



Resident Joseph Oettel receiving his 50-year certificate as a Mason at the May 2026 Board of Directors Dinner.

Pictured from left to right: David Sawyer – Board member; Steve Norris – Grand Master; Gene Jernigan - Chairman

MAY 2026

M.E.S.H. Monthly Report: Board of Directors

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912
Founded on fellowship. Inspired by you.

WhiteStone A Masonic & Eastern Star Community | 700 S. Holden Road | Greensboro, NC 27407

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VISIBILITY APRIL 2026

WHITESTONE COMMUNITY VISIBILITY – LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women's Coffee – Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men's Coffee – Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Wine Down – Fellowship Hall 3:30pm-5pm, Fridays</i>
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>
Monthly	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>
May 1st	<i>American Red Cross Blood Drive</i>
May 5th	<i>Cinco de Mayo Staff Event</i>
May 13th	<i>Annual National Skilled Nursing Care Week Cookout</i>

WHITESTONE FRATERNAL VISIBILITY - LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>MESH Chapter #379 Meeting [1st Saturday] Fellowship Hall</i>
Monthly:	<i>MESH Lodge #771 Meeting [2nd Saturday] Fellowship Hall</i>

WHITESTONE RESIDENTS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women's Coffee - Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men's Coffee - Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Caregiver Support Group - Woodbury Game Room 1p-2p, Thursdays</i>
Weekly:	<i>Worship Service – Streamed on Channel 1390 & Chapel 10am-11am, Sundays</i>
Monthly:	<i>WhiteStone Resident Committee: Marketing [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Spiritual [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Activities [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Food & Beverage [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Buildings & Grounds [2nd Monday]</i>
Monthly:	<i>WhiteStone Resident Committee: Campus Care Alliance [3rd Tuesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Auxiliary [3rd Wednesday]</i>

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>WhiteStone Employee Gratitude Initiative Committee</i>
Monthly:	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>
Monthly:	<i>WhiteStone Retreat: A Caregiver Respite Program [3rd Tuesday]</i>
As Needed:	<i>WhiteStone COVID Task Force</i>
May 1st	<i>American Red Cross Blood Drive</i>
May 2nd	<i>Annual Kentucky Derby Social</i>

WHITESTONE BOARD OF DIRECTORS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
May 8th	<i>Resident Advisory Committee Meeting</i>
May 8th	<i>Board of Directors Dinner</i>
May 9th	<i>Board of Directors Meeting</i>

LIFECARE SERVICES [LCS]: SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
May 7th – 9th	<i>Marie Dunn Site Visit</i>
May 8th	<i>Resident Advisory Committee Meeting</i>
May 8th	<i>Board of Directors Dinner</i>
May 9th	<i>Board of Directors Meeting</i>

WHITESTONE EXPANSION: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE TECHNOLOGY INFRASTRUCTURE: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE NEW RESIDENT: PROSPECTING EVENT(S):

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>

WHITESTONE EMPLOYEE: RECOGNITION, RECRUITMENT, & RETAINMENT:

DATE(S):	MEETING(S)/EVENT(S)
Bi-Weekly	<i>New Hire and General Orientation</i>
May 4th – 8th	<i>National Nursing Week</i>
May 5th	<i>Cinco de Mayo Staff Event</i>
May 13th	<i>Annual National Nursing Care Week Cookout</i>
May 15th	<i>Always Best Care sponsored staff event: Shaved Ice</i>
May 29th	<i>CWC Deficiency Free Celebratory All Staff Cookout</i>

WHITESTONE EMPLOYEE: MAY SERVICE ANNIVERSARIES

EMPLOYEE NAME:	YEARS OF SERVICE:	DEPARTMENT:
<i>William Ridgeway</i>	<i>1 yr</i>	<i>IT</i>
<i>Shekita Hayes</i>	<i>24 yrs</i>	<i>EVS</i>
<i>Meredith Bishop</i>	<i>1 yr</i>	<i>HR</i>
<i>Ja'zi Laramore</i>	<i>1 yr</i>	<i>F&B</i>
<i>Leonard Miller</i>	<i>1 yr</i>	<i>EVS</i>
<i>Joni Botchway</i>	<i>2 yrs</i>	<i>PO</i>
<i>Juanita Hyatt</i>	<i>2 yrs</i>	<i>EVS</i>
<i>Deseree Pierce</i>	<i>2 yrs</i>	<i>NSG</i>
<i>Meredith Cooper</i>	<i>3 yrs</i>	<i>MKT</i>
<i>Gregory Matthews</i>	<i>4 yrs</i>	<i>F&B</i>
<i>Lora Mize</i>	<i>4 yrs</i>	<i>CLS</i>
<i>Sara Zapata Ramirez</i>	<i>1 yr</i>	<i>CLS</i>
<i>Maria Murillo</i>	<i>1 yr</i>	<i>NSG</i>
<i>David Dyson</i>	<i>18 yrs</i>	<i>PO</i>
<i>Aisha Abubakar</i>	<i>2 yrs</i>	<i>NSG</i>
<i>Charity Johns</i>	<i>2 yrs</i>	<i>NSG</i>
<i>David Kasper</i>	<i>1 yr</i>	<i>F&B</i>
<i>Kelly Faucette</i>	<i>4 yrs</i>	<i>NSG</i>

KEY PERFORMANCE INDICATORS – MAY 2026

GREEN *Light Key Performance Indicators [KPI's]: Summary of Findings –*

YTD Net Sales IL	Budget of 7 with actual net sales at 8.
YTD IL Closings	Budget of 7 with actual closings of 10.
MC MTD Occupancy	Averaged 12 for the month on a budget of 11.
AL MTD Occupancy	Averaged 22.13 occupied for the month on a budget of 21.6
YTD REVPOR	REVPOR budget of 6,846 with actual 6,906 a +.9% variance.

YELLOW *Light Key Performance Indicators [KPI's]: Summary of Findings –*

IL MTD Occupancy	Averaged 202.2 for the month on a budget of 204.5.
HC MTD Occupancy	Averaged 76.4 for the month on a budget of 77.5.
YTD NOI	Actual of 980,092 on budget of 1,002,594, a negative variance of (22,502).
YTD EXPPOR	EXPPOR budget of 6,608 with actual 6,642 a (.5%) variance.

RED *Light Key Performance Indicators [KPI's]: Summary of Findings –*

Days in AR	Days in AR average of 16.2 versus target of 19. 43% of total AR 90 days outstanding versus benchmark of 15%.
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COVID-19 TASKFORCE & UPDATE(S) – MAY 2026

We continue to be COVID free throughout the month of May.

WHITESTONE LEADERSHIP TEAM: DIRECTORS REPORT

DIRECTOR	NAME DEPARTMENT
Mr. Mark Lewis, LNHA	Executive Director
Mr. Josh Hillegass, LNHA	Health Services Administrator
VACANT	Director, Clinical Services
Mrs. Ginger Cottrell	Assisted Living Manager
Mrs. Tracy Armwood, SPHR	Director, Human Resources
Mrs. Debi Bryant	Director, Sales & Marketing
Mr. Joel King	Director, Plant Operations
Mr. Leonard Miller	Director, Environmental Services
Mrs. Jenna Grant	Director, Fraternal Friendship Program
Ms. Nikki Stafford	Director, Finance
Mr. Frederic Pauthonnier	Director, Culinary Services
Mrs. Gina Prevost, LRT/CTRS	Director, Community Life Services
Mrs. Misty Main	Director, Spiritual Services & Chaplain
Ms. Archana Patel	Executive Assistant

HEALTH CENTER REPORT

May 2026 Overview

I am pleased to share that this week our Care and Wellness Center received an unannounced recertification survey from the North Carolina Department of Health Service Regulation. This survey, conducted every 9 to 15 months for Medicare and Medicaid certified health centers, is a comprehensive and rigorous review process.

During the visit, a multidisciplinary team evaluated multiple aspects of our operations, including clinical records, daily care practices, and overall resident experience. The surveyors also conducted interviews with residents, family members, and staff and assessed compliance in key areas such as resident rights, infection control, quality of life, food services, and nursing care.

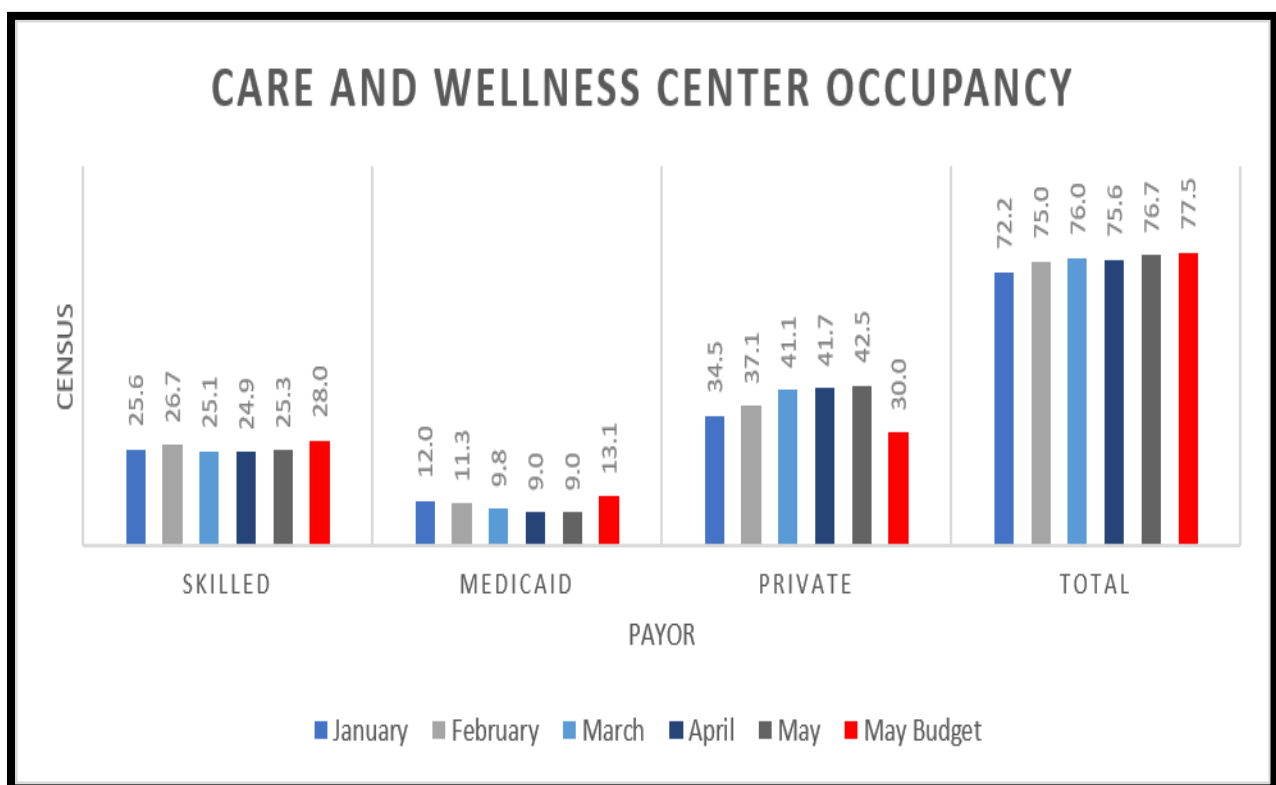
I am proud to report that WhiteStone successfully passed this survey with zero violations of both state and federal regulations. Achieving a deficiency-free survey is a significant accomplishment and a clear reflection of the exceptional quality of care provided by our team.

Nationally, this distinction is uncommon, as only a small percentage of nursing centers receive zero deficiencies during their survey cycle. This outcome underscores our team's unwavering commitment to excellence, accountability, and the well-being of those we serve.

Please join me in recognizing and celebrating the outstanding efforts of our entire team for this remarkable achievement.

Census Updates

In May, occupancy in the Care and Wellness Center remained steady across both the total census and skilled census. Our team continues to work to find ways to improve census, and our outreach to referral sources.

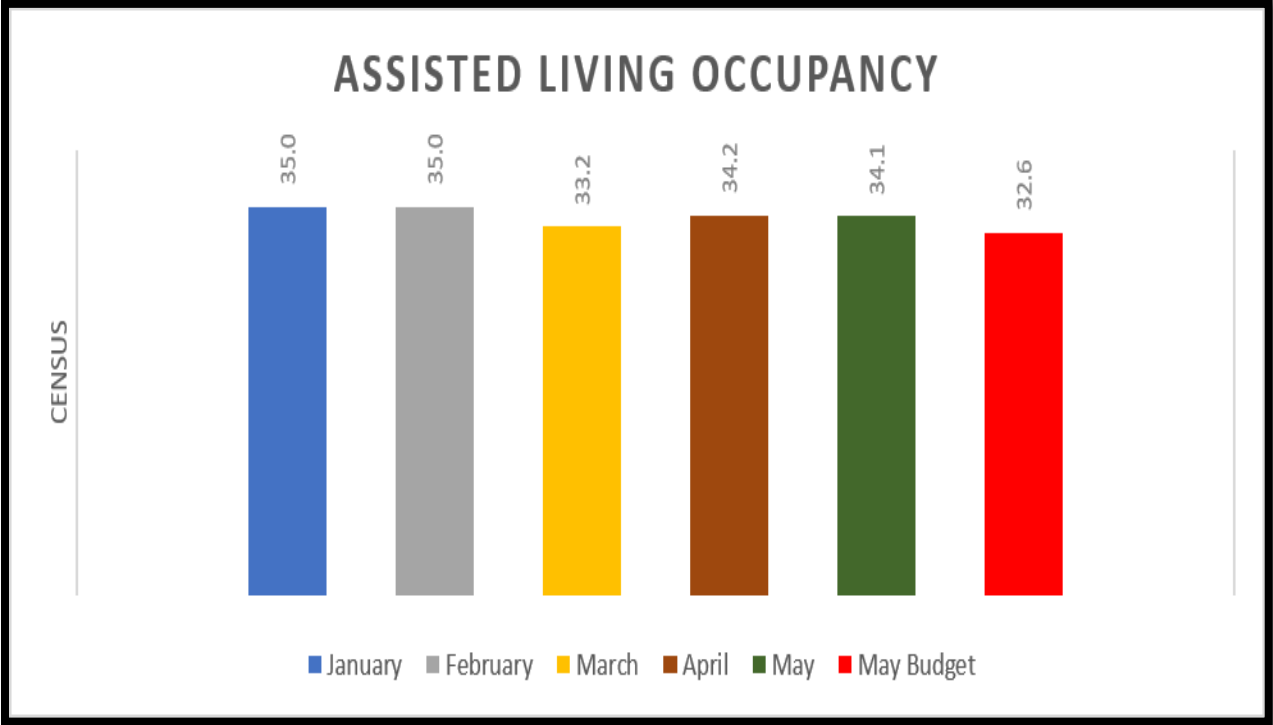


Clinical Updates

Amanda Montgomery has agreed to step into the role of Interim Director of Nursing following Rachel’s departure due to her husband’s recent health incident. Amanda brings familiarity with our clinical operations and strong leadership experience, which will help ensure continuity in care delivery and regulatory compliance during this transition. We appreciate her willingness to support the team in this capacity and will keep the Board updated as we move forward with longer-term leadership planning.

ASSISTED LIVING & MEMORY CARE REPORT

May census for Assisted Living and Memory Care continues to beat budget. I would like to express my appreciation to the team and their continued hard work in making this a successful level of living for our Residents here at WhiteStone!



HUMAN RESOURCES REPORT

May 2026 Overview

Turnover

14.87% turnover YTD 2026. Compared to 18.45% YTD for 2025. Decrease of 3.58% in turnover overall

Workers Comp

We do have one injury with a work comp claim. CNA of 30 years JR, fell in the hallway corridor from AL to CWC where the carpet transitions to the hard floor. She stated she trip on her own feet falling on her hip. Fall resulted in a hip fracture and surgery. Employee is currently out of work.

EEOC and Legal Update

Still awaiting EEOC Response - Related to the Notice of Charge from the EEOC filed by Stephanie McLendon, we obtained counsel with Ogletree Deakins to assist with the filing of the position statement considering the prior notice received from a representing attorney prior to the filing at the EEOC. Position statement was due February 11th and was submitted. You may recall that we received a demand letter in reference to an employee, Stephanie McLendon, Assisted Living CNA/Med Aide, seeking a settlement related to workplace discrimination. This 4employee was employed with WhiteStone for just over 3 months and was terminated due to refusal to perform CNA duties and gross insubordination towards a supervisor.

DOL Wage and Hour Complaint has been RESOLVED AND CLOSED– On April 30th, we received a letter regarding a complaint filed with the DOL Wage and Hour division related to wages for hours worked not paid. Employee indicated they were not paid for March 29th, however there were no punches on the timecard for this date. HR/PR was not made aware of this issue until April 29th when employee reported the issue to our office. We were able to validate her hours with the home care manager on April 30th. We feel the complaint was trigger after the employee made multiple attempts to get this resolved with the scheduler. Response was due to the DOL by May 7th. Response was delivered via email to DOL May 6th and missed wages paid to employee were processed and paid May 5th. We will wait for a response from the DOL in hopes this matter is fully resolved.

Overtime: 1214.62 hrs of OT for May 2026 at a cost of \$42,963.73. Compared to 2,379.84 hrs for May 2025. A decrease by -1,165.22 hrs on the month and total YTD DECREASE in overtime from last year by 1,129.37 hrs of OT. Total YTD overtime cost is \$240,475.01. We are continuing to work to bring overtime. This is the first time in several years we have seen OT trending downward.

Budgeted FTEs – Total May/ YTD FTEs: 231.02 2026 Budgeted FTEs – 234.9 Variance: -3.88 FTEs UNDER budget. Those over budget for the month are as follows:

Nurses: 4.43 over budget Security: .62 over budget Memory Care CNAs: .80 over budget
Home Care RN: .55 over budget Housekeeper: 1.08 over budget Cooks: 3.3 over budget
Dietary Aide: 1.48 over budget

Monthly Turnover		
	2026	2025
Jan	0.67%	3.30%
Feb	1.95%	4.58%
Mar	2.68%	3.04%
Apr	6.74%	3.77%
May	2.84%	3.77%
Jun		5.12%
Jul		2.70%
Aug		1.60%
Sep		2.93%
Oct		0.65%
Nov		2.54%
Dec		0.31%
TOTAL	14.87%	34.31%

Recruiting

May 2026 - 212 New Candidates; 39 scheduled interviews; 15 offers with 12 hires. 2026 YTD HR has processed 1,496 candidates, 268 interviews scheduled interviews; 101 offers with 82 hires.

Other HR News

We received the results of our deep dive staff survey questions. The leadership ship has been given a summary of the results and we are continuing to review them and put in action areas we feel we can have the greatest impact.

The search is on for another DON. We partnered with GQR a recruiting firm to assist with the search. We have a couple of interviews and continuing to review candidates.

We have hired a new People and Brand Specialist in the HR Department! Her name is Korie Beck. Korie comes with a full background in marketing, social media and full cycle recruiting. We are so excited to have her joining our team.

Job Openings					
IMMEDIATE OPENINGS 06/10/26					
Job Title	# of Openings	New Candidate Pipeline	Attempting to Contact	Interviews Scheduled	Offers Pending
Director of Nursing & Clinical Services	1		1		
RN weekend supervisor 7p-7a, 7a-7p	2		1		
Healthcare Scheduler	1	2		1	
Cook	1		3	1	
Server	2	1	4		1
CNA--1st PT	2	3	16	6	
MED--1st PT	1	1	3		
CNA--2nd FT	2	3	16	6	
CNA--2nd PT	2	3	16	6	1
MED--2nd PT	1	1	3		
Nurse--2nd FT	1		6	3	
CNA--3rd FT	1	3	16	6	
Nurse--3rd PT	1		6	3	
Nurse--3RD FT	2		6	3	
total openings:	20				
Openings after Offers:			18	Total Offers:	2
11 new hires ready for orientation				Interviews Scheduled:	35
Ready for orientation:	06.18.26				

MARKETING & SALES REPORT

May 2026

Occupancy

- *Independent Living occupancy remained strong in May:*
 - *96.3% Occupied (slightly below a budget of 97.4)*
 - *99% Sold/Reserved*
- *At month end, availability remained limited, with 3 Bennette apartments.*

Sales Activity

- *We recorded 3 new sales in May, continuing to utilize our Wait List depositors to backfill open units.*

Move-Ins & Pipeline

- *We welcomed 3 new Residents in May, with 3 additional move-ins scheduled in the coming months, supporting occupancy goals.*

Transfers

- *We completed 1 transfer related to an insurance policy in May and have an additional transfer scheduled for July/Aug.*

Move-Outs

- *May saw 2 moves from IL due to a need for HLOC and 1 move off campus to be closer to family.*
- *We are anticipating 2 additional move-outs in the month of June, which are being actively managed to minimize downtime and quickly turn units for new residents.*

Marketing & Events

- *New Resident Orientation – May 20*
- *Wait List Luncheon – June 4: An Aloha-inspired event complete with flamingos, island inspired cuisine, and many depositors embracing the theme in floral/tropical attire!*

These events continue to support both conversion of deposits and engagement with our future resident pipeline.

PLANT OPERATIONS REPORT

May 2026

Last Month's Activities

- Continue to work with Brightview on existing work orders and problem areas
- Continue progress on Fiber project for villas and cottages
- Continue to monitor work order numbers for the community

Accomplishments for the Month

- Completed 776 work orders
- Painted CWC back dock doors and pressure washed dock.
- Completed repairs on irrigation

Plans for the Next Month

- Schedule Paving project for community.
- Continue to work on beautification of the community

Issues and Concerns

- Continue to address work orders asap.
- All positions filled

ENVIRONMENTAL SERVICES REPORT

Last Month's Activities:

- Completed all carpet extractions on IL floors 1-5
- Onboarded new Custodian
- Identified CWC curtains that needed new rolling hooks
- Deep cleaned the Buffet room and assisted in the project to prepare for new equipment
- Deep Cleaned the serving station in main dining
- Tested and implemented new guest experience scents in first impression areas to enhance visits (have received very positive feedback from staff to visitors)
- Revised Routine cleaning and Deep cleaning documents and distributed to residents

Accomplishments for May 2026 are as follows:

- Moved Dining room carpet cleaning to bi-monthly
- Completed 10 Annual Deep Cleanings with very positive reviews about service
- Assisted in the State Survey for CWC
- Changed all broken locks on housekeeping carts
- Onboarded a new housekeeper and a part time laundry attendant
- Buffed the back laundry hallway and trained custodians on how to maintain with high-speed machine
- Identified new linen vendor that will enable us to reduce spending in linen expenses

OUTREACH FOUNDATION: FRATERNAL FRIENDSHIP PROGRAM

May 2026 Report

Stats

- *Outreach total of \$29,665 long term members*
- *2 short term members (emergency)*
- *18 WhiteStone residents received assistance*
- *16 in Independent Living*
- *2 in Assisted Living*
- *0 in Memory Care*

Potential Referrals:

- *(2) Scholarship (Move-in Assistance)*
- *Long Term Assistance*
- *Short Term/Emergency Assistance*

Activity this month:

- *Completed 2 Annual Reviews*
- *Ordered groceries for members*
- *Paid bills for outreach members*
- *Attended Masonic Luncheon*
- *Gave birthday cards to members*
- *FFP Presentation at Liberty Lodge and Numa F Reid Lodge*
- *MCSA Outreach Call*
- *Took member to pool for therapy 3 times/week*
- *Took member to counseling at Family Justice Center*
- *Facilitated Fraud and Scam Presentation at Whitestone*
- *Attended Whitestone Board Meeting*
- *Met with potential applicant*
- *Assisted a member with taking her cats to the vet*
- *Visited member in the Care Center*
- *Met with member's family to go over budget*
- *Presented new scholarship applicant*

If you know of a member who needs assistance, please contact:

Jenna Grant - Director of Fraternal Friendship

Email: jgrant@meshhome.org

Phone: (336) 601-5593

FINANCE REPORT

Medicaid update – 4 upcoming Medicaid applications. 2 Nikki will assist with and 1 is being handled by the family. 2 have been filed by the family and the other 2 are spending down.

The audit was presented and approved at the May board meeting, the NCDOL annual report was filed – to note this report has a new format with additional information not previously reported and a new report layout, the cost report was filed with CMS for Medicare and Medicaid. The 2 outstanding items left to be completed are the 401k audit and the 990-tax return.

The fiber project is completed, the only items remaining are removing some old equipment. From testing with residents, it seems to be working very well.

Financials through May show a positive NOI for the month and for the year the community barely missed budget which is huge given the large snow removal bill that was finalized and hit in May. The team is continuing to work hard to control expenses.

Budget season will kick off in July. A lot of work went into forecasting 2027-2030 when the 2026 budget was prepared so the community already has a very solid outlook at the budget for 2027.

CULINARY SERVICES REPORT

May 2026 Monthly Report

- Residents continue to report an improvement in food quality, temperature and presentation. At wine down residents told Frederic how much they appreciate the charcuterie board each week and the improvement in the hot food offerings.
- We started Theme days focus on a different country menu once a week usually Thursdays. We featured Poland, Cuba, Spanish and Italian
- Continuing to get great reviews/comment self-served Golden Waffle station and made to order omelets station on Sunday Brunch. The residents absolutely love it.

Accomplishments for the Month

- Hosted the Eastern Star Masonic Board of Directors Dinner on Friday May 8th and their meeting on Saturday May 9th. It was a great success. Everyone enjoyed the food and camaraderie was heartfelt around the tables.
- Transition to the buffet induction line on April 29th. We have worked all month with the new induction line on the hot side TO ENSURE THE FOOD STAYS HOT AND IT IS SERVED HOT. Smaller batches in each pan. The cooks are starting to get used to it. For the salad bar it is a challenge because the salad bar is ½ the size it used to be, so we must replenish more often especially at dinner. Residents still would like to see the egg salad, potato salad, beets etc... so we do rotations of items.
- Installed and used Combi oven in CWC Kitchen. Smoking meat overnight using the probe and the wood chips.
- We are serving Lunch and dinner in all 3 A.L. kitchen.
- Hydration stations in A.L. dining areas and CWC HCC.

- New Executive Chef Travis Holdren has organized the I.L kitchen production for buffet and A La Carte to improve prep and consistency as well; as cooking technics.
 - A la Carte started on April 20th. Some residents love the new menu and others do not. We knew it was going to be mixed feedback. Overall comments are the food is coming out faster, reducing the ticket time, which was the goal.
 - We were over \$5.400K on the food budget but \$19K under on other expenses.
 - Held 2 hours on site training with Rational chef to train our cooks on the new combi oven in CWC.
 - We have introduced a new comment card in I.L.

Plans for the Next Month

- Installing a Merry chef from A.L. in the Bistro to speed up service and revamp the menu.
- Train Bistro staff on the new Merry Chef.
- Continuing to work and monitor new induction line for temperature and service efficiency.
- Have food runner to refill salad bar during service since it is ½ the size of old salad bar especially at dinner and Friday night.
- Opening the I.L Main Dining room outdoor Patio for Dining.
- Finalizing training manual for all foodservice workers campus wide.
- Follow up with nursing and develop a residents menu choices protocol to help minimize the traffic from nursing and family members to the kitchen and disrupt tray line service in CWC.

Issues and Concerns

- No problems or issues to report currently.

DINING ROOM *WhiteStone* **COMMENT CARD**
 A MASONIC & EASTERN STAR
 COMMUNITY EST. 1912

	HIGHLY DISSATISFIED	1	2	3	4	HIGHLY SATISFIED
Quality of foods served	1	2	3	4	5	
Tastiness of foods served	1	2	3	4	5	
Temperature of meals	1	2	3	4	5	
Variety of foods served	1	2	3	4	5	
Appearance of dining room	1	2	3	4	5	
Speed of service	1	2	3	4	5	
Courtesy of server staff	1	2	3	4	5	
Overall satisfaction w/ F&B	1	2	3	4	5	
Responsiveness of management	1	2	3	4	5	

For written comments, please use the back of this card.

COMMUNITY LIFE SERVICES REPORT

May 2026 Monthly Report

1. Resident Engagement & Communication

Welcoming & Integration

- *Continuing structured onboarding and engagement support for all new Independent Living (IL) residents.*

Publications

- *Producing and distributing monthly communication materials:*
 - *Chit Chat*
 - *Healthcare Highlights*

Communication Lists

- *Maintaining accurate and current email lists for:*
 - *CWC families*
 - *AL families*
 - *Independent Living residents*

2. Resident Information Management

- *Ensuring current resident photos are uploaded to:*
 - *Uniguest*
 - *Point Click Care (PCC)*
- *Maintaining and updating the CWC Host List.*

3. Program Development & Operational Improvements

Program Exploration

- *Actively researching the **Motivation Alliance Program** as a potential platform to enhance resident engagement opportunities, modeled after its use at Croasdaile Village.*
- *Challenged each area at WS to come up with quarterly resident/family events.*
 - **CWC**
 - *June 28th Scoop & Create (Mandy, Alyssa, Allison) 2pm-4pm*
 - *October 31st Halloween Party 2-4pm (Mandy, Alyssa, Allison)*
 - *December 12th CWC Resident/Family Christmas Party 2-4pm (all hands-on deck- entire department)*
 - **Assisted Living**
 - *June 14th 2:00-4:00 AL/MC Father's Day Event (Lora)*
 - *July (Lora/Capricia)*
 - *September (Lora/Capricia/Sara)*
 - *November (Lora/Capricia/Sara)*
 - **Independent Living**
 - *July 26th 3:00pm - Bubbles & Brushes Paint Party (Larkin)*
 - *October (Andrew)*
 - *November 7th - all day event - invite families in to help decorate for Christmas with their family members (Scott)*
 - *January 2027 - (CC)*

Technology & Workflow Efficiency

- Recently started a new Calendar function through Uniquist and the new calendar format has been received well – lots of great compliments. Additionally, we have rolled out the sign ups through uniguist – it is going to take some time or all residents to learn the process, but it is going well so far.

Staff Culture & Presence

- Emphasizing increased staff visibility and presence in resident areas and reducing time spent in offices.

Departmental Professional Development

- Department is finished reading **The Energy Bus by Jon Gordon**. Our next book we are getting ready to start is **The Carpenter** by Jon Gordon. We are starting this in July.

4. Staffing & Department Updates

New Team Member

- **Capricia Moore-Stanley** joined the department
 - She has hit the ground running and is already demonstrating strong initiative. Early ideas and observations indicate she will be a valuable asset to the team.
- **Sara Ramirez** in Assisted Living is on Maternity leave – expected to be back in August.
- Courtyard Revamp is complete on our end – now our new landscaping group needs to get in and show it some love.
- Lots of good IL off campus trips are planned between now and July and October and will be planning more as time goes along.
- Working on Walk to End Alzheimer's fundraising opportunities and team sign ups to walk with us on Walk Day – October 17th -monthly planning and discussion meetings.
- American Red Cross Blood Drive at WhiteStone was a success in May. We have scheduled another one on Thursday, September 3rd from 1:00pm-5:00. We had 14 donors and saved approximately 42 lives in May.

Upcoming IL Activities & Trips

- Gina distributed a **"Save the Date"** list highlighting:
 - Upcoming **one-day IL trips**
 - Important **Independent Living activities**
 - Many residents have **complimented and thanked** the department for doing this.
 - As you can see below, we have been really busy planning!

Trips/Special Events coming up in June:

- June 4th – Trip to Spencer, NC to the NC Transportation Museum & eat lunch while gone
- June 8th – Greensboro City Councilman Adam J Marshall Meet & Greet in Fellowship Hall 6:30pm.
- June 10th – Petty Museum (Nascar) in Randleman/Level Cross, NC
- June 10th – The Blokes here to perform 6:30pm Fellowship Hall
- June 15th – Nancy Revzen back to perform 3:00pm Fellowship Hall
- June 18th – JOLO winery trip
- June 18th – Healthy Aging Webinar Series-Getting Some Vitamin Z's
- June 22nd – Alzheimer's Presentation with Dennis Moser – Topic: Understanding Alzheimer's & Dementia
- June 24th – Patty Carver will be back to perform the "Songs of Rosemary Clooney"
- June 28th – The Notebook: The Musical – Tanger Center – 5:30pm
- June 29th – Town Hall Meeting at 3:00pm with Mark Lewis

SPIRITUAL SERVICES REPORT

Worship & Memorial Services

- Conducted 3 Sunday Chapel services (and planned the two with a guest speaker when I was on PTO)
- Hosted St Andrew's Episcopal Midweek Eucharist service in Chapel

Pastoral Encounters

- Hospital/Hospice House visits: 0
- CWC encounters: 17
- Assisted Living encounters: 10 (+walk-throughs to visit residents during lunch and after Bible studies)
- Independent Living encounters: 16
- Employee support: 0

Programs & Groups

- Bible Studies – CWC: 2, AL: 2, IL: 0
- Support Groups – HOPEFUL: 1

Meetings & Additional Ministry in April

- CWC daily report, Collaborative Care Team, Spiritual Support Mtg., Resident Council Mtg., Leadership Mtg, Leadership huddle
- Card ministry: birthdays, anniversaries, bereavement, thinking-of-you
- Bible study preparation
- Attended IL coffees and activities as able

June Planning Calendar

- | | |
|---|--|
| • Monday, 1st – HOPEFUL, 2pm, 5th floor clinic | • Tues, 16th – St Andrews Midweek Eucharist 1pm, Chapel |
| • Wed, 3rd – Spiritual Support Committee Mtg | • Thur, 18th - IL Bible Study – Romans, 3 pm |
| • Thur, 4th – IL Bible Study – Romans, 3 pm | • Sunday, 21st- Worship, 10 am – FATHER'S DAY |
| • Sunday, 7th – Worship/Communion, 10 am | • Monday, 22nd – Interfaith Unstructured Meditation, 11 am, 5th floor clinic |
| • Monday, 8th – Interfaith Unstructured Meditation, 11 am, 5th floor clinic | • Thur, 25th - IL Bible Study – Romans, 3 pm |
| • Thur, 11th - IL Bible Study – Romans, 3 pm | • Sunday, 28th - Worship, 10 am |
| • Sunday, 14th – Worship, 10 am | |

Long-Term Planning

- Chapel lighting improvements (approved)
- Carpet and pew touch-up (hopefully this summer)
- Interfaith meditation service on Mondays at 11 in 5th-floor clinic June 8th and 22nd
- 3-week Depression workshop (Redefining Joy - hopefully starting July)
- IL Bible study starts back in June. Books ordered.
- Create Chaplain Protocol notebook

PTO

- Taken: May 11–25
- Upcoming: none