



JUNE 2025

M.E.S.H. Monthly Report: Board of Directors

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912
Founded on fellowship. Inspired by you.

WhiteStone A Masonic & Eastern Star Community | 700 S. Holden Road | Greensboro, NC 27407

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VISIBILITY JUNE 2025

WHITESTONE COMMUNITY VISIBILITY – LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women's Coffee – Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men's Coffee – Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Wine Down – Fellowship Hall 3:30pm-5pm, Fridays</i>
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>
Monthly:	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>
June 17th	<i>CNA Week: The Grinder Coffee Truck</i>
June 18th	<i>CNA Week: Popsicle's</i>
June 20th	<i>CNA Week: Smoothie Bar</i>

WHITESTONE FRATERNAL VISIBILITY - LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>MESH Chapter #379 Meeting [1st Saturday] Fellowship Hall</i>
Monthly:	<i>MESH Lodge #771 Meeting [2nd Saturday] Fellowship Hall</i>
June 9th	<i>OES Grand Chapter Meeting</i>
June 19th	<i>WhiteStone Presentation at Youngsville Lodge #377</i>

WHITESTONE RESIDENTS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women's Coffee - Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men's Coffee - Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Caregiver Support Group - Woodbury Game Room 1p-2p, Thursdays</i>
Weekly:	<i>Worship Service – Streamed on Channel 1390 & Chapel 10am-11am, Sundays</i>
Monthly:	<i>WhiteStone Resident Committee: Marketing [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Spiritual [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Activities [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Food & Beverage [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Buildings & Grounds [2nd Monday]</i>

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>WhiteStone Resident Committee: Campus Care Alliance [3rd Tuesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Auxiliary [3rd Wednesday]</i>
Monthly:	<i>WhiteStone Employee Gratitude Initiative Committee</i>
Monthly:	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>
Monthly:	<i>WhiteStone Retreat: A Caregiver Respite Program [3rd Tuesday]</i>
As Needed:	<i>WhiteStone COVID Task Force</i>
June 15th	<i>Father's Day Special Lunch</i>
June 16th	<i>Alzheimer's Association Presentation</i>
June 24th	<i>Stepping into your Fulfilling Future: Information and Plans for Aging</i>

WHITESTONE BOARD OF DIRECTORS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)

LIFECARE SERVICES [LCS]: SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
June 27th	<i>LCS/WS: BluePrint/Road to 95 Follow Up Call</i>

WHITESTONE EXPANSION: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE TECHNOLOGY INFRASTRUCTURE: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)
June 23rd to 27th	<i>CWC New Generator Installation</i>

WHITESTONE NEW RESIDENT: PROSPECTING EVENT(S):

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>

WHITESTONE EMPLOYEE: RECOGNITION, RECRUITMENT, & RETAINMENT:

DATE(S):	MEETING(S)/EVENT(S)
Bi-Weekly	New Hire and General Orientation
June 6 th	Happy Hour
June 16 th – 20 th	Certified Nursing Assistant Week
June 19 th	Juneteenth Celebration

WHITESTONE EMPLOYEE: JUNE ANNIVERSARIES

EMPLOYEE NAME:	YEARS OF SERVICE:	DEPARTMENT:	SERVICE DATE:
Tony Freeman	11 yrs	Security	6/4
Huja Cham	1 yr	Nursing	6/6
Daylin Benito-Olivia	1 yr	Nursing	6/6
Winnifred Gyimah	1 yr	EVS	6/6
Chlesea Cook	1 yr	Nursing	6/6
Cynthia Covington	2 yrs	EVS	6/8
Geoyia Ragsdale-Polk	3 yrs	Food & Beverage	6/9
Maisha Graham	3 yrs	Food & Beverage	6/9
Jasmine Galbreath	7 yrs	Nursing	6/12
Denver Whatley	5 yrs	Food & Beverage	6/15
Gloria Doomes	1 yr	Nursing	6/20
Meghane Langlois	1 yr	Human Resources	6/20
Makayla McDonald	1 yr	Nursing	6/20
Taylor Balamucki	1 yr	Nursing	6/20
Tonya Balfour	1 yr	Nursing	6/21
Florice Wistehuff	2 yrs	Nursing	6/22
Seritha Tickle	19 yrs	Security	6/23
Travis Craver	3 yrs	Security	6/23
Shaqan White	12 yrs	Food & Beverage	6/24
Tracy Armwood	28 yrs	Human Resources	6/26
Quintura Wilhite	9 yrs	HomeCare	6/28

KEY PERFORMANCE INDICATORS – JUNE 2025

GREEN *Light Key Performance Indicators [KPI's]: Summary of Findings –*

YTD NOI	Actual of 1,574,089 on budget of 505,713, a positive variance of 1,068,376.
YTD IL Closings	Budget of 12 with actual closings of 14.
YTD Net Sales IL	Budget of 12 with actual net sales at 17.
Memory Care MTD Occupancy	Averaged 10.83 on budget of 8.0.
AL MTD Occupancy	Averaged 21.20 occupied for the month on a budget of 21.
IL MTD Occupancy	Averaged 198.67 for the month on a budget of 196.5
HC MTD Occupancy	Average occupancy for the month of 80.07 with budget of 77.5
YTD REVPOR	REVPOR budget of 6,416 with actual 6,471 a +.9% variance.
YTD EXPPOR	EXPPOR budget of 6,703 with actual 6,248 a +6.2% variance.

YELLOW *Light Key Performance Indicators [KPI's]: Summary of Findings –*

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RED *Light Key Performance Indicators [KPI's]: Summary of Findings –*

Days in AR	Days in AR average of 18.2 versus target of 18. 46% of total AR 90 days outstanding versus benchmark of 15%.
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COVID-19 TASKFORCE & UPDATE(S) – JUNE 2025

For the month of June we had 4 positive COVID-19 cases in Independent Living. Necessary precautions were put into place and services were modified to those 4 residents.

WHITESTONE LEADERSHIP TEAM: DIRECTORS REPORT

DIRECTOR NAME	DEPARTMENT
Mr. Mark Lewis, LNHA	Executive Director
Mr. Josh Hillegass, LNHA	Health Services Administrator
Vacant	Assisted Living Manager
Mrs. Tracy Armwood, SPHR	Director, Human Resources
Mrs. Debi Bryant	Director, Sales & Marketing
Mr. Joel King	Director, Plant Operations
Mr. Leonard Miller	Director, Environmental Services
Mrs. Jenna Grant	Director, Fraternal Friendship Program
Ms. Nikki Stafford	Director, Finance
Mrs. Betsey Johnson	Director, Culinary Services
Mrs. Gina Prevost, LRT/CTRS	Director, Community Life Services
Mrs. Misty McAden	Director, Spiritual Services & Chaplain
Ms. Archana Patel	Executive Assistant
Vacant	Director, Clinical Services

HEALTH CENTER REPORT

June 2025 Overview

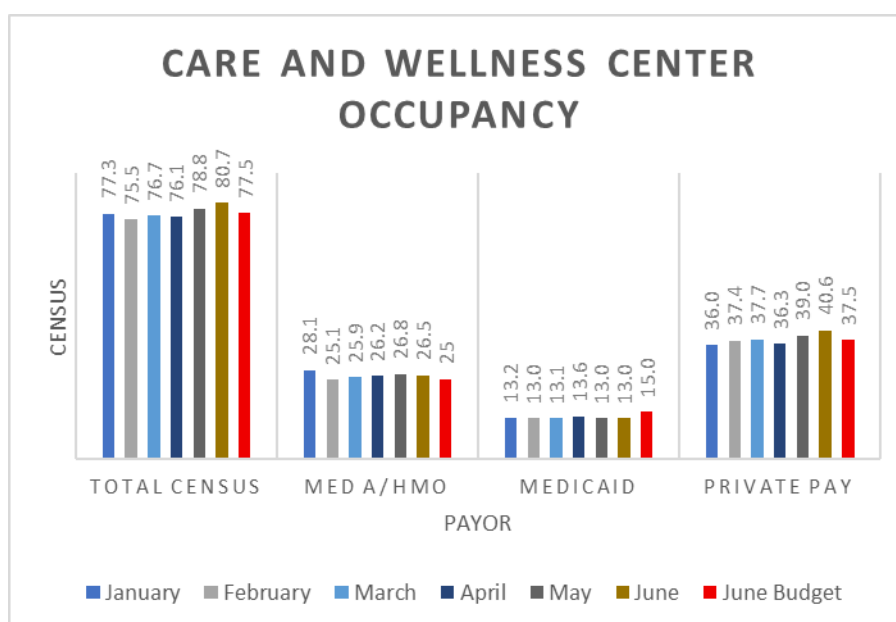
On June 18, 2025, a Life Safety Survey was conducted at our community following our recent Annual Survey from the Centers for Medicare and Medicaid Services. The inspection identified two citations:

1. **Inadequate Lighting for Means of Egress** - Lighting along designated egress routes was found to be insufficient, potentially impacting safe evacuation during an emergency.
2. **Obstruction in Front of Electrical Panels** - Electrical panels were not properly maintained with the required clearance, specifically due to the presence of water in front of them, posing a safety hazard.

Corrective actions have been developed to address both issues promptly to ensure compliance and enhance overall safety. We currently await our revisit from the Life Safety Surveyor to place our community back in compliance.

Census Updates

The Care and Wellness Center had a great month overall. We exceeded budget in both overall census and our skilled census (Medicare and Managed Care). I'd like to give kudos to our team for their strong focus on maintaining census for our health center with the numerous admissions and discharges that occur to make that happen.



Clinical Updates

We are continuing our search for a Director of Clinical Services. Over the past few weeks, we've had the opportunity to meet several strong candidates. As we move forward, our focus remains on selecting a leader who aligns with our mission and is deeply committed to meeting the evolving needs of our community. We appreciate your continued support and will keep you informed as the process progresses.

We're excited to welcome a new member to our team! Please join us in giving a warm welcome as we introduce Abby Williams, who brings valuable experience and a fresh perspective to our work. Learn more about her background below:

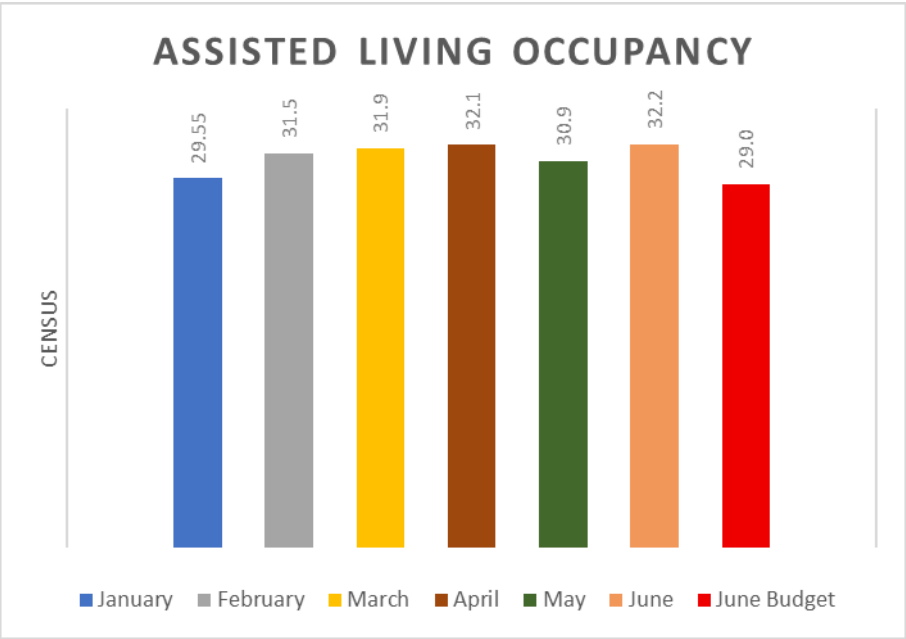
Hi everyone! I’m Abby Williams, Staff Development Coordinator here at Whitestone. I bring a diverse clinical background—including NICU nursing, case management, and staff development experience in long-term care—which gives me a well-rounded perspective on clinical education and patient care.

In my role, I’ll be leading staff education and orienting new team members, ensuring everyone feels confident and supported from day one. What truly motivates me is my love of caring for others—it’s the very heart of nursing and the reason I’m passionate about teaching and mentorship.

On a personal note, I’m happily engaged and getting married this September! This milestone has reminded me how meaningful it is to build strong personal connections—a value I bring into my work every day. I’m thrilled to be part of the Whitestone family and look forward to collaborating with each of you.

ASSISTED LIVING & MEMORY CARE REPORT

Assisted Living and Memory Care again had another strong month above our budgeted census. A few move ins during the month of June allow for this to occur, and our team continues to assist Residents with their navigation across the continuum at WhiteStone.



HUMAN RESOURCES REPORT

June 2025 Overview

Turnover: 19.6% turnover YTD 2025. Compared to 18.39% through June 2024. Increase of 1.21%

Overtime: 1527.4 hrs of OT for June 2025. Compared to 1253.11 hrs for June 2024. An increase of 274.29 hrs on the month and total YTD increase in overtime from last year by 4,324.74 hrs.

Workers' Compensation: Bobby Lender, Maintenance – UPDATE: A hearing with the NC Industrial Commission has been scheduled for June 8th. Knee injury. His attorney did recently request settlement of \$110K, however, the claim is denied. Injury was never reported until almost a year later. Investigations by work comp has revealed multiple previous claims against the same knee.

EEOC and Legal Updates: None

Budgeted FTEs:

Total June FTEs 223.43

2025 Budgeted FTEs – 232.3.

Variance: -10.6 FTEs UNDER budget.

Over Budget:

AL CNAs – 7.04 over budget

Cooks – 1.14 over budget

Housekeepers – 2.38 over budget

Recruiting:

- **June 2025**
 - 249 New Candidates
 - 48 Scheduled interviews
 - 25 offers with 23 hires.
- **YTD HR has processed**
 - 2,200 candidates
 - 251 interviews scheduled interviews
 - 128 offers with 112 hires.

We are gearing up for the fall job fair season already signing up for WSSU and HPU both in September. We also have our onsite job fair planned for September.

Retention:

With the transitions that have recently taken place in the health center, HR conducted Stay Surveys with the staff to help gauge the pulse of the team. The results were not unexpected revealing continued concerns around communication, accountability, and feedback. These results were shared with the care center team along with action items which have already been put in place such as daily shift huddles with floor staff; team assignments verses individual assignments; communication white boards, to name a few.

Monthly Turnover		
	2025	2024
Jan	1.98%	2.23%
Feb	3.28%	3.40%
Mar	1.69%	3.44%
Apr	3.77%	3.86%
May	3.77%	1.86%
Jun	3.91%	3.61%
Jul		3.82%
Aug		4.30%
Sep		1.99%
Oct		7.09%
Nov		2.38%
Dec		3.07%
TOTAL	18.39%	41.06%

The HR department is also engaging with new hires within the first week of employment to gauge their experience and any potential concerns we may need to address. Keeping these on ongoing touch points for the first 6 months of employment we hope will reduce turnover, therefore retaining staff.

WhiteStone will be focusing on three key components in our retention efforts for 2025:

- **Successful New Hire Department Onboarding, “It’s all about the experience” and training**
 - *Update: A member of the department will personally call each new team member to make introductions PRIOR to orientation. They will also be creating a flyer or communication in advance of orientation that will be posted to welcome new hires to their department but also to inform current staff they are coming. Each department will create a department welcome gift and packet specifically from the department. A mandatory one week check will be required for all new hires by a member of management that will be a questionnaire to be filled out, signed and turned into HR.*
- **Performance Management – Setting and Adhering to Expectations**
 - *Update: We are currently discussing performance expectation as a leadership team to develop updated tools, train and develop a plan to adequately manage performance.*
- **Communication – Consistent meaningful staff meetings; timely evaluations; staff check-in**
 - *Update: All departments are to at a minimum hold monthly staff meetings, create avenues for continued communication to their teams, and schedule ongoing new hire check ins.*

Job Openings Report

Job Title	# of Openings	New Candidate Pipeline	Attempting to Contact	Interviews Scheduled	Offers Pending
PT/FT MDS Coordinator	1		1		
Director of Nursing	1		1	1	1
AL Manager	1		2 REVIEW		
Resident Care Coordinator	1		1		
RN Weekend Supervisor	1				
CWC NURSE 1st shift - FT	2	1	3		
CWC NURSE 2nd shift - FT	3	1	3		
CWC NURSE 3rd shift – FT & PT	3	1	3		
CWC CNA 2nd shift - FT	4	12	4		2
CWC CNA 3rd shift - PT	2	12	4		2
Custodian FT	1	6	4		
Security FT	1	5	8		
PT Server	2	7	4		
PT Bistro Cook	1	1	4		
PT Utility	1				
FT Cook	1	1	4		

Total openings: 26

Total Offers: 5

Openings after Offers: 21

MARKETING & SALES REPORT

Monthly Marketing Report

June 2025

Current Occupancy: (210)	200	95%			
Sold Occupancy:	208	99%			
Available Units:	<u>Villa</u>	<u>Cottage</u>	<u>IL Apts</u>	<u>Res Apts</u>	
	0	0	0	1	
Explanation:	<u>Villa</u>	<u>Cottage</u>	<u>IL Apts</u>	<u>Res Apts</u>	
				DON occupied	
Sales (June)	6		Cancel:	0	
Move-In: (June)	4		Upcoming MI:	ILS 414	ILS 518
				ILS 211	ILS 218
				ILW 424	ILW 324
				1005 FM	1 FD
Transfers:	1				
MO (June):	3				
	146	insurance policy - trnf to larger apt			
	414	MI w/another resident			
	345	HLOC			
Upcoming MO:	<u>Unit</u>	<u>reason</u>	<u>Est MO</u>		
	ILW 434	HLOC	7/15/2025		
Dept Highlights:		Debi & Monica attended Triad Retirement Living Assoc. meeting			
		Sales & Marketing Team hit a milestone 99% SOLD for the 1st time!			
		Utilized Legacy apts to implement an option for non-campus Residents (inspired by LCS SMART program)			
Upcoming Events:	7/16/2025	New Resident Orientation			
	Monthly Marketing Events to resume in August				

PLANT OPERATIONS REPORT

Last Month's Activities

- *Continue to work with Brightview on existing work orders and problem areas*
- *Completed life safety survey*
- *Continue to monitor work order numbers for the community*

Accomplishments for the Month

- *Completed life safety survey and had only 2 tags*
- *Continue to pressure wash curbs and walkways*
- *Completed Generator install for CWC*

Plans for the Next Month

- *Continue Pressure washing curbs and courtyards*
- *Completing Walk in cooler and freezer project*

Issues and Concerns

- *Continue to address work orders asap.*
- *1 fulltime position vacancy for Security*

ENVIRONMENTAL SERVICES REPORT

Last Month's Activities:

- *Placed encapsulating machine into service, and started a dry carpet cleaning program to spot clean carpets across campus*
- *Implemented a call/complaint log to capture trends within the department*
- *Conducted interviews with staff to gather information on training, strengths and weaknesses*
- *Assessed staff work routines and time study within all areas of the campus*
- *Staff meeting with donuts to show appreciation*
- *Assessed cleaning chemicals*

Accomplishments for the Month are as follows:

- *Completed Duty sheet/workflow for CWC and Assisted Living*
- *Fixed floor scrubbing machine and placed in service for CWC floors*
- *Identified new chemical vendor and set date for installation*
- *Received quote to completely repair all flooring equipment/ordered parts.*

Plans for the next month

- *When parts arrive repair equipment*
- *Introducing new chemical dispensers*
- *Train staff in chemical usage*
- *Train staff in flooring equipment operation and daily equipment care*

Issues and concerns

- *Correcting hard surfaces from chemical buildup*

OUTREACH FOUNDATION: FRATERNAL FRIENDSHIP PROGRAM

June 2025 Overview Assistance:

- *Outreach total of \$9,787.83*
 - *7 long-term members*
 - *0 short term member (Emergency)*
- *17 WhiteStone residents received assistance*
 - *13 in Independent Living*
 - *3 in Assisted Living*
 - *1 in Memory Care*

New Referrals & Outreach:

- *2 potential referrals are being processed by our Outreach Coordinator*
 - *(2) are for scholarships (Move-In Assistance or Current Resident)*
 - *(0) are for Long Term Assistance*
 - *(0) for Short-Term / Emergency Assistance*

Activity this month:

- *Presentation on WhiteStone and FFP at Salem Lodge*
- *Completed 1 Annual Review*
- *Ordered groceries for members*
- *Attended MCSA (Masonic Communities and Services Association) Conference*
- *Took member to counseling appointment*
- *Assisted member with move from Independent Living to Assisted Living*
- *Facilitated a Fraud and Scam Coffee and Conversation session*
- *Worked on Fraternal Affiliation Spreadsheet*
- *Took members to Doctor appointments*
- *Paid bills for outreach members*
- *Phone calls with lodge members asking for information about FFP*
- *Assisted Mason with finding other financial assistance options since he did not qualify for FFP*

If you know of a member who needs assistance, please contact:

Jenna Grant

Director of Fraternal Friendship

Email: jgrant@meshhome.org Phone: (336) 601-5593.

FINANCE REPORT

Medicaid – I am pleased to report that currently we have 0 Medicaid Pending applications. We do have 3 Unmet Medical Needs agreements that have been submitted I'm waiting on approval on. While this does not eliminate that AR over 90 balance it is one more step in the direction of claiming payment on the delinquent balances versus just writing them off.

Continued Note -- When looking at AR over 90 the bulk of the balances are due to the Medicaid accounts that took a long time to get approval on. As a reminder we do account for any potential write offs in our Allowance for Bad Debt so in the event we would write anything off (i.e. a resident passes away with a balance remaining) we have already accounted for it and it would not be a direct financial impact when the actual write off occurs.

As previously reported an RFP was issued for the third-party Advisor over the 401k plan. Early January 2025 the Grand Lodge made a sole decision on behalf of the entire plan as to which Advisor to engage services with from the RFP. At this time, an RFP will need to be conducted for the record keeper (currently Empower). It is unclear if the RFP will be conducted by RPAS who did Advisor RFP or if the new Advisor chosen by the Grand Lodge will conduct the RFP. Being managed by Grand Lodge meetings begin in March 2025. As of 2/28/2025 I do not think communication has gone out to employees about the advisor change. Record keeper meeting scheduled for 4/3/2025.

All information for the 990 has been submitted. I believe the 401k audit is still being worked on.

Nikki has been working with Single Digits to find a better solution for the WIFI in the Village until further conversations can be had internally regarding the option of running fiber to each unit or changing providers once the agreement is up with Single Digits. Update – waiting on a quote for fiber run to village for informational and budgeting purposes as this will need to be done in the future and our competitors are ahead of us on this. A meeting late in May occurred and a follow up meeting is scheduled for 6/5/2025. The quote for the fiber run was under what has previously been anticipated which is great news. Our competitors are ahead of this in this area and have already ran fiber to their villa homes and cottages. UPDATE – announcement went out to residents, and it was well received.

ERC Update – we are starting to receive communication regarding the ERC filing that was done in January 2024. As I receive additional information I will prepare a report for the board. UPDATE – we have received 2 of 3 payments. The last quarter is still outstanding, but this is very good news.

Budget season is kicking off. Meetings with Dept Heads will begin the end of July. Forecasting will be updated by Nikki prior to those meetings. Forecasting was done with the 2025 budget and with the DOI Compilation report preparation and there should not be any large adjustments made as the focus will be containing expenses to control resident annual increases and to bring those back to a "normal" percent. Another large area being focused on is Cash Flow as it relates to Debt Payments and Capital Projects.

CULINARY SERVICES REPORT

June 2025 Food & Beverage Management Report

- *On June 25, 2025, we welcomed Mr. Eric Baker as the new Director of Culinary Development. We are excited to have him on board and look forward to his leadership and expertise.*
- *Additionally, Travis Peoples has been promoted to Chef de Cuisine. In his new role, Mr. Peoples will oversee the revision of Bistro menu items and will be responsible for planning weekday specials (Monday through Friday).*
- *We also plan to extend Bistro hours once our new hire is fully trained, with a target implementation by the end of July.*

Culinary Engagement Initiatives

- *We've launched a new initiative called "How It's Made", where our chefs demonstrate the preparation of upcoming or current menu items to residents. This interactive experience has been well received and helps build excitement around our culinary offerings.*
- *Additionally, we've introduced a carving action station at every other Sunday's brunch, adding a dynamic and engaging element to the dining experience.*

COMMUNITY LIFE SERVICES REPORT

Independent Living Programming:

- *Total Number of Activities: 89*
- *Total Number of Sessions: 202*
- *Total Number of Cancellations: 3*
- *Total Participation: 2288 -> 2161*
- *Average Participation: 10.7 (~11 per activity)*
- *Participation Percentage: 89.9% (80/89 Activities had Participants)*
- *Total Number of Check-Ins: 215*

Changes since April 2025:

- *Total Number of Activities decreased by 2 (increased by 2.3%)*
- *Total Number of Sessions decreased by 7 (decreased by 3.3%)*
- *Total Participation decreased by 127 (decreased by 5.6%)*
- *Average Participation decreased by 0.2 (1.8% decrease)*
- *(Note: Average = Total Participation/Total Number of Sessions)*
- *Participation Percentage decreased by 11.7%*
- *Total Number of Check-Ins decreased by 13 (5.7% decrease)*

Staffing Updates:

Stable. Sarah Ramirez started with us on May 12th and has fit right in and is doing awesome!

Other Items I have completed, or I am working on:

- *Continuing to focus on new IL residents that are moving in – getting to know them, get them involved, etc.*
- *Working on uploading resident pictures to touchtown/uniquet and in to Point Click Care as we get them (this is ongoing)*

- *Working on keeping email list updated for CWC families as well as a separate list for AL families.*
- *Chit Chat and Healthcare Highlights every month*
- *Host List in CWC*
- *Exploring Motivation Alliance Program and what it has to offer our residents. (Same system as we saw at Croasdaile Village when we visited)*
- *Focus on “state of the art” type activities for IL – something that makes us stand out from other communities.*
- *2 things of note:*
 - *Cardio Drumming (Drums Alive) Started in April on the IL Calendar-has proven to be an exciting new offering on our fitness calendar. It has grown from twice a month now to every Tuesday!*
 - *Starting WhiteStone Retreat, A Caregiver Respite Program for IL Residents caregivers who are spouses and to begin getting them used to assisted living staff. This started on April 22nd in the Group Fitness Room from 1pm-3pm. This program will hopefully continue to grow with resident word of mouth over the next few months.*
- *Increasing visibility with each level of care as much as I can*
- *Re-engage the fraternities and fraternal children’s home.*
- *Working on Health/Wellness Scorecard for 2025 with Karla Stapleton.*
- *Relias Courses for WhiteStone*
- *Collins Healthcare Courses to maintain my Licensure and Certification – CEUs.*
- *Working with Archana/Debi for the Person-Centered Care Program/Visit coming to WhiteStone.*

CHAPLAIN & SPIRITUAL SERVICES REPORT

Worship Services: 5 services

Funerals: 0

Pastoral Encounters:

- *CWC - 40+ (some with family present, lunch walk throughs occasionally)*
- *AL- 10+(as well as walk throughs at lunch occasionally to greet residents)*
- *IL- 36+ (as well as walk throughs at meals occasionally to greet residents)*
- *Employee – 1*

Weekly Bible studies/worship:

- *CWC – 4*
- *AL – 4*
- *IL – 2*

Support Groups:

- *RISE – 2x*
- *HOPEFUL – 2x*

Meetings: *CWC daily report, Collaborative Care Team meeting, Spiritual Support Committee, Auxiliary Committee, Resident Council*

Miscellaneous: *Father’s day “extras”, attended IL coffees and other activities as able, continued card ministry, prepared articles for newsletters*

Working on the following for July: *communion coordination, support group planning, Bible Studies planning, Grief support activity for staff/residents after death of employee*

Long-term: Chapel improvements: *still working on lighting, carpet & pew touchup, Honduras mission trip, planning interfaith activities - enrichment of spiritual support for all faiths –planning a small area for a meditation room open to all faiths*

PTO – None