

Whitestone Resident Council Meeting Minutes

June 26, 2025

Fellowship Hall

Live Streamed on – 1390

1. The meeting was called to order by Allen Greenstein, President.
2. Misty McAden, Chaplain, gave an opening prayer.
3. Tracy Armwood, Human Resources Director, presented Employee Service Awards.
4. Mark Lewis, Executive Director, recognized several employees for outstanding work.
 - * Joel King, Plant Operations Director, for his excellent work getting the new CWC Generator installed.
 - * Debi Bryant, Meredith Cooper & Monica Hurd, Marketing Team, for 99% sold In Independent Living.
 - * Tracy Armwood, Human Resources Director, for 28 years of service.

He also reported that an upgrade of the sound system for Fellowship Hall will not be in this year's budget, but for next year, hopefully.

5. Betsey Johnson, Director of Culinary Services, announced food themes for July and August.
6. Anita Greenstein, Treasurer, announced that there is \$385.81 in the fund. She explained that these funds are used to purchase items for Whitestone that are needed. She asked for suggestions for items from anyone that sees a need.
7. The following committee chairs presented their reports from their last meeting.

Hard copies of their reports are filed in a designated notebook in the Library for public reading.

WEGI - Ted Dresie
Environmental, Bldg. and Grounds - Robert Vinroot
Campus Care & Alliance – Connie Burbank & Cathy Long
Auxiliary - Don McCrickard
Spiritual Support – Ray Hall
Activities - Annette Cuozzo
Marketing - Bob Dellorfano
Food & Beverage - Phyllis Jones
Resident Services - Stuart Brownlee
Recycling - Linda Christensen

NEW RESIDENTAL COUNCIL MEETING: July 24, 2025

Fellowship Hall

Adjournment.

WhiteStone Resident Council Agenda

June 26, 2025

Fellowship Hall

LIVE STREAMED ON 1390

WELCOME

Allen Greenstein

PRAYER – Chaplain Misty McAden

EMPLOYEE RECOGNITION AND AWARDS – Tracy Armwood

Last Meeting's Minutes are in the library

Please give copies to:

Secretary - Betty Atwell

Treasurers Report – Anita Greenstein

COMMITTEE REPORTS

WIGI – Ted Dresie

Environmental – Robert Vinroot

Campus Care & Alliance – Connie Burbank & Cathy Long

Auxiliary – Don McCrickard

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NEXT RESIDENT COUNCIL MEETING: July 24, 2025

(FELLOWSHIP HALL)

ADJOURNMENT

Tracy

Super Star Awards

Service Anniversaries

Employee Name	Department	Year
Geoya Ragsdale-Polk	Food & Beverage	3
Naisha Graham	Food & Beverage	3
Travis Craver	Security	3
Denver Whatley	Food & Beverage	5

WhiteStone Masonic and Eastern Star Home

Resident Council

June 26th, 2025

I. Financial Performance

- Net Operating Income
 - May NOI variance to budget (441)
 - YTD NOI variance to budget 994,450
- Operating Revenue
 - May revenue exceeded budget by 13,110
 - YTD revenue over budget by 530,181
 - IL 200,083
 - AL / MC (21,641) **Adjustment for Free Care Days in March.*
 - Health Center 170,402
- Operating Expenses
 - May expenses over budget (13,552)
 - TYD expenses under budget 464,268

II. Occupancy Update (Current)

- 199 occupied at 95% & 208 sold at 99% of 210 total IL units available:
 - IL Buildings x 0 / Villas: x 0 / Cottages: x 0 / Residential: x 2
- AL / Memory Care 33 out of 36 occupied (92%)
- Health Center 81 out of 86 occupied (94%).

III. Other

- CWC Generator Installation – Update and recognize Joel.
- Recognize Sales Team for 99% Sold!
- DON Recruitment – Ongoing
- Interim DON – Billie Metz

IV. Question and Answer

Residential Services Committee
June 9, 2025

Karla Stapelton, Bob DellOrfano, Ellen Levin, Bob Levin, Linda Christianson, John Serdensky, Amelia Caison, Leslie Caison, Joyce Hibshman, Allen Greenstein, Mark Lewis, Chuck Covarrubias, Bob Kelly, Ted Dresie, Carol Rich, William Ridgeway

Opening Prayer

Review Of Minutes of 5/12/2025 - Moved and seconded to approve

- A. Update on Single Digits - Mark reported that Nikki was working on WI-FI issues and polled the group on those continuing to have problems. There were a number of issues, mostly in IL. William got the apt. numbers for those having issues. William will follow up with CLS team on 1390 issues.
- B. Update on Lanyard for Sara - This issue is being dropped.
- C. Randolph Clinic Visits - Karla reported that there will be a meet and greet for the 2 Nurse Practitioners on 6/20, 2:30-3:30 in the Fellowship Hall. They can be reached by calling the Health Services office. Also, Tatiana is able to handle issues in triage.
- D. Wine Down in Rotunda - As seating is still a problem, Mark Suggested that we survey the residents who attend to see how they feel about moving to the Fellowship Hall. In the meantime, Wine down will be moved there to see how it works.
- E. Sun Problems in the Rotunda - Bob Dellorfano inquired into tinting the windows in the Rotunda to reduce heat and glare. Mark said they would get a quote on that.
- F. Sound Problems in the Fellowship Hall - Mark has a quote to upgrade the system at \$75,000 and has started a fundraising effort to see if we can get donations towards it and will put it in the budget for next year.

New Business

Stuart requested the grill outside the dining room be cleaned and moved.

Bob Kelly asked what the Volunteer Hours' time sheet is used for. Mark said that that the board likes to see it and it is reported as part of our charitable status.

Ted Dresie asked about the Medicare/Medicaid budget issues and how we might be affected. Mark has not been advised on this yet but encouraged everyone to contact their legislator and stir them to action.

The next meeting will be 7/14/25 at 11:15.

The meeting was adjourned.

After the meeting was adjourned, we had an informal discussion regarding having Kali, the pharmacist come to talk to us about how dealing with MESH Pharmacy works. Stuart will contact her to see if she can come to our next meeting.

Betsey

Betsey's Report:

How Its Made will be 7/10 and 7/31 at 2:00 in the main dining room. I'm requesting anyone interested in attending RSVP to me on Monday 7/7 and 7/28 so I can get an accurate count. Our 1st Chefs Table will be Thursday, 8/28 and it will be available to sign up on a first come first serve basis. This will be an elevated dining experience with wine pairing and cost associated with the meal.

Treasurer's Report
6/26/2025

May: \$385.81
June:
$$\begin{array}{r} 171.00 \\ \hline 556.81 \end{array}$$

Suggestions: Shopping carts
Flowers for support group Table
Beach
Putting green (share cost w/whalestore)

Jed D

**WEGI Report to
Resident Council Meeting
June 26, 2025**

The WEGI Board of Directors are meeting prior to our annual campaign to raise funds that will be used to give awards to our fabulous Team Members.

As you may recall, all full time and part time non-management Team Members that do not serve in a leadership role will receive an award that is a pro-rated amount during the week before Christmas. The amount each employee receives depends upon the number of hours that they have worked from November 1, 2024, through October 31, 2025. Last year we raised over \$60,000 which was distributed to qualified Team Members the week before Christmas. I hope that you have witnessed the joy and happiness that you were able to provide for these wonderful Team Members.

We have received feedback from many residents and have learned that there has been some confusion about how the program works and who receives the awards. There will be a meeting for all residents in the future to go over the plans for this year and to clarify any misunderstandings.

We are excited to announce that we will be holding a raffle for fabulous prizes again after our campaign this year. To be eligible for the raffle you must have a raffle ticket that will be given to you when you donate to the campaign. We are asking any resident that would like to contribute a gift to be raffled to get in touch with me or any other Board member to contribute a prize. We already have received some promises and prizes and are looking forward to more.

As a reminder, you can donate monthly to the campaign by completing a Monthly Donation form which allows the financial department to add your specified amount to your monthly payment. Please speak to me and I will give that form to you.

Your generosity will be especially welcomed by our Team Members, On behalf of them and the Board of Directors for WEGI, Thank You!

Are there any questions?

Robert

Building and Grounds Committee Meeting Minutes
June 9, 2025

Meeting was opened with prayer by Joel King.

Brightview attended and the following items discussed were:

Work Schedule	Monday and Tuesday	8-10 am Blow areas, pick up debris
	10-12	Spray light problems
	1.	Push mow back yards
	Wednesday, Thursday and Friday Whitestone Work orders and Spray Weeds	

Communicate pruning schedule to residents, possible provide flags to residents who do not want specific bushes or trees pruned.

They will provide schedule for beds to be maintained.

This fall bag soil will be used for fill in areas that need attention.

Roundup is NOT used to kill weeds

Old business:

Work orders completed for May: 741 Completed

Trip Hazards in Linville circle and IL south courtyard have been looked at by concrete contractor and work will be complete the week of 6/16.

The curb pressure washing will continue 6/12 in front of CWC.

The tree planting along Spring Garden is on 2026 wish list.

The Gazebo is on the 2026 wish list

The status of the new CWC generator is groundwork has been completed and pad will be poured soon.

Window or carpet cleaning is available this fall by appointments.

New business:

Whitestone will be designating 11 parking spots on Hiram Lane that adjoin the 4 visitor spots as resident parking. Discussion concerning Whitestone staff and Whitestone vehicles parking in resident parking spaces will be investigated by Executive Committee.

The walk-in cooler and freezer project is still going on. The cooler and freezer boxes will be installing this week on 6/10. Tentative completion date is 7/1/2025.

The Gazebo while not high on the priority list is on the 2025 wish list.

Concern was raised about CWC traffic going down Scottish Rite Terrace expecting an exit to Spring Garden. Discussed changing signage at corner of Scottish Rite Terrace to read dead-end street or no exit to Spring Garden. POM will investigate best solution.

Discussion about people driving too fast and not stopping at stop signs. This includes some residents.

There will be a meeting on July 14 at 2pm.

The meeting was adjourned at 2:40 PM.

Attending were Joyce Hibshman, Beverly Cato, Leonard Miller, Joel King, Donna Newton, Ted Dresie, Tom Dille, Gene Lewing, Jimmie Dowless, Mark Lewis, Nikki Stafford, Allen Greenstein, Patel

Respectfully submitted:

Jimmie Dowless

CCA meets the third Tuesday in each month. In attendance at that meeting are resident members and staff members with the shared goal of providing the very best possible care for residents who are in CWC, AL and Memory Unit.

At our meetings, we get monthly reports from a number of sources to help assess how well we are doing in reaching this goal....particularly in the CWC. Things like call light response times, number of falls and responses to those falls , the number of Sara alert calls and those responses. Assessment of those reports helps show where improvements need to be made or where responses have been very good. Committee members are free to ask for clarification about any of these reports and we often have follow-ups about any particular issue at our next meeting.

Another very important resource of information by which we can assess the quality of care is a post discharge survey (you may have heard it called an exit interview). These are conducted by a member of our committee who visits a resident recently discharged from CWC. A two-page interview questionnaire is used, with a broad range of questions covering specific areas of care. Questions with yes/no answers or ratings by number (1-7) are used to "find out how well or how poorly that resident was cared for during his/her stay". This form, formulated by and approved by our committee, asks about the resident's satisfaction with their interaction with staff, personal care, food, their room, medication administration, etc. The resident being interviewed has the option of being identified by name or having the report submitted anonymously. Complete copies of these interviews are shared with CWC management. (If you wish to see that questionnaire, see Connie or me.)

Lately, a number of these interviews have been indicative of a failure in some areas to meet the acceptable standard of the Person Centered Care, which is the goal for which we are striving. You may well know of some of the problems that have arisen. Unfortunately, the "response" from management to the areas of greatest concern---concerns repeated on most of the interview reports---has not been any lasting solutions. (The phrase, "We're looking into it", comes to mind).

In addition..... the Host Program in place in the CWC has failed to work as expected, despite its stated purpose. (In fact, it remains an enigma to many residents.) Many of the recent problems might have been averted had the Host Program worked properly. Marlene Senessie, an intern working with management in CWC this summer, has been given the assignment to evaluate the problems with Host Program and is working on ways to revive it.

Please know that all the members of our committee care deeply about the need for excellent care at WhiteStone and, as representatives of you, will continue to share concerns, problems, and grievances with management with the hope that improvements can be made. MEANWHILE, I believe Connie reminded you last month at this meeting, if you have a serious problem, report it THEN and report it to the appropriate person. The WhiteStone handbook says report concerns to Department Head which in the instance of CWC is Josh Hillegass. The handbook says if you do not get satisfaction, report it further to the assistant administrator (Archana Patel) or to the Administrator Mark Lewis.

Cathy Long, Co-Chair

Connie Burbank, Co-Chair

Am m.

Auxiliary Committee Meeting Minutes 6/16/2025

Attendance: Don McCrickard, Jill Jones, Judy Covarrubias, Shirley Berthold, Tabbie Nance, Judy Young, Caroline Meurer, Carolyn Cotton

Staff Attendance: Allison LeTourneau, Gina Prevost, Josh Hillegass, Misty McAden, Marline Senessie, (administrative intern), Archana Patel

Don opened up the meeting and greeted the committee and thanked the committee for their hard work.

Misty led the committee in prayer.

Josh Hillegass updated the committee. Josh informed the committee that the AL/CWC has zero covid cases, no mask requirements at this time. Josh asks if the members are not feeling well to come back another time to keep the AL/CWC residents healthy. Josh informed the committee of our interim Director of Nursing, Billie Metz. Josh encouraged the committee to greet her when they are down in the CWC. Interviews are being conducted for the position now and Josh will keep everyone updated. Josh informed the committee that Rachel Atencio, Director of AL resigned due to health concerns. Josh introduced Marline to the committee.

Allison informed the committee of the Ice Cream Social this week on Wednesday at 2:30 p.m. Allison encouraged residents to attend and assist as needed.

Don passed around the CWC front desk signup sheet for July. Judy Covarrubias asked about a census not being up to date. Judy C voiced concern about not knowing how to direct visitors. Tabbie Nance stated that she had the same problem. Both Judy C and Tabbie were at a loss. Josh stated that he will follow up with the receptionist to ensure the most updated census is being left for the weekend. Josh stated, "If you cannot find the information, direct them to the staff on the nursing team."

Jill distributed two purple vests. Jill stated that they were turned in. Carolyn Cotton declined to take a vest and voiced that it is easier to grab it from the CWC Front Desk area.

Allison distributed the new and updated visitation lists. Allison encouraged residents to continue their visits with the residents as they appreciate conversations and visits with others. Allison informed the committee that once the July activity calendars are finished, they will be distributed in the in-house mailboxes and uploaded to Uniguest.

Carolyn Cotton suggested having a sign in sheet closer to the IL Building/Village since some residents enter that way instead of walking all the way to the reception area. Josh informed us that there isn't a great spot at that turn that Carolyn is referring to. Don reminded the committee of the other sign in book locations. Don will brainstorm regarding an added location.

Respectfully submitted by,

Allison LeTourneau, LRT, CTRS

Recreational Therapist, CLS

Ray

Ray Hall <secy76@gmail.com>

Gmail

Spiritual Support Committee Report

1 message

Ray Hall <secy76@gmail.com>
To: Ray Hall <secy76@gmail.com>

Tue, Jun 24, 2025 at 8:27 PM

Our regular meeting was held June 4.

We presented gifts of back scratchers to all men on Father's Day. They were gratefully received,

During July to October we will meet only once a month. Watch your calendars for meeting dates.

A new Bible study started June 19 and will continue for five weeks on Thursdays at 3:00 PM in the Linville activity room. There is a book shelf outside Misty's office with inspirational books which can be borrowed.

Misty will be gone on her mission trip from August 2-9. Pat Thanes will fill in for her on these dates. She will also be gone on some other dates in September and October.

There is a possibility of having a Rabbi come to speak about the rise of anti-semitism.

Our next meeting will be held July 2 at 2:00 PM in the arts and crafts room.

Respectfully submitted,

Ray Hall

Chairman

Activity Committee Minutes for Resident Council

Thursday, June 26th, 2025

Topics of Discussion

- Good Morning and Thank You All for Coming!
- Biltmore Trip has been booked for November 5th – 7th, 2025 to see Estate and Tutankhamun Exhibit. Can be added to the waiting list, but the trip is full with 24 people signed up.

Activity Highlights for June

- 6-2 - Recording Your Legacy & Life Story with Videographer, Dylan Drye
- 6-5 - Jackson Middle School Band Ensemble Performance
- 6-9 - "When the Diagnosis is Dementia: 3 Action Steps to Take Right Now" with Mike Casterlow with ElderLaw Firm
- 6-9 – Understanding AI Pros and Cons with JT Dancy, UNCG Student
- 6-11 – Mater Madness: Tomato Sandwich Social – To Continue in the Summer as time goes on
- 6-13 – Wild Tails with Shivon Eck – Real Animal Ambassadors here to visit at WhiteStone at 1:30 PM in Fellowship Hall
- 6-15 – Father's Day
- 6-16 – 10 Warning Signs of Dementia with Community Educator Dennis Moser from the Alzheimer's Association at 3:00 PM in Fellowship Hall
- 6-25 – Fraud/Scams Coffee & Conversation with Jenna Grant, Fraternal Friendship Director at WhiteStone – Fellowship Hall at 2:00 PM
- 6-26 - Total Brain Health: Nine Steps to Building Better Cognitive Fitness at 2:00 PM – Webinar from the Well on your Way by LCS Series – Streaming in the Fellowship Hall with Larkin

Future Activity Highlights for July - September

July:

- 7-4 – Golf Cart Parade and Ice Cream Floats with Larkin – Starting at 11:15 AM and will be visible around Campus. Ice Cream Floats will be in the Rotunda following to help cool off!!
- 7-7 - Back to the Classics with Becky King – Music with a Guitarist at 3:00 PM in the Fellowship Hall
- 7-7 – The History and Future of AI with John Dancy, UNCG Student, at 6:30 PM in the Fellowship Hall
- 7-8 – First Meeting of the WhiteStone Wellness Circle, Facilitated by Larkin Pena - IL Building, 5th Floor Clinic at 11:00 AM (Please call 336.547.2912 or email Lpena@meshhome.org to join.)
- 7-8 – Magic Table Demo with Gina at 1:00 – 2:30 PM – Location TBD – Look for a Flyer
- 7-9 – Mater Madness: Tomato Sandwich Social with the IL CLS Team at 11:15 AM
- 7-9 - York Rite Ice Cream Social for WhiteStone Residents - All residents invited! At 4:00 PM – 6:00 PM in the Rotunda
- 7-9 - Patty Carver Performance (coming from Connecticut) - Debbie Reynolds, Showbusiness Legend – Fellowship Hall at 6:30 PM
- **7-10 - Activity Committee Meeting – Scott will present to discuss his job as part of the Community Life Services (CLS) Department – 11:00 AM – Linville Arts & Crafts Room**
- 7-11 – Bingo Buggy with Scott – Redeem your Bingo Points for Prizes at 1:30 in the Fellowship Hall
- 7-14 - Viking Riverboat European Travelogue: Viking Cruise Travel Presentation with Bob Kelly, Ted Dresie, Stuart Brownlee, Helen Ullrich, Janet Bartlett, Donna Peterson at 6:30 PM in Fellowship Hall
- 7-16 – David Horth and his band “The Blokes” to perform at WhiteStone – More Information to Come – Fellowship Hall @ 6:30 PM
- 7-17 – BigBoy BBQ to Serve Dinner in the Main Dining Room at 4:30 PM
- **7-18 – Feelin’ Fit and Functional with Marli Overstreet’s Rehab Department and WhiteStone Maintenance Department moving to the Fellowship Hall**

- 7-21 - Plastics/Film Recycling and the NexTrex Mission with Cathy Ingram at 3:00 PM in Fellowship Hall
- 7-23 – Spotting AI Writing: Texts, Articles, and More with John Dancy, UNCG Student at 6:30 PM in Fellowship Hall
- **7-31 - Vital Information Day for IL Residents - Fellowship Hall at 10:00 AM – 3:00 PM**

August:

- 8-4 - Masey DeMoss-Recycling and Waste Reduction Educator Presentation at WhiteStone
- **8-9 - Quarterly Board Meeting at Fellowship Hall at 9:00 AM – 12:00 PM**
- 8-18 - Reserved for Alzheimer's Association Presentation - Community Educator – Dennis Moser at 3:00 PM in Fellowship Hall

September:

- **9-11 - Activity Committee Meeting – Andrew will present to discuss his job as part of the Community Life Services (CLS) Department – 11:00 AM – Linville Arts & Crafts Room**
- 9-12 - NC Folk Festival – There was some light interest; however, residents stated that they may prefer to drive themselves.
- 9-17 – WhiteStone Choir Concert Performance in Fellowship Hall at 3:00pm – More Information at a Later Date
- 9-19 - Randy Riggle Clean Entertainment Comedy Show at 2:00 PM in Fellowship Hall
- 9-24 Oktoberfest Social – More Information to Come at a Later Date
- 9-27 – Brass and Pipes with Evan Curie, Organ Soloist at 7:30 PM at Christ United Methodist Church – Part of NCBB (North Carolina Brass Band) Programs – FREE.

Other Items:

- Larkin has been in talks with the North Carolina Brass Band about a potential partnership with WhiteStone, including attending their concerts—Joyce Hibshman's son, an IL resident, plays in the band!

Next Activity Community Meeting is Thursday, July 12th, 2025, at 11:00 AM in the Linville Arts & Crafts Room – Page 3

Bob D

Marketing Committee Resident Council Meeting June 26, 2025

Marketing and Sales team: Debi Bryant, Meredith Cooper, Monica Hurd

Team Members vary between 25 & 36. Bob Dellorfano Chair

Bob Kelly	Donna Newton	Alan Atwell	Betty Atwell
Ted Fritz	Robert Vinroot	Stuart Brownlee	Pat Vinroot
John Proudfit	Barbara Krueger	Phyllis Jones	Donna Ferguson
Don McCrickard	Charlie Jones	Ellen Levin	Helen Ulrich
Anita Greenstein	Allen Greenstein	Bob Levin	Mark Lewis
Ed Phelps	Don Etherington	Beverly Cato	Carolyn Cotton
Archana Patel	Connie Burbank	Sylvia Davis	Ted Dresie
Nancy Howard			

How Do We Support the Sales & Marketing Department

By mentoring the new residents and exposing them to the many opportunities that this continuous care facility has to offer. This effort also helps with relieving the stress that we all must undergo in any significant life changes. I am proud of the committee and how they work with the marketing Staff in all their efforts to maintain the WhiteStone occupancy rate at such a high level and of course the job they do with mentoring the new residents.

A. Total IL units at WhiteStone:

Today – 210 Units

Occupied – 95%

Sold – 99%

As of 6/25/25 we only have 1 available Bennette apartment!

B. 1st Half Statistics

New Inquiries 335

1st Time Visits to our community: 119

Sales Deposits 16

Move-ins: 13

New Waiting List Deposits: 30

Waiting list as of today is 142

The team connected with 1563 prospective clients by phone

C. Next comes the Marketing Minute where Debi reports on the upcoming events. a. As of June 4, we have welcomed 23 new residents into 15 homes.

June 18, New Resident Orientation

July 16, New Resident Orientation

- D. Upcoming Move-ins: 8
- E. Mentors please ask your previous mentees to consider entering a positive review for their experiences at WhiteStone. Call me for assistance with posting the response on Google or any of the platforms.

Closing:

As I said earlier, I am proud of the team and their efforts to support the Marketing staff, and to make WhiteStone an even better home to live.

WhiteStone

A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912

Founded on fellowship. Inspired by you.

Bob P
JUNE 2025

MARKETING MINUTE

OCCUPANCY REPORT

95% occupied / Sold to 97%

Cottages Available - 0
Villa Homes Available - 2
Apartments Available - 0
Residential - 4

JUNE EVENTS

6/18 New Resident Orientation
Fellowship Hall 11:30am

JULY EVENTS

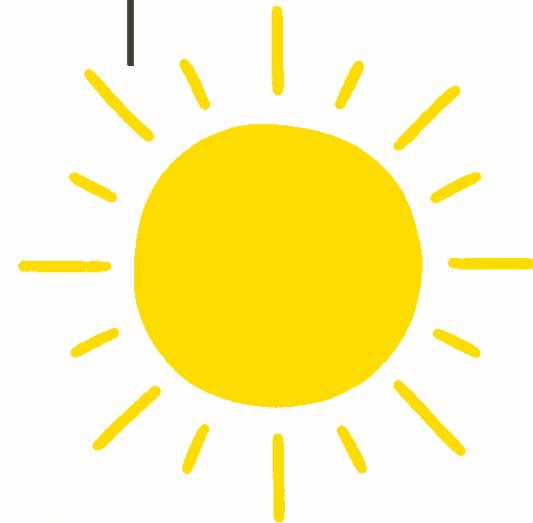
7/16 New Resident Orientation
Fellowship Hall 11:30am

MAY 2025 MOVE INS:

5/16 Ellen Wells (Transfer) IILS 417
5/30 Steve & Deni Dumford 707 FMD

UPCOMING MOVE INS:

June	Tom & Tommye Morrison	Ben 346
July	Eleanor Drake	ILS 211
July	John & Judy Jarman	ILS 218
July	Vicki Knopfler	ILS 518
July	Wayne & Anita Wilson	ILW 324
July	Mike & Pat Barron	ILW 424



Share Your Experience - Make It Count!

With your incredible support, WhiteStone has welcomed 23 new residents into 15 beautiful homes this year—and we're just getting started!

Now, let's keep the momentum going and make June our biggest month yet for Google, Caring.com & Facebook Reviews! Every review helps us reach more amazing people like you and continue building a thriving community.



1. Open your smartphone's camera and place the QR code in the camera's view; then visit the link.
2. Follow the prompt to sign in to your preferred digital platform, if you are not signed in already.
3. Click the star rating you would like to award to WhiteStone.
4. Share what you love most about life here, why you're happy you made the move, or how life got even better upon arrival.
5. Click "Post." Please remember your review will be shown publicly.



Marketing Events:



MARKETING COMMITTEE:

Chair: Bob DellOrfano
Secretary:

MARKETING TEAM

If you have any questions or comments, please feel free to reach out to the Marketing Team:
Debi Bryant, Director of Sales & Marketing dbryant@LiveatWhiteStone.org
Monica Hurd, Residency Counselor mhurd@LiveatWhiteStone.org
Meredith Cooper, Marketing Coordinator mcooper@LiveatWhiteStone.org

Resident Referral Program:

We would love your help with spreading the word about WhiteStone. Each prospective resident that you refer to us (that results in a move-in), you (current resident) will get a \$1500 credit on your monthly service fee once they move in.

**NEXT MARKETING COMMITTEE MEETING:
JULY 2, 2025 AT 11:15AM**

Food and Beverage Committee Mtg. 06/12/2025

The meeting was called to order by Phyllis Jones, chair person.

Betsey Johnson is the new director of Food and Beverage department.

David Kasper is the new ~~Food and Beverage~~ ^{DINING ROOM} Manager.

Denver Whatley is the ~~new~~ executive sous-chef.

Good things:

1. Someone got their steak cooked to perfection.
2. Home delivery worked very well for a resident who was ill.
3. Our wait staff is top notch!

Betsey is bringing a former executive chef from a local restaurant to work on training the team, ✓ mainly on the correct way to cook steaks.

Input is needed on additions to the ALC menu.

Sugar free desserts are available on the dessert bar.

Some of wait staff are leaving. Why?

We have already hired some new ones.

Forms will be put on the tables to review the meal. ✓

Michael checking @ tables about quality of meals is great! ✗ ~~gone~~

David is now doing that on a regular basis.

Current chef is on FMLA for next 60 days.

Cost of foods is going up. ✗

Coconut shrimp seem to be smaller.

Taco salad shell not cooked?

Put shrimp cocktail back on menu.

Very little sauce on the manicotti.

The suggestion box will be in the hallway to the forum, with forms available.

Hours will be increased at the Bistro once we have some exciting additions to draw residents there!

Please put chicken sandwich back on ALC menu.

Noise level is very high in the dining room. It is very hard to hear conversations.

Nikki and Betsey will discuss possibility of diners eating in the rotunda to cut down crowding. ✓

Wage scale is used top pay employees and tenure is part of the scale.

Are we losing employees because they are not getting paid enough or not getting enough hours?

Wait staff should know what the chef's special is and what the ice cream is. Some don't.

Reflectors need to be installed on AC vents along back wall of dining room. Very cold to sit there!

Salad packets are too large and much is being wasted. We will change to portion cups with dressing. ✓

Trays are set upside down for sanitation purposes.

The staff has purposely cut down on number of desserts.

Residents need to ask for more desserts to be added.

We are looking at a tray rack to be installed along the buffet line.

Because things seem crowded in the DR, people need to push chairs in to make more room.

Talk of having two dining times to have less people here at once. ✓

Everyone likes the watermelon!

Nikki will send out a notice about bulk meat purchases that may be done with up to \$50 of ✓
residents' meal allowance.

The ultimate goal is that you eat all your meals in the Dining Room!

(Notes taken by Joyce Hibshman)

Linda

Recycle Committee notes from 2025.06.02

Present: 2 Staff, Betsy Johnson and Archana Patel and 13 residents w 1 absence noted before the meeting

Before Archana Patel could get seated, the committee jumped into a discussion about Greensboro recycling glass. Greensboro can pick up glass recycling for \$50/mo for one pick up a month and upwards of \$170/mo for weekly pickups. It was decided to put off any definitive decision until the next month's meeting and invite the director of environmental services to discuss this further.

On the heels of that discussion, the dumpsters where the trash is being put from the kitchen seem to be causing some confusion. There are two dumpsters and the contents of them seem to be the exact same. They are full of plastics bags of trash and plastic bags of the recycling that is collected from the blue bins on each floor of the IL buildings.

When Betsy Johnson joined the conversation about glass, she offered that whomever is "doing the glass" can use the UA from the dining room.

The attendance list was sent around and corrections were made to errors on the list.

Betsy Johnson mentioned that she had checked w the state health department and the local health inspectors and she conveyed that residents ARE ALLOWED to bring their own containers to the dining area and they can carry food from the dining rooms in those containers provided that they fill their containers w food from their plate at their own table. They can not bring those containers into the serving area because of the risk of cross contamination of the food being served. It was decided that Archana will send out a letter to all residents explaining all this.

We discussed this months field trip. Approximately 4 people will go to Friends West "The HUB" and see how they do their recycling from what is comparable to our Bistro. The purpose of this trip is to learn how they organize and provide items to reduce landfill from a short order food place. It was decided that it will take place on June 18th at 11 AM. Connie Donnell will be driving. Names on the list for that trip include Bev Cato, Tula Crumpton, James Cooper, and Ed Walker. They will be responsible for taking pictures to bring back to the next month's meeting.

There was an idea mentioned by Carol Carpenter regarding planned floor meetings to kind of go over in person and maybe repeated from time to time to help people understand what is recyclable and what is not w our current GSO recycling set up. Where to have those meetings included here in the Arts and Crafts room or in the Second Floor IL West puzzle room.

There was discussion about us establishing a WhiteStoneRecycaling@gmail email account. It has been done and the password for that account is "cbaWhiteStonecba" All can tap into that email account if they desire. Ed Walker said that he would set up the account for NexTrex using that email account in the next two weeks. He will forward all the necessary info for that to Linda Christensen and Amelia Caison.

Carol Carpenter reported that all the pots that plants are purchased in can be returned to the place where they were perched form and they will reuse them.

Linda Christensen printed out that we have a recycling themed film festival this month with a new film being presented on Chanel 1390 on Friday's at 6:30PM every week. S0meoine asked if we might preface any of those with a brief message from committee members with relevant news for us. The preface video idea was tabled until a later time.

Tula Crumpton sort of volunteered for the first 3 months of writing a recycle related article in the Chit Chat. The idea is to have something in each Chit Chat for people to read about what we are doing or what we can individually do to help reduce sending everything to landfills.

Susan Kirkman brought up an issue about the village courtyard where there is a large too heavy to easily handle container that ought to have a plastic liner in it. It was pointed out that in the future we might take a picture of the item of concern and bring that to the future meetings or even send them to the email address and let all examine the item of concern between meetings.

It was established that two people regularity attend the activities committee meeting and those two were asked to inject in the future that we have Cathy Ingram and Masey DeMoss present separately at some quarterly presentation meeting in like the Fellowship Hall. This will keep the discussion of what each of use can do to help the environment ongoing.

There was signup lists sent around for people to volunteer. One was for those to help take care of the glass collection in the Rotunda,. On that List we have Ed Walker taking responsibility for distributing the glass collected after wine down for the week of June 2-8 and Robin Stanley June 9-15, Amelia Caison for June 16-22, and Gary and Tula Crumpton for June 23-29. The SECOND was for those who want to handle the plastic film collection that will eventually get started later this month. Ed Walker said he would buy a luggage scales to weigh the film before it is taken off to any of the local Food Lions or Harris Teeter stores.

The next meeting will be on the first Monday at 10 again. That will be July 7th at 10AM in the Arts and Crafts Room again. If there is a problem w that time then if can be discussed at any point that someone wants to offer another time.

Offered by Ed Walker 2025.06.04 @16:13