family in July the other a touch base check point in August
- As of July 6, 2026, the Medicaid census including Hospice Medicaid is 15 on a budget of 18

Annual report filings - 2 outstanding items left to be completed are the 401k audit and the 990-tax return. Financials through May show a positive NOI for the month and for the year the community barely missed budget which is huge given the large snow removal bill that was finalized and hit in May. The team is continuing to work hard to control expenses.

The community received an application for financial assistance for a non-fraternal resident. This was presented to the Charity Community and approved then presented to the Executive Committee of the board for presentation and approved. The business department is working with the resident and the family to finish the procedures for setting up the items outlined in the approval. Financially the community has availability in the overall Hardship / Assistance budget for the year to accommodate this approval. Nikki is working to review other residents but at this time does not anticipate the need for assistance soon for any other non-fraternal / pre-approved residents.

In March the finance committee met to approve a fund to invest in for the bond reserves that are held by BNY. The community is successfully receiving interest in this investment which has already been included in the budget for the year.

Budget season will kick off in July. A lot of work went into forecasting 2027-2030 when the 2026 budget was prepared so the community already has a very solid outlook at the budget for 2027. The community should not be experiencing large shifts in the budget with stabilization but rather experience rate increases, staff increases and inflation.

FOOD & BEVERAGE REPORT

June 2026 Monthly Report

- Residents continue to report an improvement in food quality, temperature and presentation. At wine down residents told Frederic how much they appreciate the charcuterie board each week and the improvement in the hot food offerings.
- We started Theme days focus on a different country menu once a week usually Thursdays. We featured Hawaiian, Thai, Indian, Maine, New Orleans.
- Continuing to get great reviews/comment self-served Golden Waffle station and made to order omelets station on Sunday Brunch. The residents absolutely love it.
- Health Dept inspector we can grow herbs on property, but we cannot use them in our kitchens. Just the residents can use them in their private homes. Also, we can only use the grill outside to cook food served to the residents for the 3 major Holidays. Memorial Day, Labor Day and 4th of July.

Accomplishments for the Month

- Transition to the buffet induction line on April 29th. We have worked since with the new induction line on the hot side to ensure we are keeping the hot food hot. Smaller batches in each pan. The cooks are starting to get used to it. For the salad bar it is a challenge because the salad bar is ½ the size it used to be, so we must replenish more often especially at dinner. Residents still would like to see the egg salad, potato salad, beets etc... so we do rotations of items.
- We are posting signs for food online with GF, Vegan Logos for residents.
- Installed and used Combi oven in CWC Kitchen. Smoking meat overnight using the probe and the wood chips.
- We are serving Lunch and dinner in all 3 A.L. kitchen.

- Hydration stations in A.L. dining areas and CWC HCC.
- New Executive Chef Travis Holdren has organized the I.L kitchen production for buffet and A La Carte to improve prep and consistency as well; as cooking technics.
- A la Carte started on April 20th. Some residents love the new menu and others do not. We knew it was going to be mixed feedback. Overall comments are the food is coming out faster, reducing the ticket time, which was the goal.
- We have introduced a new comment card in I.L. Please see below.
- A.L Health inspection with a score of 96.5.
- Served 2268 employee meals

Plans for the Next Month

- Installing a Merry chef from A.L. in the Bistro to speed up service and revamp the menu.
- Going to all Stirofoam boxes since they can now be recycled. This should save us a substantial amount of money on paper goods.
- Train Bistro staff on the new Merry Chef.
- Training new hires 5 PT servers and 1 cook.
- Have food runner to refill salad bar during service since it is ½ the size of old salad bar especially at dinner and Friday night.
- Opening the I.L Main Dining room outdoor Patio for Dining.
- Finalizing training manual for all foodservice workers campus wide.
- Follow up with nursing and develop a residents menu choices protocol to help minimize the traffic from nursing and family members to the kitchen and disrupt tray line service in CWC.
- Working on Capex 2027.

Issues and Concerns

- No problems or issues to report currently.

COMMUNITY LIFE SERVICES REPORT

June 2026 Monthly Report

1. Resident Engagement & Communication

- Welcoming & Integration
 - Continuing structured onboarding and engagement support for all new Independent Living (IL) residents to promote successful integration into the WhiteStone community.
- Publications
 - Producing and distributing monthly communication materials, including:
 - Chit Chat
 - Healthcare Highlights
- Communication Lists
 - Maintaining accurate and up-to-date email distribution lists for:
 - Care and Wellness Center (CWC) families
 - Assisted Living (AL) families
 - Independent Living (IL) residents

2. Resident Information Management

- Ensuring current resident photos are uploaded and maintained in:

- Uniguest
- PointClickCare (PCC)
- *Maintaining and updating the CWC Host List.*

3. Program Development & Operational Improvements

- *Program Exploration*
 - *Researching the Motivation Alliance Program as a potential platform to enhance resident engagement opportunities, modeled after successful implementation at Croasdaile Village.*
 - *Challenged each area of WhiteStone to develop quarterly resident and family engagement events.*
- *Resident & Family Events*
- *Care & Wellness Center (CWC)*
 - *June 28 – Scoop & Create (Mandy, Alyssa, Allison) | 2:00–4:00 PM*
 - *October 31 – Halloween Party (Mandy, Alyssa, Allison) | 2:00–4:00 PM*
 - *December 12 – CWC Resident & Family Christmas Party | 2:00–4:00 PM*
 - *All hands-on deck from the entire department.*
- *Assisted Living / Memory Care*
 - *June 14 – Father’s Day Celebration (Lora) | 2:00–4:00 PM*
 - *July – Pool Party (Lora & Capricia)*
 - *September – To Be Determined (Lora, Capricia & Sara)*
 - *November – AL/MC Family Thanksgiving Meal (Lora, Capricia & Sara)*
- *Independent Living*
 - *July 26 – Bubbles & Brushes Paint Party (Larkin) | 3:00 PM*
 - *October – To Be Determined (Andrew)*
 - *November 7 – Family Christmas Decorating Day (Scott)*
 - *Residents and families will decorate together in preparation for the holiday season.*
 - *January 2027 – To Be Determined (CC)*
- *Staff Culture & Visibility*
 - *Continuing to emphasize increased staff presence and visibility in resident areas while reducing time spent in offices to foster stronger resident relationships and engagement.*
- *Department Professional Development*
 - *Our department is preparing to begin The Carpenter by Jon Gordon.*
 - *Weekly team discussions will be held as follows:*
 - *IL Team – Mondays*
 - *AL Team – Tuesdays*
 - *CWC Team – Wednesdays*
 - *Discussion notes are shared with Mark, Josh, Tracy, and Ginger to keep leadership informed of activities and discussions occurring in each area.*

4. Staffing & Department Updates

- *New Team Member*
 - *Capricia Moore-Stanley*
 - *Joined the Community Life Services Department and has quickly become a valuable contributor.*
 - *Demonstrating strong initiative, creativity, and engagement with residents.*

- *Early observations indicate she will be a tremendous asset to the department and WhiteStone community.*
- *Walk to End Alzheimer's*
 - *Continuing monthly planning meetings focused on fundraising opportunities, team recruitment, and event preparation.*
 - *Walk Day: October 17, 2026*
- *American Red Cross Blood Drive*
 - *The May blood drive was a success with:*
 - *14 donors*
 - *Approximately 42 lives impacted*
 - *Next Blood Drive:*
 - *Thursday, September 3*
 - *1:00 PM – 5:00 PM*

5. Team Member Projects & Initiatives

- *Independent Living*
 - *Larkin Pena*
 - *Plant Sale with Laura Tatum*
 - *Assisting with a resident plant sale by helping identify plants and develop promotional materials for a follow-up sale in August.*
 - *Collaborated with CC on an interview and article featuring Laura for the August Chit Chat.*
 - *Professional Development*
 - *Earned Chair One Certification.*
 - *Near completion of Zumba Instructor Training.*
 - *Senior-Friendly Exercise Posters*
 - *Collaborating with Ernie Schiller and Susan Carlyle to create exercise posters for use along the proposed resident walking trail.*
 - *Pet Photography Calendar*
 - *August will be the final month for photographing WhiteStone pets.*
 - *Goal is to complete the calendar design by October to stay ahead of printing deadlines.*
 - *Performance Pontiacs Car Show*
 - *Second annual Blast from the Past with Performance Pontiacs scheduled for July 26.*
 - *Exploring opportunities to make the event a recurring monthly feature.*
 - *Flyer distribution begins July 20.*
 - *Bubbles & Brushes*
 - *Promotional materials will be distributed July 31.*
 - *Additional marketing support through Resident Council and email communications.*
 - *Copper Coin Cabaret Dance Night*
 - *July 22 at 6:30 PM featuring the Penny Candy Band.*
 - *Ongoing Programming*

- *Facilitates an average of 21 art activities per month, in addition to book clubs, pet photography, games, special events, and other resident programs.*
- *Catherine Contreras (CC)*
 - *ICAA Wellness Certification*
 - *Enrolled in the ICAA Wellness Certification Course as part of LCS's goal of achieving representation from every community.*
 - *Focus areas include:*
 - *Wellness*
 - *Joyspan*
 - *Connection*
 - *Movement*
 - *Nutrition*
 - *Longevity*
 - *ICAA Wellness Conference & Expo*
 - *Interested in attending the 2026 conference in Orlando.*
- *Andrew Howard*
 - *Historical Heroes & Hooligans*
 - *Implemented Memorial Month trivia activities highlighting military heroes, significant places, and historical events.*
 - *Residents competed for prizes through ongoing challenges.*
 - *New Outings Introduced*
 - *Gioia Dell'Amore Vineyard*
 - *JOLO Winery*
 - *Korner's Folly*
 - *Petty Museum*
 - *Reynolda House*
 - *Old Salem*
 - *New Resident Games*
 - *Shut the Box*
 - *Left, Right, Center*
 - *Flip 7*
 - *Lying, Cheating, Raccoons*
 - *Adaptive Game Development*
 - *Collaborating with Larkin to redesign the game Ransom Notes with larger print and improved accessibility for residents with visual impairments*
- *Scott Oliver*
 - *Resident Engagement & Evening Programming*
 - *Continues to provide a variety of social and recreational evening programs that foster resident engagement and relationship-building.*
 - *June Trivia Night had an outstanding turnout with 26 residents participating. Given the traditionally lower attendance experienced during the summer months due to resident travel, this strong participation was especially encouraging and reflects continued resident interest in interactive programming.*

- *Dinner Club remains successful, consistently drawing eight or more residents and providing meaningful opportunities for conversation, socialization, and community building.*
 - *Spintopia continues to maintain steady participation.*
 - *Board Game Night, while still relatively new, is steadily building interest among residents.*
 - *Poker Night has grown to a consistent group of approximately six participants. Notably, participation now includes both male and female residents, representing increased interest and inclusivity within the program.*
 - *Pinball Programming Initiative*
 - *Meeting with a pinball vendor to explore opportunities for introducing pinball programming at WhiteStone.*
 - *If implemented, Community Life Services would coordinate and facilitate resident participation to maximize engagement and ensure accessibility.*
 - *Potential programming ideas include:*
 - *Individual high-score challenges*
 - *Resident tournaments*
 - *Team-based competitions where residents work together to achieve the highest combined score*
 - *League-style play and themed events*
 - *The program could offer a unique blend of recreation, friendly competition, socialization, and cognitive engagement.*
 - *Individual Resident Engagement*
 - *Continues to conduct regular one-on-one visits with residents each week to build relationships, encourage participation, and identify individual interests and engagement opportunities.*
- *Assisted Living*
 - *Lora Mize*
 - *Developing individualized engagement baskets for Memory Care residents requiring one-on-one interaction.*
 - *Implementing updates and enhancements to the Heartfelt Connections program.*
 - *Capricia Moore-Stanley*
 - *Significant increase in engagement levels, with 35 of 36 residents participating in at least one activity since her arrival.*
 - *Beginning development of an intergenerational program for Assisted Living residents.*
 - *Launching a two-part Taste of Italy cultural and culinary experience.*
 - *Assisted Living Team*
 - *Continues evaluating and adjusting programming to meet varying resident interests and abilities.*
 - *Goal of hosting at least one major engagement event each month.*
- *Health Center*
 - *Alyssa Henry*
 - *Alyssa has intentionally expanded her impact beyond traditional activities programming by taking on additional responsibilities that support resident engagement, staff appreciation, volunteer development, and community partnerships.*

- *Key initiatives include:*
 - *Organizing and supporting CNA Week recognition efforts and staff appreciation programming.*
 - *Expanding community engagement through relationships with local businesses, churches, civic organizations, and community partners.*
 - *Leading volunteer recruitment and outreach efforts, including serving as the primary contact throughout the volunteer onboarding process.*
 - *Currently working with four prospective volunteers while developing a sustainable volunteer pipeline.*
 - *Coordinating resident voting initiatives and preparing for election participation.*
 - *Pursuing ongoing self-directed professional development to better understand the medical, cognitive, and physical needs of residents.*
 - *Identifying opportunities to improve communication, family engagement, community partnerships, and overall resident experience.*
- *Goal: Continue expanding volunteer involvement, strengthening family engagement, and creating meaningful opportunities that enrich the lives of WhiteStone residents while supporting the continuing growth of Community Life Services.*

6. Summary

- *Community Life Services continues to focus on resident engagement, staff development, meaningful family involvement, and innovative programming across all levels of care. The department remains committed to creating opportunities that promote connection, purpose, wellness, and quality of life for every resident we serve.*

SPIRITUAL SERVICES REPORT

Worship & Memorial Services

- *Conducted 4 Sunday Chapel services*
- *Conducted 1 Memorial service (Bruce Ayres)*
- *Hosted St Andrew's Episcopal Midweek Eucharist service in Chapel*

Pastoral Encounters

- *Hospital/Hospice House visits: 0*
- *CWC encounters: 25*
- *Assisted Living encounters (+walk-throughs to visit residents during lunch and after Bible studies): 35*
- *Independent Living encounters: 50*
- *Employee support: 0*

Programs & Groups

- *Bible Studies – CWC: 5; AL: 5; IL: 4*
- *Support Groups – HOPEFUL: 1*
- *Interfaith Meditation - 2*

Meetings & Additional Ministry in May

- *CWC daily report, Collaborative Care Team, Spiritual Support Mtg., Auxiliary Committee, Resident Council Mtg., Leadership Mtg, Leadership huddle*
- *Card ministry: birthdays, anniversaries, bereavement, thinking-of-you*
- *Bible study and sermon preparation*

- *Attended women's coffee as able*

July Spiritual Life Planning Calendar

- *Wednesday 1st - Spiritual Support Committee, 2 pm*
- *Thursday 2nd - IL Bible Study on Romans, 3 pm, LAR*
- *Sunday 5th - Chapel service, 10 am, communion*
- *Monday 6th - HOPEFUL, 2 pm, 5th floor clinic ILS*
- *Tuesday 7th - CWC service 10:30 am, AL service 2 pm*
- *Thursday 9th - IL Bible Study on Romans, 3 pm, LAR*
- *Sunday 12th - Special Chapel Service with the HOPE center, 10 am*
- *Monday 13th - Interfaith Silent Meditation, 11 am, 5th floor clinic ILS*
- *Monday 13th - Redefining Joy, 2pm, LAR*
- *Tuesday 14th - CWC service 10:30 am, AL service 2 pm*
- *Thursday 16th - IL Bible Study on Romans, 3 pm, LAR*
- *Sunday 19th - Chapel service, 10 am (in Fellowship Hall)*
- *Monday 20th - Redefining Joy, 2pm, LAR*
- *Tuesday 21st - CWC service 10:30 am, AL service 2 pm*
- *Tuesday 21st- St. Andrews Communion service, 1 pm, Chapel*
- *Thursday 23 - IL Bible Study on Romans, 3 pm, LAR*
- *Sunday 26th - Chapel service, 10 am (in Fellowship Hall)*
- *Monday 27th - Interfaith Silent Meditation, 11 am, 5th floor clinic ILS*
- *Monday 27th - Redefining Joy, 2pm, LAR*
- *Tuesday 28th - CWC service 10:30 am, AL service 2 pm*
- *Thursday 30th - IL Bible Study on Romans, 3 pm, LAR*

Long-Term Planning

- *Chapel renovation scheduled July 13-27*
- *Create Chaplain Protocol notebook*
- *Norma Dowless memorial service August 9th*

PTO

- *Taken: none in June*
- *Upcoming: July 6; Sept 7,20-21; Oct 18-19*