



JANUARY 2026

M.E.S.H. Monthly Report: Board of Directors

WhiteStone
A MASONIC & EASTERN STAR
COMMUNITY  EST. 1912

Founded on fellowship. Inspired by you.

WhiteStone A Masonic & Eastern Star Community | 700 S. Holden Road | Greensboro, NC 27407

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VISIBILITY JANUARY 2026

WHITESTONE COMMUNITY VISIBILITY – LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women’s Coffee – Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men’s Coffee – Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Wine Down – Fellowship Hall 3:30pm-5pm, Fridays</i>
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room</i>
Monthly:	<i>Resident Council Meeting [Last Thursday] Fellowship Hall</i>
Monthly:	<i>New Resident Orientation & Lunch [3rd Wednesday]</i>
January 15th	<i>Annual IL Residents Health Fair</i>
January 22nd	<i>Retirement Party: Sheila McQueen</i>

WHITESTONE FRATERNAL VISIBILITY - LEADERSHIP

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	<i>Masonic Luncheon [1st Tuesday] Main Dining Room – Cancelled d/t weather</i>
Monthly:	<i>MESH Chapter #379 Meeting [1st Saturday] Fellowship Hall</i>
Monthly:	<i>MESH Lodge #771 Meeting [2nd Saturday] Fellowship Hall</i>

WHITESTONE RESIDENTS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)
Weekly:	<i>Women’s Coffee - Fellowship Hall 9am-10:30am, Wednesdays</i>
Weekly:	<i>Men’s Coffee - Fellowship Hall 9am-10:30am, Fridays</i>
Weekly:	<i>Caregiver Support Group - Woodbury Game Room 1p-2p, Thursdays</i>
Weekly:	<i>Worship Service – Streamed on Channel 1390 & Chapel 10am-11am, Sundays</i>
Monthly:	<i>WhiteStone Resident Committee: Marketing [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Spiritual [1st Wednesday]</i>
Monthly:	<i>WhiteStone Resident Committee: Activities [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Food & Beverage [2nd Thursday]</i>
Monthly:	<i>WhiteStone Resident Committee: Buildings & Grounds [2nd Monday]</i>
Monthly:	<i>WhiteStone Resident Committee: Campus Care Alliance [3rd Tuesday]</i>

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	WhiteStone Resident Committee: Auxiliary [3 rd Wednesday]
Monthly:	WhiteStone Employee Gratitude Initiative Committee
Monthly:	Resident Council Meeting [Last Thursday] Fellowship Hall
Monthly:	WhiteStone Retreat: A Caregiver Respite Program [3 rd Tuesday]
As Needed:	WhiteStone COVID Task Force
January 15 th	Annual IL Resident Health Fair
January 15 th	Extraordinary Impressions Training
January 22 nd	Discovery Series w/ Marli Overstreet – New Year, New You

WHITESTONE BOARD OF DIRECTORS: COMMITTEES, SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)

LIFECARE SERVICES [LCS]: SERVICES & SUPPORT

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE EXPANSION: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE TECHNOLOGY INFRASTRUCTURE: PROJECT(S) & REPORTING

DATE(S):	MEETING(S)/EVENT(S)

WHITESTONE NEW RESIDENT: PROSPECTING EVENT(S):

DATE(S):	MEETING(S)/EVENT(S)
Monthly:	New Resident Orientation & Lunch [3 rd Wednesday]

WHITESTONE EMPLOYEE: RECOGNITION, RECRUITMENT, & RETAINMENT:

DATE(S):	MEETING(S)/EVENT(S)
Bi-Weekly	New Hire and General Orientation
January 18 th	Popcorn Bar
January 22 nd	Retirement Party: Sheila McQueen

WHITESTONE EMPLOYEE: JANUARY ANNIVERSARIES

EMPLOYEE NAME:	DEPARTMENT:	YEARS OF SERVICE:	SERVICE DATE:
<i>Robert Jones</i>	<i>F&B</i>	<i>1 yr</i>	<i>1/2</i>
<i>Mercedes Lopez</i>	<i>EVS</i>	<i>1 yr</i>	<i>1/2</i>
<i>Joel King</i>	<i>PO</i>	<i>2 yrs</i>	<i>1/4</i>
<i>Lashena Brooks</i>	<i>NSG</i>	<i>4 yrs</i>	<i>1/6</i>
<i>Cynthia Garrison</i>	<i>EVS</i>	<i>2 yrs</i>	<i>1/18</i>
<i>Cecilia Wilson</i>	<i>NSG</i>	<i>2 yrs</i>	<i>1/18</i>
<i>Sherella Edwards</i>	<i>NSG</i>	<i>3 yrs</i>	<i>1/19</i>
<i>Mary McMillan</i>	<i>ACCT</i>	<i>17 yrs</i>	<i>1/28</i>
<i>Ishaya Campbell</i>	<i>EVS</i>	<i>1 yr</i>	<i>1/30</i>
<i>Courtney Kimbrough</i>	<i>AL</i>	<i>1 yr</i>	<i>1/30</i>
<i>Jamilah Mableton</i>	<i>NSG</i>	<i>1 yr</i>	<i>1/30</i>
<i>Maria Mahoro</i>	<i>EVS</i>	<i>1 yr</i>	<i>1/30</i>
<i>Niki Smith</i>	<i>F&B</i>	<i>1 yr</i>	<i>1/30</i>
<i>Walter Edmond</i>	<i>EVS</i>	<i>15 yrs</i>	<i>1/31</i>

KEY PERFORMANCE INDICATORS – JANUARY 2026

GREEN *Light Key Performance Indicators [KPI's]: Summary of Findings –*

YTD IL Closings	Budget of 2 with actual closings of 3.
MC MTD Occupancy	Averaged 11.0 for the month on a budget of 11.
AL MTD Occupancy	Averaged 24 occupied for the month on a budget of 21.6.
YTD REVPOR	REVPOR budget of 6,925 with actual 7,062 a +2.0% variance.
YTD EXPPOR	EXPPOR budget of 6,714 with actual 6,565 a +2.2% variance.
Days in AR	Days in AR average of 17.8 versus target of 19.

YELLOW *Light Key Performance Indicators [KPI's]: Summary of Findings –*

YTD NOI	Actual of 117,215 on budget of 283,910, a negative variance of (166,694).
IL MTD Occupancy	Averaged 203.45 for the month on a budget of 207.
YTD Net Sales IL	Budget of 0 with actual net sales at 1.

RED *Light Key Performance Indicators [KPI's]: Summary of Findings –*

HC MTD Occupancy	Averaged 72.16 for the month on a budget of 77.5.
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COVID-19 TASKFORCE & UPDATE(S) – JANUARY 2026

Due to the weather changes and Holiday season, there was an uptick in the number of positive COVID cases on campus. Appropriate isolation precautions were implemented in IL and CWC. Mask mandate for all staff and visitors to the CWC and AL were implemented.

WHITESTONE LEADERSHIP TEAM: DIRECTORS REPORT

DIRECTOR	NAME DEPARTMENT
Mr. Mark Lewis, LNHA	Executive Director
Mr. Josh Hillegass, LNHA	Health Services Administrator
Mrs. Rachel Seibert	Director, Clinical Services
Mrs. Ginger Cottrell	Assisted Living Manager
Mrs. Tracy Armwood, SPHR	Director, Human Resources
Mrs. Debi Bryant	Director, Sales & Marketing
Mr. Joel King	Director, Plant Operations
Mr. Leonard Miller	Director, Environmental Services
Mrs. Jenna Grant	Director, Fraternal Friendship Program
Ms. Nikki Stafford	Director, Finance
Mr. Frederic Pauthonnier	Director, Culinary Services
Mrs. Gina Prevost, LRT/CTRS	Director, Community Life Services
Mrs. Misty McAden	Director, Spiritual Services & Chaplain
Ms. Archana Patel	Executive Assistant

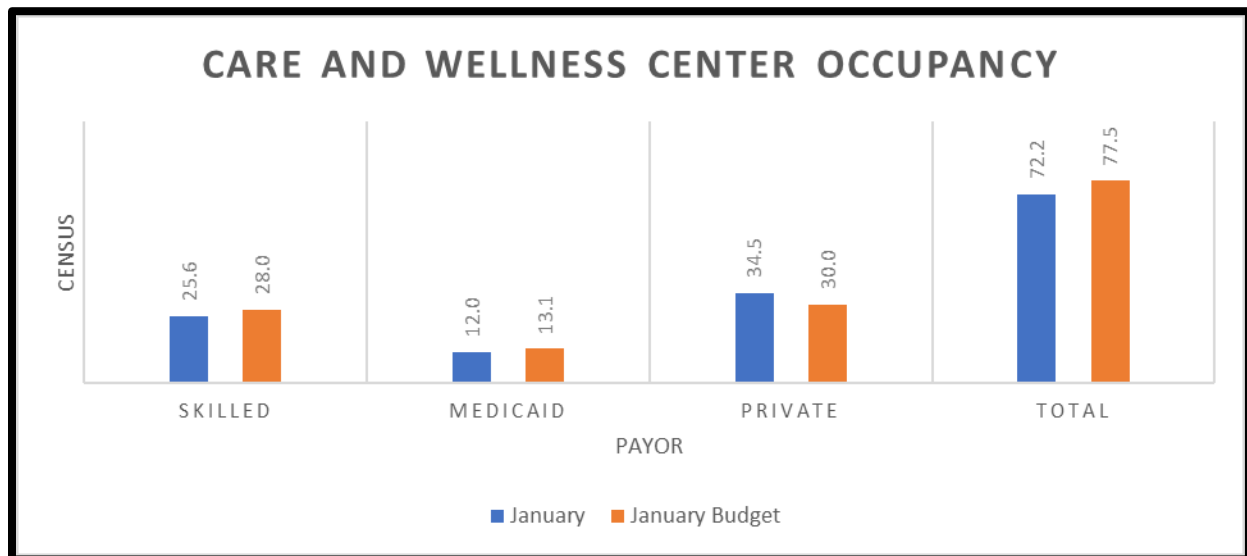
HEALTH CENTER REPORT

January 2026 Overview

During January 2026, we were pleased to welcome several regional specialists from our management company, Life Care Services, who spent valuable time on site supporting our team.

- *Clinical Specialist – Provided hands-on guidance and clinical insights, supporting best practices in care delivery and resident well-being.*
- *Health Care Sales and Marketing Specialist – Partnered with our team to review strategies, strengthen outreach efforts, and support continued progress in occupancy and engagement.*
- *Community Life Services Specialist – Collaborated with staff on programming, resident engagement, and enhancements to our community life initiatives.*

Their expertise, collaboration, and on-site presence were greatly appreciated and contributed meaningfully to our ongoing efforts to provide exceptional service and experiences for our residents.

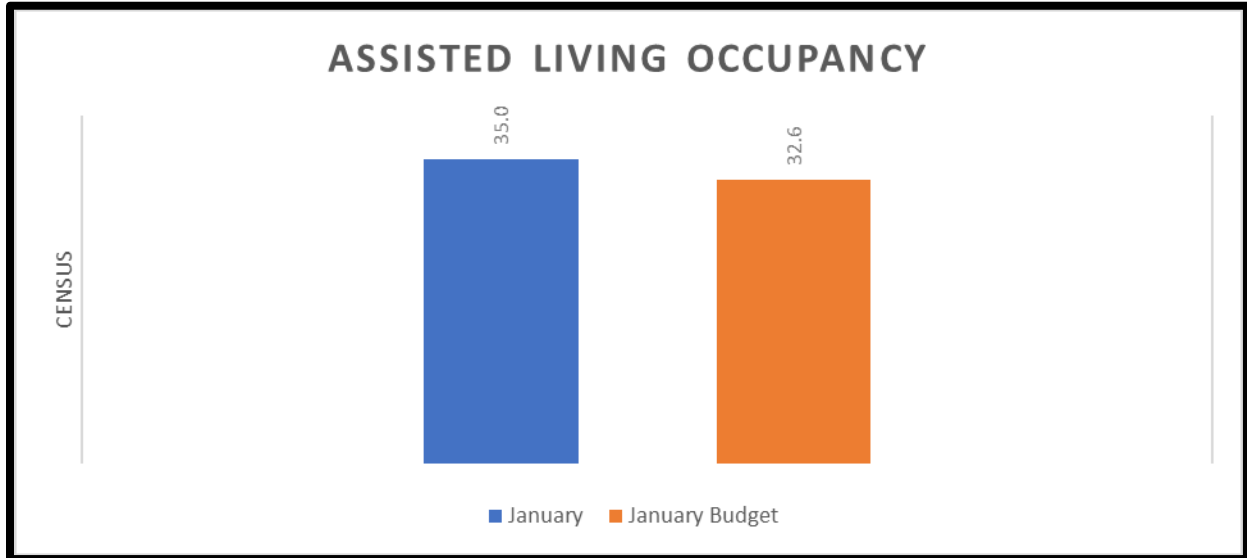


Clinical Updates

Greensboro is experiencing a seasonal increase in respiratory illnesses, including flu, RSV, and COVID-19, consistent with trends reported across North Carolina this winter. In response, we have implemented targeted safety measures, including mask requirements in high-risk settings, to help reduce transmission and protect our residents and team members. We continue to monitor local data closely and encourage residents to stay home when sick and follow public health guidance.

ASSISTED LIVING & MEMORY CARE REPORT

We started off the year with Assisted Living and Memory Care with great occupancy at 97% occupancy. We look forward to continuing this great trend through the 2026 calendar year.



HUMAN RESOURCES REPORT

January 2026 Overview

Turnover:

0.67% turnover YTD 2026. Compared to 3.30% YTD for 2025. **Decrease of 2.63%**

NOTE: We will be removing PRN turnover to be in alignment with LCS.

Workers Comp

Maintenance Tech – On January 12, 2026, we entered into a settle for this case in the amount of \$15,00. This is significantly less than the original demand. Our offer was \$9k, they came down to \$20,000. Our counsel had been disposing the plaintiffs physicians although favorable on our side, the settlement releases up from any further litigation related to this matter and eliminates any opportunity for the IC to go the plaintiffs way.

EEOC and Legal Update

Related to the Notice of Charge from the EEOC filed by former CNA, we obtained counsel with Ogletree Deakins to assist with the filing of the position statement considering the prior notice received from a representing attorney prior to the filing at the EEOC. Position statement was due February 11th and was submitted. You may recall that we received a demand letter in reference to the employee, Assisted Living CNA/Med Aide, seeking a settlement related to workplace discrimination. This employee was employed with WhiteStone for just over 3 months and was terminated due to refusal to perform CNA duties and gross insubordination towards a supervisor.

Overtime:

1398.53 hrs. of OT for January 2026. Compared to hrs. for January 2025. An decrease of -845.62 hrs. on the month and total YTD decrease in overtime from last year by -845.62 hrs. of OT.

Budgeted FTEs – Total January FTEs 233.20

2026 Budgeted FTEs – 234.9

Variance: -1.70 FTEs UNDER budget.

Those over budget for the month are as follows:

Nurses – 5.45 over budget Security – .61 over budget Dietary Aides – .48 over budget

Memory Care CNAs – 2.67 over budget

Recruiting

Recruiting summary: January 2026 - 361 New Candidates; 68 Scheduled interviews; 22 offers with 17 hires.

2026 YTD HR has processed 361 candidates, 68 interviews scheduled interviews; 22 offers with 17 hires.

Job Openings Report

IMMEDIATE OPENINGS 02/11/26					
Job Title	# of Openings	New Candidate Pipeline	Attempting to Contact	Interviews Scheduled	Offers Pending
RN Weekend Supervisor	1				
Executive Chef	1	1	3	3	
Activities Assistant	1	1		2	
AL CNA--1st PT	1	1	3		
AL CNA--2nd PT	1	1	3		
AL Med aid--2nd FT	1				
AL CNA--3rd PT	1	1	3		
CNA--1ST FT	1		18	3	1
CNA--1st PT	1		18	3	
CNA--2nd FT	3		18	3	
CNA--3rd FT	1		18	3	
Nurse--3RD FT	1		6		
total openings:	14				
				Total Offers:	1
	Openings after Offers:	13		Interviews Scheduled:	17
Ready for orientation:	14 new hires ready for orientation 02.12.26				

MARKETING & SALES REPORT

January 2026 Overview

1. Occupancy Overview

- *Current Occupancy: 204 units (97%)*
- *Sold/Reserved Occupancy: 206 units (98%)*
- *Available Units:*
 - *Villas: 0*
 - *Cottages: 0*
 - *IL Apartments: 1 (ILS 417)*
 - *Residential Apartments: 3 (Benn 144, Benn 341, Lin 305)*

2. Sales Activity

- *January Sales: 0*
- *Cancellations: 0*

3. Move Ins & Pipeline

- *January Move Ins: 3*
 - *Benn 345, ILS 419, ILS 520*
 - *Upcoming Move Ins:*
 - *1001 FMD (Feb)*
 - *702 RL (Feb)*

4. Transfers

- *Transfers: 0*

5. Move Outs

- *January Move Outs: 1*
- *ILS 417 – (deceased)*
- *Upcoming Move Outs: 1*
 - *Benn 349 (insurance policy transfer to 702 RL)*

7. Upcoming Marketing Events

- *2/25/26: February Lunch & Learn – The 8 Dimensions of Wellness*

PLANT OPERATIONS REPORT

Last Month's Activities

- *Continue to work with Brightview on existing work orders and problem areas*
- *Continue progress on Fiber project for villas and cottages*
- *Continue to monitor work order numbers for the community*

Accomplishments for the Month

- *Hired certified HVAC Technician*
- *Completed 938 workorders*

Plans for the Next Month

- *Complete Gay Terrace Move In*

Issues and Concerns

- *Continue to address work orders asap.*
- *NO current open positions*

ENVIRONMENTAL SERVICES REPORT

Last Month's Activities:

- *Cleaned and partnered with Marketing for Holidazzle*
- *Held EVS Christmas lunch*
- *CWC floor project completed rooms:501, 503, 504, 505, 506, 604, 608, 609, 402, 405, 305, 108, 106*
- *CWC Carpets all extracted*
- *Dining room carpets extracted*
- *Dining room restrooms floors scrubbed*

Accomplishments for the Month are as follows:

- *CWC floor project, scrubbing empty rooms as they become available*
- *Scrubbed AL Kitchen floors*
- *QA program (digital) is now finalized and active*
- *Extracted IL hallways 1-5*
- *Assisted Community with winter weather events*
- *Set up date for Washer and Dryer install (Feb 11th 2026)*

Plans for the next month

- *Extract CWC Carpets*
- *Inspect 4 rooms each day in CWC for a total of 80 inspections a month*
- *Inspect 10% of all buildings each month in New QA application*
- *coordination of long term care rooms in CWC (floor care)*
- *Extract Linville, Dining room, and strip Rotunda floors (floor care)*
- *Install new washer and dryer*

OUTREACH FOUNDATION: FRATERNAL FRIENDSHIP PROGRAM

January 2026 Overview

Statistics

- *Outreach total of \$8,540.89*
 - *6 long term members*
 - *0 short term members (emergency)*
- *16 WhiteStone residents received assistance*
 - *14 in Independent Living*
 - *2 in Assisted Living*
 - *0 in Memory Care*

Potential Referrals:

- *(3) Scholarship (Move-in Assistance)*
- *(0) Long Term Assistance*

- (0) Short Term/Emergency Assistance

Activity this month:

- **Completed 2 Annual Reviews**
- *Reduced expenses for several residents*
- *Ordered groceries for members*
- *Paid bills for outreach members*
- *Attended Masonic Luncheon*
- *Gave birthday cards to members*
- *Visited current members who were in the Care and Wellness center for rehab*
- *Updated Actuarial Table*
- *NCMF Board Meeting*
- *Presentation at High Point Shrine Club*

If you know of a member who needs assistance, please contact:

Jenna Grant

Director of Fraternal Friendship

Email: jgrant@meshhome.org Phone: (336) 601-5593.

FINANCE REPORT

Unaudited debt covenants were calculated and posted to EMMA. The unaudited DSCR calculation was 1.40 on a covenant of 1.20. Given the large MADS of almost 5.2M Nikki anticipates that the community will likely fluctuate between a 1.20 and a 1.50 for this calculation.

January 2026 came in with a fury of bad weather. Nikki is already evaluating the budget for adjustments to be made for the overall community budget given the expense for ice and snow removal over 2 different weekends.

Medicaid update – no new applications all unmet medical needs agreements were approved so there are no outstanding. We are working hard to limit any new Medicaid residents.

The fiber project in the village has started and is underway with hopes to be completed by year end or by end of January. – ONGOING – the boring is complete the contractor is starting the connection process at each house. Weather has delayed this project, but it will be starting back up the week of 2/9. The team is working on the phase of connecting to each house.

The audit is already in full swing with preliminary items submitted to the new audit firm Baker Tilley. The auditors are planning to be onsite for fieldwork the week of 2/2/2026. – Onsite visit went well. A first-year audit is a lot of work, but the auditors and I feel we are in good shape and have made substantial progress. The goal is for BT and Nikki to hopefully review the audited financial statements beginning of March and it is anticipated that the audit committee meeting would be scheduled for the beginning of April. Work has not started on the 401k audit but will need to get that started soon.

The NCMF reporting for the investments has finally been completed and WS will receive the reporting quarterly so it can be booked and used for the DSCR calculation. Work to get the BNY accounts is invested is still ongoing – a recommendation for future bond financings is that the board have it documented in the bond documents about how to invest any funds that are housed by the trustee.

The Department of Insurance implemented new reporting procedures starting July 1, 2025 (I think) and Gina Slack from LCS has been assisting WS with getting the templates set up for the reporting. Nikki needs to review it and confirm when the first actual report is due. The new reporting is to align with the annual disclosure reporting and allow communities to provide information throughout the year versus just annually.

payment has been drafted. While there is a lot of known information around this plan from an accounting standpoint we are working thru some of the logistics as it relates to this new plan.

NCMF has created a monthly report for WhiteStone that provides details around the investment accounts and will allow WhiteStone to book investment income and expenses for the funds more consistently in 2026 as investment income a big factor financially in regard to the community's bond covenants.

CULINARY SERVICES REPORT

Last Month's Activities

- *New Year's eve seated Dinner*
- *Residents reported an improvement in food quality and temperature in the past month.*
- *All events were well received by most of our residents attending. We need to work on the layout of our buffets to avoid long lines spilling in the dining room and prepare enough food to carry throughout the event to ensure everyone gets plenty to eat. Overall satisfaction was high, especially New Year's Eve dinner.*

Accomplishments for the Month

- *We managed to stay within budget in December.*
- *We were over budget by \$24k overall due to a double food delivery on the last day of the month caused by the snowstorm event.*
- *David and Denver have done a great job to manage the operation and support Frederic since he started.*
- *We had to manage 2 significant snowstorms and thanks to the winter warriors we did not miss the residents for residents' meals service. We adjusted the operation, mealtimes, deliveries to ensure everyone was taken care of.*

Plans for the Next Month

- *Planning Valentine's Day Dinner.*
- *Finalizing the buffet remodeling plan for the Main dining room in I.L*
- *Ordering uniforms for front and back of house. Need to see budget.*
- *Updating the regular menus and Ala carte menus. David is entering new pricing in Full count and printed the menus.*
- *Interviews for Executive Chef position*
- *Created new schedule rotation for Bistro workers to minimize food shortage and increase customer service.*
- *Working on quote for induction pans for the new buffet line to be installed end of April beginning of May.*
- *Planning Install of new rational combi oven in CWC*
- *Working with CWC/AL kitchen leadership to ensure all 3 A.L kitchens are open at lunch and dinner*
- *Training in front and back of house on proper serving and cooking technics.*

Issues and Concerns

- *No problems or issues to report currently.*

COMMUNITY LIFE SERVICES REPORT

January 2026 Overview

- *Total Number of Activities: 78*
- *Total Number of Sessions: 181*
- *Total Number of Cancellations: 2*
- *Total Participation: 1986*
- *Average Participation: 11.0 (~11 per activity)*
- *Participation Percentage: 88.5% (69/78 Activities had Participants)*
- *Total Number of Check-Ins: 167*

Changes since December 2025:

- *Total Number of Activities increased by 10 (14.7% Increase)*
- *Total Number of Sessions increased by 4 (2.26% Increase)*
- *Total Participation increased by 254 (14.7% Increase)*
- *Average Participation increased by 1.2 (12.2% Increase)*
- *(Note: Average = Total Participation/Total Number of Sessions)*
- *Participation Percentage decreased by 4.1%*
- *Total Number of Check-Ins decreased by 5 (2.9% Decrease)*

Increased Program Scale: The total number of activities grew by 14.7% (68 to 78), reflecting a deliberate expansion in the breadth and volume of program offerings.

Stable Scheduling Rhythm: The total number of sessions remained highly consistent, with only a minor 2.3% increase (177 to 181), indicating a stable operational tempo and no major overhauls to the scheduling framework.

Significant Growth in Overall Volume: Total Participation rose substantially by 14.7% (1,732 to 1,986), marking a clear recovery and expansion in total attendee volume across the program.

Strengthened Event Appeal: Average Participation per activity increased by 12.2% (9.8 to 11.0). This key metric indicates that the growth in total attendance was driven not just by more activities, but by stronger audience draw to each individual event.

Slight Dip in Activity Reach: The Participation Percentage decreased modestly from 92.6% to 88.5%. This means a slightly higher proportion of activities had zero participants, even though the well-attended events drew larger crowds.

Major Improvement in Reliability: Cancellations were cut in half, falling by 50% (4 to 2), demonstrating stronger planning and execution, and increased commitment to scheduled offerings.

Key Takeaways:

The data reflects a period of strategic growth and operational strengthening. The program expanded its activity count while significantly boosting both total and average attendance, which is a sign of increasing popularity and engagement. The halving of cancellations points to improved reliability and execution.

The minor decline in the percentage of activities with any participants suggests a bifurcation in attendance: successful events are drawing larger crowds, but a few more activities are failing to attract an audience. This may indicate an opportunity to refine topic selection or promotion for lower-performing events, while capitalizing on the formats that are demonstrably working.

Overall, the trends are positive, showing an organization successfully scaling its programs and deepening participant engagement.

1. Resident Engagement & Communication

Welcoming & Integration

- *Continuing structured onboarding and engagement support for all new Independent Living (IL) residents.*

Publications

- *Producing and distributing monthly communication materials:*
 - *Chit Chat*
 - *Healthcare Highlights*

Communication Lists

- *Maintaining accurate and current email lists for:*
 - *CWC families*
 - *AL families*
 - *Independent Living residents*

2. Resident Information Management

Ensuring current resident photos are uploaded to:

- *Uniguest*
- *Point Click Care (PCC)*

Maintaining and updating the CWC Host List.

3. Program Development & Operational Improvements

Program Exploration

- *Actively researching the Motivation Alliance Program as a potential platform to enhance resident engagement opportunities, modeled after its use at Croasdaile Village.*

Technology & Workflow Efficiency

- *Collaborating with James Short to explore and implement the calendar function within Uniguest to streamline scheduling and reduce redundant tasks.*

Staff Culture & Presence

- *Emphasizing increased staff visibility and presence in resident areas and reducing time spent in offices.*

Departmental Professional Development

- *Department is currently reading *The Energy Bus* by Jon Gordon.*
 - *Weekly team discussions are structured as follows:*
 - *IL Team – Mondays*
 - *AL Team – Tuesdays*

- CWC Team – Wednesdays

4. Area-Specific Operational Updates

Assisted Living (AL)

- Staffing:
 - Jillian has submitted her resignation.
 - Last working day: Friday, February 6.
 - Recruitment efforts are underway to identify and secure a suitable replacement.

Independent Living (IL)

- Chili Cook-Off event scheduled for next week.
- Facilitating sign-ups for the Greensboro Senior Games.
- Launching a Pinochle Interest Group based on resident feedback and engagement trends.

Care & Wellness Center (CWC)

- Staffing:
 - Hollis has submitted her resignation.
 - Last working day: Thursday, February 5th.
 - Recruitment efforts are underway to identify and secure a suitable replacement.
- Expanding supplies specifically for dementia care to enhance resident support and activity engagement.
- Developing and scheduling tailored activity tracks for:
 - High-functioning residents
 - Low-functioning residents
 - Rehab Hall residents
- Activities are being diversified and placed strategically on the calendar to serve multiple resident needs throughout the day.

CHAPLAIN & SPIRITUAL SERVICES REPORT

January 2026 Overview

- Worship Services – 2 in person, 1 planned with resident leading (and 1 video on Uniguest)
- Memorial Services– 1 - Bruce Hicks (planned, led and supported family)
- Pastoral Encounters (calls, meaningful conversations, visits, etc)
 - CWC - +29(some with family or in care plan meetings)
 - AL- +15 (plus a couple walk-throughs at lunch)
 - IL- + 47 (as well as walk-throughs at meals occasionally to greet residents)
 - Employee support – 1
- Bible studies in person
 - CWC –3
 - AL – 3
 - IL – 2
- Support Groups:
 - RISE – 0
 - HOPEFUL – 1x
- Meetings: CWC daily report, Collaborative Care Team meetings, Spiritual Support Committee, Health & Wellness Fair meeting, Resident Council

- *Miscellaneous: Display at Health Fair; attended IL coffees and other activities as able; continued card ministry – (resident birthdays, wedding anniversaries, bereavement, thinking of you); Bible Study prep; planned new sermon series; restructured RISE support group – starts back in Feb. for 8 sessions; mural preservation completed, steeple repaired; Biblical literature donated to Freedom House Thrift*
- *Working on the following for February: RISE support group; Ash Wednesday service*
- *Long-term: Seder meal – March 25, Hope Center presentation, Eastern Star Easter service March 28th, Chapel Easter activities; Chapel improvements – lighting (congregation approved), carpet and pew touch-up (postponed), planning interfaith activities - enrichment of spiritual support for all faiths (perhaps in 5th floor clinic)*
- *PTO Taken: Jan 1st, 8th, 19th*
- *Upcoming: Feb 15th*