

Whitestone Resident Council Meeting Minutes
September 25, 2025
Fellowship Hall
Livestreamed on – 1380

1. The meeting was called to order by Ted Dresie in Allen Greenstein's absence.
2. Misty McAden, Chaplain, opened with a prayer.
3. Employee Superstar Awards and Employee Anniversaries were presented. See attached list.
4. Mark Lewis, Executive Director, reported there are only two Covid cases on campus. One in Assisted Living and one in Independent Living.
5. Ted Dresie reported in Anita Greenstein's absence that the treasury has a balance of \$421.06 plus today's donations.
6. Thursday, October 2nd will be Blessing of the Pets day.
7. Ted Dresie, chair of WEGI, reported that almost \$10,000 of the \$100,000 goal has been collected. See enclosed detailed report on upcoming fundraising drive in November.
8. It was announced that a new once a year "Deep Cleaning" service will begin. Work Orders are not necessary to get this cleaning.
9. Per the Agenda order, the following reports were presented by the committee chairs and are on file in the appropriate notebook in the Library.

THERE WILL NOT BE ANY MEETINGS IN NOVEMBER AND DECEMBER.

Submitted by Betty Atwell, Secretary

WhiteStone Resident Council Agenda

September 25, 2025

Fellowship Hall

LIVE STREAMED ON 1390

WELCOME

Allen Greenstein

PRAYER – Chaplain Misty McAden

EMPLOYEE RECOGNITION AND AWARDS – Tracy Armwood

Last Meeting's Minutes are in the library

Please give copies to:

Secretary - Betty Atwell

Treasurers Report – Anita Greenstein

COMMITTEE REPORTS

WEGI

Environmental – Robert Vinroot

Campus Care & Alliance – Connie Burbank & Cathy Long

Auxiliary – Don McCrickard

Spiritual Support - Ray Hall

Activity – Annette Cuozzo

Marketing – Bob Dellorfano

Food & Beverage – Phyllis Jones

Resident Services – Stuart Brownlee

Recycling – Linda Christensen

NEXT RESIDENT COUNCIL MEETING: October 23, 2025

(FELLOWSHIP HALL)

ADJOURNMENT

Super Star Awards

[illegible]

Service Anniversaries

Employee Name	Department	Year
Larkin Pena	CLS	3
Kimberly Price	AL	3
Dawud Faucett	F & B	3
Ricky Moore	Maintenance	3
Lore Alston	AL	10
Yaa Agyciwaa	EVS	25

Mark

WhiteStone Masonic and Eastern Star Home
Resident Council

September 25th, 2025

- I. Financial Performance
 - Net Operating Income – 4,923,123 YTD
 - August NOI variance to budget 212,239
 - YTD NOI variance to budget 4,245,866
 - Operating Revenue
 - August revenue exceeded budget by 34,108
 - YTD revenue over budget by 3,545,979
 - IL 287,621
 - AL / MC (15,935)
 - Health Center 198,424
 - Other Operating 3,084,811 (ERC \$2.8M)
 - Operating Expenses
 - August expenses under budget 178,130
 - TYD expenses under budget 699,887
- II. Occupancy Update (Current)
 - 203 occupied at 97% & 206 sold at 98% of 210 total IL units available:
 - IL Buildings x 2 / Villas: x 1 / Cottages: x 0 / Residential: x 1
 - AL / Memory Care 33 out of 36 occupied (92%)
 - Health Center 77 out of 86 occupied (89%)
- III. Other
 - Resident Satisfaction Survey Reminder
 - COVID Update – 1 case in AL / 1 case in IL
- IV. Question and Answer

Jed

WEGI Report to Resident Council on 09/25/2025

The WEGI Board of Directors is pleased to update the Resident Council on our fundraising efforts for the year. To date, we have raised nearly \$10,000 in donations, which represents 10% of our annual goal of \$100,000. These funds will be distributed to qualified Staff Members during the week before Christmas.

Our formal fundraising campaign is scheduled to begin on November 3rd and will run through November 28th. We encourage all residents to participate and help us reach our goal.

We invite residents to attend our upcoming informational meetings in the Fellowship Hall. The meetings will take place on Monday, October 27th at 3:00 PM, and Tuesday, October 28th at 10:00 AM. During these sessions, attendees will have the opportunity to view a special video produced by WhiteStone. Please be sure to mark these dates on your calendar.

We continue to receive wonderful gifts that will be raffled among all residents who contribute to this year's fundraising campaign. The raffle items are sure to excite, so we encourage everyone to make a contribution as soon as possible to be eligible for these prizes.

If you have any questions regarding our fundraising efforts or upcoming events, please feel free to reach out to the WEGI Board of Directors.

What's So Special About WEGI?

- WEGI (WhiteStone Employee Gratitude Initiative) is a resident-managed program established in 2024 to provide monetary awards to eligible WhiteStone employees.
- Since personal gifts of money or property to employees are prohibited, WEGI provides an equitable and risk-free way for residents to show appreciation.
- Funding for WEGI comes from ongoing contributions by residents, their families, and friends, collected monthly or during a dedicated campaign in November.
- All funds raised are exclusively used for awards to staff members in good standing; both full-time and part-time staff qualify, except those in leadership roles.
- Eligibility for awards is based on hours worked from November 1 to October 31, and staff must be employed as of December 1 to receive the award.
- The Human Resources department calculates eligible hours, determines each recipient's share, and distributes monetary awards separately from regular pay during the week before Christmas.
- Each award recipient receives a letter from the WEGI Board of Directors expressing gratitude for their service.
- Residents, families, and friends donate art prizes for an auction held at Wine Down, the first Friday after New Year's Day, with campaign contributors receiving raffle tickets for a chance to win those prizes.
- The Board of Directors express deep gratitude to residents for generous donations which demonstrates profound appreciation for services performed by our dedicated staff members.





2026 Employee Gratitude Fund Donation Form

We are offering the option for you to allow WhiteStone: A Masonic & Eastern Star Community to include a donation to the Employee Gratitude Fund on your monthly statement. You can do a one-time donation or choose to have a monthly recurring donation. We truly appreciate your generosity in appreciating our employees here at WhiteStone.

Donor Information:

Name: _____

Address: _____

Donation Amount: \$ _____

Please Choose One of the Following Options:

One-Time Donation: It will be included on the next monthly statement

Or

Monthly Donation: The last contribution will be on your November 2026 monthly statement

By signing this form, you allow WhiteStone to include this donation on your next (or recurring) monthly statement:

Signature: _____

Date: _____

Building & Grounds Committee Meeting Minutes September 8, 2025

Brightview:

James was introduced as a new landscape technician.

They are currently working on tree trimming, spraying for weeds. In the next two weeks they will be seeding. Lime has been applied to raise the ph level and fall flowers have been ordered.

There were various areas that need attention by Brightview, including bermuda encroaching. Work orders should be forwarded to Joel for proper attention.

Management has made it clear that Brightview needs to do a better job of maintaining the property as it should be or other vendors may be contacted.

New business:

There were 904 work orders completed.

Deep cleaning should be done automatically on an annual basis.

Duct cleaning should also be done automatically on an annual basis. No work order required for either of these. Joel will notify the resident when this is to be done.

Street resurfacing is in the works also. Of course all the signs on the pavement will have to be repainted.

Curb pressure washing is still underway.

Benches to be moved to the west side of the CWC.

Wishlist:

Trees along Spring Garden Street

Add Gazebo on the hill across from the CWC with a wheelchair accessible pathway to it.

Woodworking Shop

Respectfully submitted:

Robert Vinroot, Chairman

Jimmie Dowless, Co-Chairman

Campus Care Alliance Report for Sep 2025 Resident Council

Cathy

We had our monthly meeting on September 16th at 10:30 in the Education Center. For those of you who might not know, it is located in the Lower Level of the Assisted Living building. It was attended by 9 Alliance members, and 8 WS staff.

Our monthly presentation was given by Leonard Miller, our Director of Environmental Services. It was an outstanding talk that included the work of his housekeeping staff in the Care and Wellness Center, how they show the CCA ideal of person-centered care, and the extensive steps taken for infection control.

Cathy Long prepared and gave us a brief talk about her study of the Nursing Home Resource Guide.

Teams of 2 staff members have been in place the last few weeks for showering residents in the CWC who need assistance. We will continue to learn about the progress of the team concept of care also.

We have supported the idea of having a WS-wide presentation developed for the medication procedures in the CWC. This is an issue that is often brought up by independent residents who spent time in the CWC and returned to their residences. Residents in general have concerns about their medications in case they will need medical help in the future. Mark and Josh are receptive to working with us and the staff on this project. A possible date will be in November.

Josh Hillegass and Karla Stapleton gave their reports on call lights, falls, Care awards, and SARA alerts. For example, there were 6000 call lights in the CWC last month, with a response time on average of 5 ½ minutes. Response times are measured from when the call bell is used and when the need is resolved by staff. This is a great improvement due to use of the new pager system, more staff training, and having a full complement of nursing leadership on board.

Josh and the new DON, Assistant DON, and AL manager and a few others met recently to discuss strategic initiatives. These are complaint resolution to increase resident satisfaction. quality measures for person-centered care, and an annual orientation and education program for the staff.

We have noticed there is not always sanitizer in the dispensers located near elevators. This is needed especially during flu and COVID season. We urge you all to use hand sanitizer in our buildings.

In closing, Cathy and I would like two of our members to volunteer to help conduct our post-discharge interviews with IL residents who went to the CWC, and then returned to their homes and apartments. Please email or talk to us after the meeting if you are interested.

Connie Burbank and Cathy Long, co-chairs

Don

Auxiliary Committee Meeting Minutes

September 15, 2025

Attendance: Don McCrickard, Jill Jones, Fran Mooney, Shirley Berthold, Paula Dille, Tom Morrison, Carolyn Cotton, Terry Nottage, Eleanor Drake, Ted Dresie, Bob Kelly

Staff Attendance: Allison LeTourneau, Gina Prevost, Josh Hillegass, Marline Senessie, Archana Patel, William Ridgeway

Don opened up the meeting and greeted the committee and thanked the committee for their hard work.

Jill Jones prayed with the committee.

Don introduced Eleanor Drake to the committee as an individual who is interested in the group.

Josh Hillegass introduced Marline to the group as the Resident Relations Specialist. Marline's focus is resident and family satisfaction in AL and CWC. Josh informed the committee of her new schedule, Monday/Wednesday/Friday/Saturday/Sunday to provide support. Josh updated the committee on covid positive cases; two cases in CWC and nine cases in AL. Josh informed we are working to stop the spread by wearing masks at this time. Josh stated that we are not stopping visitations but not to visit if you are not feeling well. Josh informed the members that they can still work the CWC Front Desk and visit, but if they do not feel comfortable, that is understandable and up to the member.

William and Josh informed the committee of the new sign in system for CWC guests. William informed the committee that the new sign in system is still a work in progress. The guests will put in their phone number or email when signing in. They click the link sent to their email or texts to sign out. There is also a small icon on the top right to sign out on the actual device. William is working on printing instructions for this new device. A guest's phone number will be saved so they do not have to re-enter their information. The system will ask who the guest is here to visit. The system prints off a label for the guest to wear. This check in system is primarily for guests, and committee members will continue to use the sign in books behind the desk. Alicia stated that some families are pleased with the new system. Josh informed that each guest needs to sign in to get an accurate head count.

Alicia Sharp asked Josh the appropriate way to approach guests who do not want to wear a mask or families who ask questions. Josh informed the committee to get a nurse for assistance.

Eleanor Drake asked where masks can be found. Josh informed the committee members that masks will be located at the intersection of AL/CWC and at the front of the CWC entranceway.

Don passed around sign in sheets for October. Don informed the committee that we do not meet in November and December so next month they will be signing up for multiple months. Don encouraged committee members to attend the next meeting. Jill encouraged the committee to

wear their name tags and purple vests when volunteering at the front desk. This indicates that they work for the Auxiliary Committee and it sets them apart from aids/nurses.

Allison thanked the residents for all their assistance and support with the CWC and AL residents. Allison informed the committee that September calendars were distributed into the in-house mailboxes last week. Allison informed the committee that October calendars will be distributed to in-house mailboxes. Allison will bring new/updated visitation lists and upcoming events lists to the next meeting.

Archana asked why there are two Auxiliary Committee books at the check-in location. Jill stated that one has guidelines/regulations and the other book is a sign in book. Archana suggested to consolidate into one book. Allison suggested to add it to the visitation list. Committee agreed to consolidate into one book and if problems arise, we will fix it.

Archana mentioned upcoming events such as the AL/CWC cookout on September 27 during lunch time. Archana informed the members that the cookout is a time to assist the AL/CWC residents to fill out their resident satisfaction surveys. The time is from 12:30-2:00 pm. It will be held near the Fitness Room portico.

Alicia, Jill, Don, and Josh discussed independent living residents who are currently in the hospital.

Gina Prevost mentioned the upcoming event, "Oktoberfest." There are ninety RSVP's so far. Gina mentioned that it will occur on September 24th from 4:00-6:00 pm.

Don thanked the committee for their time and dedication to assisting and visiting residents in AL/CWC.

Jill Jones asked if there is an uptick of illness, if visitation will stop. Josh will communicate to the committee if they should not visit and/or assist.

October 29 is the vaccination day on campus for Covid/Flu. More information will come.

Don will contact those members who are not here to complete the sign-up sheet for October.

Respectfully submitted by,

Allison LeTourneau, LRT,CTRS

Recreational Therapist

Community Life Services

Ray

Ray Hall <secy76@gmail.com>

Spiritual Support Committee Report

1 message

Ray Hall <secy76@gmail.com>

To: Ray Hall <secy76@gmail.com>

Wed, Sep 24, 2025 at 4:55

Spiritual Support Committee met September 3, 2025.

It was reported that the lights in the chapel have the largest LED lights that they are capable of using.

There will be no IL Bible study on September 11 or 18.

There will be a blessing of the pets on October 2. Details will be announced later.

Brad Miller, son of Gail and Dan Miller, is conducting a men's Bible study on alternate Wednesdays beginning September 10 and 24.

Our next meeting will be held October 8.

Respectfully submitted,

Ray Hall

Chairman

Annette

WhiteStone Activity Committee Meeting Minutes to Resident Council

Thursday, September 25th, 2025

Topics of Discussion

- CC Contreras here to speak about her duties within the Community Life Services Department at the WhiteStone Activity Committee Meeting!!
- We discussed potential additions for the Calendar, including presentations provided by Steven Campbell, Service-Learning Opportunities with Local High Schools, Emeritus Classes, and More.

Activity Highlights for this September

- 9-4 – American Red Cross Blood Drive: 14 People Donated Blood, 42 Lives Saved!!
- 9-8 – Back to the Classics with Vocalist Becky King and Guitarist Mark Bastien: They will be back in November
- 9-8 – Medicare Updates and Insights with Pamela Boerger from Blue Moon Benefits
- 9-10 - Uniguest 101 with Larkin – 11 in Attendance, we will no longer be holding these sessions, if you need help with Uniguest, please contact gprevost@liveatwhitestone.org or call 336.510.4802. and we will be happy to send someone to help one-on-one.
- 9-10 – Elon University Basketball Head Coach Billy Taylor, Assistant Head Coach & General Manager Al Seibert and some of the Team Players
- 9-17 - Fraud & Scam Presentation with Heather McGill from the Family Justice Center
- 9-17 – Sip and Paint with Larkin and CC: NO BRUSHES ALLOWED!!
- 9-19 - Randy Riggle Clean Entertainment Comedy Show
- 9-22 - TheraConnect with Marli Overstreet, Community Rehab Director: “Staying Vertical”
- 9-22 – Robert Buxton Edutainment Experience and Piano Performance
- 9-24- Oktoberfest at WhiteStone
- 9-27 – Brass and Blue Ridge Concert Outing: Part of NCBB (North Carolina Brass Band) Programs. – 6 Signed up to go, deadline has passed for ticket sales.

Next Activity Community Meeting is Thursday, October 9th, 2025, at 11:00 AM in the Linville Arts & Crafts Room – Page 1

- 9-29 – “The Life Story of Katy Sigmon, Independent Living Resident: A Tapestry Woven over 99 years!” at 2:30 PM in Fellowship Hall

Annette

Future Activity Highlights for October - November

October:

- Pet Calendar 2026 Photos will be taken, be on the lookout for appointment dates with Larkin.
- 10-1 – Gray Baginski Account Executive for Greensboro Gargoyles Hockey Team here to speak about the Upcoming Season with Players and a Swag Giveaway at 3:00 PM in Fellowship Hall
- 10-5 – Bel Canto Company “Myth and Mystics” Performance at Ebenezer Lutheran Church, Andrew to drive and leave at 2:30 PM
- 10-6 – Generva Kelly, Wake Forest Regenerative Medicine Presentation at WhiteStone at 3:00 PM in Fellowship Hall – More Information TBA
- 10-7 - The Great German Masters: Bach, Beethoven, Brahms, Schubert and Schumann with Joe DiPiazza, Pianist & UNCG Professor at 6:30 PM in Fellowship Hall
- **10-9 – Andrew Howard is here to speak about his duties within the Community Life Services Department at the WhiteStone Activity Committee Meeting at 11:00 AM in Linville Arts and Crafts Room.**
- 10-11 - Masonic Home for Children at Oxford – Homecoming!! – Mandy Driving, leaving at 9:00 AM to head to Oxford. A fun day parade, lunch, bring money for shopping and eating. Help support MHCO!!
- 10-13 – Misty McAden and Sam Main here to present about their Mission Trip in the Honduras at 6:30 PM in Fellowship Hall
- 10-14 – Spintopia with Scott at 6:30 PM in Linville Activity Room
- 10-16 - Emeritus Class at UNCG: Pride & Prejudice Course at 1:30 PM – 3:00 PM at Holy Trinity Episcopal Church
- 10-17 – Halloween Themed: Feeling Fit & Functional with Marli Overstreet, Director of Rehab Services at WhiteStone and the Rehab Team at 12:00 AM – 2:00 PM in Fellowship Hall
- 10-20 – Dennis Moser, Community Educator from the Alzheimer’s Association, here to present “Managing Caregiver Stress” part of the “Empowered Caregiver” series at 3:00 PM in Fellowship

- 10-20 – Lynn Haeseler here to Perform at WhiteStone at 6:30 PM in Fellowship Hall
- 10-21 – Poker Night with Scott at 6:30 PM in Linville Activity Room
- 10-22 - Emeritus Class with UNCG: Health and Medicine Fact Check at 11:00 AM – 12:30 PM at Holy Trinity Episcopal Church
- 10-22 – David Horth and the Blokes here to perform “A Little Bit of Everything” at 6:30 PM in Fellowship Hall
- 10-23 – Resident Council Meeting at 9:30 AM in Fellowship Hall
- 10-23 – Emeritus Class at UNCG: Pride & Prejudice Course Continued at 1:30 PM – 3:00 PM at Holy Trinity Episcopal Church
- 10-25 – Walk to End Alzheimer’s at First Bank Park (where the Grasshoppers play) – Let Gina know if you would like to join our team that day. We are accepting donations!!
- 10-27 – Robert Buxton Edutainment Experience and Piano Performance at 6:30 PM in Fellowship Hall
- 10-28 – Trivia Night with Scott at 6:30 PM in Fellowship Hall
- 10-29 – Vaccine Clinic – More Information TBA
- 10-29 - Emeritus Class with UNCG: Health and Medicine Fact Check Course Continued at 11:00 AM – 12:30 PM at Holy Trinity Episcopal Church
- 10-30 - Emeritus Class at UNCG: Pride & Prejudice Course Continued at 1:30 PM – 3:00 PM at Holy Trinity Episcopal Church
- 10-31 – Halloween Themed Wine Down and Costume Contest – Linville Clubhouse at 3:30 PM

November:

- 11-3 – Emeritus Class with UNCG: 100 Things we’ve Lost to the Internet Course at 9:00 - 11:00 AM at Creative Aging Network
- 11-3 – Emeritus Class with UNCG: How did we Here? A Historical Guide to Today’s Issues at 11:00 AM – 12:30 PM at Trinity Episcopal Church
- 11-3 - Tracy Armwood - Trip to Africa Presentation to IL Residents at 3:00 PM in Fellowship Hall

- 11-5 - Emeritus Class with UNCG: Health and Medicine Fact Check Course Continued at 11:00 AM – 12:30 PM at Holy Trinity Episcopal Church
- 11-5 to 11-7 – Residents Overnight Trip to Biltmore Estate and to see Tutankhamun: The Immersive Exhibition
- 11-10 - Emeritus Class with UNCG: How did we Here? A Historical Guide to Today's Issues at 11:00 AM – 12:30 PM at Trinity Episcopal Church
- 11-12 - Emeritus Class with UNCG: 100 Things we've Lost to the Internet Course at 9:00 - 11:00 AM at Creative Aging Network
- 11-13 – Holiday Makers Market at WhiteStone at 10:00 AM – 4:00 PM in Fellowship Hall - CALLING ALL ARTISANS - We invite YOU to come out and showcase and SELL your talents & collections. Textiles, Paintings, Photographs, and more!
- 11-17 - Emeritus Class with UNCG: How did we Here? A Historical Guide to Today's Issues at 11:00 AM – 12:30 PM at Trinity Episcopal Church
- 11-24 - Emeritus Class with UNCG: How did we Here? A Historical Guide to Today's Issues at 11:00 AM – 12:30 PM at Trinity Episcopal Church
- 11-24 - Back to the Classics with Vocalist Becky King and Guitarist Mark Bastien at 3:00 PM in Fellowship Hall

To be Scheduled

- Mike Crenshaw and Weaver Academy's Digital Ambassadors here to provide technical support for residents – Approval has been given from William – November 2025
- Wild Tails with Shivon Eck and REAL Animal Ambassadors – November/December 2025
- Steven Campbell, Four Term Grand Historian of the Grand Lodge of North Carolina, presenting his series "The Battlefield and Beyond" with selections from WhiteStone Residents – November/December 2025

- Piedmont Classical High School Students here for a day of Service – Date TBD
- Pen Pal Project with Grimsley High School Students – Date TBD

Bob

Marketing Committee Resident Council Meeting 9.25.2025
Bob Dellorfano Committee Chair

The number of committee members attending varies between 18 to 24 residents with all participating in the mentoring program and some handling 2 new move-ins at a time. I am very proud of all the committee members and especially thankful for Debi, the director, and her highly motivated team.

Independent Living Snapshot – September Update

Total IL Units: 210

Occupancy: 97% (204 units)

Sold/Reserved: 98% (206 units)

Current Availability: Working our way through the wait list with several very interested prospects

- **Cottages: 0**
- **Villas: 1**
- **Apartments: 1**
- **Residential: 1**

September Highlights

OKTOBERFEST Wednesday September 24th

September stats:

Move-ins Completed: 4

Internal Transfers: 2

- **Initial Inquiries Connected: 37**
- **New Community Tours Provided: 7**

2025 Update:

- **Total Move-Ins for 2025 (as of September 23): 24**
 - **YTD Goal: 18**
 - **Wait List: 149**

Coming Soon: Save the date for the 4th Annual HoliDazzle Event - Wednesday, Dec. 3rd

I have also included a copy of the "Marketing Minute" that highlights some of the Marketing Events occurring in August and September.

Next Marketing Committee Meeting October 1st, 2025

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912
Founded on fellowship Inspired by you

SEPTEMBER 2025
**MARKETING
MINUTE**

September Marketing Event:

OKTOBERFEST



SAVE THE DATE

WEDNESDAY, SEPTEMBER 24TH

4:00PM-6:00PM

CWC PARKING LOT

Resident Referral Program:

We would love your help with spreading the word about WhiteStone. Each prospective resident that you refer to us (that results in a move-in), you (current resident) will get a \$1500 credit on your monthly service fee once they move in.

 **NEXT MARKETING
COMMITTEE MEETING:**
OCTOBER 1ST AT 11:15AM 

MARKETING COMMITTEE:

Chair: Bob DellOrfano

Secretary: Nancy Howard

OCCUPANCY REPORT

97% occupied / Sold to 99.5%

Cottages Available - 0

Villa Homes Available - 0

Apartments Available - 0

Residential - 0

SEPTEMBER EVENTS

9/24 WhiteStone Oktoberfest
Campus Wide

OCTOBER EVENTS

10/15 New Resident Orientation
Fellowship Hall 11:30am

MARKETING TEAM

*If you have any questions or
comments, please feel free to
reach out to the Marketing
Team:*

Debi Bryant, Director of Sales
& Marketing

Monica Hurd, Residency
Counselor

Meredith Cooper, Marketing
Coordinator

SEPTEMBER 2025 MARKETING MINUTE

AUGUST 2025 MOVE INS:

8/6	Mike & Pat Barron	ILW 424
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UPCOMING MOVE INS:

Sept	Nancy & Tom Reaves	1005 FMD
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Sept	Martin & Mary Jean	ILS 414
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Fischer

Sept	Wright & Ann Horne	1 FD
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Oct	Bob Blanchard	ILW 434
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As the seasons change – so does our energy and this month the Marketing Team will shift our focus to some **creative outreach opportunities**. For example – Resident, Sarah Gamble, has invited her beta Sigma Phi friends for a visit and requested a brief presentation from the Sales & Marketing Team.

Resident Engagement – our very own Monica Hurd will be leading Drums Alive on September 9th!

Professional Growth – Meredith Cooper has been selected to mentor two new Move-in Coordinators from other LCS Communities as they step into their new roles. Additionally, Monica travels to Chicago a few weeks to attend ExSellerator, an LCS Professional Development program.

OktoberFest – Campus wide event for residents and our wait list depositors. September 24th from 4-6pm!

Phyllis

Food and Beverage Committee

The committee met on Sept. 11
Cheryl gave us a demonstration on
the preparation of Gnocchi and everyone
got to sample it.

Several comments and concerns
were made by the residents.

Raymond Bailey would like for the
residents to use the comment cards
for suggestions, complaints etc.

Our food and beverage committee
protocol has changed from the previous
type of meeting under the new
director but is really our staff will
listen to some of the concerns
and act on some of them that
really need attention.

Remember we not all you want to take
with you ~~that~~ but only 1 if you don't
not have dessert with your meal.
Extra ones will be charged to your unit.

On 10/1/11

5-10-21

Resident Services Committee Meeting

9.8.2025

The meeting covered updates on the upcoming vaccine clinic, resident satisfaction surveys, internet connectivity issues, environmental services, and other resident-related concerns. The discussion emphasized coordination for vaccine consent, scheduling, and addressing service improvements across the community.

- **Vaccine clinic scheduled:** The vaccine clinic is set for October 29th with a staggered schedule by campus area. Consent forms including insurance information are required, and Moderna will be the primary vaccine offered with limited Pfizer availability. Residents can coordinate with Kaylee for RSV shots or makeup vaccine appointments.
- **Vaccine eligibility and procedures:** Residents must be at least eight weeks post-COVID infection and three months since their last vaccine dose to receive the updated vaccine. Pharmacists will monitor for reactions post-vaccination, and home visits can be arranged for residents unable to attend the clinic.

- **Internet and connectivity issues:** Some residents reported slow internet speeds and *intermittent connectivity, affecting streaming and printing. Efforts are underway to monitor and improve service, including checking channel switching and device impacts.*

The Chapel WiFi continues to be an issue during Sunday streaming for the residents. The location of the access point has been identified as the problem. Relocating the access point should help to resolve the problem.

- **Resident satisfaction surveys:** Surveys will begin on the 16th, aiming for broad participation with events planned to encourage completion. The surveys are anonymous and *confidential, with support available for those needing assistance.*
- **Environmental services updates:** Discussions included moving environmental services under a new committee and recognition of the team's efforts to improve cleanliness and resident support. New initiatives will be announced soon.
- **Additional resident concerns:** Topics such as pet policy enforcement, carpet cleaning, and a research article on nasal sprays reducing COVID frequency were briefly discussed, reflecting ongoing community engagement and information sharing.

Whitestone Recycling Minutes

9-8-2025

Present:

Staff: Archana Patel, Leonard Miller, Larkin Peña

Residents: Linda Christensen, Allen Greenstein, Beverly Cato,
Tom Morrison, Sheldon Kruger, Betsy Schiller, Barbara Kruger,
Jim Cooper, Tula Crumpton

Linda Christensen opened the meeting at 10:00AM and welcomed all in attendance. She made the announcement for Community wide recycling meeting held tonight at 6:30PM at 1st Presbyterian Church of Greensboro. Topic includes how plastic waste affects our air quality.

Old Business

1. Minutes of last meeting were read and approved.
2. It was reported that the new efforts by Environmental Service Director Leonard Miller that a new bin had been placed in Rotunda for glass recycling for IL residents. The staff at WineDown continues to place all recyclables where they need to be following WineDown.
3. It was reported that 105lbs of plastic from Whitestone has been delivered to correct site and recorded on the Nextrex website. Our goal is to receive a free park bench when 1000lbs has been collected.
4. Collection bins in Rotunda was discussed and it was agreed upon by staff and residents that a need for a more aesthetically pleasing plan should be persued. Leonard and Archana will work on that for the future.
5. We were unable to have an update on how recycling efforts are going in the Dining Room and Bistro.

New Business:

1. Labeling for the Rotunda and WineDown will be handled by Larkin and Archana.
2. Posters advertising glass recycling will be made and distributed.
3. Styrofoam recycling will not be part of Whitestone's residential buildings at this time.

Other Business:

Discussion was had for new chairmanship of this committee and Tom Morrison name was mentioned. He did not accept or reject but will think about it. Pill bottles are acceptable in recycling bins as long as they are not the tiny ones. If anyone is confused about what is acceptable then they are encouraged to go to the GSO Recycling website for clarification. Next meeting will be held on October 6th at 10:00AM

Respectively submitted,

Tula Crumpton